# Draft Long-Term Plan 2021-31: Summary of feedback

To support hearings and deliberations 11 & 12 May 2021

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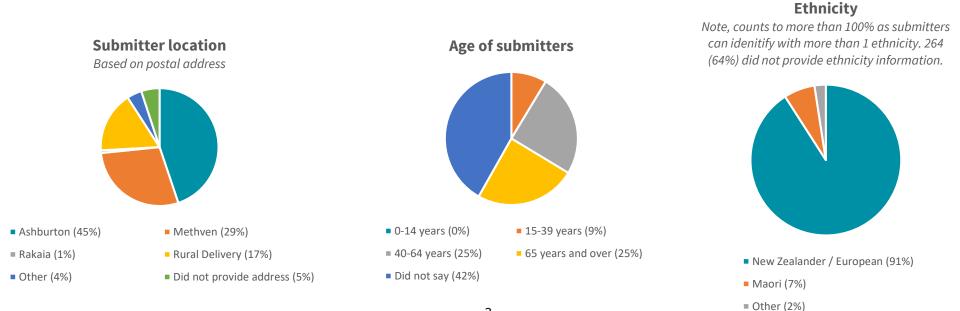
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#### **1.1 Summary of feedback received**

Public consultation on the draft Long-Term Plan 2021-31 was undertaken from 19 March to 19 April 2021.

- 430 submissions were received on time, from 380 individuals, 15 interest groups, 14 businesses (3 submitters put in both business and personal submissions), 14 not-for-profit organisations, 11 lobby groups submitting on behalf of others, and 2 Government organisations.
- One submission was received written on-behalf of 81 other residents. This has been counted as individual submissions as requested (with adjustments made for those included on the list who also submitted feedback individually).
- There were no late submissions received as at 4 May 2021.
- 70 submitters indicated they wanted to be heard on their submission form (59 attending as at 4 May)
- A number of queries and informal feedback was received through conversations with members of the community during the consultation period (for example, at community meetings). This informal feedback has been included in this summary, within the yellow tables after each relevant section.

#### **1.2 Summary of submitters**



#### **1.3 Drinking water meters**

Six businesses, three lobby groups, two each of interest, Government and not-for-profit groups, along with 115 individual submitters support the installation of universal drinking water meters. Nearly all of these submitters supported Council's preferred option – to install the meters over three years – with only twelve submitters preferring the meters were installed across one year.

Five businesses, one interest group and one not for profit organisation, and 185 individual submitters do not support the installation of universal drinking water meters.

The single submissions that was submitted on-behalf of a number of residents has been counted as individual submissions as requested. However, if this was to be counted as a single submission (as we do with other submissions received from lobby groups - for example Federated Farmers), then the results would be 51% in support of the installation of drinking water meters.

	Install meters - years or 1 year	- either across 3	Don't install meters	
Location	All submitters	All group submissions treated as single submissions	All submitters	All group submissions treated as single submissions
Ashburton	46%	53%	54%	47%
Methven	31%	48%	69%	52%
Rakaia, Rural Delivery, Other, & no address provided	37%	49%	63%	51%
Total	<b>40</b> %	51%	<b>60</b> %	<b>49</b> %

The reasons given by submitters for their preferred option are provided in tables 1.3.1 through to 1.3.5.

Supports installation of drinking water meters across 3 years

# Supports installation of drinking water meters in 1 year

Do not support the installation of drinking water meters

Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Groups / organisations		Individual submitters		Groups / organisations	
Canterbury District Health Board	97	Anonymous 3	23	CCC Samoa Ashburton (Tumanu	109
Central South Island Fish and	110	Anonymous 16	37	Paiaaua)	
Game Council (Angela		Chapman, Neil	116	Neighbourhood Support - Mid	427
Christensen)		Green, Sue	249	Canterbury (Sue Abel)	
Environment Canterbury	187	Hofmans, Bert	286		
Federated Farmers Mid	197	Rive, Ian	501	Businesses	
Canterbury Province Ltd (Lionel		Shah, Ashish	524	Alford Endeavours Limited (Murray	9
Hume)		Stevens, Claire	560	Hawkes)	
Methven Community Board	391	Stevens, David	562	Arabica Licensed Café (Katrina	39
Rakaia Dog Park Committee	479	Stevens, Gordon	564	Wijesinghe)	
Rakaia Community Association (Neil Pluck)	480	Twamley, Rosie	594	Cinema Paradiso (Richard Sheppard)	122
Safer Ashburton District (Don	505			IWY Trust (Colin Woolsey)	306
McLeod)				Methven Motors Ltd (Richard	603
United Filipinos (Maria Jimenez)	595			Warburton)	
Businesses				Individual submitters	
Austin Farming Ltd (Brent Austin)	49			Allred, Lois	163
Dairy Platforms Canterbury Ltd	145			Allred, Selwyn	163
(Martyn Fisher)				Alves, Helen	163
Mount Somers Holiday Park	421			Anonymous 1	21
(Georgina McLeod & Peter Peilua)				Anonymous 2	22
RA Harnett Valuer (Robert	477			-	32
Harnett)				Anonymous 12	33
Redcliffs Station Ltd (Ross	496			Anonymous 13	38
Bowmar)				Anonymous 17	30

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Wagon Track Farm Ltd (Alistair	600			Barrand, Faye	54
Morrison)				Bartlett, Sarah	56
				Barwell, E	163
Individual submitters				Barwell, John	163
Anderson, Murray	16			Bateup, Garth	58
Argyle, Alister	40			Bell, Brian	60
Avnit, Adi	51			Blackwell, Leyton	163
Avnit, Esther	51			Boswell, D	163
Barnett, Diane	52			Bree, Sharon	163
Barnett, Lindsay	52			Brokenshire, Olive	80
Blain, Andrew	61			Bruce, Roger	87
Bosch, Danielle	63			Burgess, Briannon	88
Braam, Lianne	65			Burmester, Jane	163
Brannon, Michelle	67			Cain, Doug	89
Brown, Carol	82			Callaghan, D	163
Bruce, John	85			Carr, Catherine	104
Cameron, Brian	91			Cheney, J	163
Campbell, John	93			Christie, Linda	119
Campbell, Shirley	94			Clemens, Colin	163
Chalmers, Andrea	113			Clemett, Holly	163
Chambers, Michele	114			Clemett, K	163
Chenery, Jenna	118			Clemett, Tenille	163
Churchill, Penny	120			Clemett, Tracey	125
Clemens, Val	123			Coldicott, Ivan	128
Clucas, Ruth	126				

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Corah, Bruce	129			Corbett, Geoff	130
Crammond, Sophia	135			Cox, Christina	131
Cross, Stuart	140			Crawford, Sarah	137
Currie, Thomas	143			Crispin, Sarah	138
Davies, Harley	156			Currie, George	163
De Spa, Genevieve	159			Currie, Thomas	143
Doel, Len	169			Darrell, Ken	148
Dunckley, Sarah	176			Darrell, Polly	150
Eason, Ed	179			Davidson, Sarah	155
Eccleston, Helen	181			Davies, Tony	157
Eccleston, Thomas	183			Den Baas, Carolyn	163
Eder, Margaret	184			Dickson, Nathan	163
Edwards, Levi	185			Dixey, Denise	163
Everest, Jon	192			Dixey, Paul	160 & 163
Favel, Donna	195			Doig, Kate	171
Fleming, Alison	204			Doig, Warren	173
Fowles, Jane	218			Duffy, B	163
Fox, Brenda	220			Dunn-Taylor, Penelope	178
Galvin, David	223			Elliot, Philip	163
George, Laura	225			Everest, Philip	191
George, Lynette	226			Febery, Sophie	196
Gilchrist, Bronwyn	231			Feiss, Margaret	163
Gill, Cath	232			Feiss, Udo	163
Gold, Andrae	239			Fitzpatrick, J	163

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Gustafson, Lloyd	251			Fleetwood, Victoria	163
Gustafson, Patricia	253			Furndofler, Franz	163
Hadley, Janet	255			Gazzard, Mark	163
Hart, Roger	263			Gazzard, S	163
Hickey, Joanne	271			Gerard, Jo	227
Hill, Lawrence	272			Gerard, Peter	229
Hintz, Emma	281			Gibbs, Anne	230
Hodson, Adrienne	284			Gleason, Mark	236
Hooper, Tania	288			Gorst, Darren	241
Hore, Simon	290			Gough, Barry	243
Hunt, Perry	298			Grace, Jane	245
Hurring, David	300			Gray, Alistair	246
Hyde, Murray	302			Gray, Michael	247
Kingston, William	327			Grieve, Angela	163
Kitchen, Gary	329			Grieve, R	163
Lawn, Joan	330			Grieve, S	163
Leadley, John	332			Hale, E	163
Lewis, Helen	339			Hales, Sheryn	257
Logan, Marion	345			Hamilton, Megan	258
Lowe, Bernadette	347			Harper, Peter	163
Lysaght, Daniel	349			Hawkes, Murray	163 & 265
Macdonald, Kerry	350			Holmes, Richard	163
Mackenzie, Sheree	354			Hunter, Sean	299
McIntosh, Barbara	375			Isherwood, Cheryl	163

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Mentink, Kathryn	387			Jackson, J	163
Millichamp, David	400			Jagodzinski, Kathryn	307
Mills, Graeme	401			Johnson, P	163
Mockford, Ellen	405			Johnstone, Murray	309
Morris, Dorothy	413			Keeley, Robert	317
Mulligan, Lal	423			Kelly, Grahame	322
Nicolson, Stacey	431			Kiamtia, Clare	163
O'Sullivan, Brendan	439			Kilgour, Catherine	326
Oakley, David	441			Liddall, Hilda	340
Oakley, Marion	441			Lill, Warrick	163
Overend, Bob	444			Livingstone, D	342
Poff, Jono	457			Livingstone, M	342
Saunders, Dave	510			Lock, Shirley	163
Schmidt, Barry	513			Lorry, Hansen	259
Scott, Pauline	519			MacKenzie, Sharon	352
Skevington, John	542			Macklin, Nick	358
Stuart, Doug	575			Mangin, David	163
Stivens, Sheryl	572			Mangin, Faye	163
Tarbotton, Jane	577			Mangin, Graeme	163
Thomson, PC	585			Mangin, Virginia	163
Tipping Smith, Cara	589			Markillie, Jean	163
Urquhart, James	596			Markillie, Michael	163
Vincent, Peter	598			Markillie, Rob	364
Wall, Nicola	601			Masters, Richard	163

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
White, Antony	617			McAndrew, Carol	163
White, Kate	619			McAndrew, James	163
Williams, Judy	623			McConnell, Jessica	163 & 366
Williamson, Jeff	625			McConnell, Paul	367
Wood, Edward	631			McCormick, David	368
Woods, Brian	633			McCullock, Jane	370
Young, Don	639			McKay, Janelle	163
				McKenzie, James	379
Supports the installation of drinki	ng water meters	but timeframe for installation not indicated)		McLennan, Jeanette	265
Groups / organisations		Individual submitters		McLintock, Sandra	381
Mt Somers Citizens Association		Lester, Brenda	338	McMillan, Sandra	383
		Ricketts, Greer	499	McTague, Kelvin	384
		,		McTigue, M	163
				Mentjox, Claire	163
				Merrin, Kathy	388
				Middleton, Craig	163
				Middleton, Keith	163
				Miffitt, Robert	409
				Mitchell, Brian	402
				Mitchell, Bruce	404
				Mitchell, Helen	404
				Mockford, Gordon	407
				Moffitt, Karen	409
				Nordquist, Jenifer	163

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
				Nordquist, Martin	433
				Olivia	442
				Pansters, Chris	448
				Parkes, Adrian	449
				Paterson, Linda	163 & 453
				Paterson, P	163
				Paul	454
				Pollard, Karen	459
				Prazak, Roman	461
				Prazak, Vera	462
				Preston, Adam	464
				Price, Selwyn	465
				Rickard, John	498
				Robertson, Travis	163
				Sandi	507
				Schroeder, Duane	515
				Scott, Annette	516
				Scott, Garthe	517
				Scott, Trevor	516
				Shefford, Rose	525
				Sheppard, Liam	163
				Sheppard, R	163
				Sheppard, Kristina	163 & 527
				Shurrock, David	529

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
				Simonett, Angela	163 & 532
				Smith, Grant	544
				Smith, Ron	546
				Spittal, Lily	163
				Spittal, Louise	549
				Staples, Rana	559
				Stewart, David	568
				Stewart, Sue	163 & 570
				Stockdill, Shane	163 & 574
				Swain, P	163
				Swain, Richard	163
				Tapp, Dale	163
				Taylor, Geoffrey	578
				Taylor, Mark	579
				Taylor, Trevor	580
				Taylor-Harding, Claudine	582
				Thrupp, S	163
				Topp, Lynda	163
				Trotter, Duane	591
				Wallis, Bruce	602
				Wallis, Ole	602
				Walls, Beverley	603
				Warmerdam, F	163
				Watene, Megan	163

Supports installation of drinking water meters across 3 years		Supports installation of drinking water meters in 1 year		Do not support the installation of drinking water meters	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
				Watson, Wes	615
				Wijesinghe, Katrina	163
				Wijesinghe, Ranga	163
				Willetts, Denise	621
				Williams, Sally	163
				Wilson, Lorna	629
				Wilwert, Kathryn	163
				Wylie, Loris	635
				Young, Cynthia	636

Submitter name	Page number	Summary	Staff comments	
Blain, Andrew	61	Submitters believe water is a precious resource and should not be wasted.	Noted	
Bosch, Danielle	63	Leaks need to be found and repaired.		
Cameron, Brian	91	<ul> <li>Need to monitor wastage – this is a good start (Lysaght)</li> </ul>		
Eason, Ed	179	<ul> <li>Must be able to manage this precious water (Eason)</li> </ul>		
Edwards, Levi	185	Great idea and important to solve leaks and water wastage (Mackenzie)		
Gilchrist, Bronwyn	231	<ul> <li>Water preservation is important – too many people waste it without thought (Blain)</li> </ul>		
Gill, Cath	232	• Save unnecessary wastage of water due to leaks and inefficient use (Gill)		
Hart, Roger	263	<ul> <li>Water is life – can't control the weather so must protect what nature provides (Schmidt)</li> </ul>		
Kingston, William	327	<ul> <li>The large amount of wastage can't be ignored – drinking water is a precious</li> </ul>		
Lawn, Joan	330	resource (Lowe)		
Logan, Marion	345	• Water is becoming more precious and wasteful infrastructure must be a cost to ADC and the environment (Clemens)		
Lowe, Bernadette	347	• Supply of good quality water is a vital resource and should not be wasted		
Lysaght, Daniel	349	(Saunders)		
Mackenzie, Sheree	354	<ul> <li>More we monitor our wastage the more we can save our natural resource (Shah)</li> </ul>	(Shah)	
Mills, Graeme	401			
Mulligan, Lal	423	<ul> <li>Need to be accountable for what we use and keep water at a sustainable</li> </ul>		
Saunders, Dave	510	level (Mills)		
Schmidt, Barry	513	• Water is a precious resource and the leaks need to be found and repaired		
Shah, Ashish	524	<ul><li>(Bosch)</li><li>This is cheapest for everyone as we need to check where the water is going</li></ul>		
Stevens, Claire	560	(Lawn)		
Stevens, David	562	<ul> <li>Need to know what water is going where and when – and if it is actually looking (Cilchrist)</li> </ul>		
Stivens, Sheryl	572	<ul> <li>leaking (Gilchrist)</li> <li>Logical first step in overall efficiency to assess how much is lost and where</li> </ul>		
White, Kate	619	<ul> <li>(Logan)</li> <li>Great for identifying leaks – get it done and do it well (Mulligan)</li> </ul>		

