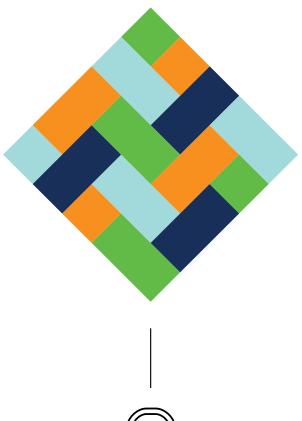


Safer Mid Canterbury Hakatere Haumaru Together we're safer + Me uru kahikatea

# Making our district safet ANNUAL REPORT 21/2022 SAFERMID CANTERBURY.ORG.NZ

## Our kaupapa and our story can be told through this woven diamond pattern.

It represents our purpose, our strength and our commitment to working within a bicultural framework. The four colours interwoven in the pattern represent our services and what we are committed to doing within our hapori every day.

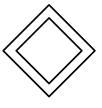




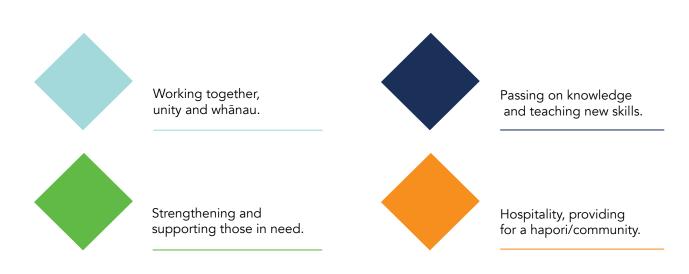
The interlocking strands represent whānau, community, working together, unity, strength and support.



This woven pattern, similar to a kete, represents the passing on of knowledge and the teaching of new skills.



The pātiki shape, which is based on the flounder, symbolises hospitality and the ability to provide for the wider hapori/community.



## Me uru kahikatea Together we're safer

Kahikatea grow tall with greater success when they grow in groves. Their shallow roots interlock with each other, providing the necessary foundation to stand tall.

## Contents

- 6 About Safer Mid Canterbury
- 8 Governance and management structure
- 9 Safer Mid Canterbury Board Chairperson's report
- 10 General Manager's report
- 11 Safe Communities Chairperson's report
- 12 Hapori haumaru | Safe Communities
- 13 Ā mātou tutukitanga | Our achievements
- 14 Ā mātou tauanga | Our statistics
- 15 Ō mātou kaitiaki | Our trustees
- 16 Ratonga Kuranga | Attendance Service case study
- 17 He Oranga Whai Hua | Lives Worth Living case study
- 18 Toi Rangatahi Toi Ora | CACTUS case study
- 19 Ratonga Whakatau Taurewa | Refugee Settlement Support Service
- 20 Te Here Hapori | Community Connector
- 21 Safer Mid Canterbury's new website
- 22 Ā mātou ratonga | Our services
- 26 Ō mātou tāngata | Our people
- 32 Whakaahua | Photographs
- 34 Financial report

## About Safer Mid Canterbury

Safer Mid Canterbury is a non-profit community organisation that has been operating as a charitable trust for more than 25 years. It provides free and confidential community services for the Ashburton district. We prioritise the delivery of early intervention programmes, to support and strengthen individuals and whānau. We help people to make good choices, providing positive opportunities and pathways for change.



#### **Our history**

Safer Mid Canterbury has progressively grown since its inception in 1994 and now employs a wide range of staff across many programme areas. We also have volunteers supporting these programmes; extensive community support; and engagement with other agencies and providers across the district. Safer Mid Canterbury is the largest locally-driven provider of community services in the Ashburton district.

We deliver programmes and services in response to community need. We support vulnerable families, children, youth justice clients, adult offenders, and new migrants.

#### Supporting community agencies

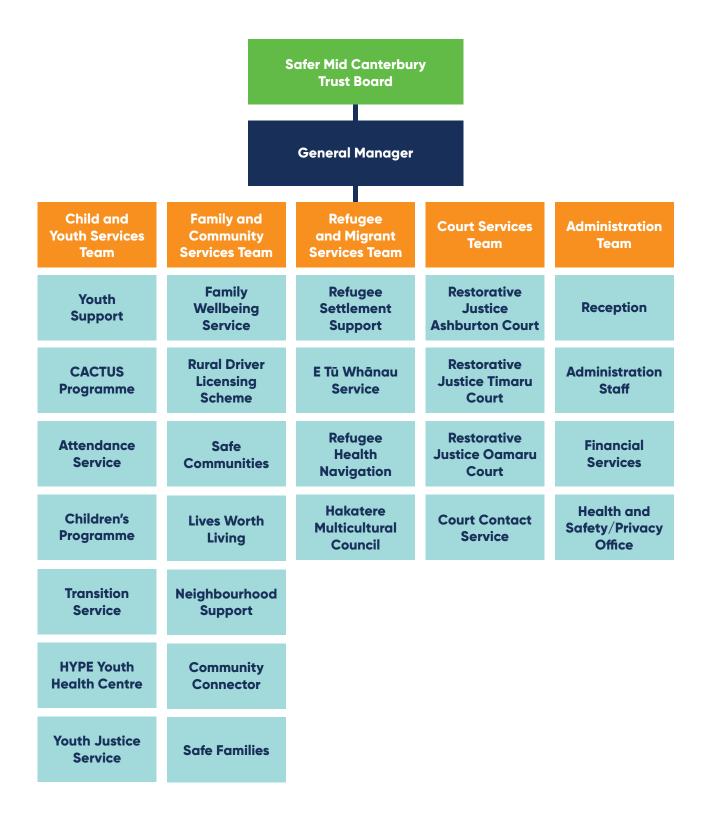
Safer Mid Canterbury also employs staff on behalf of small, non-profit organisations including the Hakatere Multi-Cultural Council, Hype Youth Health Centre, and Neighbourhood Support. Staff of these organisations report to their respective Trusts at a governance level, and Safer Mid Canterbury handles their day-to-day management and employment. The structure of this relationship saves small organisations from having to become employers; provides staff with the support and direction of a larger organisation with robust policies and procedures; and saves on administration overheads.

#### **Our supporters**





# Governance and management structure



## Safer Mid Canterbury Board Chairperson's report

It has been an eventful year for everyone in the district, for New Zealand and for the rest of the world in a number of respects.

Most notable have been the efforts of us all to manage the COVID-19 pandemic. At the time of writing this report, we appear to be coming to the end of the worst effects of the virus, but there is no doubt that we will be dealing with its implications in various ways for a long time to come.

COVID-19 had an impact on our staffing and management, and I begin this report by thanking past and present staff, and especially General Manager Kevin Clifford, for the way they responded. There were adjustments made to the way we worked, and all staff had to make compromises for the good of the organisation. I thank them all for their commitment and sacrifice. It is a tribute to them that our work has gone on in large measure with great continuity.

Likewise, I extend my thanks for the ongoing work and cooperation of the Board of Trustees. We have spent some time looking at continuity and succession planning for trustees, and welcome Russell Ellis back in this capacity. The Board is forward-looking, and there are some exciting developments for our services to the community, which I hope to report on in more detail at our AGM.

Our work has expanded. Clearly, the Refugee Settlement Service has had, and will have, significant impacts for this community as its processes and structures are embedded.

We are also looking at the need for extended working premises as our staff numbers increase, and we undertake new projects. As a result of careful financial management, we can handle any such changes and embark on some new initiatives from a position of stability. My thanks go to our financial managers and advisers for their support and sound suggestions. As always, we are grateful for the major contributions to our administrative costs from the Ashburton District Council. Our reports to them every six months have consistently demonstrated that their money is well invested and has multiplied in terms of what we are able to bring back to the community in both service and income. There are numerous other organisations and individuals who support us, many in voluntary capacities. I thank them too, and in particular Community House for the ongoing positive relationship we enjoy with our landlords.

Safer Mid Canterbury is a demonstration of what is possible when communities work together. I am proud to report that it continues to thrive and benefit this district in many ways. Long may it continue to do so.



**Don McLeod** Trustee Chairperson, 2022

## General Manager's report

While the lingering COVID-19 pandemic has continued to have an impact on our organisation, we have still been able to deliver our services and meet our contractual obligations thanks to our wonderful staff, who have gone above and beyond to support our community.

At times, it has been difficult navigating the pandemic and an increase in other common illnesses, so our teams have had to be flexible about how, when and where they have worked. Coupled with these internal challenges has been the need to respond to a higher level of need in our community.

One of the biggest issues that we have seen over the last year has been a greater degree of non-attendance at schools. In the last 12 months, the number of referrals to our attendance service has more than doubled. Daily routines are important for youth and the ongoing disruption of COVID-19 to the normal flow of life has had a big impact. Rangatahi have been out of school for extended periods of time, and have had to do a lot of their learning virtually, instead of in the classroom with their peers and friends. As a result, some have fallen behind and found it difficult to get back into regular routines like being at school and away from home for a full day.

Many rangatahi in our community are also in households that have been affected by the pandemic in some way. One or both parents or caregivers may have lost their job, had their hours significantly reduced, or been affected by other issues including illness and stress. At the time of writing this report, we still feel like we are in the thick of the pandemic.

In the last 12 months, we have been fortunate to receive more funding to grow the capacity of the Community Connector service and employ more staff to respond to increased demand. The service, which is featured later in this report, has allowed us to do a lot of great work around Mid Canterbury, supporting people who have been feeling isolated or affected in some way by COVID-19.