## 1.3.1. Submitters support installation of the drinking water meters across three years

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Too many leaks on footpaths - with meters they could be monitored more efficiently (Gill)</li> <li>Need to identify losses, and increased efficiency would reduce costs, fewer restrictions and greater pressure for firefighting (Cameron)</li> <li>Need to know where leaks are (Gustafson)</li> <li>Water loss needs to be sorted asap – it will save money in the long run (C Stevens, D Stevens)</li> <li>Will be required if/when future drought periods make it necessary to place restrictions on water usage (Saunders)</li> <li>Viable option to monitor water leaks underground on public and private land (Edwards)</li> <li>Enable leaks to be fixed (Hart)</li> <li>Gets the job done (Hooper)</li> <li>Reduce water wastage (Kingston, White)</li> <li>Need to identify leaks and reduce consumption (Stivens)</li> </ul>	
Gustafson, Patricia	253	Believes many people are unaware of their water usage – meters will help with this.	Noted
Braam, Lianne George, Laura Hodson, Adrienne Millichamp, David Nicolson, Stacey Wagon Track Farm Ltd (Alistair Morrison)	65 225 284 400 431 600	<ul> <li>Doesn't affect us as we're rural, but believe this is the best option (George)</li> <li>This is a fair way – would be happy with this even if charges are eventually introduced (Hodson)</li> <li>Agrees with the pros and cons set out for this option (Nicolson)</li> <li>Makes sense to have water meters on every home, swimming pool, council asset, school etc (Millichamp)</li> <li>It makes sense (WTF Ltd)</li> <li>It will help residents get used to meters (Braam)</li> </ul>	Noted
Brown, Carol	82	Agrees with installation of water meters if the water saved results in money saved.	Noted
Gold, Andrae	239	Notes a large water leak that had been left unaddressed by the previous owner – would have been picked up much sooner with a meter.	Noted

Submitter name	Page number	Summary	Staff comments
Methven Community Board	391	Believes other options should be explored and considered. If installing meters is the only option then submitter supports the preferred option.	Noted
Brannon, Michelle Bruce, John Clucas, Ruth Doel, Len Eder, Margaret RA Harnett Valuer (Robert Harnett) Hill, Lawrence Hore, Simon Morris, Dorothy Oakley, D Oakley, M	67 85 126 169 184 477 272 290 413 441 441	<ul> <li>Spread over three years is a bit easier on the rates than 1 year (but would also be ok with that if preferred by others) – especially if saving water by finding leaks (Eder)</li> <li>Spreads the debt and improves services (Woods)</li> <li>Spreads the cost out (Brannon, Bruce, Clucas, RA Harnett Valuer, Hill, Hore, Morris, D Oakley, M Oakley)</li> <li>People need time to budget for these changes (Doel)</li> </ul>	Noted
Woods, Brian Austin Farming Ltd (Brent Austin) Bruce, John Williamson, Jeff Hore, Simon	633 49 85 625 290	<ul> <li>Spreads the work load so it's done correctly (AFL)</li> <li>Gives contractors time to do the job proficiently and source materials for contract (Bruce)</li> <li>Smaller team required to complete the work (Williamson)</li> </ul> Notes working in a single area will keep disruption minimised, while still being	Noted
Anonymous 16 Blain, Andrew Lowe, Bernadette	37 61 347	<ul> <li>cost effective. Also notes as time goes on the installation process can be improved, rather than rushing installation through in one year.</li> <li>Submitters request a charge on water usage is also included / in the future</li> <li>Suggests an annual residential water usage level is adopted and notified to residents with excess water usage (Lester)</li> </ul>	The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge.

Submitter name	Page number	Summary	Staff comments
Eccleston, Helen	181	• A generous allocation of water per household with excess water use charged	Volumetric charging may be considered
Eccleston, Thomas	183	<ul> <li>may encourage those with detected leaks to act, and brings to the attention leaks (Stevens)</li> </ul>	during review of the Revenue and Financing Policy in three years' time.
Everest, Jon	192	<ul> <li>All homes should be allocated an amount, and charged if use more (Vincent)</li> </ul>	At this time, the intention is to utilise the
Stevens, David	562	Individual responsibility to minimise water usage and encourage uptake of	data provided by universal metering to
Vincent, Peter	598	rainwater, grey water systems etc (White)	better target our own leak detection efforts
Wood, Edward	631	<ul> <li>In time, user pays will be fairer (T Eccleston)</li> </ul>	and improve scheme efficiency, and also alert our customers to high usage where
White, Antony	617	<ul> <li>In the future, people will pay according to usage (H Eccleston)</li> <li>Limits should be imposed in the future (Blain)</li> <li>Paying for water shouldn't be too far down line – so much gets wasted (Anonymous 16)</li> <li>Eventually will be used to charge for water use – some properties waste water, so user pays (Wood)</li> <li>Notes sooner or later we will need to charge for water to reduce use/waste – clean and potable water is not unlimited (Everest)</li> <li>Allocations or charging will be needed in the future (Lowe)</li> </ul>	identified at individual properties. Andy Guthrie
Mulligan, Lal	423	Notes that Council needs to indicate to residents that in the future they will be charged for water. If you don't charge, people will not respect its value – in the future it may not be as plentiful as it is now.	Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. Andy Guthrie
Urquhart, James	596	Questions why Res D properties have an allowance before being charged? Suggests all households should be on the same payment option.	Volumetric and other ways of charging may be considered during review of the Revenue and Financing Policy in three years' time. Andy Guthrie
Cross, Stuart	140	Submitters believe only excess use should be charged.	Volumetric charging may be considered
Stevens, Claire	560	• Normal daily use with normal watering in the summer shouldn't result in a	during review of the Revenue and Financing Policy in three years' time.
Tarbotton, Jane	577	<ul> <li>charge (Cross)</li> <li>Those with leaks should be if not repaired within a set time – suggests interest free loans are offered if the repairs are unaffordable for the household (Stevens)</li> </ul>	Andy Guthrie

Submitter name	Page number	Summary	Staff comments
		Charges on abnormally large users – e.g. swimming pools (Tarbotton)	
Eason, Ed Hadley, Janet Hickey, Joanne McIntosh, Barbara	179 255 271 375	<ul> <li>Submitters note concern for potential charging in the future</li> <li>We are being charged enough already (Eason)</li> <li>Rolleston charges for water usage and the sections look terrible with dry brown lawns and unwatered gardens – Ashburton is lush in comparison and would hate to see this change (Hadley)</li> <li>Suspects this is just revenue gathering – but at least if will force residents to conserve water (Hickey)</li> <li>Supports water meters if they are for leak detection and not for charging (McIntosh)</li> </ul>	Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. It should be noted that volumetric charging for the water activity, if correctly structured, may result in a much fairer rating structure with high water users paying more, and low water users paying less. Currently, households with low water use are in effect subsidising high water users. Andy Guthrie
Campbell, Shirley	94	Agrees with this option providing the current water rates are removed.	The submitter does not elaborate on how the water activity would be funded if water rates were removed. Andy Guthrie
Redcliffs Station Ltd (Ross Bowmar)	496	Notes that the cost of water infrastructure needs to be fairly distributed, and that as far as they are aware, they are paying for infrastructure not water usage.	Noted
Hooper, Tania	288	Doesn't believe Council won't charge for water in the next three years.	Noted
Eason, Ed Everist, Jon Leadley, John	179 192 332	<ul> <li>Questions where the 50% water loss statistic comes from (Everist)</li> <li>Needs to be done – but notes 50% figure highly unscientific and scaremongering (Leadley)</li> <li>If this is the only way to detect the leaks then we have little option – notes 50% water loss is alarming and not a good endorsement on the competency of Council if this has only been noticed now (Eason)</li> </ul>	The water loss figure is calculated using a prescribed method and guidance provided by the Department of Internal Affairs. It is one of a number of mandatory performance measures that Local Government is required to use and report. A figure of similar magnitude has been reported for some time, and despite Council's ongoing investment in routine maintenance and pipeline replacement

Submitter name	Page number	Summary	Staff comments
			been achieved. The next logical step is to introduce universal metering in order to refine the water loss figure, and improve our understanding of where the water is being used. Andy Guthrie
Rakaia Community Association (Neil Pluck)	479	Submitter agrees with the project, but do wonder if meters are necessary. Suggests that maybe the engineers can simply test the main delivery pipe on each street to find the streets leaking and narrow down from there as to where the leaks are.	Meters within the reticulation networks are useful to a degree. Some schemes already have zone meters in place. Due to the extremely interconnected nature of reticulation systems, to utilise zone meters requires scheduled isolation of zones and monitoring of demand for set periods of time. This type of investigation may indicate a zone with higher usage/loss but still doesn't determine how much is public, and how much is private usage/loss. It might be achievable if each connection was also isolated but this would require an interruption to supply and be impracticable to undertake at a zone level. Universal metering allows for this type of scheme level and zone level investigation to be undertaken without interrupting supply.
Stivens, Sheryl	572	Questions whether this is the only mechanism for identifying leaks? Suggests rainwater harvesting promoted by Council such as rain tanks etc. and education programmes to reduce <b>pressure</b> on the infrastructure. Notes that rainwater harvesting would also support the stormwater network in areas prone to flooding.	Andy Guthrie Council currently utilises acoustic leak detection contractors to locate leaks on the public network. This work can and does help detect leaks on individual properties, but only at the time of the survey. Universal metering will provide a

Submitter name	Page number	Summary	Staff comments
		Notes that there are councils in Australia who offer rate reductions to residents with rainwater tanks.	<ul> <li>permanent ongoing reference for usage for every property.</li> <li>The matter of rainwater tanks/harvesting may have significant benefits but these would need to be balanced against the practicalities of having water storage on individual residential properties. If intended to be mandated, this would be a matter for consideration during a District Plan review.</li> <li>Incentives (subsidies) would have to be considered during review of the Revenue and Financing Policy.</li> <li>Andy Guthrie</li> </ul>
Tarbotton, Jane	577	Presumes that the cost of pumping will decrease over time and the reduced costs be reflected in the rates, as leaks are found?	Any reduction in consumption reduces the variable costs associated with delivery of the service e.g. energy, treatment consumables etc. Andy Guthrie
Anderson, Murray	16	Queries what % of leaks are identified visibly versus % of leaks identified by meters?	No specific analysis has been undertaken that answers this question however, for the metering projects carried out to date in Mayfield, and Mount Somers, meters have been instrumental in identifying private property leakage that have hitherto gone unnoticed. Andy Guthrie
Federated Farmers Mid Canterbury Province Ltd (Lionel Hume)	197	Notes that steps also need to be taken to ensure leaks are identified in the mainline delivery system.	Council currently utilises acoustic leak detection to locate leaks on the public network where possible. This programme of work will continue and expand regardless of the outcome of the universal metering proposal.

Submitter name	Page number	Summary	Staff comments
			Andy Guthrie
Williamson, Jeff	625	Imperative that water meters are read consistently to detect leaks.	Additional resources are to be applied to this area to ensure the benefits of universal metering are maximised. Andy Guthrie
Skevington, John	542	It is everyone's responsibility to look after our water supply and meters allow Council to easily monitor loss from properties. Notes, however, Council will need to put in place a robust system to make sure this monitoring happens.	Additional resources are to be applied to this area to ensure the benefits of universal metering are maximised. Andy Guthrie
Hunt, Perry	298	Would like to see the meters introduced suburb by suburb with regular reports on water savings and leaks found.	It is envisaged that any scheme level rollout water metering will include a comprehensive communication plan. Andy Guthrie
Logan, Marion	345	Would like to see education / incentives for onsite water efficiency e.g. subsidy for rain water tanks, advice and support for greywater systems that can be used onsite for water sustainability. Would like more education on climate change action to reduce impact now – strategies to reduce water loss, catch rain, use waste, mulching, shading etc.	Incentives (subsidies) would have to be considered during review of the Revenue and Financing Policy. The matter of rainwater tanks/harvesting may have significant benefits but these would need to be balanced against the practicalities of having water storage on individual residential properties. Andy Guthrie
Bosch, Danielle	63	Asks whether the cost of repairs and maintenance are included in the costs?	The ongoing maintenance and the eventual renewal of the metering stock is allowed for in the draft LTP. Andy Guthrie
Young, Don	639	Eventually water infrastructure will have to be upgraded and maintained – the cost will have to be apportioned from somewhere.	Noted
Currie, Thomas	143	Concerned the meters are being installed to sell the water rights.	There are no plans or mechanism for Council to sell 'water rights'.

Submitter name	Page number	Summary	Staff comments
			For the Three Waters Reform process, the Government has set a bottom line that public ownership of water infrastructure must continue, and there must be protections against privatisation. Andy Guthrie
Hurring, David	300	Requests replacement of the toby boxes – clogged with sediment.	The metering project includes upgrading (where necessary) the toby box with a new manifold system which comprises a control valve and standard socket that accepts the 'screw in' smart meter. Andy Guthrie

#### 1.3.2. Submitters support the installation of drinking water meters in one year

Submitter name	Page number	Summary	Staff comments
Anonymous 3 Chapman, Neil Green, Sue Twamley, Rosie	23 116 249 594	<ul> <li>The quicker the meters go in, the faster we can collect data and decrease the water lost (Twamley)</li> <li>Get it done – find the leaks and start saving water and money (Anonymous 3)</li> <li>Get the job done and save our water (Chapman)</li> <li>Job done and water monitoring can begin – lower cost overall (Green)</li> </ul>	As indicated in the consultation document, it may be necessary to reprioritise or delay other projects in order to complete the project in a single year. Andy Guthrie
Hofmans, Bert	286	<ul> <li>Water is a precious resource and addressing wastage should be one of Council's highest priorities. Water meters should be installed so:</li> <li>Leakages can be identified and remedied</li> <li>The potential risk of damage to properties is reduced (our water meter assisted us in identifying a 1500L/day leakage under garage floor which could have resulted in significant property damage)</li> <li>Awareness of water usage is increased</li> <li>Water is used more wisely</li> </ul>	Noted

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Individuals take steps to reduce their water demand e.g. appropriate garden plantings</li> <li>So council can defer or hopefully avoid expenditure on potentially unnecessary water supply upgrades.</li> <li>Submitter also notes that water meters become more significant in the context of climate change.</li> </ul>	
Hofmans, Bert	286	Supports the consideration of charging all users for water usage - residential properties should not be exempt as they can potentially use more water than a commercial property.	Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. Andy Guthrie
Hofmans, Bert	286	Does not support property owners with existing meters having to contribute to the cost of the water meter roll out to other properties.	Water meters installed as part of scheme wide or water pipeline renewal projects have been funded by the collective water supply group ratepayers. The only exception to this is in regard to new water connections, where the applicant/developer incurs the cost of the meter along with the rest of the connection. Note-: This connection and meter is vested in Council and ongoing maintenance and renewal become Council responsibility. Andy Guthrie

### 1.3.3. Submitters support the installation of drinking water meters but did not indicate a time frame for installation

Submitter name	Page number	Summary	Staff comments
Mount Somers District Citizens Association	419	Believes that water meters are ok and we need to know if there are any leaks.	The Mt Somers scheme has universal metering. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Ricketts, Greer	499	Supports meters provided they are properly checked. Submitter has a property in Hanmer and has a meter on a shared driveway which causes problems trying to find the right metre that is leaking.	Noted
Lester, Brenda	338	This will help educate people on the responsible use of water – notes a neighbour who puts sprinklers on the lawn and goes away – leaving water to flow onto the footpath, gutters, and neighbouring properties – they also have a swimming pool and wash vehicles, motor home and driveway weekly. Previously lived in Selwyn where they saw charging for excess water change water wastage rates dramatically.	The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge. Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. At this time, the intention is to utilise the data provided by universal metering to better target our own leak detection efforts and improve scheme efficiency, and also alert our customers to high usage where identified at individual properties. Andy Guthrie

1.3.4. Submitters do not support the installation of drinking water meters

Submitter name	Page number	Summary	Staff comments
Alford Endeavours Limited (Murray Hawkes) Anonymous 13 Barrand, Faye Brokenshire, Olive	9 33 54 80	<ul> <li>Submitters suggest identification of leaks can be undertaken in other, more efficient / cost effective ways. The following suggestions were provided:</li> <li>Meters on the public infrastructure at intersections / main junctions / town blocks / each street (Bruce, Gray, Stewart, Davies, Anonymous 13, Barrand, Brokenshire, Grost, Price)</li> <li>External flow sensors at strategic points on the network electronically transmitting for office interpretation (Leadley)</li> </ul>	Meters within the reticulation networks are useful to a degree. Some schemes already have zone meters in place. Due to the extremely interconnected nature of reticulation systems, to utilise zone meters, requires scheduled isolation of zones and monitoring of demand for set
Bruce, Roger	87	Use external sensors (Alford Endeavours Ltd)	periods of time.

Submitter name	Page number	Summary	Staff comments
Coldicott, Ivan	128	• Read the usage at 3am during Covid-19 – usage should have been almost nil	This type of investigation may indicate a
Corbett, Geoff	130	(Bruce)	zone with higher usage/loss but still doesn't determine how much is public, and
Cox, Christina	131	• Water metres won't identify leaks – rather install isolation valves at regular	how much is private usage/loss. It might be
Davies, Tony	157	locations and then undertake hydrostatic pressure testing at each section	achievable if each connection was also
Dixey, Paul	160 & 163	with property supplies shut off – this will show the faulty sections on the main network (McKenzie)	isolated but this would require an interruption to supply and be
Everest, Philip	191	<ul> <li>Isolation valves (Prazak)</li> </ul>	impracticable to undertake at a zone level.
Gibbs, Anne	230	• Underground rader or vravs (Carbett)	Universal metering allows for this type of
Gleason, Mark	236	<ul> <li>Underground radar or xrays (Corbett)</li> <li>Dogs like in Australia (Gibbs)</li> </ul>	scheme level and zone level investigation to be undertaken without interrupting
Gorst, Darren	241	Acoustic or vibration sensors (Hamilton)	supply.
Gough, Barry	243	<ul> <li>Staff group looking for soggy ground (Gough)</li> </ul>	Council also utilises acoustic leak
Grace, Jane	245	<ul> <li>Employ someone to find the leaks (McCulloch, Olivia, Methven Motors)</li> </ul>	detection to locate leaks on the public
Gray, Alistair	246		network where possible. This programme of work will continue and expand regardless of the outcome of the universal
Hamilton, Megan	258	<ul> <li>Clip on / strap on / wrap around meters (Grace, Markillie, Stockdill, Everest, Hawkes, Group represented by Paul Dixey)</li> </ul>	
Hawkes, Murray	163 & 265		metering proposal.
Leadley, Ken	335	<ul> <li>More effectively responding to toby box leaks and other reported faults</li> </ul>	One submitter suggested replacing all mains. The current replacement cost for
Kelly, Grahame	322	(Coldicott)	all pipelines on Council supplies is around
Markillie, Rob	364	Renewal programme of all mains would alleviate the worst of the water	\$106M.
McCulloch, Jane	370	leaks (Price)	Andy Guthrie
McKenzie, James	379		
McLennan, Jeanette	265		
McTague, Kelvin	384		
Olivia	442		
Group represented by Paul Dixey	163		
Prazak, Roman	461		
Prazak, Vera			

Submitter name	Page number	Summary	Staff comments
Price, Selwyn	462		
Stewart, David	465		
Stockdill, Shane	568		
Taylor, Mark	574 & 163		
Wallis, Bruce	579		
Wallis, Ole	602		
Methven Motors Ltd	602		
(Richard Warburton)	603		
McMillan, Sandra	383	Requests specialists are consulted with to find a more effective and cheaper way to identify leaks.	Council utilises acoustic leak detection to locate leaks on the public network where possible. This programme of work will
			continue and expand regardless of the outcome of the universal metering proposal.
			Andy Guthrie
Hamilton, Megan	258	Believes all methods for finding leaks should be explored, taking into account sustainability (the proposed meters have a life of 5 years), with cost analyses presented back to residents for feedback.	Council is receptive to utilising different methods to locate leaks on the public network. A key part of universal metering is to understand the magnitude of leakage on the public system and along the way alert/educate our customers to their own water use.
			The smart meters have an expected useful life of 10 years.
			Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Markillie, Robert	364	Suggests clip on meters until clarity over three waters. Notes it is bizarre these haven't been suggested as they would cost less than universal meters that only have a limited lifespan.	Meters within the reticulation networks are useful to a degree. Some schemes already have zone meters in place.
			Due to the extremely interconnected nature of reticulation systems, to utilise zone meters, requires scheduled isolation of zones and monitoring of demand for set periods of time.
			This type of investigation may indicate a zone with higher usage/loss but still doesn't determine how much is public, and how much is private usage/loss. It might be achievable if each connection was also isolated but this would require an interruption to supply and be impracticable to undertake at a zone level. Andy Guthrie
See appendix one for list of submitters	163	Notes the well-known water loss in Methven in the streets. Suggests the Methven Community Board have records of this and could support Council in identifying these leaks at no cost.	Any information on leaks can be notified directly to Council at any time on 3077700 or via the Snap Send Solve App. Andy Guthrie
Mitchell, Bruce Mitchell, Helen	404	Prefer the funds was spent on rain water tanks on each property – clean, free water is waste with each rain – this water could be used for garden, droughts, and some household use and would ensure a supply in emergencies.	The matter of rainwater tanks/harvesting may have significant benefits but these would need to be balanced against the practicalities of having water storage on individual residential properties. Andy Guthrie
Kilgour, Catherine	326	Supports the inclusion of water meters as water pipes are upgraded or with any new build – particularly business or industrial builds.	Water meters are already installed as part of pipeline renewal projects, new subdivisions and other new connections.

Submitter name	Page number	Summary	Staff comments
		Doesn't agree with digging up the street just to install meters due to the cost. Also notes the footpaths are already in a poor state and aren't resealed properly when dug up.	The impact of the install project in the majority of places is limited to immediate vicinity of the toby box and only if a new manifold is required to be installed. In some cases the manifold may already be present in which case the smart meter is simply screwed in. Andy Guthrie
Hansen, Lorry	259	Lives rurally and doesn't see they should be metered when are already allocated a certain amount each day/week. Believes the city should be metered though.	Noted
Moffitt, Karen Moffitt, Robert	409	Believes pollutants – such as nitrates, should be removed from the water supply before meters are installed and eventually charged for.	Nitrate levels in all Council water supplies are consistently well below the maximum allowable value set out in the DWSNZ. Andy Guthrie
MacKenzie, Sharon	352	Suggests the leaks are caused by the quality of the water eating away at the joints – suggests fixing the water would fix the leaks. Notes they have had to replace three hot water cylinders over the past 10 years.	We have no concerns regarding water quality in the Ashburton water supply. Andy Guthrie
Anonymous 17	38	There is never enough water and are always on restrictions – why not make all new builds install their own tanks for extra water supply?	Water restrictions are a tool to manage the relatively short but high demand peaks associated with garden watering. Unclear if submitter is referring to rainwater tanks or on property supply buffering tanks. Andy Guthrie
Hunter, Sean	299	Half the time the meter leaks – have had their meter fixed three times.	The repairs noted may be in and around the supply valve and not necessarily the meter itself. May be appropriate to follow- up with submitter on nature of repairs. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Alford Endeavours Limited (Murray Hawkes)	9	<ul> <li>Meters are expensive – installing the meters, reading them, manipulating data – compared to alternative methods of leak detection (Alford Endeavours Ltd)</li> </ul>	The initial capital cost of the metering project is significant however the value they provide from that point is enduring.
Anonymous 1	21	Waste of money / too expensive / cost not justifiable (Anonymous 12,     Gravford, Daig, Dupp, Taylor, Koley, Koley, Koley, McTague, Nordquist, Dapaters	The ongoing maintenance and renewal of
Anonymous 12	32	Crawford, Doig, Dunn-Taylor, Keeley, Kelly, McTague, Nordquist, Pansters, Wylie)	the meters is already built into the LTP programme and budgets.
Barrand, Faye	54	• Too expensive compared with other leak detection methods (Barrand,	Most other options for leak detection are
Crawford, Sarah	137	<ul> <li>Gleason, Mockford)</li> <li>Expensive solution – suspects other options haven't been considered</li> </ul>	one-off interventions usually requiring
Dixey, Paul	160 & 163	(Shefford)	specialist contractors. It is simply not cost-
Doig, Warren	173		effective or feasible to fully survey all pipelines within the networks for which we
Dunn-Taylor, Penelope	178	• Expensive solution with a finite lifespan – other ways are better and cheaper (Taylor)	are responsible (e.g. ~498km of pipeline). We need a way of accurately identifying
Gleason, Mark	236	<ul> <li>Waste of money, particularly with need to replace in 5-6 years (Olivia)</li> </ul>	the areas to focus our efforts. Universal
Hawkes, Murray	265	• Cost is not worth it when they only last 5-7 years and you could employ	water metering and full scheme or zone
Keeley, Robert	317	<ul> <li>someone to check for leaks in another way (Stewart)</li> <li>Cost is not worth it for the water lost in residential properties, nor for the</li> </ul>	reads will allow for a water balance calculation to be undertaken. This
Kelly, Grahame	322	lifetime of the meters (Dixey, Appendix 1 list of submitters)	achieves a number of things:
McLennan, Jeanette	265	<ul> <li>Cost exceeds benefit and brings unbudgeted replacement, service and management sects (Appendix 1 list of submittees)</li> </ul>	Resolves how much leakage is on the
McTague, Kelvin	384	<ul> <li>management costs (Appendix 1 list of submitters)</li> <li>Will cost millions and will be an ever increasing cost if water services are sold</li> </ul>	public network (which is Council's responsibility to fix)
Mockford, Gordon	407	(Methven Motors)	<ul> <li>Allows us to target worst areas for the</li> </ul>
Mitchell, Brian	402	• Literature says there will be no charge but the ratepayers will have to pay for	other leak detection interventions.
Pansters, Chris	448	the meters (Smith)	Identifies individual properties that
Prazak, Roman	461		have leakage or excessive
Shefford, Rose	525	<ul> <li>Too expensive – suggest new connections have meters upon connection to supply (Mitchell)</li> </ul>	consumption.
Smith, Ron	546		The smart meters have an expected useful life of 10 years.
Stewart, Sue	570 & 163	<ul> <li>Not the most economical solution and won't solve the problem anyway (Prazak)</li> </ul>	Andy Guthrie
Taylor, Mark	579		

Submitter name	Page number	Summary	Staff comments
Wallis, Bruce	602		
Wallis, Ole	602		
Methven Motors Ltd (Richard Warburton)	603		
Wylie, Loris	635		
See appendix one for list of additional submitters	163		
Stockdill, Shane	574&163	\$4.5m won't fix infrastructure and that if leaks are found, this cost is still on top of the original amount.	Allowances for additional maintenance arising from leak detection efforts has been provided for within the draft LTP. Andy Guthrie
Gray, Michael Nordquist, Martin Simonett, Angela Taylor, Geoffrey	247 433 532&163 578	<ul> <li>Waste of time having staff read the meters (Anonymous 1)</li> <li>Meters are unreliable with a limited service life (Taylor)</li> <li>Water meters won't find all the leaks (Gray, Nordquist, Simonett)</li> <li>Believes the costs exceeds the benefits and brings with it unbudgeted replacement, service and management costs (Hawkes)</li> </ul>	The smart meters have an expected useful life of 10 years. Universal metering won't find all leaks, but it will identify connections with on- property leakage or high consumption and importantly assist Council better focus its own leak detection efforts. The ongoing maintenance and renewal of the meters is already built into the LTP programme & budgets. Andy Guthrie
Bell, Brian Cain, Doug Coldicott, Ivan Cox, Christina Darrell, Ken	60 89 128 131 148	<ul> <li>Water should be free and unmonitored for personal use (Pollard)</li> <li>Should never have to pay for water – believes charges will happen (Cox)</li> <li>Should never have to pay for water – a necessity of life – cruel on low income people who can't afford the charges in rentals – Council cuts off their water until it's paid (Watson)</li> <li>Already pay for delivery and treatment – water is a God given right (K Darrell)</li> </ul>	The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge.