We have also been awarded the contract to deliver Restorative Justice services in Oamaru. We are already working in Timaru, and have been delivering this service in Ashburton since 1999. With Oamaru now in the fold, we can provide a seamless service across all three courts from Mid Canterbury to Waitaki. Another area that is going particularly well for us is our new refugee health service, which we are delivering through Pegasus Health. Overall, every part of the organisation is performing strongly. Our new organisational structure has been in place for a full financial year and is working exceptionally well. Having four teams has made us more robust as an organisation, providing more support to our staff in delivering high quality, more responsive services.

We now have more than 30 staff working across all of our project areas – twice as many as we had ten years ago. In the last year, their work has been quite phenomenal. They are handling more complex cases, often under pressure, while managing higher numbers of people, and working longer hours. They have also covered for other colleagues who have been away sick or caring for their whānau, and they have all given their time generously.

Over the past six years, since moving into our offices at Community House, we have significantly outgrown our current premises. We have found ourselves in a position where we have had to use other offices in town to accommodate staff, which is not a tenable situation in the long term. We have been working with Community House to find a solution, and they are looking at purchasing new office space. As part of this process, we have agreed to cover the cost of the internal fit out which is estimated to be about \$250,000 - \$300,000. We have worked hard to put money aside this year to cover this cost.

I would like to say a big thank you to all of our staff and volunteers. We are looking forward to another year of doing great work and achieving strong outcomes across all of our services and projects.

I would also like to thank all of our funders and community partners who enable us to provide our services. As always, I am very grateful for the guidance and oversight of the Board.

Ngā mihi nui.



**Kevin Clifford** General Manager

## Safe Communities Chairperson's report

I am pleased to report that Safe Communities Ashburton District (SCAD) has had another successful year. Although a few of our plans and initiatives had to be delayed or postponed due to the uncertainty caused by COVID-19, a lot of good work was still accomplished in our part of the country.

At the end of last year, the Safe Communities Foundation New Zealand (SCFNZ) wrapped up after 17 years and is in the process of transitioning to becoming a community-led network. Accredited safe communities, such as ours, will retain their status and be an independent member of a wider, Pan-Pacific network. The steering group for Safe Communities Ashburton got together in January 2022 to hold a planning session and review our current five-year action plan following the announcement. We still see a lot of validity to what we are doing and achieving, so we will definitely keep going in Ashburton. The group also thought of some really good ideas for future projects, which we are looking forward to starting.

The burglary prevention work we have done was really well-received by people. For this, we worked with Neighbourhood Support, the police and the local MenzShed. Its members engraved tools for people to help identify them if they were ever stolen, and this initiative had a strong uptake. We are also working with ACC and Ashburton District Council's road safety team to do some bicycle and scooter safety work, including promoting messages about why people should always wear a helmet.

There is concern in the community about the number of scams targeting people through emails, text messages, and phone calls. Neighbourhood Support has partnered with Ashburton Citizens Advice Bureau and the Police to run programmes and let people know there are local services they can call if they suspect they have been scammed. We have found that a lot of people prefer to ring a local number about scams, rather than their bank, for example.

Our falls prevention work has managed to continue around the district, however, the number of attendees has been slightly lower than usual with COVID-19 still present in the community. We have had several other collaborations with ACC which have all gone well.

Another project that has done very well is our parenting survey, which attracted a high number of returns.

In last year's report, I spoke about how Safe Communities Ashburton District had taken over running the Caring for Communities social recovery group. This project has been taking a slight break, while we determine its future direction. However, the social research that was done in July and August last year through the initiative has been incredibly beneficial. Many agencies have been able to use it to help secure much-needed funding or knowledge about people's current needs, so that our community can be more resilient if an emergency happens.

I would like to thank all of the Safe Communities member agencies. It is pleasing to see the consistent number of agencies who attend the bimonthly steering group meetings. We still have a good level of attendance, several years on from starting the group, which is key because one of the aims of Safe Communities is to prevent projects from overlapping. We also want to target bigger audiences so our work can make a difference.

Thank you also to the Ashburton Courier newspaper, which has continued to publish stories from our member agencies every month. This has been a very important way for us to tell the community about who we are and the work we are doing.

I also want to say thank you to Lesley Symington, the Safe Communities Ashburton District Coordinator, for doing a wonderful job of keeping everything running. Lesley does a lot of work behind the scenes and always ensures that things are done to a high standard.

Despite all of the changes from SCFNZ wrapping up, and with COVID-19 still an ongoing issue, I strongly believe the future for SCAD is positive. Collaboration between groups has more than doubled and we are really focused on the key things that we can see are making a real difference in the district.

I look forward to having a positive rest of the year and start to 2023.



**Liz McMillan** Safe Communities Ashburton District Chairperson

## Hapori Haumaru Safe Communities

Safe Communities Ashburton District has had another productive year working towards improving safety in the region through education and collaboration.

The impacts of COVID-19 continued to be felt, but the Steering Group worked through the challenging times to deliver important mahi and make a difference in the community. Coordinator Lesley Symington says Safe Communities, which is now in its third year, has remained agile to respond to local and national safety concerns as they arise.

"A number of new collaborations have been formed to address community safety concerns like theft, scams and fraud; and bicycle, scooter and motorcycle safety. It has also been pleasing to strenghten our relationships with Mid Canterbury Neighbourhood Support and Ashburton Police."

The Safe Communities Ashburton District Steering Group is made up of 27 agencies and is chaired by Deputy Mayor Liz McMillan. It is guided by a Strategic Plan and an annual Business Plan to address key priorities identified for the district. These include rural safety and social isolation; falls in older people; road safety; alcohol, drugs and community safety; harm reduction and prevention; and social and community wellbeing. The Steering Group meets bimonthly to receive reports from the Coordinator and from various project working groups.

"Working together gives us the opportunity to take a district-wide, strategic overview of community safety issues. It enables greater reach and a collective weight to respond to them," Lesley says.

In December 2021, the Safe Communities Foundation of New Zealand closed after 17 years. A Transition Working Group of Safe Communities representatives has now been formed to look at a replacement national body, including identifying future roles and other activities which could add value to the Safe Communities' network.



COVID-19 affected Safe Communities' plans and activities throughout the 2021/22 year. The Community Transport Service was affected as people stayed at home, and fewer people attended falls prevention classes. Both the Safety Village at the A&P Show and a child injury prevention project also had to be put on hold.

"For some projects, agency staff were focused on or reassigned to COVID-19-related activities, meaning our planned collaborations could not go ahead," Lesley says.

In January 2022, the Safe Communities Steering Group held a planning session looking to 2022-2023, where members discussed crime and injury data, as well as local and national safety issues and concerns.

New projects identified for further research and development included:

- Safety initiatives identified from district parenting research,
- A ski safety programme for schools in association with Mt Hutt Ski Area and ACC,
- Contributing to the development of a feasibility study for a potential off-road cycle skills and road safety track,
- Promoting national water safety messages, driven by recent drowning statistics,
- Working with the Road Safety Coordinating Committee, ACADS and ACC on a campaign about road crashes caused by alcohol. This will focus on people aged between 20 and 29.

Safe Communities thanks Ashburton District Council and ACC for their continued support.

## Ā mātou tutukitanga Our achievements

A lot of hard work has been achieved by Safe Communities in the last year, which we are pleased to share.

Safe Communities worked with Ashburton District Council and ACC to promote Motorcycle Awareness Month in October, and developed a cycle and scooter safety helmet design competition aimed at school pupils aged five to 13 years old.

Following community consultation, the Mid Canterbury Connector Community Transport Service moved to an on-demand service, operating from Monday to Friday. Previously, it had been running two days a week on two fixed routes.

Operated by volunteers, the service aims to reduce rural and social isolation by providing low-cost community transport.

Safe Communities Coordinator Lesley Symington says in the past year, the service has purchased its own vehicle and funding was received from Environment Canterbury, Waka Kotahi NZ Transport Agency, and the Lottery Grants Board to go towards its operation and maintenance. "Passenger numbers continue to be affected by COVID-19 but there is a growing uptake, particularly from Methven residents," Lesley says.

In November 2021, a survey of parents, caregivers and parenting agencies was launched to identify positive parenting in the district. Lesley says it was also designed to find gaps in services and support provided. The survey received more than 130 responses.

The survey was organised in collaboration with Ashburton Community Alcohol and Drug Service (ACADS), Whānau Āwhina Plunket, Family Wellbeing Service (previously S.E.E.D.S), Community and Public Health, and Safe Communities. Research findings were discussed by parenting agencies and plans are underway to develop an action plan based on the recommendations.

In November, the Caring for Communities group wound down as a COVID-19 welfare response group. The group, which Safe Communities began coordinating in 2020, was formed as the Ashburton District Council's Welfare Response Group during the first COVID-19 lockdown. A review of the group's legacy and ongoing initiatives began in July 2022.

Safe Communities collaborated with

Neighbourhood Support and the Ashburton Police to launch an awareness campaign about theft and burglary in 2021. A six-week newspaper campaign was developed, along with three information flyers. Seven community group talks were held by Neighbourhood Support, which attracted about 200 attendees.

As part of this collaboration, home marking kits were presented to Neighbourhood Support groups for people to make valuable personal items identifiable, and Ashburton MenzShed offered tool engraving services for tradespeople, so that stolen items could be easily identified by police if recovered.

When scam and fraud cases targeting older people increased in the community, Lesley worked with Neighbourhood Support, Mid Canterbury Citizens Advice Bureau (CAB), Ashburton Public Library, Ashburton Police, and Digital Waitaha, to launch an awareness campaign.

"The campaign covered phone and merchandise scams, identity theft, romance scams, and phishing," Lesley says. "There is often a degree of embarrassment about being the victim of a scam but we want to make it easier for people to discuss what has happened, seek help and then make a report if they can."