Submitter name	Page number	Summary	Staff comments
Darrell, Polly Davies, Antony Dixey, Paul Gibbs, Anne	150 157 160&163 230	<ul> <li>We already pay for delivery of treated water – shouldn't have to pay for water usage (P Darrell)</li> <li>Council should not attempt to charge Ngai Tahu for their own water (Gleason)</li> </ul>	Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. At this time, the intention is to utilise the data provided by universal metering to
GIDDS, Anne Gleason, Mark Gorst, Darren Gough, Barry Hawkes, Murray Pansters, Chris Hales, Sheryn Livingstone, D Livingstone, M Macklin, Nick McCulloch, Jane McLennan, Jeanette McLintock, Sandra Parkes, Adrian Paterson, Linda Pollard, Karen Price, Selwyn Sandi Shefford, Rose Smith, Ron Watson, Wes	230 236 241 243 265 448 257 342 358 370 265 381 449 453&163 459 465 507 525 546 615	<ul> <li>Meters will be used to charge / in the future (Bell, Cain, Coldicott, Corbett, Davies, Gibbs, Gorst, Gough, Hales, Hawkes, D Livingstone, M Livingstone, McCulloch, Pansters, Macklin, Appendix 1 list of submitters, Shefford, Watson)</li> <li>People think if they use above a quota there will be no charge – but there is (Smith)</li> <li>Notes that Council says it will not charge for water, but there is already a daily allocation with a charge for excess (Dixey, Appendix 1 list of submitters)</li> <li>Don't believe the meters are for leaks rather that they are for charging for usage – water should not be charged for – costs are too high and this is another rate increase (Sandi)</li> <li>Believes the meters are part of Council's plan to begin charging – believes the reasoning given is not up front or honest (McLintock)</li> <li>Finds the wording suspicious around charging for water (Price)</li> <li>Feels strongly that water should be used sustainably, but doesn't trust Council not to charge inequitably (Paterson)</li> <li>Questions why they would want to fund something for then to be charged for (Parkes)</li> </ul>	data provided by universal metering to better target our own leak detection efforts and improve scheme efficiency, and also alert our customers to high usage where identified at individual properties. It should be noted that volumetric charging for the water activity, if correctly structured, may result in a much fairer rating structure with high water users paying more, and low water users paying less. Currently, households with low water use are in effect subsidising high water users. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
See appendix one for list of additional submitters	163		
Parkes, Adrian	449	Supports Commercial properties being charged for water.	Noted
Taylor, Trevor	580	Submitter has a house (out of district) with a water meter and have had 2 major problems with the high readings. Both times council tried to charge \$1,000 but it was proved it wasn't the submitters fault. States that the Hurunui Council says if it's on your meter then it's your problem, questions whether ADC will have the same attitude.	This Council's current approach to high consumption on <u>revenue</u> meters is somewhat sympathetic in comparison to other Councils. If a billing period shows high consumption and the landowner demonstrates that it was due to a leak and the leak has been fixed, they can apply for a remission of the volumetric charges related to the leak. Andy Guthrie
Kelly, Grahame Wilson, Lorna	322 629	<ul> <li>Does not want to see people restricting their water use (due to charging – now or later on) as the town look good and green at the moment and does not want it to turn into a desert (Kelly)</li> <li>People with good gardens need to water them – water meters will penalise them (Wilson)</li> </ul>	The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge. Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time. Andy Guthrie
Livingstone, D	342	Believes that if Council did its job properly, the meters would not be needed.	Universal metering is a tool that will help Council to do its job properly.
Livingstone, M Scott, Annette Soctt, Trevor	342 516 516		Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Bruce, Roger	87	A large number of leaks never come to the surface due to the pipes being laid in pea gravel that acts as a field tile to take water away. Water meters on property would be helpful if read – lifestyle blocks in town irrigate all summer but aren't read – suggest staff use the tools they already have – if staff were already doing their job we wouldn't needs these – total waste of money.	The submitter makes a valid observation in regard to leakage, and this underscores the difficulties around locating leakage and why other interventions are required e.g. zone metering and acoustic leak detection. Additional resources are to be applied to this area of demand management to ensure the benefits of universal metering are maximised. Andy Guthrie
Cinema Paradiso (Richard Sheppard)	122	Water supply in Methven has not been sufficient or adequate for many years – being on water meters because the Council cannot fully carry out its responsibilities is unfair and unreasonable.	Officers have no concerns about the adequacy of supply in Methven. The gallery upgrade carried out in 2016 has strengthened the supply for the foreseeable future. The Methven water supply has a number of other upgrade projects either recently completed or programmed for completion during the next 10 year period. Universal metering will allow Council to
Taylor, Geoffrey	578	More important to address the lack of supply now, rather than in 3-5 years. Submitter does not trust Council integrity or data on this issue.	
			determine consumer trends over time and better inform future planning on all schemes. Andy Guthrie
Kelly, Grahame	322	Suggests councils consider their own water usage and use only bare minimum if availability is so restricted (Kelly)	Noted
See appendix one for list of submitters	163	To the submitters' knowledge, the greatest water loss is in public infrastructure. Believes any water loss between the property entrance and the house is insignificant and could be tested for with a portable meter at minimal cost.	Without universal metering it is impossible to determine if the submitter is correct.

Submitter name	Page number	Summary	Staff comments
			The use of portable meters has been used in a limited way from time to time but does not allow for the determination of a water balance at scheme or zone level.
			Andy Guthrie
Parkes, Adrian	449	Believes Council waste more water than any residential properties.	Noted
Gerard, Jo McLennan, Jeanette Scott, Garthe	227 265 517	<ul> <li>With the upgrading of old pipes there should be no leaks (Gerard)</li> <li>Suggests pipes are upgraded from oldest to newest regardless of whether needing fixing – installing meters is only delaying the inevitable (Scott)</li> </ul>	Council has a comprehensive pipeline replacement programme (~5.8km/year) which in general does focus on the oldest or worst condition pipes - but with ~498km of pipeline it is fair to say it may take some time. Andy Guthrie
Carr, Catherine	104	Feels that the visible signs of water leaking down streets is enough evidence that attention should be given by Council.	Visible leaks in the road reserve can be reported to Council on 3077700 at any time or via the Snap Send Solve App. In some instances, water flowing down street gutters can be originating from garden/berm watering activities. Andy Guthrie
Paul	454	Does not believe there is a need for the meters.	Noted
Shurrock, David	529	Believes water meters are not needed and that people do not waste water, states that Council wasted water waiting for contractors to get the job done.	Noted
Hawkes, Murray Liddall, Hilda McLennan, Jeanette	265 340 265	<ul> <li>Most water is lost through joints in main pipes – not houses (Liddall)</li> <li>Believes any water lost between property entrance and the house is insignificant (Hawkes, McLennan)</li> </ul>	Without universal metering it is impossible to determine if the submitters are correct. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Dixey, Paul Hawkes, Murray McConnell, Paul	160 265 367	<ul> <li>There is well known water loss in Methven streets due to ageing infrastructure – the greatest water loss sits with Council's infrastructure not private property (Hawkes)</li> <li>Most of Methven's water loss is in the public infrastructure (Dixey)</li> <li>Believes that 99.9% of Methven residential properties aren't the cause of water leaks – but rather public infrastructure – therefore, water meters are a waste of time and money (McConnell)</li> </ul>	Without universal metering it is impossible to determine if the submitters are correct. Andy Guthrie
Prazak, Vera	462	Believes installing a meter at the end of the water system will only tell you what you already know – that there is a leak, and therefore won't solve the problem. Suggests being proactive and fixing the leaks.	Unfortunately, the customer valve is not the end of a water system, there is a significant length of private reticulation which, like the public network, is in variable condition. Andy Guthrie
Jagodzinski, Kathryn	307	Suggests if the main reason for installing the meters is because of water leaks, then postpone installing the meters until the main sources of leaks are investigated and rectified. Believes the first step shouldn't be to address water leaks on private property, but rather to identify the leaks on the public infrastructure. Believes this would be a better use of the funds.	Council currently utilises acoustic leak detection contractors to locate leaks on the public network. This work can and does help detect leaks on individual properties, but only at the time of the survey. Universal metering won't find all leaks, but it will identify connections with on- property leakage or high consumption and importantly assist Council better focus its own leak detection efforts. Universal metering will provide a permanent ongoing reference for usage for every property. Andy Guthrie
Alford Endeavours Limited (Murray Hawkes)	9	<ul> <li>Suggests the only reason for water meters is to collect and sell data about water usage (Barrand)</li> <li>Concerned water meters will result in the water rights being sold adding more cost to rate payers (Currie)</li> </ul>	There are no plans or mechanism for Council to sell 'water rights'.

Submitter name	Page number	Summary	Staff comments
Barrand, Faye Currie, Thomas Gough, Barry	54 143 243	<ul> <li>Suggests meters are the first step towards selling the water supply to a company like Water Care in Auckland (Gough)</li> <li>Drinking water meters are required for the transfer of our water supply to CDC and ultimately privatisation of public infrastructure – ADC should commit to long-term ownership (Alford Endeavours Ltd)</li> <li>Clearly the proposal is to commercialise the water distribution network</li> </ul>	Additionally, under the Local Government Act 2002 Section 130(3)(b) Council "must not divest its ownership or other interest in a water service except to another local government organisation". For the Three Waters Reform process, the Government has set a bottom line that public ownership of water infrastructure must continue, and there must be protections against privatisation. Andy Guthrie
Scott, Annette Scott, Trevor	516 516	Believes there must be an underlying current other than detecting leakage.	Noted
McConnell, Jessica	166 & 163	Questions the purpose / justification – Methven is on water restrictions for 6 + months of the year anyway (McConnell)	Ultimately, some of the benefits accruing from addressing public and private leaks may be reduced periods of restriction. Andy Guthrie
Grace, Jane Simonett, Angela	245 532 & 163	Given that control of water may be taken from Council, it seems impractical to spend so much money (Sinonett) Don't install meters until the three waters plan is adopted (Grace)	Noted
Cain, Doug Gorst, Darren Olivia Hawkes, Murray See appendix one for list of additional submitters	89 241 442 265 163	<ul> <li>Funds are better put towards</li> <li>a second bridge (Cain)</li> <li>fixing Methven's storage problems (Olivia, Hawkes)</li> <li>offsetting Methven's wastewater costs (Hawkes, Appendix 1 list of submitters)</li> <li>improving the water supply network (Gorst)</li> </ul>	Noted

Submitter name	Page number	Summary	Staff comments	
Sheppard, Kristina	527	Believes the Council has been negligent in providing adequate water supply and this would be a further insult by penalising the Methven community.	Officers have no concerns about the adequacy of supply in Methven. The gallery upgrade carried out in 2016 has strengthened the supply for the foreseeable future.	
			The Methven water supply has a number of other upgrade projects either recently completed or programmed for completion during the next 10 year period.	
			Universal metering is proposed for all household schemes.	
			Andy Guthrie	
McConnell, Jessica Methven Motors Ltd	163 & 166 603	Suggests the issue is that Council infrastructure can't handle demand rather than domestic overuse (McConnell)	Noted	
(Richard Warburton)		Suggests Council sorts out the supply, gauges usage and requirements based on the number of new subdivisions and plans accordingly – like a good business (Methven Motors)		
McConnell, Jessica	163 & 166	Notes Council will support the use of provincial growth fund money but won't invest in Methven – a growing town (McConnell).	Noted	
Doig, Kate	171	Not everything needs to be monitored so closely – install them as required when there are specific problems.	Noted	
Febery, Sarah	196	Doesn't understand the details but feels less monitoring is preferable. Has concern that one day water may become privatised – and would want a guarantee this doesn't happen.	While we cannot provide a guarantee about future legislation, under the Local Government Act 2002 Section 130(3)(b)	
		Concerned for the cost and raw materials used to install the meters – how long will they last and who will monitor them?	Council "must not divest its ownership or other interest in a water service except to another local government organisation".	
		Also questions where they are sourced from, what the pay conditions of the people manufacturing them are, and questions whether we are supporting unsound environmental practices in other countries so improve our own.	For the Three Waters Reform process, the Government has set a bottom line that public ownership of water infrastructure	

Submitter name	Page number	Summary	Staff comments
			must continue, and there must be protections against privatisation.
			The smart meters have an expected useful life of 10 years.
			Additional resources are to be applied to this area of demand management to ensure the benefits of universal metering are maximised.
			The meters we are currently specifying are manufactured in Germany. We have no information on the pay or working conditions of the workforce.
			Andy Guthrie
MacKenzie, Sharon	352	Would like to know where the meters are made? Does not want to buy meters from China.	The meters we are currently specifying are manufactured in Germany. Andy Guthrie
Staples, Rana	559	Disagrees with charging for residential extra-ordinary properties (lives on Dolma Street, Methven), when smaller properties with a pool for examples, aren't charged.	Extra-ordinary residential properties (typically in the Residential D zone) are much larger (zone min 4,000m <sup>2</sup> ) and there is potential for those properties to use more water.
			The Water Supply Bylaw provides Council the ability to install meters on properties with pools, but in terms of impact on the schemes at peak times, garden & lawn irrigation is much greater.
			Andy Guthrie
Smith, Ron	546	Unclear why some properties get charged and others not – should be all the same – all charged, or none.	Extra-ordinary residential properties (typically in the Residential D zone) are much larger (zone min 4,000m2) and there

Submitter name	Page number	Summary	Staff comments
			is potential for those properties to use more water.
			The issue of fairness was considered by Council recently which lead to the decision to lift the daily allocation (the threshold at which charges apply) from 1,000 litres to 1,200 litres/day.
			At the same time Council amended the billing frequency to annual. So also means that lower usage through winter will offset high usage in summer.
			Andy Guthrie
IWY Trust (Colin Woolsey)	306	Disagrees with new properties being charged for water (refers to developers being required to install meters) – notes this is selective billing.	Where meters are installed on ordinary residential properties, Council does not volumetrically charge these customers.
			The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge.
			Volumetric charging may be considered during review of the Revenue and Financing Policy in three years' time.
			Andy Guthrie
Schroeder, Duane	515	Objects to rural residential properties not being classed as 'normal' with their water usage. Believes assumptions have been made with no basis.	Extra-ordinary residential properties (typically in the Residential D zone) are much larger (zone min 4,000m2) and there is potential for those properties to use more water.
			Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Everest, Philip Gough, Barry IWY Trust (Colin Woolsey) Liddall, Hilda McLintock, Sandra Price, Selwyn Schroeder, Duane	381 243 306 340 381 465 510	<ul> <li>Not convinced we are losing 50% of water through leaky pipes (Everset)</li> <li>Suggests the 50% water loss figure is unsubstantiated and 'convenient' (Gough)</li> <li>Questions how Council can claim 50% water loss without accurate water usage data (IWY Trust)</li> <li>Finds the 50% water loss incredible / unbelievable – suggests if true, there would be very soggy houses and sections (Liddall)</li> <li>Suggests that if Council knows there is a 50% water loss, it must know where the leaks are. Notes the water meters won't fix any leaks - just an expense (McLintock)</li> <li>Questions what evidence ADC has provided that up to 50% water is lost from reticulation (e.g. where is the citation of this study?) (Price)</li> <li>Notes the 50% water loss figure is only an assumption (Schroeder)</li> </ul>	The water loss figure is calculated using a prescribed method and guidance provided by the Department of Internal Affairs. It is one of a number of mandatory performance measures that Local Government is required to use and report. A figure of similar magnitude has been reported for some time, and despite Council's ongoing investment in routine maintenance and pipeline replacement programmes, no discernible reduction has been achieved. The next logical step is to introduce universal metering in order to refine the water loss figure, and improve our understanding of where the water is being used. Andy Guthrie
Gerard, Jo	227	Meters only for high-use industries.	All non-residential properties have meters and are invoiced if their usage exceeds the allocation. Andy Guthrie
Darrell, Polly	150	Supports the monitoring of usage of water and encouragement of residents to collect what is available freely.	Noted
Bartlett, Sarah	56	Finds the options analysis on page 18 too vague to support – questions transparency.	Noted
Bartlett, Sarah	56	Questions whether the proposal is 'double dipping' as developers have already paid for water regulation/monitoring for people who live in subdivisions or infill housing.	Noted

Submitter name	Page number	Summary	Staff comments
Leadley, Ken	335	Believes taking \$90 is double dipping by Council – those living in infill subdivision housing or new development precincts since 1998 already have water meters – at the private Developers cost.	There can be a significant amount of assets constructed and paid for by developers (including meters), however, almost all of those assets are then vested in Council, and from then on all group ratepayers pay for ongoing maintenance and renewal of those assets. Andy Guthrie
Trotter, Duane	591	Notes that installation of drinking meters doesn't concern the submitter, however sees installation a contradiction when there is a huge demand on the aquifers and bores are needing to be deeper due to intensifying dairy.	Noted
Young, Cynthia	636	Submitter notes they have had an HRV water filter for 7 years at their own cost, for their health.	Noted
Coldicott, Ivan	128	Council's record of general water oversight in Mid Canterbury has been deplorable.	Council consistently meets its response time targets relating to urgent and non- urgent water repairs.
			The current Council has stated it does not intend to charge for the volume of water used by ordinary residential properties. It has noted this intention cannot bind a future Council from deciding to charge.
			Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Hospitality New Zealand Canterbury	291	Submitter notes that commercial properties are already paying for water supply and does not believe that commercial ratepayers should be subsidising the implementation of water meters for the rest of the district, given that they have already been connected and already pay to have water supplied.	To address the concern raised by the submitter would require fundamental change to the Revenue and Financing Policy. Andy Guthrie
Forrest, Peter	216	Suggests installing in new builds first.	Meters are being installed on new connections, as part of new developments, and during pipeline renewal projects currently.
Forest and Bird	209	Submitter supports the proposal to implement water charges so long as it occurs in an equitable way. Also recommends that Council work closely with ECAN to recover costs from commercial users of water.	Andy GuthrieThere is no proposal from this Council to charge ordinary users through water metering.It should be noted that volumetric charging for the water activity, if correctly structured, may result in a much fairer rating structure with high water users paying more, and low water users paying less. Currently, households with low water use are in effect subsidising high water users.Council already works closely with ECan on matters of common concern e.g. Council has opportunity to review consent activities that may impact on community drinking water supply sources.Andy Guthrie
Stanaway, Sarah	557	Already have them in our township	Noted

# 1.3.5. Submitters did not indicate an option with respect to drinking water meters

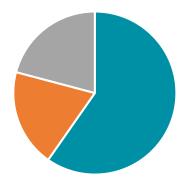
### **1.4 Elderly Persons Housing**

Four groups and organisations, seven businesses and 112 individual submitters support Council's preferred option – to increase the Elderly Persons Housing rents to reach self-sustaining in two years. One group, one business and 38 individual submitters prefer the lower rental increases, reaching self-sustaining in seven years.

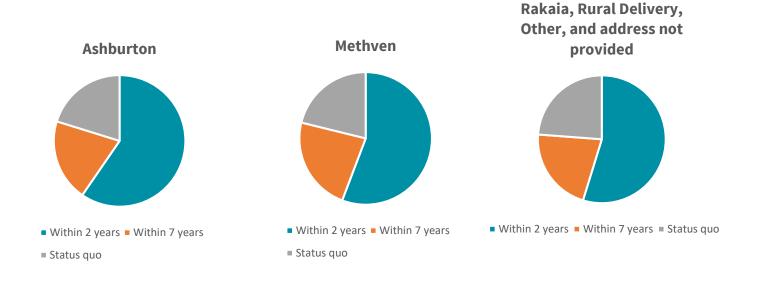
One group, two businesses and 40 individual submitters prefer the status quo of rental increases at the rate of inflation and ongoing costs supplemented by the general rate.

The reasons given by submitters for their preferred option are provided in tables 1.4.1 through to 1.4.5.

#### Submitter feedback



Within 2 years Within 7 years Status quo



Supports EPH self-sustaining in 2 years

#### Supports EPH self-sustaining in 7 years

Supports EPH inflationary rent increases + general rate

Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Groups / organisations		Groups / organisations		Groups / organisations	
CCC Samoa Ashburton (Tumanu Paiaaua)**	445	Methven Community Board	401	CCC Samoa Ashburton (Uosepi & Tumanu Paiaaua) **	109
Federated Farmers Mid	197	Businesses			
Canterbury Province Ltd (Lionel		RA Harnett Valuer (Robert Harnett)	477	Businesses	122
Hume)	170			Cinema Paradiso (Richard Sheppard)	122
Rakaia Community Association (Neil Pluck)	479	Individual submitters		IWY Trust (Colin Woolsey)	306
	505	Avnit, Adi	50	Wi Hust (court woolsey)	500
Safer Ashburton District (Don McLeod)	505	Barrand, Faye	54	Individual submitters	
		Cain, Doug	89	Anonymous 12	32
Businesses		Campbell, John	93	Anonymous 15	36
	0	Campbell, Shirley	94	Argyle, Alister	40
Alford Endeavours Limited (Murray Hawkes)	9	Chambers, Michele	114	Bartlett, Sarah	56
Arabica Licensed Café (Katrina	39	Corbett, Geoff	130	Bosch, Danielle*	63
Wijesinghe)		Cox, Christina	131	Brannon, Michelle	67
Dairy Platforms Canterbury Ltd	145	Currie, Thomas	143	Burgess, Briannon	88
(Martyn Fisher)	113	Davies, Antony	157	Clemett, Tracey	125
Mount Somers Holiday Park	421	Davies, Harley	156	Darrell, Ken	148
(Georgina McLeod & Peter Peilua)		Doig, Kate	171	Darrell, Polly	150
Redcliffs Station Ltd (Ross	496	Doig, Warren	173	De Spa, Genevieve	159
Bowmar)		Doel, Len	169	Dixey, Paul	160 & 163
Wagon Track Farm Ltd (Alistair	600	Everest, Philip	191	Febery, Sophie	196
Morrison)		Grace, Jane	245	Gerard, Jo	227
Methven Motors Ltd (Richard	603	Gray, Alistair	246	Gerard, Peter	229
Warburton)		Hill, Lawrence	272	Gleason, Mark	236
		Hodson, Adrienne	284	Gough, Barry	243
		Gill, Cath	232		

Individual submitters		Kelly, Grahame	322	Hales, Sheryn	257
Anderson, Murray	16	Macklin, Nick	358	Hansen, Lorry	259
Anonymous 2	22	McIntosh, Barbara	375	Hickey, Joanne	271
Anonymous 3	23	McMilllan, Sandra	383	Hyde, Murray	302
Anonymous 13	33	Mentink, Kathryn	387	Kilgour, Catherine	326
Anonymous 16	37	Mills, Graeme	391	Leadley, Ken	335
Anonymous 17	38	Paterson, Linda	453	Liddall, Hilda	340
		Poff, Jono	457	MacKenzie, Sharon	352
Avnit, Esther	51	Prazak, Vera	462	McConnell, Jessica	166
Barnett, Diane	52	Price, Selwyn	465	McConnell, Paul	367
Barnett, Lindsay	52	Shah, Ashish	524	McTague, Kelvin	384
Bateup, Garth	58	Skevington, John	542	Mitchell, Brian	402
Bell, Brian	60	Stanaway, Sarah	557	Scott, Annette	516
Blain, Andrew	61	Staples, Rana	559	Scott, Garthe	517
Braam, Lianne	65	Taylor, Mark	579	Scott, Trevor	516
Brown, Carol	82	Tipping Smith, Cara	589	Sheppard, Kristina	527
Bruce, John	85	Urqhart, James	596	Smith, Grant	544
Cameron, Brian	91	Williamson, Jeff	625	Smith, Ron	246
Carr, Catherine				Taylor-Harding, Claudine Trotter, Duane	582
	104			Wall, Nicola	591
Cawte, Max	108				601
Chalmers, Andrea	113			Wallis, Bruce	602
Chapman, Neil	116			Wallis, Ole	602
Christie, Linda	119				
Churchill, Penny	120				
Clucas, Ruth	126				
Corah, Bruce	129				
Crammond, Sophia	135				
Crawford, Sarah	137				

Supports EPH self-sustaining in 2 years		Supports EPH self-sustainin	g in 7 years	vears Supports EPH inflationary rent increases + general rate	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Crispin, Sarah	138				
Cross, Stuart	140				
Currie, Thomas	143				
Davidson, Sarah	155				
Dunckley, Sarah	176				
Dunn-Taylor, Penelope	178				
Eason, Ed	179				
Eccleston, Helen	181				
Eccleston, Thomas	183				
Eder, Margaret	184				
Favel, Donna	195				
Fleming, Alison	204				
Fowles, Jane	218				
Fox, Brenda	220				
George, Laura	225				
George, Lynette	226				
Gibbs, Anne	230				
Gilchrist, Bronwyn	231				
Gold, Andrae	239				
Gorst, Darren	241				
Gray, Michael	247				
Green, Sue	249				
Gustafson, Lloyd	251				
Gustafson, Patricia	253				

Supports EPH self-sustaining in 2 years		Supports EPH self-sustaining in 7	upports EPH self-sustaining in 7 years Supports EPH inflationary r general rate		ent increases +	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number	
Hadley, Janet	255					
Hart, Roger	263					
Hintz, Emma	281					
Hooper, Tania	288					
Hore, Simon	290					
Hunter, Sean	299					
Hurring, David	300					
Jagodzinksi, Kathryn	307					
Jonas, Brian	310					
Kitchen, Gary	329					
Keen, Arthur	319					
Kingston, William	327					
Lawn, Joan	330					
Leadley, John	332					
Lewis, Helen	339					
Logan, Marion	345					
Lowe, Bernadette	347					
Lysaght, Daniel	349					
Macdonald, Kerry	350					
Mackenzie, Sheree	354					
McCormick, David	368					
McCulloch, Jane	370					
McLintock, Sandra	381					
Merrin, Kathy	389					

Supports EPH self-sustaining in 2 years		Supports EPH self-sustaining in 7 years		Supports EPH inflationary rent increases + general rate	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Millichamp, David	400				
Moffitt, Karen	409				
Moffitt, Robert	409				
Morris, Dorothy	413				
Nicolson, Stacey	428				
Nordquist, Martin	433				
Oakley, David	441				
Oakley, Marion	441				
Olivia	442				
O'Sullivan, Brendan	439				
Overend, Bob	444				
Parkes, Adrian	449				
Pollard, Karen	459				
Prazak, Roman	461				
Preston, Adam	464				
Rickard, John	498				
Rive, Ian	501				
Sandi	507				
Saunders, Dave	510				
Schmidt, Barry	513				
Schroeder, Duane	515				
Scott, Pauline	519				
Shefford, Rose	525				
Simonett, Angela	532				

Supports EPH self-sustaining in 2 years		Supports EPH self-sustaining in 7 years		Supports EPH inflationary rent increases + general rate	
Submitter name	Page number	Submitter name	Page number	Submitter name	Page number
Spittal, Louise	549				
Stuart, Doug	575				
Tarbotton, Jane	577				
Taylor, Geoffrey	578				
Tindall, Cynthia	587				
Thomson, P	585				
Twamley, Rosie	594				
Vincent, Peter	598				
White, Antony	617				
White, Kate	619				
Willetts, Denise	621				
Wood, Edward	631				
Woods, Brian	633				
Wylie, Loris	635				

\* Submitter CCC Samoa Ashburton made two submissions – one stated does not support a rental increase above inflation, one stated supports the rental increase to become self-sustaining in 2 years.

Submitter name	Page number	Summary	Staff comments
Currie, Thomas Clucas, Ruth Eason, Ed Jagodzinksi, Kathryn Millichamp, David Moffitt, Karen Moffitt, Robert Sandi Saunders, Dave Taylor, Geoffrey Methven Motors Ltd (Richard Warburton)	144 126 179 307 400 409 409 507 510 578 603	<ul> <li>Right thing to do by our elderly community (Currie, Taylor)</li> <li>Need to take care of the elderly – they have worked and done their bit (Sandi)</li> <li>As a community we must address this need – supports the provision of new housing for this group, bearing in mind that demand will only increase in the future (Eason)</li> <li>Families are provided for though parks, sports, recreation facilities etc – let's also provide the best place and care – affordable and health – to our elderly (Millichamp)</li> <li>Community housing is for those who fall below a line – supporting such people, keeps them in our community and likely aid in lowering mental health issues (Methven Motors)</li> <li>Important to have cheaper housing available (Clucas)</li> <li>There is a need to provide for those who can't afford their own home but recognises the challenges faced with changing compliance (Cross)</li> <li>Supports Council providing housing for the elderly (Saunders)</li> <li>An essential community service (Jagodzinksi)</li> <li>Provides housing for the elderly with no other means of living in suitable housing (Moffitt)</li> </ul>	There are several providers of Community Housing in Ashburton. The preferred option sees a rate input for 2 years with tenants meeting all funding requirements for the elderly housing units in subsequent years. The remainder of funding will be by way of rents as well as loans raised which will eventually be repaid from rents received. The maximum rents payable will not exceed the internationally adopted standard of affordability, which states that residents should pay no more than 30% of their gross household income on housing costs. The proviso to this is if tenants choose to live in a double unit where they may pay more than 30% or their income on rent. Colin Windleborn
Cameron, Brian Doig, Warren Mackenzie, Sheree Nicolson, Stacey Cameron, Brian Hadley, Janet	91 173 354 431 91 255	<ul> <li>Agrees with what we're doing, but notes social housing is also a national responsibility (Cameron)</li> <li>It's a good idea (Doig)</li> <li>Makes the most sense (Mackenzie)</li> <li>Agrees with the pros and cons set out for this option (Nicolson)</li> <li>The rent increases are reasonable and still much cheaper than market rents (Hadley)</li> </ul>	Noted
Macdonald, Kerry	350	• The increases are fair and kept to a minimum – by the time they reach their maximum figure will be affordable (Macdonald)	

## *1.4.1.* Supports the proposed rent increases to reach self-sustaining within 2 years

Submitter name	Page number	Summary	Staff comments
Simonett, Angela Twamley, Rosie	532 594	<ul> <li>Seems reasonable to increase as currently low – the increase is more like the average rent (Simonett)</li> <li>If given enough notice, should be enough time for residents to look into Government payment options to help with the change (Twamley)</li> <li>Residents should be able to meet this cost – subsidies are available (Cameron)</li> </ul>	
Logan, Marion	345	Agrees with this option as it appears viable to increase the rents – but wants confirmation that those affected have confirmed this. Submitter is unsure of the needs of this group – ie high medical expenses etc. Agrees with supporting this vulnerable group.	Council met with tenants several weeks before the consultation began to advise them of the proposals and to explain the rationale behind this. Toni Durham
White, Kate	619	Likely that residents can tap into more / higher accommodation supplements so the rent increase shouldn't affect them – while making the service self-sustaining.	Not all tenants are likely to qualify for the accommodation supplement. However, Council plans to ensure that all tenants are connected with WINZ to ensure as many tenants as possible receive their entitlements. Toni Durham
Jonas, Brian	310	Supports the proposal as it will bring all houses in line with the same rents and also provide stability – notes they have had 3 proposals in 8 years from Council.	Officers acknowledge the comment made about the number of proposals over the recent past. Colin Windleborn
Anderson, Murray	16	Suggests the portfolio should be retained and increased if needed. Believes Council should recognise the social need for the housing within the community. Notes that the government is cleverly transferring more social responsibilities onto Councils. States that the activity is an easy one to operate but that it must be run as a business and be self-sustaining.	Noted
Brown, Carol	82	Need to maintain and keep the current housing – in coming year demand will increase, and need to look after our elderly and disadvantaged.	Noted

Submitter name	Page number	Summary	Staff comments
		Believes rental should increase by \$20 per week for two years, not just the one year, and then the \$10 per year increases. This will reduce the amount borrowed.	
		Asks whether under option 2, it is guaranteed to be no loan funding?	
		Finds the increases confusing between options 1 and 2.	
		Notes that status quo with increases in line with inflation have not been working.	
Tindall, Cynthia	587	Good to see units being updated.	Noted
Thomson, P	585	Comments that hopefully the extra funds will allow for annual maintenance and their upkeep to proceed on schedule.	Noted
Gold, Andrae	239	Need sufficient funds to ensure standards are met.	Noted
Woods, Brian	633	Improves the facilities at a realistic cost and short timespan (Woods)	Noted
Eason, Ed	179	The quicker the units are self-sustaining the better, as well as provide a better model for any future expansion of the service (Eason)	Noted
Rakaia Community Association (Neil Pluck)	479	Agrees with the 2 year time period to make repairs and upgrades quickly.	Noted
White, Antony	617	Higher rents should be used to improve maintenance and living conditions within the units. Central Government accommodation supplement can assist with paying higher rents.	Noted
Green, Sue	249	Our rents are lower than other areas – the sooner they are self-sustainable the better the housing can be built for elderly.	Noted
Wylie, Loris	635	Submitter notes they are on cheap rent but as the discrepancy between our costs and rental income is too broad supports this option – notes that they are penalised for having savings while on a single pension but have never asked for help	Noted
Nordquist, Martin	433	Elderly Persons Housing must continue to be provided and looked after – hopefully this option will bring the housing up to date.	Noted