The ongoing COVID-19 pandemic affected several Safe Communities programmes in the past year, mainly the Falls Prevention Programme for older people, which experienced a drop in the number of attendees at local strength and balance classes.

"When the country returned to alert level two, the Falls Prevention Network promoted the classes through local media. With fewer older people venturing out into the community due to the risk of COVID-19, it has been difficult to progress this collaboration," Lesley says.



## Ā mātou tauanga Our statistics

In the past 12 months, we have been proud to support...



## Ō mātou taratī Our trustees



#### Liz McMillan, Chair of Safe Communities

Liz was made Chair of Safe Communities, following her appointment to the Board as Ashburton District Council's representative in September 2017. Liz is the Deputy Mayor of Ashburton and is currently serving her second term on the Council. Liz is also chair of the Mid Canterbury Community Vehicle Trust and was Chair of the Caring for Communities steering group when it was active during the district's COVID-19 response.



#### Don McLeod, Chair of Trustees

Don has been a Safer Mid Canterbury Board member for 10 years, including several years as Board Chairperson. He is a former secondary school principal and former Ashburton District Councillor, who has a strong interest in people and the community. He served on the board of Ashburton Community Alcohol and Drug Service (ACADS) for 17 years, including 10 as Chairperson. Other offices held have included being a member of the Community House Mid Canterbury and Neighbourhood Support Boards, and he has twice been President of the Rotary Club of Ashburton.



#### Jeanette Tarbotton

Jeanette has a long history of community involvement in Mid Canterbury and is a representative of the local chapter of Age Concern, which works in the interests of elderly residents. She has also been involved with Federated Farmers, Rural Women New Zealand, and the Ashburton Lions Club.



#### **Michelle Ormsby-Brett**

Michelle is well known for her work in various community sectors throughout the Mid Canterbury district. She is currently the Hato Hone St John Right Care Advisor Hauora Māori, is a member of the St John Diversity and Inclusion Council, and is the South Island Youth Clinical Liaison. Michelle is also the Chair of Hakatere Marae, a position she has held for the past four years. She is passionate about improving whānau outcomes and helping achieve greater equity.



#### Max Cawte

Max is the managing director of Ashburton Powdercoating and has been contributing his skills and knowledge to Safer Mid Canterbury for more than 11 years, including seven as a trustee. He is a long-term member of the Ashburton Lions Club, which includes a period as President.



#### Russell Ellis

Russell first came on board as a representative from Ashburton District Council and served for about five years until he moved away from the district. On his return, we were quick to invite him back as a trustee. Russell brings strong business skills and an enthusiasm for his community, particularly a passion for supporting the wellbeing of young people.

## Ratonga Kuranga Attendance Service case study

#### School students in the Ashburton District have been affected by ongoing disruption caused by the COVID-19 pandemic.

At the height of the Omicron outbreak, one local family was supported by Safer Mid Canterbury's Attendance Service team to keep their tamariki in education, when they were faced with a housing relocation.

The Smith\* whānau were given notice to move out of their rented property in a rural township. They didn't have enough funds to buy a home, and didn't qualify for Kāinga Ora housing, as both parents were working. They were also concerned about bringing COVID-19 into their household. As a result of this uncertainty, their school-aged children weren't engaged in schooling.

Safer Mid Canterbury's kaiāwhina attendance advisor met with the parents to discuss home schooling or Te Kura (The Correspondence School) as options. However, these weren't suitable without parental supervision, so it was suggested the children be enrolled at local urban schools.



To find a suitable resolution, the Attendance Service team worked with the family, arranging for them to visit local schools, collecting enrolment forms and helping to get the paperwork done. They also ensured each child had the correct uniforms, school shoes, and stationery packs they needed to start school.

With everything in place, and each child officially enrolled with new education providers, the Attendance Service team were able to take the family off their books. Several months later, the whānau are living with extended family and all of the children are enjoying learning in their new school environments.

\* Name has been changed to protect the family's identity and privacy.





## He Oranga Whai Hua Lives Worth Living case study

Lives Worth Living - Safer Mid Canterbury's suicide prevention and postvention service - has continued to consolidate its role in the Ashburton District in the past year.

Over the past 12 months, 515 people attended Lives Worth Living's AEIOU Workshops, which teach people how to have conversations with someone they might be concerned about and how to give them support. There have also been more than 200 visits to clients for oneon-one support sessions.

Suicide Prevention Coordinator Pup Chamberlain says the more that word has got out about Lives Worth Living, the more the need for the service has increased. He has attributed this to a lot of pressure across Mid Canterbury due to flooding, poor harvests, a lack of staff, and farmers struggling with isolation.

Recently, Lives Worth Living has been involved in welfare work with the Emergency Response Centre, as a result of district-wide flooding in 2021. Working closely with Rural Support Trust, Federated Farmers, Ashburton Senior Citizens, and other organisations, it has become a go-to agency for anyone worried about self-harm after extreme events, and has been encouraging rural people to seek professional help if they are struggling.

Individual follow-ups after workshop trainings have also been increasing, which Pup says is helping people to normalise talking about their feelings and reaching out if they need help.

"The workshops have attracted some great feedback and prompted many people to ask us for more information or support. We're really well-established now and have built a lot of trust in the community over the last three years," he says. "We do have target groups that we try to reach including Māori, LGBTQIA+, young males, rurally isolated people and older people. However, suicide is a concern right across the board in all areas of society."

At a local level, Pup says the continued impact of COVID-19, combined with sharply rising living costs, has put a strain on mental health for many people in the district. "For our rangatahi, this has come from a lack of routine with school closures and staff illness, which has resulted in high levels of anxiety being reported. Financial stress is also having a big impact on mental health, with many families finding the basics difficult to afford due to higher interest rates, rising rents and inflation pushing prices up."

Mental health agencies were also finding it difficult to recruit and retain staff because of the extra work stress and burnout in the sector, an issue Pup says will not disappear overnight.

"For Lives Worth Living, this places even more importance on the role of training people to be confident in supporting each other through tough times. Life has a lot of ups and downs, so it is important to build resilience and have people in your life you feel safe talking to," Pup says.

Over the next year, Lives Worth Living will be contributing to several youth initiatives, including running its own social media campaign targeted at Mid Canterbury youth to help them boost their mental health.

Its involvement with Canterbury and South Island suicide prevention teams will also continue, along with as-needed postvention support and group sessions for people affected by the suicide of a loved one.

## Toi Rangatahi Toi Ora CACTUS case study

#### CACTUS, Safer Mid Canterbury's youth activity-based programme, has helped a local student build their confidence and make new friends.

James\* was introduced to the CACTUS programme through Base Youth Centre and was encouraged by a caregiver to take up the opportunity. He says he felt very nervous, shy and completely out of his comfort zone, so going along for the first time was a challenge.

In the beginning, he stayed with the one person he knew and actively stood at the back. However, as time went on and his confidence grew, James became more involved.

His extra effort was rewarded with a place on the advanced camp, which is held at the end of each term for participants who have excelled in the programme. James actively put himself out there, talking and joining in with other people and trying new activities. He even made a new friend and felt like he would be able to sustain the friendship beyond the CACTUS programme.

The CACTUS experience did not stop after the advanced camp, as James was then chosen to continue as a peer support person.

These volunteers are selected from previous CACTUS participants who have been on the advanced camp.

James says he was thrilled someone believed in him and trusted him with the responsibility.

"I wanted to help because I knew what it felt like when I first joined the programme."

Remembering his own experience, he slowly encourages participants to work with people they do not know, and enjoys watching their confidence grow.

Parents now recognise James for his help in the CACTUS programme and take time to talk to him. He says it makes him feel proud that they believe in him.

CACTUS has given him the confidence to take on opportunities and actively explore future areas of employment.

\* Name has been changed to protect the young person's identity and privacy.



## Ratonga Whakatau Taurewa Refugee Settlement Support Service

Seven new families now call Mid Canterbury home, thanks to the mahi of the Refugee Settlement Support Service (RSSS) team.

The service has played a key role in ensuring the 35 residents, who are mostly from Afghanistan, have the assistance they need to settle into their lives in the district. They have been supported by dedicated RSSS volunteers and service navigators to access housing, employment opportunities, school enrolments, healthcare and more.

The RSSS is a collaboration between Safer Mid Canterbury and the Ministry of Business, Innovation and Employment (MBIE). It was set up to welcome families who have had to flee their countries and seek a safe and welcoming place to resettle.

One person who has a unique understanding of what the families are experiencing during this transition, is Safer Mid Canterbury Bilingual Health Navigator Haider Ahmadi. He moved to New Zealand as a refugee from Afghanistan 18 years ago, so is well placed to support the families as they adjust to their new surroundings.

Haider, who has trained as an interpreter and speaks Farsi, English, and some Pashto, took on the role of Bilingual Health Navigator in 2021. He supports the families with translation services, often accompanying them on GP, hospital, optometrist and dental appointments.

#### "We help them to adjust to the New Zealand health system and way of life," he says.

"This has been a new role for me, so I have been busy familiarising myself with New Zealand systems and building good working relationships with local Ashburton health providers."

In the past year, Bilingual Health Navigator Nuria Abdullah also joined the RSSS service, working alongside a team leader, cultural navigator, housing case worker and volunteer coordinator. All formal requirements are arranged through the New Zealand Government by MBIE.



The families who have been settling here are mostly from Afghanistan but some have spent time in Iran and Malaysia. To officially become a refugee, a person must first be identified at a United Nations High Commissioner for Refugees (UNHCR) screening camp. On entry into New Zealand, they are given permanent residency and then spend time in the Mangere Refugee Centre where they learn about New Zealand culture, laws and social life. When it is time for the families to arrive in Ashburton, the RSSS volunteers arrange for a house to be ready for them to move into, and make all the necessary living and employment arrangements, such as school enrolments and appointment bookings.

"It is very different from when I came here as a refugee 18 years ago," Haider says. "We didn't have permanent accommodation, we were staying in a hostel in Napier, and we had to share with other people which was not an easy experience. We were unable to register with a GP and there was no one to help us get a house, find English classes, or get driving lessons."

Thankfully, times have changed and the refugees arriving today are well supported by the RSSS. Haider says the recent arrivals to Mid Canterbury are adapting well to their new lives. "The cold weather has taken some getting used to, but they are generally settling in well, and feeling supported, and the children are adjusting well to their new schools."

## Te Here Hapori Community Connector

More than 1000 people were assisted by the Community Connector Service in the last year, which Team Leader Jenny Rae says is a fantastic result.

The service works with families, whānau and others who need help finding support in the community, whatever that may be. A Community Connector can assist people with navigating or accessing government agencies and other services, or connect them with social groups or people who can provide the help they need, such as budgeting, preparing for employment, developing parenting skills and learning English.

In January 2022, the service received additional funding to support whānau who were self-isolating with COVID-19.

Jenny says that anyone who had COVID-19 was eligible to seek support from the service. This helped improve their ability to stay home by having connectors deliver care packages and essential items such as food and medicine.

"The initiative expanded significantly, thanks to the additional funding we received. We were able to hire two more part-time connectors, so that the service could be run seven days a week," Jenny says. "Having the capacity to support more people meant whānau with COVID-19, who needed a hand, could stay home, isolate and not have to worry about getting kai or picking up a prescription because we could help," she says.

Between July 2021 and June 2022, the Community Connector service worked with 256 whānau and 1072 individuals.

Along with self-referrals, referrals to access the service's COVID-19 welfare support came from a Ministry of Social Development triage team, who worked with the Ministry of Health to assess people who had tested positive for COVID-19 and required assistance.

Other work that the Community Connector service has been involved with over the last year has ranged from working with whānau to address hardship and advocate for them to access housing, education and income needs, to connecting people with services that support their wellbeing such as mental health, anger management and addictions agencies.

"One of the great things about this service is that we can act as a conduit between people who need support and the agencies that can help them, so they can improve their wellbeing," Jenny says.

> Referrals to the service can also be made by GPs, government agencies, schools, kura or other community services that are working with an individual or whānau. People can also refer themselves.

## Safer Mid Canterbury's New website

#### In the past year, the Safer Mid Canterbury website has been refreshed to better reflect our services, our commitment to Te Tiriti o Waitangi, and the diverse community we serve.

We wanted a modern website that was simple to navigate, incorporated Te Reo Māori throughout, and highlighted our organisational values. This important mahi had already started in 2021, when we began updating our overall brand design and story. We worked with a skilled graphic designer to create a woven diamond pattern that has now been carried across all our work.

The interlocking strands of the pattern represent whānau, community, working together, unity, strength and support.

Similar to the pattern on a kete, it represents the passing on of knowledge and the teaching of new skills.



The pātiki shape, which is based on the flounder, symbolises hospitality and the ability to provide for the wider hapori/community.

While the general website layout has remained the same, the site has been updated and refreshed to feature simple navigation, and clear drop-down menus, so people can easily find our services and information.

We also engaged the mahi of translation service, Matatū Consultancy, to accurately translate our service names, navigation bar titles, and website headings into Te Reo Māori.

You will notice this design, overall kaupapa, and use of Te Reo has followed through into this annual report, and we will continue sharing this work across all that we do.



## Ā mātou ratonga Our services

#### Youth Support Manaaki Rangatahi

What we do: Safer Mid Canterbury provides one-onone support to tamariki and their whānau to target issues that are creating obstacles in young people's lives. This service has been operating in the Ashburton district since 2005. Youth Support Workers, together with young people, develop an action plan and a timeline for achieving their goals.

**This year:** We received many referrals, picking up and intensively working with 29 young people.



#### **Community Youth Programme**

What we do: The Community Youth programme has been providing young offenders and those at risk of offending with positive alternatives since 2010. Young people entering the youth justice system (generally for lower-level offending) are referred to us, so that we can support them to engage in positive activity and ultimately halt their offending.

**This year:** Staff working in this service have been busy with nine referrals. Most young people on this programme have successfully made changes in their lives, which is positive for our community.

#### **Supervision with Activity**

What we do: Supervision with Activity has been operating since 2018. This contract is aimed at higher level youth offenders and is an intervention before a residential sentence, or is a mandated intervention for a youth offender leaving a residential environment and returning to the community. It is an intensive service, where staff may spend up to 20 hours per week with an offender, engaging them in positive activity with a view to stopping their offending.

**This year:** Staff working in this service did not receive any referrals this year. Last year, this service received one referral.

#### CACTUS (Combined Adolescent Challenge Training Unit and Support) Toi Rangatahi Toi Ora

What we do: CACTUS supports young people to discover their inner strengths and their abilities to reach their potential. Activities promote self-esteem, confidence and physical fitness. Each course is followed by an overnight camp to introduce participants to new camping and bush skills, and also to celebrate their achievements throughout the course. A five-day advanced course is also run each summer for those who have excelled in the basic courses.

**This year:** Our basic CACTUS programme had 36 young people participate, and an additional 12 young people took part in the advanced CACTUS programme.

#### Refugee Post Settlement Support Service Ratonga Taurewa

What we do: Over the past year, we received funding from the Ministry of Social Development to support refugee families once they had settled and no longer received support from the MBIE settlement service. Due to not having refugees to support, MSD allowed us to use this funding to support migrants who had been affected by COVID-19.

**This year:** We supported 35 refugees over the past year. The support was for various needs, particularly driver licensing, community engagement, health and wellbeing.

#### Family Wellbeing Service Ratonga Hauora Whānau

What we do: Safer Mid Canterbury has been operating the Family Wellbeing Service (previously called S.E.E.D.S) for more than 10 years. It is a free programme for families with children aged 10 and under. Whānau needing support are matched with a trained volunteer, who works in the family's home environment, teaching practical parenting and household skills. Volunteers use techniques that reduce stress and improve the confidence of families.

**This year:** We have received 25 referrals for this service. It remains busy, with referrals coming in from a range of agencies. Our ability to handle the constantly high workload is only possible due to the significant contribution of our many dedicated volunteers.



#### Court Contact Service Ratonga Toro Kōti

What we do: Over the past four years, we have been accredited to provide supervised contact services to the court. This is a similar service to Supervised Access, however this work is carried out under a family court order. Generally, one parent will hold the parenting order with the other parent not able to have contact with their tamariki unless supervised. Our role is to carry out an assessment and make recommendations back to the court around the appropriateness of contact taking place and how it can be done. From there, we assist with the contact sessions.

This year: We have delivered more than 582 hours of contact time. The Family Court in Christchurch often has large waiting lists and approaches us to deliver a service to families in their area, given our court approval to carry out assessments. We make a profit on this work, which we then invest in our local work.

#### Supervised Access Manaaki Tamariki

What we do: Safer Mid Canterbury has provided a supervised access service since 2013 for children who are not in their parents' care. This is part of a contract with Oranga Tamariki. Staff oversee and monitor visits, ensuring appropriate behaviour and child safety. Our most skilled staff work in this area, due to the difficulty and complexity involved in many situations.

**This year:** This service carried out 159 hours of supervised contact in the last year.

#### Resource Workers Kaimahi Rauemi

What we do: Over the past five years, Safer Mid Canterbury has begun employing resource workers to support various projects and deliver short term contracts. We often get asked to carry out a piece of work over the short term, such as supporting a child back into education or providing assistance around other community interventions. Rather than constantly trying to find staff for short term work at short notice, we now create more permanent positions to respond to these requests.

**This year:** We have provided 780 hours of direct service support over the last year in fulfilling our contracts.

#### Transition Service Ratonga Whakatangata

What we do: The Transition Service is contracted to community providers across the country, with the aim of supporting young people who are, or have been at any point after the age of 15, in the care of the State. The concept involves assisting these young people into adulthood and everything this entails. The young person can gain a high level of support up to the age of 21 and can come back for assistance up to the age of 25.

**This year:** We have received eight referrals this year for the service. This can be quite intensive work and clients remain with us for a number of years.

## Ā mātou ratonga Our services

#### **Attendance Services**

#### Ratonga Kuranga

What we do: Safer Mid Canterbury has delivered Attendance Services in the Ashburton district since 2002. This service aims to improve the school attendance of children and young people by working with whānau, schools, and other groups. Truancy can be due to a range of factors, and our attendance officers assist young people and families to get the support they need.

**This year:** We received 151 referrals. The young people we worked with were generally referred to us for non-enrolment or unjustified absence from school for more than 20 days, or an attendance level below 80 percent.

#### Safe Families Network Ngā Whānau Tūkino Kore

What we do: The Safe Families Network was formed 13 years ago in response to increasing levels of family violence. The coordinator promotes the prevention and awareness of family violence, runs activities and events, and develops resources to help victims and offenders access information and assistance. The coordinator brings agencies together to work collectively to reduce family violence.

**This year:** We worked with, and supported, 12 agencies over the course of the year, organised 15 collaborative meetings, and ran five training and education events.



#### Lives Worth Living He Oranga Whai Hua

What we do: Lives Worth Living was developed by Safer Mid Canterbury in 2019 to address concerns around suicide and its ongoing impact on the Mid Canterbury community. Lives Worth Living is a community-funded project, employing people to work in suicide prevention and provide support in the event of a death by suicide in the district.

**This year:** This work has been very busy with the delivery of a range of programmes, support and educational awareness activities. This year, a total of 515 people attended group education programmes, and 208 people accessed one-on-one support.