Submitter name	Page number	Summary	Staff comments
Lawn, Joan	330	Will improve the level of service to tenants and rents will be more realistic in comparison to market rentals.	Noted
Saunders, Dave	510	Agrees that ongoing maintenance costs must also reflect with an increase in rents.	Noted
Federated Farmers Mid Canterbury Province Ltd (Lionel Hume)	197	Provision of affordable housing self-sustaining in an economic sense, along with ensuring units meet Healthy Homes Standards and are well maintained.	Noted
Gorst, Darren	241	The best option for the general ratepayers (Gorst)	Noted
Willett, Denise	621	More affordable for all ratepayers and ultimately self-funding (Willett)	
Dunn-Taylor, Penelope	178	<ul> <li>Best option economically (Twamley)</li> <li>Best result and security for everybody (Dunn-Taylor)</li> </ul>	Noted
Twamley, Rosie	594		
Leadley, John	332	Rents have been too low for years hence depleted reserves. Benefit increased April 1 <sup>st</sup> , should be affordable.	Noted
McLintock, Sandra	381	Rent should be similar to other towns, questions why it has been so low for so long and not addressed before now?	Colin Windleborn
Lowe, Bernadette	347	This option is on par with other regions and is very reasonable. Can see other community organisations taking this on in the future.	Noted
Alford Endeavours Limited (Murray Hawkes)	9	As most renters are beneficiaries, below market rent removes rent supplements, so ratepayers are subsidising central government	Noted
Gustafson, Lloyd	251	Rents need to cover all required maintenance costs - there are plenty of avenues for tenants to receive subsidies	Noted
Scott, Pauline	519	Notes the document that states reasonable rent is up to 30% of ones income – 30% of single superannuation with living alone allowance is \$130.80. Current rents are well below market rates.	Noted

Submitter name	Page number	Summary	Staff comments
Eccleston, Helen Eccleston, Thomas	181 183	Fairer for others paying higher rents privately.	Noted
Tarbotton, Jane	577	Rent is still below market value – to be fair to all elderly that don't have access to these homes, the housing should be break even.	Noted
Olivia	442	That rent is still cheap and sustainable for those living there.	Noted
Keen, Arthur	319	Notes rents are still low at \$170. Also requests equalisation across all rents.	Units are double or single and have rents set accordingly. Colin Windleborn
Eder, Margaret Barnett, Diane Barnett, Lindsay O'Sullivan	184 52 52 439	<ul> <li>Believes this should have been done before now (O'Sullivan)</li> <li>The housing is needed – but always should have been self-sustaining (Eder)</li> <li>Sooner rather than later (D Barnett, L Barnett)</li> </ul>	Noted
Gold, Andrae	239	Supports the review of Council's role in management in two years – notes the properties may be better placed with a social service more able to offer wrap around services.	Noted
Hart, Roger	263	Agrees with the proposed review in two years' time to ensure the units are self- sustaining and consideration of the ongoing ownership.	Noted
Schmidt, Barry	513	Notes elderly in council housing should be grateful for what they have – Ashburton is friendly, carrying and rural.	Noted
Alford Endeavours Limited (Murray Hawkes) Anonymous 16 Bell, Brian Blain, Andrew Bruce, John	9 37 60 61 87	<ul> <li>Council should not be funding social services from rates – we fund these through our taxes (Alford Endeavours Ltd)</li> <li>Rate payers should not be providing community housing through rates – people should pay their own way or get central government support (Redcliffs Station Ltd)</li> <li>Those who have bought their own home should not be subsidising people who had this same opportunity (Bell)</li> <li>Rate payers should not be funding people who have not worked hard to save for their retirement (Pollard)</li> </ul>	Noted

Submitter name	Page number	Summary	Staff comments
Carr, Catherine	104	Council should not be funding social living costs – should be self-funding	
Gilchrist, Bronwyn	231	<ul> <li>(Gilchrist)</li> <li>Needs to be self-sustaining and not a burden on ratepayers – sooner rather</li> </ul>	
Gustafson, Patricia	253	than later (Gustafson)	
Kingston, William	327	• Don't subsidise by ratepayers any longer than necessary (Anonymous 13)	
McCormick, David)	368	<ul> <li>Super is enough to fund the suggested rental and people need to be self- sufficient (Anonymous 16)</li> </ul>	
Pollard, Karen	459	• Everyone needs to pay their own way and the units are of an age they require	
Redcliffs Station Ltd (Ross Bowmar)	496	upgrading to meet current standards – in saying that, keep an eye on tenants to ensure no hardship (Bruce)	
Thomson, P	585	<ul> <li>General rate payers shouldn't cover Government responsibilities (Kingston)</li> <li>Should cover their costs (McCormick)</li> </ul>	
Vincent, Peter	598	<ul> <li>Rate payers should not pay – should be self-funding (Vincent)</li> </ul>	
Wood, Edward	631	<ul> <li>Needs to be self-sustaining for perpetuity (Wood)</li> <li>Rent too low and not fair that residents are penalised through rates for those who have not prepared for this stage (Carr)</li> <li>User should pay (Blain)</li> <li>Housing needs to be self-sustaining and this option makes the rental increases as painless as possible (Thomson)</li> </ul>	

## 1.4.2. Supports the lower rent increases to reach self-sustaining in 7 years

Submitter name	Page number	Summary	Staff comments
De Spa, Genevieve	159	• The elderly are hit hard by their age - they don't need to be hit by large	Noted
Everest, Philip	191	increases - old people don't have a lot of 'good years' left so they should be	
Kelly, Grahame	322	<ul> <li>able to live them out in reasonable comfort and affordable manner (Kelly)</li> <li>Life is hard for our elderly. They've given enough and a lot have fallen on</li> </ul>	
McIntosh, Barbara	375	tough times (Mills)	
Mills, Graeme	401	<ul> <li>These people may have been rate payers for many years – deserve to have affordable increases (Gill)</li> <li>Part of how we can show caring community values is to support vulnerable</li> </ul>	
Gill, Cath	232		
Urqhart, James	596	elderly people (De Spa)	

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Need to support these people who have who have worked their lives in our community and don't own a house – some may have worked rurally where houses are provided as part of salaries (Everest)</li> <li>Council housing is needed to keep people safe (McIntosh)</li> <li>Important to have Council owned accommodation for people who need it (Urqhart)</li> </ul>	
Davies, Antony	157	Believes Council should not compare EPH rent with market rent as that is based on what the market can afford – not what vulnerable people can afford.	Council uses the international accepted standard for affordability. Colin Windleborn
Barrand, Faye	54	Prefer the longer option:	Noted
Cain, Doug	89	<ul> <li>to give tenants more time to get organised / budget for change (Hodson,</li> </ul>	
Doel, Len	169	Shah)	
Hodson, Adrienne	284	<ul> <li>Give more time for tenants to make alternative plans (Macklin)</li> <li>Two years is not long enough to adjust to the cost change – especially those</li> </ul>	
Macklin, Nick	358	that have budgeted at lower rates (Barrand)	
Markillie, Rob	364	• Spread the increase over a longer term (Cain, Markillie, McMillan,	
McMillan, Sandra	383	<ul> <li>Skevington, Methven Community Board)</li> <li>Need time to budget for the changes (Doel)</li> <li>Agree with goal, but longer time frame more achievable and less disruptive for tenants (Taylor)</li> <li>Less impact for current residents (Williamson)</li> <li>More gradual change and give council time to identify and manage any unforeseen problems (Poff)</li> <li>This will ease the financial burden on ratepayers, but give a longer time</li> </ul>	
Methven Community Board	391		
RA Harnett Valuer (Robert Harnett)	477		
Shah, Ashish	524		
Skevington, John	542	period for the tenants to get government incentives and funding (RA Harnett	
Staples, Rana	559	Valuer)	
Taylor, Mark	579		
Poff, Jono	457		
Urqhart, James	596		
Williamson, Jeff	625		

Submitter name	Page number	Summary	Staff comments
Cox, Christina	131	The tenants are using the housing as they can't afford market rent – putting them up is not going to help so do it slowly if it needs to be done at all.	Noted
Hill, Lawrence	272	Gives Council more time to bring the housing up to scratch – some are very old.	Budget is needed for this and this is what the recommended increase will achieve. Colin Windleborn
Doig, Kate	171	Provides a sense of security. Disagrees with the use of loan funding.	Noted
Everest, Philip Kelly, Grahame	191 322	Requests the housing to be means tested – can't support everyone	Council does have eligibility criteria which tenants must meet with one of these criteria being total assets for singles and doubles. This criteria is in keeping with other Local Authorities.
			Colin Windleborn
Corbett, Geoff	130	With all charges compounding between now and 7 years, doubts the self- sustaining in 7 years will be correct.	Noted
Markillie, Rob	364	Suggests Council gets its act together to avoid backlog of maintenance in the future.	Noted
Barrand, Faye	54	Suggests looking at whether maintaining versus building new is a better option – suggests consideration of sustainable, eco-friendly housing – suggests using the money from the water meters here.	Noted
Kelly, Grahame	322	Notes that general ratepayers pay enough without subsidising others (except for those with medical or physical reasons for not being able to provide for themselves).	Noted
Price, Selwyn	465	Submitter notes that Council made a decision in July 2020, questions why council is backtracking on decision Submitter believes the price comparisons are meaningless as they are selective and no source is given for the information.	Through the review of the Revenue & Financing Policy last year, it became apparent that the EPH activity was on a path to no longer being self-sustaining. The RFP was amended to allow for up to 30% of the activity costs to come from the

Submitter name Page numb	Summary	Staff comments
	Submitter believes we are in this position due to previous systematic lack of maintenance and questions what systems will be put in place to avoid this being a recurring event.	general rate, but Council indicated that they did not want that to be a long-term solution. Officers were directed to investigate how to get the activity back to being self-sustaining. Toni Durham

### 1.4.3. Supports rental increases

Submitter name	Page number	Summary	Staff comments
Stewart, Sue	570	Notes the rent is much too cheap - suggests rents are put up to at least \$140-\$150 per unit.	Noted
Canterbury District Health Board	97	Submitter does not state which option they prefer, but supports an affordable rent increase where it will ensure a better quality of housing.	Noted

### 1.4.4. Supports the use of inflationary rent increases only and funding from the general rate

Submitter name	Page number	Summary	Staff comments
Bartlett, Sarah Bosch, Danielle Cinema Paradiso (Richard Sheppard) Darrell, Ken	56 63 122	<ul> <li>Note many vulnerable older community members struggle with rents as they are now and notes there is no guarantee the tenants will be able to access the government supports (Bartlett)</li> <li>Vulnerable residents require support as opposed to paying more for the upkeep of the housing (Cinema Paradiso)</li> </ul>	Noted

Submitter name	Page number	Summary	Staff comments
Darrell, Polly	148	Pensions are falling behind increasing costs – many older residents are	
Febery, Sophie	150	<ul> <li>unable to absorb the increasing living costs (Mitchell)</li> <li>Does not support rent increasing by as much as proposed in options 1 and 2.</li> </ul>	
Hickey, Joanne	196	Would rather rates are used to support the elderly as it is our turn to look	
IWY Trust (Colin	271	after them (Bosch)	
Woolsey)	306	• Strong supporter of social housing for elderly - it's hard living on a pension so happy to subsidise their housing through rates (Febery)	
McTague, Kelvin	204	<ul> <li>Notes it is hard to live off the pension without increasing rent (Scott)</li> </ul>	
Mitchell, Brian	384	Notes tenants won't be able to afford the increases as most are on fixed	
Scott, Garthe	402	<ul> <li>incomes (pensions) (IWY Trust)</li> <li>Elderly are often vulnerable through no fault of their own (Darrell)</li> </ul>	
Sheppard, Kristina	517	<ul> <li>Agrees with providing support to less well-off elderly (McTague)</li> </ul>	
Wall, Nicola	527 601	<ul> <li>The housing should only be available to people who need help so we should keep rents low (Wall)</li> <li>Does not support rent increases – the houses were originally for retirees with limited options for affording houses – they won't be able to afford higher rents (Hickey)</li> <li>Rent should only increase with the rate of inflation. They are vulnerable residents who don't need any more stresses with added increases for maintenance (Sheppard)</li> </ul>	
MacKenzie, Sharon	352	Believes that the status quo is working.	Noted
Darrell, Polly	150	Need to make sure that the most needy are the ones using the service (P Darrell)	Tenants are assessed according to eligibility. Colin Windleborn
Febery, Sophie	196	Would rather pay for EPH than:	Noted
McConnell, Jessica	166	<ul> <li>a new library (Febery)</li> <li>Council's 'admin fee increases' (McConnell)</li> </ul>	
Darrell, Ken	148	Treat is as a charity if needed (K Darrell)	Noted
Hickey, Joanne	271	Has concerns that those who can't afford it will be evicted.	Noted

Submitter name	Page number	Summary	Staff comments	
Kilgour, Catherine	326	We provide the housing to low income earners – if they could cover the cost of maintenance, they could afford to rent privately as they can't, this is why the community housing exists.	Noted	
Scott, Garthe	517	Suggests as they are owned by Council, the upkeep should be their responsibility.	Noted	
Dixey, Paul	160	Believes the units have not been maintained for years and that they are sad, run down properties. Suggests less spending on other projects or less over runs in budget blow outs would leave more money to maintain EPH.	Noted	
Smith, Ron	546	Questions where the rental income has gone in previous years – in Methven virtually nothing has been spent on the buildings in previous years which is causing the catch up in maintenance.	There are 6 units in Methven. Three are currently being refurbished with the remainder being refurbished when tenants vacate or if the units become a cause for concern. Exteriors were done in 2016 and heat pumps have been installed in all units. Colin Windleborn	
Hansen, Lorry	259	Needs a better explanation as to who needs their house maintained. If they are elderly, would consider this rate.	The maintenance proposed is for Council's Elderly Persons Housing stock. Toni Durham	
Liddall, Hilda	340	Believes the rent income (over \$600,000) should be able to cover costs now – requests money is not made from the elderly.	Noted	
IWY Trust (Colin Woolsey)	306	Suggests costs are examined and validity and value of costs considered.	Council is always looking at obtaining value for money. Colin Windleborn	
Gerard, Jo	227	Suggests rent should be no more than 30% of income - no more than \$130 for a single person. Suggests rather than expecting the elderly to get help from central government, Council should talk to the housing minister to get homes up to scratch.	Rents won't be more than 30% of income unless the tenant wants a unit where this threshold is not met. Colin Windleborn	

Submitter name	Page number	Summary	Staff comments
Scott, Garthe	517	Suggests reviewing this in 3-5 years.	Noted
Gleason, Mark	236	Suggests that housing affordability will always be an issue in the district. Noted scepticism about right-wing attempts to sell off community assets, particularly those that the less advantaged benefit from.	Noted
Trotter, Duane	591	Not affected by this topic.	Noted