#### Refugee Settlement Support Ratonga Taurewa

What we do: The Refugee Settlement Support Service provides intensive support to new refugees in their first 12 months of settlement in a new area. It assists them in every aspect of settling in, from housing and enrolling with a local GP, to school enrolments and social engagement.

**This year:** We have supported 35 Afghan refugees to settle in the Ashburton district.

#### **Community Service Support**

What we do: Safer Mid Canterbury works in close partnership with several smaller trusts in our district. The support we provide generally involves the employment and day-to-day oversight of coordinators of various projects in our community. We see this as a great way to reduce overheads and workloads for small volunteer trusts.

**This year:** We have supported a range of organisations including Neighbourhood Support, HYPE Youth Health Centre, Hakatere Multicultural Council and Wellbeing Opuke.

#### Rural Driver Licensing Scheme Te Hōtaka Whai Raihana ki Taiwhenua

What we do: The Rural Driver Licensing Scheme provides free support, tuition and subsidised driving tests to migrant women living in rural parts of the district. It is a partnership between Safer Mid Canterbury and the Mid Canterbury Rural Support Trust. The test fees and tuition are subsidised by the programme. Because many of the women have young children, there are also volunteer child minders available and a volunteer who can drive participants into town if transport is a barrier.

**This year:** We received 24 referrals from people needing support to gain their learners licence.

#### Children's Programme Hōtaka Tamariki

What we do: Safer Mid Canterbury runs the Children's Programme over the Christmas school holidays. It focuses on working with at-risk children aged 5-10 years. It is module-based and covers specific topics such as bullying, personal safety, fear, depression, friendship, and life skills. The programme delivery is age-specific, so children are arranged into their peer groups when attending.

**This year:** The Children's Programme received 25 referrals. The referrals generally came from organisations who were working with their families. We often support the younger siblings of older children who are engaged with other services.

#### **Community Connector Te Here Hapori**

What we do: The Community Connector service works with individuals and whānau who need help finding support in the community, whatever that may be. A Community Connector can assist people with navigating or accessing government agencies and other services, or connect them with social groups or people who can provide the help they need such as budgeting, preparing for employment, developing parenting skills and learning English.

**This year:** We received 294 whānau referrals for the Community Connector service, and supported 1072 individuals.

#### Safe Communities Hapori Haumaru

What we do: Safe Communities Ashburton District is a collaboration of 27 agencies involved in a range of community safety areas. It aims to reduce injury and crime, and enhance safety over time. By combining agency skills and resources, we can have a bigger impact on identifying and responding to community safety concerns.

**This year:** This was our third year delivering our work plan. We continued to bring together the 27 organisations who signed a charter committing themselves to work collectively towards achieving the goals outlined in the plan.



#### Restorative Justice Service Houhou Rongo

What we do: Safer Mid Canterbury has delivered Restorative Justice Services in the Ashburton District Court since this initiative was established in 1999. When a person appears in court charged with an offence, the Judge may refer them to the Restorative Justice service post sentence, if they have pleaded guilty to their offence. The process involves a pre-conference with the offender and victim, before a conference between both parties, where the harm is addressed and various plans and actions are agreed.

**This year:** We received 224 referrals for this service for the Ashburton, Timaru and Oamaru Courts, and held 403 conferences.

## Ō mātou tāngata Our people



#### Kevin Clifford – General Manager

Kevin has been the General Manager of Safer Mid Canterbury for 16 years. His favourite parts of the job are working with people who are dedicated to helping others, and the enjoyment of making a difference in people's lives. Kevin is involved with a number of other community boards and trusts, and is an active volunteer in the community. He enjoys the outdoors and spending time with family.

#### Jenny Rae – Team Leader Child and Youth Service

Jenny is a Senior Youth Worker with Safer Mid Canterbury. She has worked at Safer Mid Canterbury for more than 10 years, having previously worked as an Attendance Officer and CACTUS Coordinator here. Jenny loves the outdoors, and in the weekends can be found hiking or spending time with her children.





#### Pup Chamberlain – Team Leader Family and Community Services

Pup has been at Safer Mid Canterbury since September 2019 as a Suicide Prevention Coordinator. He has had previous experience in health and education and spent many years as a Police Officer, mostly in the Mid Canterbury region. Pup enjoys working with adults and young people, supporting them to enjoy fulfilled lives. When he's not at work, Pup likes spending time with his family, fishing and watching his pacers.

#### Kathy Harrington-Watt – Team Leader Refugee and Migrant Services

Kathy is our Refugee Settlement Support Service team leader. She is a registered Social Worker with experience in child and family mental health. She recently achieved her doctorate in anthropology, where she did extensive research involving migrant communities in Christchurch and overseas. In her spare time, she enjoys family time, photography, fishing and exploring Mid Canterbury's great outdoors.





#### Bronnie McKenna – Team Leader Court Services

Bronnie is the Court Services/Restorative Justice Team Leader, and a Restorative Justice Facilitator for both Ashburton and Timaru Courts. She is passionate about her work and helping victims and offenders of crime move forward positively. In her spare time, Bronnie and her family love spending time together, having fun in their backyard turf of Lake Hood.

#### **Anna Arrowsmith**

Anna is the Safe Families Network Coordinator. Her qualifications and background are in psychology and counselling. Born and raised in Ashburton, Anna enjoys being a part of our close community and all that it has to offer. In her spare time, she enjoys reading and being with her whānau and friends.





#### Wendy Hewitt

Wendy is the Rural Driver Licensing Scheme Coordinator and also the Refugee Settlement Coordinator. She has a strong background in the dairy industry as a farmer and in the agri-sales sector. She also provides mentoring and support to young agricultural students. In her spare time, Wendy enjoys gardening and spending time with her family.

#### **Lesley Symington**

Lesley is the Safe Communities Coordinator. The initiative aims to address safety issues for the district by having agencies pool their skills and resources to devise solutions. Lesley has a background in local government community services and enjoys creating programmes to help people. In her spare time, Lesley enjoys walks with her dog, wine, antiquing, reading, and travel.





#### Ani Koperu

Ani is an administrator, PA and receptionist with Safer Mid Canterbury and loves the variety of her role. Ani's husband is from Samoa, and he can often be seen running around the rugby field as a referee for Mid Canterbury. One of six children, whose parents are both from the North Island, Ani enjoys being around family and friends.

#### Keri Kuru

As Safer Mid Canterbury's Transition Kaimahi, Keri works alongside rangatahi to support and guide them as they transition to adulthood. Keri has worked with young people most of her adult life including running outdoor activities, adventure-based programmes and youthfocused community events. Keri enjoys spending quality time with her whānau; hiking; trail running; going to the gym; travelling, and riding her Indian Scout Motor bike. Me mahi tahi tātou, mo te oranga o te katoa (we should work together for the wellbeing of everyone).





#### **Tania King**

Tania is a Resource Worker at Safer Mid Canterbury and is also a Family Wellbeing Service Volunteer. Tania enjoys reading, cooking and spending time with family.

#### **Navid Bashir**

Navid has been working as a Cultural Navigator with the Refugee Settlement Support Service since April 2021. He assists the team to understand the cultural needs of refugee families settling in Mid Canterbury, as well as helping with communication support. Navid is originally from Afghanistan and speaks Farsi/Dari. He is enjoying being part of this service and helping refugee families to settle in well.



## Ō mātou tāngata Our people



#### **Selwyn Price**

Selwyn has been the kaiāwhina for school attendance with Safer Mid Canterbury since March 2021. His career in education spans more than four decades and five continents, most recently as a provider of professional development workshops for international school teachers in the Asia Pacific region. He sits on a number of boards, has been involved in many sports and outdoor activities, and has a passion for the visual arts.

#### Sue Abel

Sue has been with Mid Canterbury Neighbourhood Support, which focuses on community and neighbours looking out for each other, since 2021. Alongside her role with Neighbourhood Support, Sue also runs the Civil Defence Get Ready programme. Outside of work, she enjoys spending time in the outdoors and gardening.





#### Nicolee Ayton

As part of our Refugee Settlement Support Service, Nicolee coordinates the housing for families when they arrive in Ashburton. She has previously worked as a property manager in Christchurch, and as the Mid Canterbury Newcomers' Network Coordinator. Outside of work, Nicolee enjoys spending time with her horses either at the races or competing in jumping competitions.

#### **Amanda Walker**

Amanda coordinates CACTUS, which is a youth physical activity programme. It promotes confidence, team building and leadership skills for young people aged between 10 and 14. Outside of work, Amanda enjoys tramping in the hills, riding her horse and tending to her garden.





#### Natalia Pope

Natalia is part of the Safer Mid Canterbury Youth Team as our Youth Support Worker. She has been a Wellness Assessor and Disability Assessor for the Australian Federal Government, has worked as a Suicide Prevention Coordinator in Western Australia, and worked in the non-profit, non-Government sectors. Natalia is passionate about supporting people to achieve their goals and live their best lives.

#### Emma Stagg

When she's not studying geography and environmental management at university, Emma works as one of our children's holiday programme coordinators. Emma says the work is incredibly rewarding and a lot of fun, as it sees her supervising and running activities for children aged between five and 12.





#### **Mercedes Walkham**

Mercedes joined the Hakatere Multi Cultural Council in 2021 as its Coordinator. Originally from Guatemala, she moved to New Zealand in 2014. Her background in Human Resources and Pastoral Care helps her support migrants and newcomers to the Ashburton district. In her spare time, Mercedes enjoys dancing, meeting with new and old friends, travelling and trying food from all over the world.

#### **Ruth Swale**

Ruth is a member of the Restorative Justice team based in Timaru, and is currently training to be a facilitator. She also coordinates Advocacy for Anglican Care South Canterbury, and has previously worked in mental health and disability roles. Ruth enjoys tending to her 'food forest', reading voraciously, walking beside the sea, and enjoying cat therapy with her tortoiseshell companion.





#### Haider Ahmadi

Haider has been working as a Bilingual Health Navigator with the Refugee Resettlement Support Service since November 2021. He helps refugee families navigate through the New Zealand health system. Haider is originally from Afghanistan, and has been living in New Zealand for 18 years. He looks forward to supporting more refugee families to resettle in Ashburton in the future.

#### **Emmalee King**

Emmalee is a one of our Children's Programme Coordinators. She works in a supervisor role with children aged between five and 12. Previously, she was in an administrative role between 2020 and 2022. Emmalee enjoys working with children and is gaining experience before returning to complete her degree, which focuses on working with children in need.





#### **Marian Shore**

Marian is a Restorative Justice facilitator working in Oamaru and Timaru. She has been involved with Restorative Justice for 20 years. Marian is also an accredited mediator and enjoys helping parents develop agreements for care and contact with their children. In her spare time, she enjoys tending to her bees, planting native trees, and spending time with her children and grandchildren.

#### **Michael Henderson-Purdom**

Mike works with the Refugee Settlement team as a Family Caseworker. He has spent the last three years studying towards becoming a social worker, but has decided to take a break due to a new addition to his family. Mike is very family orientated and loves spending time with his kids.



## Ō mātou tāngata Our people



#### Kirsten Dixon

Based in Ōamaru, Kirsten works for Safer Mid Canterbury as a Restorative Justice Facilitator across Waitaki and South Canterbury. She has a specialist endorsement for facilitating cases involving family harm. Kirsten also works in conflict resolution, communications coaching and as a professional supervisor for the social services sector.

#### Nuria Abdullah

Nuria is a bilingual health navigator with the Refugee Settlement Support Service. Born in Ghazni, Afghanistan, she moved with her family to Pakistan as a child, growing up in Karachi. Nuria was educated at Karachi University and can speak several languages, including Farsi/Dari, Urdu, Hindi and English. She has lived in New Zealand for the past 12 years. Nuria loves to work alongside people from all cultures and communities, and to learn something new from them.





#### Toni Sowman

Toni works with the Restorative Justice programme. She has also previously worked in the Attendance Service. Her passion for helping people in need is complemented by her background with NZ Police. In her spare time, Toni loves spending time with family, playing hockey, pounding the pavement, and buying shoes.

#### **Connie Quigley**

Connie has worked with Safer Mid Canterbury since September 2019 as a contractor for Lives Worth Living. She was born in Ireland and moved to New Zealand with her family in 2012. Connie has worked as a mental health clinician for more than 27 years, both in management and clinical roles in primary and secondary services.





#### Rae Magson

Rae is the Minute Secretary for Safer Mid Canterbury. This is a role that she does for a range of organisations and boards around the district.

#### **Kim Hamill**

Safer Mid Canterbury contracts bookkeeping and payroll company Nimba to look after our day-to-day finances, payroll and reporting. This provides us with the security of knowing we have Kim and her team looking after our financial comings and goings.





#### Dagmar Rohrbach

Dagmar joined the Oamaru Restorative Justice team as a facilitator trainee in 2022. She trained as a lawyer in Germany and has a background in corporate law and communications. In her spare time, she enjoys exploring Aotearoa with her family, and playing in, on and off the water.

#### **Ross Taylor**

Ross works as a Restorative Justice Court Coordinator, and is also employed by Refugee Resettlement Services in Timaru. He has joined Safer Mid Canterbury after a 24 year career in the public service, including 18 years in Corrections and five at the Ministry of Social Development. He owns and operates New Zealand's only specialist carnivorous plant nursery and is an active member of the astronomy community, owning and operating an observatory and several telescopes which specialise in deep space photography.



At the time of writing this report, we had four vacancies waiting to be filled. The positions were Youth Justice Worker, Youth Health Centre Coordinator, Refugee Settlement Service Case Worker, and Post Refugee Support Worker.

#### **Farewells**

We farewelled several team members from Safer Mid Canterbury in the last year. We wish Marie McAnulty a very happy retirement and Sheree Kershaw, Brad Raukawa, and Ramandeep Kaur best wishes on the next stage of their careers.

Thank you all for your contribution to Safer Mid Canterbury.

## Whakaahua **Photographs**









Photo: The Ashburton Courier













# SUBJECT TO AUDIT

## **Performance Report 2022**

Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

Prepared by Nimba



### Contents

- 3 Entity Information
- 5 Approval of Financial Report
- 6 Statement of Service Performance
- 8 Statement of Financial Performance
- 9 Statement of Financial Position
- 10 Statement of Cash Flows
- 11 Statement of Accounting Policies
- 12 Notes to the Performance Report
- 19 Independent Auditors Report



## **Entity Information**

#### Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

#### Legal Name of Entity

Ashburton Safer Community Council Trust Board

#### **Entity Type and Legal Basis**

Ashburton Safer Community Council Trust Board was incorporated as a charitable trust under the Charitable Trusts Act 1957.

#### **Registration Number**

Incorporated Charitable Trust No: 606871

Charities Commission No: CC22733

#### **Entity's Purpose or Mission**

We provide a variety of free and confidential services for the Ashburton community. The organisations focus is upon improving the safety of the local community with a diverse range of services available to young people and their families of all ages.

Keeping families safe by enabling them to engage with their community is a priority for The Ashburton Safer Community Council Trust Board. We endeavour to assist the community in creating healthy, strong and well supported young people and families.

The organisations direction is guided by the principle that; "a sustainable safer community will only be achieved through providing services and programmes that support and strengthen individuals and families, enabling them to make good choices and through providing positive opportunities and pathways for them to choose".

#### **Entity Structure**

The Ashburton Safer Community Council Trust Board (the Board) governs the organisation. The Board is comprised of approximately 20 representatives at any one time, appointed in accordance with the Trust Deed.

Board members are people in positions of community responsibility, from within the Ashburton District. The Board sets the organisation's strategic direction and ensures agencies share information and work together on partnered solutions. The organisation is governed by a Trust Board appointed from the members.

Further to the Board are five elected Trustees, elected by the main Board. The Trustees meet monthly to handle the approval of Financial reports and oversee the General Manager.

The organisation employs a full-time General Manager, who reports to both the full Board and Trustees.

The Trustees Chair, who is always Chair of the full Board, oversees the General Manager.

#### Main Sources of Entity's Cash and Resources

Ashburton Safer Community Council Trust Board retains surplus funds in bank and short term deposit accounts.

#### Main Methods Used by Entity to Raise Funds

Ashburton Safer Community Council Trust Board receives most of its funding from local and national government agencies specifically aimed at providing services within the Trust's core object areas.

#### Entity's Reliance on Volunteers and Donated Goods or Services

The Trust Board relies on volunteered time for its oversight role.



### **Physical Address**

44 Cass Street, Ashburton, 7700

**Postal Address** 

44 Cass Street, Ashburton, 7700



# **Approval of Financial Report**

## Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

The Trustees are pleased to present the approved financial report including the historical financial statements of Ashburton Safer Community Council Trust Board for year ended 30 June 2022.

APPROVED

Trustee

Date .....

Trustee

Date .....



# **Statement of Service Performance**

## Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

### **Description of Entity's Outcomes**

The Ashburton Safer Community Council Trust Board Strategic Plan is centered on four key outcomes - A safer, stronger community; working together; strong and healthy families; and pathways for young people. These outcomes are aligned with our mission to reduce and prevent crime in the community and its impact on the Ashburton District - together we're safer.

### Description and Quantification of the Entity's Outputs

Measure	Programmes	Annual Measures - 2022
A Safer, Stronger Community		
Reduce crime and antisocial behaviour in our community	Neighbourhood Support	5,020 households involved
	Restorative Justice	403 conferences
	Safe Families	12 Agencies / Five trainings
Provide a welcoming environment for newcomers to Mid Canterbury	Hakatere Multi Cultural Council	7 groups and activities run. 103 individuals supported one on one
Working Together		
Add value by collaborating with other local agencies	Safe Communities	27 organisations on working party
	Rural Support Trust Migrant Driving Programme	24 referrals
Support families to be safe, strong and successful	Families Wellbeing Service	25 referrals
	Supervised Access	159 hours Access
	Resource Work	780 hours support
	Post Refugee Support	35 Referrals
	Court Contact	582 hours contact
	Community Connector	294 Referrals
	Refugee Service	35 Individuals



Coordinate agency interventions to improve outcomes for families		
Improve outcomes for our youth by supporting them to be confident, healthy and safe.	Children's Programme	25 referrals
	Lives Worth Living	515 group attendees, 208 one on one
	Youth Support	29 referrals
	CACTUS	36 places used
	Transition Service	8 Clients
Reduce youth offending levels	Youth Justice (Fresh Start)	9 referrals
	Attendance Services	151 referrals
	Supported Bail	0 referral this year



## **Statement of Financial Performance**

Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

'How was it funded?' and 'What did it cost?'

	NOTES	2022	2021
Revenue			
Donations, fundraising and other similar revenue	1	21,570	12,298
Revenue from providing goods or services	1	2,458,784	1,596,249
Interest, dividends and other investment revenue	1	9,404	7,718
Other revenue	1	317,505	220,521
Total Revenue		2,807,263	1,836,785
Expenses			
Volunteer and employee related costs	2	1,349,541	964,441
Costs related to providing goods or service	2	1,033,859	802,752
Other expenses	2	60,585	66,993
Total Expenses		2,443,984	1,834,186
Surplus/(Deficit) for the Year		363,279	2,600

### 1. Note regarding Surplus

NOTE: over the past year we have been working on two projects that are going to require significant capital investment

- 1. We have substantially outgrown our current offices having to acquire additional space and split staff. We are working with Community House Mid Canterbury who are looking to purchase a building that will meet our requirements with Safer Mid Canterbury being responsible for the fit out with a current estimate of \$250,000 to \$300,000 for this work over the coming year.
- 2. We are acquiring transitional housing properties to assist with the housing of refugees and are committed to an initial investment this year of \$150,000.