## 1.4.5. No option chosen for Elderly Persons Housing

Submitter name	Page number	Summary	Staff comments
Watson, Wes	615	Rents should not increase at all – elderly have little money, less than the minimum wage with higher medical expenses than most. Elderly fought in wars, lived through the great depression, and should be shown respect.	Noted
Craig, Ann	133	Requests rents aren't put up at all – it's hard enough for pensioners to cope. If they have to rise, \$1 at a time.	Noted
Everist, Jon	192	Suggests self-sustaining should occur over 10 years rather than those proposed. Considers it our joint responsibility to care for elderly citizens – many will want only minimal rent increases.	Noted
Ricketts, Greer	499	States that there are so many houses that need to be upgraded and re-done. Questions if it will be viable in 2 years.	Noted
Livingstone, D Livingstone, M	342 342	Unsure which option is best – suggest Council speak with the tenants to find out what they can afford. Notes that if Council had maintained the flats properly this situation may not have arisen.	Noted
Hunt, Perry	298	Does not believe Council should be providing social housing – that is a central Government role.	Noted

Submitter name	Page number	Summary	Staff comments
Stevens, Claire Stevens, David	560 562	<ul> <li>Suggests Council sells the units - there are trusts / societies who are able to access grants to support the housing that Council can't access.</li> <li>Condition of purchase should be that the target group is maintained so the elderly are continued to be supported (C Stevens)</li> <li>Council should run the town - commercial land rather than residential property (D Stevens)</li> </ul>	Noted

# 1.5 General comments on the Draft Long-Term Plan

Submitter name	Page number	Summary	Staff comments
Bateup, Garth	58	Sound and appropriate plan to keep the district moving (Bateup)	Noted
Eccleston, Helen	181	<ul> <li>Projects and activities look pretty good / promising (Eccleston)</li> <li>Descript a biast to any of the proposal. Balance the Mayer and ecureillare</li> </ul>	
Eccleston, Thomas	183	<ul> <li>Doesn't object to any of the proposals. Believes the Mayor and councillors are doing a good job (Hodson)</li> </ul>	
Hodson, Adrienne	284		
Schmidt, Barry	513	Submitter notes that with the Council's wisdom they are sure Council will make the right decisions. Notes the foresightedness Council has in protecting Ashburton. Notes the cost of some projects in the millions - don't talk, do.	Noted
Canterbury District Health Board	97	Submitter supports the increased investment in community facilities and parks such as prioritising the new Library and improvements to parks and domains.	Noted
Barrand, Faye	54	Overall, not against them. However, disagrees with the timeline and continuous spending. Notes the negative impact Covid-19 has had on businesses and the community and that Council seems to have continued spending. Mentions concern for the affordability of rate increases.	Noted
Hill, Lawrence	272	Good plan – but 15-25 years too late.	Noted

Submitter name	Page number	Summary	Staff comments
Livingstone, D	342	Notes there seems to be a bottomless pool of money going into large projects	Noted
Livingstone, M	342	which won't bring in more tourists.	
Corbett, Geoff	130	Focus and attend to the basics, spend less on large luxury projects	Noted
Dunn-Taylor, Penelope	178	<ul> <li>Concentrate on the basics – footpaths, climate change, water, environmental protection (water leaks, rubbish, sewage) – spend the money</li> </ul>	
Everist, Jon	192	<ul> <li>to maintain existing infrastructure (Everist)</li> <li>It all costs so increase rates – but don't build more new projects –</li> </ul>	
Gerard, Jo	227	consolidate, maintain, support, look after (prune) our trees (Everist)	
McConnell, Paul	367	• concentrate on sewage, roading, rubbish collection, recycling, community	
McMillan, Sandra	383	water and support community groups at fundraising activities - working bees etc, rather than giving grants to support activities (Corbett)	
Methven Motors Ltd (Richard Warburton)	603	<ul> <li>essentials first (water, waste and roading), essentials later if affordable (Gerard)</li> </ul>	
Wylie, Loris	635	<ul> <li>essential services only – all other staff and projects should be reconsidered. Projects that are for the upper minority (ie Art Gallery) should not be undertaken (Methven Motors)</li> <li>rather than the Ashburton CBD upgrade, money should be prioritised to improve fresh water systems, storm water management, internet and phone lines (McConnell)</li> <li>Enough is spent, shelve projects that are just for show (Wylie)</li> <li>Does not approve of any large-scale projects – focus on necessities and not extras (McMillan)</li> <li>Requests the focus is on infrastructure, water and roads (Dunn-Taylor)</li> </ul>	
Eason, Edward	179	<ul> <li>Would like to see the end of large luxury projects – recent spending has been on non-priority projects. Infrastructure is failing and councils can't afford the upgrades – heartening that water upgrades have been ongoing in Ashburton District.</li> <li>Priority should always be three waters and roading – concerned if focus isn't on three water upgrades, local communities will lose control to a Government entity.</li> <li>If we can live without it, then leave it, there is only so much income to go round.</li> </ul>	Noted

Submitter name	Page number	Summary	Staff comments
Olivia	442	Feels like Methven community fund large Ashburton projects (e.g. Library & Civic Centre), but Methven misses out on basic infrastructure.	The funding of large projects such as the Library and Civic Centre are spread across the whole district. Rachel Sparks / Paul Brake
Gold, Andrae	239	Supports the continued investment in social services by Council. Providing opportunities for people to volunteer, govern, be contracted or employed in local services and involved in community projects is a win-win for everyone.	Noted
White, Kate	619	Very heavily focussed on infrastructure – couldn't find much on social / community projects – investment in social wellbeing. Important for Council to work towards all four well-beings from LGA.	Noted
		Great to see the community outcomes integrating all four well-beings – hope this is played out in practice.	
Gough, Barry	243	Ashburton is an old person's town – requests more facilities targeted to keeping the town youthful and attractive to tourists and families, such as climbing wall, mini golf, paintball etc.	Noted
		Suggests increasing subjects and qualification at the Polytech e.g. building, nursing, gardening, landscaping etc.	
Avnit, Esther	51	Requests more child oriented activities.	Noted
Sport Canterbury (Jan Cochrane)	550	Submitter acknowledges and commends ADC for the LTP and for current levels of investment in Sport, Active Recreation and Play across the region.	Noted
Skevington, John	542	Council needs to be proactive on new projects in Mid Canterbury. Government controls on farming inputs means the district needs to become more diverse and less reliant on farming. If we don't support projects, other districts will.	Noted
Gold, Andrae	239	Notes the consultation document was easy as a newcomer to the district to quickly understand the planned focus for the next 10 years. Supports the strategic direction and the acknowledgment of the partnerships required to achieve the community outcomes and the contribution Council makes to building a strong and resilient community.	Noted

Submitter name	Page number	Summary	Staff comments
		Finishing projects already underway and ensuring community is able to contribute to the decision-making are strengths of this Council and staff.	
		Good to see the measures for success and results for accountability threaded through rather than data and numbers that don't reflect outcomes.	
Shah, Ashish	524	Requests in future, more details of the full plans published in simple formats.	Council had available online the following supporting information: Draft Infrastructure Strategy
			Draft Financial Strategy Draft Significant Forecasting Assumptions Draft Activity Management Plans (19 AMPs) Draft Financials 2019-20 Annual Residents Survey Results Our Place Our Plan Survey Results
			In the future, the full draft Long-Term Plan could be included online, but this is not a statutory requirement.
			Toni Durham
Reveley, Peter	497	Disappointed that ADC are steering people to respond to meters and EPH. Suggests roading should have been included as a major submission item due to total \$ spent.	The Consultation Document must highlight the major issues for the community. Council's Significance & Engagement Policy determined the two major issues as Drinking Water Meters (potentially a significant issue for connected properties) and EPH (potentially a significant issue for tenants) Note the submitters comment re Roading which is always a 'top-spend' activity. Toni Durham
White, Antony	617	Notes at peak debt of \$166 million – around \$4,700 per person (35,400 population), compared to other councils Ashburton is around the bottom 40% - so better than average. So, even with the increase in capital works, Ashburton is in the lower half of indebted councils.	Noted

Submitter name	Page number	Summary	Staff comments	
Trotter, Duane	591	Has a property at Lake Clearwater – does not believe it is fair that rates are paid on the property for services that will never be of benefit. Requests ADC considers rates dispensation for others in this situation.	The properties at Lake Clearwater do not pay targeted rates for services they do not get. The rates are general, UACG, roading with a small rural beautification rate plus a refuse collection rate. Rachel Sparks / Paul Brake	
Environment Canterbury	187	Notes that ADC has adopted the work programme and is implementing the Canterbury Water Management Strategy in wastewater, drinking water, and biodiversity. Supports increased investment in protecting and restoring indigenous biodiversity and welcomes clarification on proposed community funding for biodiversity. Acknowledges involvement in and support of Canterbury Biodiversity Champions group and looks forward to working together to develop shared regional approaches. Acknowledges Council's participation in and support of the Ashburton Water Zone Committee and contribution to implementing the action plan.	Noted	
Brown, Carol	82	Agrees with the proposed increases to fees and charges.	Noted	
Dairy Platforms Canterbury Ltd (Martyn Fisher)	145	Notes we need to keep pushing forward and investing over a broad spectrum of activities to keep Ashburton at the forefront of NZ. Notes that once you stop investing, you start to go back - but acknowledges that is easier said than done with a set amount of money.	Noted	
Draft LTP assumptions				
Hawkes, Murray McLennan, Jeanette See appendix one for list of additional submitters	265 265 163	Questions why the statistics NZ medium growth projections are used. Methven currently has five new subdivisions (approx. 220 sections) - this information will not yet be known to Statistics NZ. Believes that Stats NZ projections are already behind and any ten year plan is already out of date. Believes that future infrastructure planning has not and will not keep pace, based on draft LTP figures.	We used .id population demographers to forecast a <u>district-wide</u> growth assumption of 0.8%. This is because the Statistics NZ population projections were only released in April 2021 (18 months late). SNZ projections show a district-wide low forecast of 0.1%, medium 0.6% and high growth of 1.1%.	

Submitter name	Page number	Summary	Staff comments
			Officers accept the submitters' observation that if every vacant section in Methven, and those about to come to market, were built on and occupied, this would exceed our estimates of the existing capacity of infrastructure. While we expect that more houses will be built, and more people will become permanent residents of Methven, we think it is more likely to happen over a timeframe that will enable Council to provide additional capacity in a timely way. Council will continue to monitor developments in all parts of its district to ensure that infrastructure has capacity for growth. Toni Durham / Richard Mabon
McMillan, Sandra	383	Requests the population figures for Methven are re-looked at.	See comment above
Wood, Edward	631	Heavy road traffic will not decrease in 10 years – AA says it will greatly increase. Statement should be removed.	Council has relatively limited HCV data, therefore national data has been used in the Draft IS which shows a decrease in HCV. Canterbury data shows strong growth, but this is largely because of the Waimak, Christchurch and Selwyn growth. Suggest that the draft IS could be amended to say " that national data shows falls in HCVs but the Covid effect could result instead in an increase, and local economic developments could increase HCVs on specific sites/routes." However none of these edits would change our work programmes. Brian Fauth

### 1.5.1.Informal community feedback

Community location	Community member comment	Staff comment	
Library	Read the consultation doc. Doesn't have any issues with proposals, all makes sense.	Noted	Toni Durham

### **1.6 Infrastructure**

Submitter name	Page number	Summary	Staff comments
Ashburton town centre	upgrades		
Gray, Alistair	246	Notes that while the CBD is looking great, need to ensure the infrastructure is also in good condition.	Much of the early work in the CBD project comprised renewing the underground infrastructure where necessary. Andy Guthrie
Clemens, Val George, Laura Hickey, Joanne Macdonald, Kerry McTague Nicolson, Stacey	123 225 271 350 384 431	<ul> <li>Excited for the completion of the East Street / CBD upgrades (George, Nicolson)</li> <li>Notes the inner town upgrade is looking lovely (Hickey)</li> <li>Town centre upgrade great (McTague)</li> <li>Congratulates the Council for the good work in the CBD – both underground and the work being completed now (Macdonald)</li> <li>Pleased to see the infrastructure in the oldest part of the town being upgraded – and the town becoming more modern and appealing (Clemens)</li> </ul>	Noted
Ewing, Carolyn	194	Notes the town centre is going to look fabulous once completed but questions why retailers weren't considered during planning? Block on East Street has lost 5 parking spaces.	In 2018 Council carried out public consultation on the concept plans for the CBD streetscape revitalisation project. This consultation was outlined in the local newspapers and other media outlets. Council held an Open Day on 24 May 2018 where plans were on display for all members of the community to consider. There was a six week submission process for people to provide their thoughts and

Submitter name	Page number	Summary	Staff comments
			feedback on what was being suggested. Council then took this feedback into consideration when deliberating and confirming the final design in September 2018. While 5 parking spaces have been lost on the west side of East Street in that block, 2 extra parks are being added on the shop- side of East Street. Shyamal Ram
Anonymous 17	38	Questions whether the redesign of the streets in Ashburton will bring more people into the town or drive them away.	The redesign had a strong focus on creating a more pedestrian and customer friendly space. The speed limits have been reduced and, shared cycle paths and wider footpaths created to bring more people into the town. Shyamal Ram
Hospitality New Zealand Canterbury	291	Supports the CBD improvements. Notes that improving town centres encourages vibrancy and makes them more attractive to visitors and locals alike.	Noted
Infrastructure upgrades	1		
Hadley, Janet	255	Supports any infrastructure upgrades – they are necessary and affordable.	Noted
Bruce, John Saunders, Dave	85 510	Any money spent on improving our infrastructure is money well spent (Bruce) Supports the upgrading of core infrastructure to futureproof, ie water, wastewater, sewage (Saunders)	Noted
Canterbury District Health Board	97	Submitter recommends ensuring any infrastructure planning takes into account the impacts of natural disasters and climate change, and notes the replacement of wetlands at Ocean Farm as a positive step.	Noted

Submitter name	Page number	Summary	Staff comments
Hospitality New Zealand Canterbury	291	Hospitality NZ believes a consistent and fair nationwide approach to the funding of core infrastructure needs to be introduced. Recommends further consideration is given to implement the Productivity Commission's report findings.	Noted
Methven Community Board	391	Submitter notes that there is growing concern in the Methven community that infrastructure will not be able to handle the substantial growth that is expected in Methven over the next coming years and suggests that reassurance from the Council is needed to show that they are prepared to spend money when needed.	Officers have no concerns about the adequacy of supply in Methven. The gallery upgrade carried out in 2016 has strengthened the supply for the foreseeable future. The Methven water supply has a number of other upgrade projects either recently completed or programmed for completion during the next 10 year period. Universal metering will allow Council to determine consumer trends over time and better inform future planning on all schemes. Andy Guthrie
Three waters review			
Clemens, Val	123	Agree with the decisions made so far with respect to the three waters central Government proposals. Agrees there should be protection against the privatisation of water services.	Under the Local Government Act 2002 Section 130(3)(b) Council "must not divest its ownership or other interest in a water service except to another local government organisation". For the Three Waters Reform process, the Government has set a bottom line that public ownership of water infrastructure must continue, and there must be protections against privatisation. Andy Guthrie
Anderson, Murray	16	Believes Council must continue to manage, governance, policy and service delivery of these essential services.	Noted

Submitter name	Page number	Summary	Staff comments
		Suggests accepting government carrots will cost this community dearly.	
Willetts, Denise	621	Disagrees with joining a multi-regional group as outlined in the water reforms section. This would undoubtedly be controlled by Christchurch and Ashburton would lose out.	Noted