We have worked this year to acquire adequate funds and take a conservative approach to spending to ensure we have funding for these projects, as such our shown surplus has been tagged for these purposes.

This statement is to be read in conjunction with the Notes to the Performance Report and the Independent Auditor's Report.



# **Statement of Financial Position**

Ashburton Safer Community Council Trust Board As at 30 June 2022

'What the entity owns?' and 'What the entity owes?'

	NOTES	30 JUN 2022	30 JUN 2021
ssets			
Current Assets			
Bank accounts and cash	3	759,962	709,696
Debtors and prepayments	3	88,648	70,630
Other Current Assets	3	947	301
Total Current Assets		849,557	780,627
Non-Current Assets			
Property, Plant and Equipment	5	173,176	143,203
Investments	3	179,708	78,442
Other non-current assets	3	6,580	
Total Non-Current Assets		359,464	221,64
Total Assets		1,209,021	1,002,272
Total Assets iabilities		1,209,021	1,002,272
		1,209,021	1,002,272
iabilities	4	<b>1,209,021</b> 295,287	
abilities Current Liabilities	4		492,275
iabilities Current Liabilities Creditors and accrued expenses		295,287	492,275
iabilities         Current Liabilities         Creditors and accrued expenses         Employee costs payable	4	295,287 102,671	492,275 62,311 160
iabilities         Current Liabilities         Creditors and accrued expenses         Employee costs payable         Other current liabilities	4	295,287 102,671 258	492,275 62,311 160 <b>554,74</b> 7
iabilities         Current Liabilities         Creditors and accrued expenses         Employee costs payable         Other current liabilities         Total Current Liabilities	4	295,287 102,671 258 <b>398,216</b>	492,275 62,311 160 554,747 554,747
iabilities  Current Liabilities  Creditors and accrued expenses  Employee costs payable  Other current liabilities  Total Current Liabilities  Total Liabilities	4	295,287 102,671 258 <b>398,216</b> <b>398,216</b>	492,275 62,311 160 554,747 554,747
iabilities Current Liabilities Creditors and accrued expenses Employee costs payable Other current liabilities Total Current Liabilities Total Liabilities otal Assets less Total Liabilities (Net Assets)	4	295,287 102,671 258 <b>398,216</b> <b>398,216</b>	492,275 62,311 160 554,747 554,747 447,526
iabilities Current Liabilities Creditors and accrued expenses Employee costs payable Other current liabilities Total Current Liabilities Total Liabilities otal Assets less Total Liabilities (Net Assets) ccumulated Funds	4	295,287 102,671 258 398,216 398,216 810,804	1,002,272 492,275 62,311 160 554,747 554,747 447,526 426,578 20,948

This statement is to be read in conjunction with the Notes to the Performance Report and the Independent Auditor's Report.



## **Statement of Cash Flows**

## Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

'How the entity has received and used cash'

	2022	202
Cash Flows from Operating Activities		
Donations, fundraising and other similar receipts	21,570	11,650
Receipts from providing goods or services	192,383	1,783,633
Interest, dividends and other investment receipts	8,758	7,710
Cash receipts from other operating activities	125,602	3,868
GST	17,015	(23,816
Payments to suppliers and employees	(2,069,764)	(1,553,314
Total Cash Flows from Operating Activities	(1,704,436)	229,74
Cash Flows from Investing and Financing Activities Receipts from sale of property, plant and equipment	41,829	18,00
Payments to acquire property, plant and equipment	(119,623)	(115,089
Repayment of Wage Subsidy	-	(71,289
Cash Flows from Other Investing and Financing Activities	1,932,496	(2,007
Westpac Term Deposit 004	(100,000)	
Total Cash Flows from Investing and Financing Activities	1,754,702	(170,384
Net Increase/ (Decrease) in Cash	50,266	59,35
Cash Balances		
Cash and cash equivalents at beginning of period	709,796	650,43
Cash and cash equivalents at end of period	760,062	709,79
Net change in cash for period	50,266	59,35

This statement is to be read in conjunction with the Notes to the Performance Report and the Independent Auditor's Report.



# **Statement of Accounting Policies**

### Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

### **Basis of Preparation**

The entity has elected to apply PBE SFR-A (NFP) Public Benefit Entity Simple Format Reporting - Accrual (Not-For-Profit) on the basis that it does not have public accountability and has total annual expenses equal to or less than \$2,000,000. All transactions in the Performance Report are reported using the accrual basis of accounting. The Performance Report is prepared under the assumption that the entity will continue to operate in the foreseeable future.

#### **Presentation Currency**

The financial statements are presented in New Zealand currency (\$), rounded to the nearest whole dollar.

#### Goods and Services Tax (GST)

The entity is registered for GST. All amounts are stated exclusive of goods and services tax (GST) except for accounts payable and accounts receivable which are stated inclusive of GST.

#### Income Tax

Ashburton Safer Community Council Trust Board is wholly exempt from New Zealand income tax having fully complied with all statutory conditions for these exemptions.

#### **Changes in Accounting Policies**

There have been no changes in accounting policies. Policies have been applied on a consistent basis with those of the previous reporting period.

#### Bank and Cash

Bank accounts and cash in the Stmt of Cash Flows comprise cash balances and bank balances with original maturities of 90 days or less.

#### **Fundraising and Grants**

Fundraising and Grant income is accounted for depending on whether or not it has a "use or return" condition attached. Where no use or return conditions are attached, the revenue is recorded as income when the cash is received. Where income includes a use or return condition, it is initially recorded as a liability on receipt. The income is then subsequently recognised within the Statement of Financial performance as the performance conditions are met.

#### Property, Plant & Equipment

Property, plant & equipment are shown at cost or valuation less any accumulated depreciation and impairment losses.

#### Depreciation

Depreciation is provided on a straight-line basis on all property, plant and equipment, at rates that will write off the cost of the assets to their estimated residual values over their useful lives. The depreciation rates and useful lives associated with major classes of assets have been estimated as follows:

Computers & Equipment	5 to 8 yrs 10% to 67% DV	Furniture & Fittings	4 to 15 yrs 10% to 20% DV
Buildings	2 to 15 yrs 3% to 8.5% DV	Motor Vehicles	4 to 15 yrs 25% to 50% DV



# **Notes to the Performance Report**

Ashburton Safer Community Council Trust Board For the year ended 30 June 2022

	2022	202
Analysis of Revenue		
onations, fundraising and other similar revenue		
Donations Received - Families Without Violence	6,374	1,95
Donations Received	15,196	10,34
Total Donations, fundraising and other similar revenue	21,570	12,29
evenue from providing goods or services		
Accident Compensation Corporation	15,000	15,00
Advance Ashburton	28,679	25,16
Ashburton District Council Grants	231,806	211,80
Ashburton District Neighbourhood Support	32,883	25,36
Ashburton Youth Health Trust	24,676	48,64
Carried FWD - Lottery Board NZ	11,076	
Carried FWD - Lottery COVID Wellbeing Fund	10,000	
Carried FWD - Mayfield County Lions	2,000	
Carried FWD - MBIE	22,785	
Carried FWD - Ministry of Social Development	124,384	
Carried FWD - Oranga Tamariki	15,000	
Carried FWD - Te Ora Hau Otatahi	10,039	
Carried FWD - Trevor Wilson Charitable Trust	8,000	
CCS Discretionary Income Fund A	12,165	
CCS Discretionary Income Fund B - SIQ	20,781	
Community Organisation Grants	-	4,52
Community Trust Mid Sth Canty	35,000	32,00
Department of Courts - Supervised Contact	29,432	22,28
Discretionary/Emergency Fund - Income	2,278	
Fundraising Income - FWV	930	3,33
Home Views - Refugee Support	440	
Lion Foundation	-	16,80
Lions Club of Ashburton Charitable Trust	500	
Lottery Board N.Z.	54,700	38,21
Lottery COVID Wellbeing Fund	17,500	20,20
Mackenzie Charitable Foundation	61,000	39,00
Mackenzie Foundation Postvention Response Funding	1,000	
Methven Lions Club		2,52
Mid Canty Hakatere Multi Cultural Council	52,637	67,15
Ministry of Business Innovation and Employment	362,003	146,40
Ministry of Social Development	216,460	28,23
Oranga Tamariki	318,681	349,62
Oranga Tamariki Fees for Service	7,470	43,01
MOJ Restorative Justice	421,523	205,69
Pegasus Health Charitable Ltd	69,845	203,05



	2022	202
Public Trust		7.26
		7,36:
Recovered Vehicle Mileage Income Court Access	6,113	3,179
Recovered Vehicle Mileage Income Restorative Justice (NO GST)	3,489	14,80
Recovered Vehicle Mileage Income Supervised Access	2,774	18,64
Rental Income	261	82
Restorative Justice Sundry Income	-	39
Rural Support Trust	55,409	62,26
Safer MC Vehicle Mileage Income	50,283	54,15
Te Ora Hou Otautahi	45,006	29,14
Te Ora Hou Otautahi COVID Funding	4,327	2,96
Trevor Wilson Charitable Trust	56,000	44,00
Trevor Wilson Postvention Response Funding	938	
Youth Institute Ashburton	13,510	13,51
Total Revenue from providing goods or services	2,458,784	1,596,24
Interest, dividends and other investment revenue		
Interest Received	9,404	7,71
Total Interest, dividends and other investment revenue	9,404	7,71
Other revenue Gain on Disposal of Assets	14,737	10,93
Overheads Recovered	302,598	208,74
Sundry Income	170	84
Total Other revenue	317,505	220,52
		ŗ
	2022	202
Analysis of Expenses		
Volunteer and employee related costs		
Training Workshop Delivery LWL	-	1,01
Travel & Conference	8,186	7,31
Wages Salaries & KiwiSaver	1,341,355	956,11
Total Volunteer and employee related costs	1,349,541	964,44
Costs related to providing goods or services		
	2,496	1,67
Costs related to providing goods or services	2,496 522	
Costs related to providing goods or services Accident Compensation Levies Paid	·	37
Costs related to providing goods or services Accident Compensation Levies Paid Accountancy Fees	522	37 28,17
Costs related to providing goods or services Accident Compensation Levies Paid Accountancy Fees Advertising	522 43,575	37 28,17
Costs related to providing goods or services Accident Compensation Levies Paid Accountancy Fees Advertising Bank Charges	522 43,575 610	37 28,17
Costs related to providing goods or services         Accident Compensation Levies Paid         Accountancy Fees         Advertising         Bank Charges         CCS Discretionary Expense Fund A	522 43,575 610 12,651	37 28,17 35
Costs related to providing goods or services         Accident Compensation Levies Paid         Accountancy Fees         Advertising         Bank Charges         CCS Discretionary Expense Fund A         CCS Discretionary Expense Fund B - SIQ         Cleaning & Laundry	522 43,575 610 12,651 20,818	37 28,17 35
Costs related to providing goods or servicesAccident Compensation Levies PaidAccountancy FeesAdvertisingBank ChargesCCS Discretionary Expense Fund ACCS Discretionary Expense Fund B - SIQCleaning & LaundryClient Expenses - RSS	522 43,575 610 12,651 20,818 4,940 8,030	37 28,17 35 1,77
Costs related to providing goods or servicesAccident Compensation Levies PaidAccountancy FeesAdvertisingBank ChargesCCS Discretionary Expense Fund ACCS Discretionary Expense Fund B - SIQCleaning & LaundryClient Expenses - RSSClient Expenses Transition	522 43,575 610 12,651 20,818 4,940 8,030 2,606	37 28,17 35 1,77 98
Costs related to providing goods or servicesAccident Compensation Levies PaidAccountancy FeesAdvertisingBank ChargesCCS Discretionary Expense Fund ACCS Discretionary Expense Fund B - SIQCleaning & LaundryClient Expenses - RSS	522 43,575 610 12,651 20,818 4,940 8,030	1,67 37 28,17 35 1,77 98 4. 3,99



	2022	2021
Computer and Website Expenses	16,043	15,752
Consumables	4,830	4,702
Contractors and Consultancy	143,758	77,705
Discretionary/Emergency Fund - Seeds	1,126	63
Discretionary/Emergency Fund - Transition	1,445	841
Donations Made	180	560
General Expenses	87	542
GPS Safer MC Vehicle Mileage Expense	50,283	53,153
Health & Safety Expenses	23,050	55,155
Insurance	15,237	14,330
	459	14,550
Interpreters Fee		7 610
Lease Vehicle Expense	7,906	7,610
Light Power & Heating	348	-
Motor Vehicle Expenses	38,283	30,616
Office Equipment & Plant < \$1000	18,042	16,283
Office Software Subscriptions	9,114	3,192
Personal Vehicle Mileage Reimbursed	12,453	10,127
Plant & Equipment Hire	2,027	893
Postage Printing & Stationery	28,580	32,778
Postvention Response	1,875	-
Professional Accounting Services	61,560	48,845
Project Costs	23,549	37,924
Recoverable Personal Vehicle Mileage Expenses	73	1,865
Rent	47,721	46,835
Rent and Venue Hire: RJ Ashburton	229	-
Rent and Venue Hire: RJ Timaru	3,674	-
Rent and Venue Hire: RJ Waitaki	6,541	-
Repairs & Maintenance	5,061	2,047
Rural Driving Programme Licencing	15,134	15,118
Security	11,605	8,212
Share of Overheads	302,598	208,744
SMC Team Benefits	1,565	-
Staff Expenses	9,345	7,474
Supervision	12,853	11,109
Telephone Tolls & Internet	32,480	22,901
Training & Resources	9,403	6,659
Venue Hire and Meeting Costs	6,825	9,767
Volunteer Expenses	1,161	1,180
Waitaki RJ Expenses	-	67,320
Wellbeing Opuke - Funds Reimbursed	8,772	-
Total Costs related to providing goods or services	1,033,859	802,752

Other expenses

Auditor	5,850	5,700
Depreciation	49,789	43,338
Legal Expenses	1,447	435



Loss on Sale of Fixed Assets	3,499	17,520
Total Other expenses	60,585	66,993
	2022	202
. Analysis of Assets		
Bank accounts and cash		
Capital Expenditure Replacement Account	163,304	118,803
Childrens Prog Petty Cash	19	
Community Vehicle Cash Fares	85	8
Westpac Debit Card Account	8,001	7,82
Heartland Cheque Account	454,947	468,71
Main Petty Cash Account	510	19
NBS Operating Account	2,990	
Prezzy Card	7	
Satellite Office Petty Cash	82	
Transition-Cactus Petty Cash	125	4
Westpac Restorative Justice	510	160
Westpac Transactional Account	129,115	113,73
Youth Health Centre Petty Cash	95	8
Youth Justice Petty Cash	172	6
Total Bank accounts and cash	759,962	709,690
Debtors and prepayments		
Accounts Receivable (Xero)	69,716	70,630
Prepayments - Insurance	18,932	
Total Debtors and prepayments	88,648	70,63
Other current assets		
Interest Accrued	947	30
Total Other current assets	947	30
Investments		
Westpac Term Deposit 001.	54,886	54,014
Westpac Term Deposit 002.	24,822	24,42
Westpac Term Deposit 004	100,000	
Total Investments	179,708	78,443
Other non-current assets		
Refugee Settlement - Loan to Mustafa Karimi	6,580	
Total Other non-current assets	6,580	
	2022	202
. Analysis of Liabilities		
Creditors and accrued expenses		
Accounts Payable (Xero)	85,102	76,56
GST	(383)	2,653



	2022	2021
Income In Advance	210,568	413,058
Total Creditors and accrued expenses	295,287	492,275
Employee costs payable		
Provision for Holiday Pay	80,430	49,934
Wages Accrued	22,240	12,377
Total Employee costs payable	102,671	62,311
Other current liabilities		
Credit Cards	258	160
Total Other current liabilities	258	160
	2022	2021
5. Property, Plant and Equipment		
Motor Vehicles		
Vehicles owned	202,847	194,911
Accumulated depreciation - vehicles owned	(64,226)	(90,268)
Total Motor Vehicles	138,621	104,643
Furniture and Fittings		
Furniture and fittings owned	13,781	15,598
Accumulated depreciation - furniture and fittings owned Total Furniture and Fittings	(7,517) <b>6,264</b>	(7,239) <b>8,35</b> 9
		0,000
Other Fixed Assets	C4 202	50.070
Owned fixed assets	64,302	56,872
Accumulated depreciation - fixed assets owned Total Other Fixed Assets	(36,011) <b>28,291</b>	(26,671) <b>30,200</b>
Total Property, Plant and Equipment	173,176	143,203
Two of the new vehicles are financed and secured by Heartland bank.		
	2022	2021
6. Accumulated Funds		
Accumulated Funds		
Opening Balance	447,526	444,926
Accumulated surpluses or (deficits)	363,279	2,600
Total Accumulated Funds	810,804	447,526
Total Accumulated Funds	810,804	447,526
	2022	2021
7. Breakdown of Reserves		
Reserves		
Capital Gain on Sale of Investments	20,948	20,948
Total Reserves	20,948	20,948



#### 8. Commitments

Commitments to lease or rent assets	Current	Non Current
Ashburton - Community House Rental Agreement Expires on the 30th June 2022 \$3,626.41 per month - this includes carpark rental - this lease is month by month now	\$3,626.41	\$0
Timaru District Council - Rental Agreement Expires 30th of June 2022 \$1,356.32	\$1,356.32	\$0
Holden Spark Vehicle MQA651 Lease expires on 13 January 2023 \$296 per month	\$1,925	\$0
Mitsubishi ASX NLL59 Customer Fleet Lease expires January 2024 \$355 per month	\$4,260	\$7,100
Heartland Technology Photocopier MPC3504 & MP201 - Expires November 22 \$382 per month	\$1,910	\$0
Heartland Technology Photocopier ES5473 Expires July 23 \$95 per month	\$1,140	\$95
Heartland Technology Photocopier ES5462 Month by month \$55 per month	\$55	\$0



#### 9. Related Parties

There were no transactions involving related parties during the financial year ending 30 June 2022 or for the year ending 30 June 2021.

#### 10. Events After the Balance Date

There are no significant events since balance date to affect the results showing in these financial statements.

#### 11. Ability to Continue Operating

The impact of Covid-19 has not been measured or recorded in these financial statements.

The Trust has a strong net asset position. The Trust has sufficient resources in the form of Term Deposits to cover expenses for the period ending 30 June 2023 in the event of a lack of support from funders.

The entity will continue to operate for the foreseeable future.



44 Cass Street, Ashburton, Mid Canterbury, New Zealand

P. 03 308 1395 E. info@safermidcanterbury.org.nz

www.safermidcanterbury.org.nz