### 1.6.1.Informal community feedback

<b>Community location</b>	Community member comment	Staff comment
Rakaia	CBD is starting to look really good – good job	Noted
Hinds	Believes that Cass Street is too narrow for the size of vehicles driven these days	Cass St has been designed for low speed environment of 30km/h and it complies with the Austroads requirements. Brian Fauth
Hinds	Could a 30km speed sign be painted onto the road in the CBD as a further reminder of the speed limit?	The speed limit will be marked on the road surface later in the year. Brian Fauth
Hinds	Concern that shared footpaths in the CBD are unsafe for both pedestrians and cyclists, believes that cyclists would feel safer on the road	A cycle lane between the parked cars and the live lanes of traffic is not ideal as there is conflict on both sides of the lane. We widen the footpath significantly and provide a shared path. With the low number of cyclists this was considered appropriate. There is still the possibility of cyclist riding on the road if they feel confident enough. Brian Fauth
Hinds	Supportive of the 1-way streets and angle parking in the CBD	Noted

## **1.7 Drinking water**

Submitter name	Page number	Summary	Staff comments
Montalto water supply			
Montalto Water Scheme Users Committee (James Wright)	634	<ul> <li>Notes the following concerns for the planned upgrade to the Montalto water supply.</li> <li>The cost is unaffordable – more than the per hectare cost of some irrigation water</li> <li>Loss of water quality between the treatment plant and the houses</li> <li>Ongoing cost of maintenance and upgrades to the existing pipework</li> <li>Such high rates that properties with an alternative water source will leave the scheme altogether – increasing the financial burden on the remaining few.</li> <li>Suggest that water filtration units are installed at every household – ensuring treated water reaches its desired destination, uncontaminated.</li> </ul>	Council is acutely aware of the affordability issue as it relates to the two self-funded schemes (Methven Springfield & Montalto). There remains some uncertainty around the requirements that will be imposed upon Rural Agricultural Drinking Water Supplies. Point of supply systems have been considered and investigated previously but the primary issue that exists with these systems at present, is the degree of liability that still falls on the water supplier. So while the LTP indicates what we consider to be a worst-case scenario, we are still optimistic that an affordable treatment pathway will become clear for these types of supply. Work is also being done to confirm the feasibility of a centralised water treatment plant located elsewhere to supply a number of schemes. Andy Guthrie
Davies, Harley	156	Notes the costs provided for the upgrade to Montalto water are too high. With the increase in ECan rates as well, costs are becoming unsustainable. Proposes each household has its own filtration system for drinking water.	
Moore, Judith	412	Notes the Montalto water scheme was designed for stock use. Notes the proposed costs are unsustainable – would have no option but to opt out of the scheme. Suggests the scheme is reverted back to stockwater only, and all houses install 30,000 L tanks and have water delivered by tanker load on a user pays basis. Alternatively, each house could have an approved filter installed.	
McKenzie, Fraser	377	Opposes the proposed increase in rates due to the proposed upgrade to Montalto water supply. Questions whether treatment at point of use would be better – treating water at the beginning of the scheme doesn't guarantee the water at use – cross contamination is a problem. Notes have a 114 ha property with one house, and will be paying \$144,000 over the next 10 years. If the proposal is adopted, would like the option to leave the scheme and source own water from elsewhere.	

Submitter name	Page number	Summary	Staff comments
Water upgrades			
Olivia Stewart, Sue Hawkes, Murray Markillie, Rob McLennan, Jeanette Smith, Ron Simonett, Angela Stockdill, Shane	442 570 265 364 265 546 532 574	<ul> <li>Submitters note concern for the cost budgeted for the water tanks in Methven – believe better / cheaper / more cost effective options are available.</li> <li>Request multiple quote are obtained (Stewart)</li> <li>Requests multiple options are considered (Hawkes, McLennan, Olivia, Simonett)</li> <li>Supports the construction of the holding tanks in Year 1 and Year 4, however, has concern for the cost (Hawkes, McLennan)</li> <li>Notes Pleasant Point built a larger tank for a similar price (Hawkes, McLennan, Smith)</li> <li>Opposes the \$609,000 for upgrade. States that it seems excessive when a 30000 litre tank costs \$3500. Suggests looking at this option to reduce cost (Markillie)</li> <li>Disagrees with the reservoir rebuild and suggests it will be in the vicinity of millions by the time it is finished (Smith)</li> <li>Suggests looking at other options to obtain the same result, suggests there are some options 90% cheaper (Stockdill)</li> </ul>	This project is a current year project and is about to be advertised for open tender. A budget is a budget, ultimately, the market will determine the cost of the project. Other options were considered early in the options development process, but did not meet the specification requirements. It is worth noting that the reservoir itself is only one component of the total project cost, which includes pipework, valves, ground preparation, fencing, etc. Andy Guthrie
Hamilton, Megan	258	Questions why the upgrades are going to cost so much. Suggests looking at what other regions have done and tendering the upgrades to get competitive pricing.	
Stockdill, Shane	574	Suggests that the Methven reservoir tank is earthquake damaged but no claim was lodged, questions who has been held to account. Questions whether it was previous rates used to maintain the system or has it been neglected to this point.	The reservoir was not damaged by the earthquakes, but seismic assessments carried out post-earthquake did identify the reservoir would be susceptible to damage from future events. This prompt Council to reduce its maximum storage level in the reservoir. Andy Guthrie
Canterbury District Health Board	97	Submitter believes that the upgrade of drinking water infrastructure is the first priority, in order to protect public health.	Noted

Submitter name	Page number	Summary	Staff comments
Price, Selwyn	465	Consultation doc notes that "Methven does not have enough water storage". Submitter questions, what purpose, by what study, and at what cost environmentally?	Good/best practice would be to have at least 12 hours storage, and for that storage to be seismically resilient.
			Methven currently has around 11 hours of storage during times of high demand. However, seismic assessments carried out post-earthquake identified that the reservoir would be susceptible to damage from future events, so this storage is considered "at-risk".
			Storage simply buffers diurnal peaks to reduce impact on the source supply and in Methven's case provides for fire-fighting demand.
			Andy Guthrie
Mount Somers District Citizens Association	415	Submitter supports the Mount Somers water scheme upgrade for year 2 and supports further investigation into secondary water sources for sustainability	Noted
Sarah, Stanaway	557		
Hawkes, Murray McLennan, Jeanette	265	Believes Methven's water supply is inadequate and fragile because Council have been negligent in delaying repairs and failing to expand to meet the town's needs. Requests Methven's water supply is expanded to reduce unjustified summer restrictions and expected growth during winter.	Officers have no concerns about the adequacy of supply in Methven. The gallery upgrade carried out in 2016 has strengthened the supply source for the
See appendix one for list of submitters	163	Notes that Methven's water supply is inadequate and fragile at present. Notes delays to repairs and capacity expansion. Requests Methven's water supply is expanded to reduce summer water restrictions and ensure adequate winter season supply – in line with expected visitor numbers.	foreseeable future. Water restrictions are a tool to manage the relatively short but high demand peaks associated with garden watering. Andy Guthrie
See appendix one for list of submitters	163	Supports the inclusion of the new holding tank in 2021 and in Year 4 of the LTP in Methven.	Operationally, having two (or more) storage reservoirs provides greater operational flexibility e.g. allows a

Submitter name	Page number	Summary	Staff comments
		Questions, however, whether all options have been looked at – notes Pleasant Point paid \$700k for a larger tank than those proposed for Methven. Asks whether one larger tank would be better than two smaller ones?	reservoir to be taken out of service for internal inspection and maintenance. Andy Guthrie
Water quality	·		
Forest and Bird	209	Submitter is concerned that ADC does not appear to have considered the implications, e.g. of nitrate contamination in drinking water supplies. Submitter strongly recommends that Council ensures there is adequate funding to tackle the issue during the lifetime of this LTP.	Council is <u>required</u> to monitor nitrates in water treatment plants where it is assigned for monitoring. This is currently at three WTPs (Tinwald, Hinds and Fairton). However, we have chosen to monitor nitrate at all WTPs. This is carried out monthly. We are also investigating the feasibility of installing continuous monitoring equipment at a number of supply sites at present. Andy Guthrie
Stewart, Sue	570	Notes they have had a house for 22 years in Methven and always boil their water.	Unless advised by Council to do under a "Boil Water Notice", there is no need to boil water for consumption routinely on the Methven water supply. Andy Guthrie
Olivia	442	Notes the Methven 'boil water' notices issue should have been sorted years ago – asks where the money has gone from previous rates to fund this.	The previous upgrade project saw the introduction of cartridge filtration. At that time it was considered to be the best option to address the treatment task. In practice, maintaining and demonstrating compliance has proven to be very difficult and the cartridge system will not be sustainable long term due to cost of consumables. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
Mackenzie, Sheree	354	Requests improvements to water quality, such as a purifying process to remove hardness – damages pipes, cylinders and appliances – shortening their lifespan and costing extra in repairs and replacements.	The Ashburton water supply is currently corrected for pH to bring it into the MOH guidelines (pH7-8). Andy Guthrie
Grace, Jane	245	Notes it is a disgrace that drinking water still does not comply with the NZDWS. Requests money is spent to improve the quality.	Noted
Mulligan, Lal	423	Notes concern for the (lack of) drinking water in the north-east Ashburton area due to effluent irrigation entering groundwater and causing elevated nitrates and e-coli.	Noted
Requests for extension t	o town water	rsupply	
Brown, Daniel	83	Requests there is a provision for town water supply to be run along Morris Road - mains run to Murdoch and Seafield Roads and most wells dried up over summer.	Current planning is to proceed with detailed design of all reticulation in NE in
Johnstone, Murray	309	Requests reticulated water down Smithfield Road / north east Ashburton area.	year 1 of the LTP so that a design is available for each street section.
Scott, Annette	516	Notes they were made Residential 5 + years ago with a rate increase, but no more	The installation is tentatively scheduled for Year 4 but in some cases individual
Scott, Trevor	516	has been done (Johnstone)	
Smith, Grant	544		sections could be bought forward based on interest/need from Year 2. Andy Guthrie
Canterbury District Health Board	97	Submitter supports Councils proactive planning for reticulation extensions and suggests that residents are sufficiently consulted and informed of benefits of connecting to reticulated water supply.	Noted
Mt Somers water supply	,		
Mount Somers District Citizens Association	415	States that Mt Somers town supply has a large spring 1.2km from present gallery on the other side of stony creek. Submitter is not convinced that this is not a goer.	A spring source was investigated for water quality and flow some years ago, and discounted as a viable supply. Would need to review results of investigation to confirm details. Andy Guthrie

Submitter name	Page number	Summary	Staff comments	
Extra versus ordinary wa	ter users			
Grace, Jane	245	Requests parity in the provision and charges of water – disagrees with Methven being divided into Ordinary and Extra-ordinary users. If water meters are required for one, they should be for all or not at all.	The concept of ordinary and extraordinary supply is through definitions in the Water Supply Bylaw. Most, if not all Councils will have a similar categorisation. This applies throughout the district, not just Methven. Andy Guthrie	
Markillie, Rob	364	Opposes dividing the town into normal and 'extra ordinary' water users. States that this is discriminatory towards those with slightly larger properties who already pay larger rates.		
		Suggests that Councils quoted 220 litres/person/day usage is below the average for Ashburton.		
Fluoride				
Fluoride Free New Zealand (Mary Byrne)	206	Submitter notes the research showing harm to health in fluoridated countries and proposes that Council take a serious interest in the health of the community and stop fluoridation.	Noted	
Mitchell, Bruce	404	Opposed to fluoridation of water – refers to flouridefreenz website for science.	Noted	
Mitchell, Helen	404			
Water saving methods				
Gustafson, Lloyd	251	Suggests if water shortage becomes a problem, consider recycled water like other cities.	Noted	
White, Antony	617	Requests incentives are considered for rainwater harvesting.	Noted	

### 1.7.1.Informal community feedback

Community location	Community member comment	Staff comment
Methven	Resident has received multiple letters re installing a drinking water meter. Believes they already have a smart meter.	Without knowing the address of the query this cannot be clarified. Andrew Guthrie

Community location	Community member comment	Staff comment
Mt Somers	Unfair that residential properties don't pay for water usage when they use excessive amounts but Res D do have to.	Noted
Mt Somers	If there is one treatment plant, will everywhere be fluoridated like Methven?	Noted
Hinds	View expressed that everyone should be charged for water.	Noted

### **1.8 Wastewater**

Submitter name	Page number	Summary	Staff comments
Gustafson, Patricia	253	Suggests grey water is supplied for all uses except drinking water.	Noted
Lowe, Bernadette	347	Suggests greywater systems for outside use are mandated, e.g. compulsory for new builds and some form of subsidy for existing homes.	Noted
White, Kate	619	With pressures like climate change, suggests development / research into composting toilets – so much drinking water is flushed down the toilet! Also, greywater systems of re-use on property, harvesting rainwater etc. Education and processes that make these suggestions easier for residents can help to meet the environmental wellbeing community outcome.	Council is unable to impose requirements that are stricter than NZ Building Code. Changes of the nature suggested would have to be driven from central government level. Andy Guthrie
Everest, Philip	191	Asks whether consideration needs to be given to sub surface application of our effluent? Notes we have set the standard for waste management and are still waiting for larger cities to catch up – do we need to make another leap or should we consolidate and evaluate new options in the future?	Council is investigating sub-surface drip (SSD) irrigation as a possible option for Ocean Farm. The key issue to be resolved is filtering the effluent sufficiently (and cost-effectively) prior to distribution through a SSD network. Council was participating with an American supplier over a pilot of a new filter technology. The early trial was promising but further trials were interrupted due to COVID19 lockdown and subsequent restrictions. Andy Guthrie

Submitter name	Page number	Summary	Staff comments
McTague, Kelvin	384	Sewer infrastructure upgrades absolutely necessary.	Noted
Mount Somers District Citizens Association	415	Requests a proper concrete cover on the toilet storage tank at the fire station and states that the present concrete cover sits and soil and might fall in the hole.	Officers will investigate this further. Colin Windleborn
Environment Canterbury	187	<ul> <li>Supports ADCs proposals to upgrade sewer mains.</li> <li>Requests that Council consider investment in reticulation of wastewater systems to reduce the potential contamination risk from aquifers used for drinking water.</li> <li>Congratulates the Council and contractors on successful completion of the Ashburton River pipeline crossing project.</li> </ul>	Noted
Canterbury District Health Board	97	Submitter recommends Council further investigate and plan steps for wastewater infrastructure in this LTP to foot any future problems and safeguard public health. Submitter recommends planning include a move towards Council managed wastewater schemes in community areas currently serviced by individual septic tanks.	Council has consulted with townships some years ago about provision of wastewater services. There was insufficient support at that time to justify proceeding with new scheme investigations.
			Council may consider it appropriate to revisit this issue during the life of the LTP (it is not currently signalled) however given the impending 3 Waters reforms, Council may also consider it prudent to wait and see. Andy Guthrie
Water Safety New Zealand (Sally Walker)	604	Submitter would like to see investment in maintenance and upgrade of wastewater infrastructure.	Noted

## **1.9 Stormwater**

Submitter name	Page number	Summary	Staff comments
White, Antony	617	Requests incentives are considered for grey water systems over further capacity upgrades of stormwater.	Noted
Stivens, Sheryl	572	Notes that the funding allocated for stormwater upgrade could potentially provide a wetland area to naturally cleanse the stormwater making it available for re-use.	Any large scale end-of-pipe treatment systems will utilise principle of Water Sensitive Urban Design (WSUD). This may include where appropriate wetland areas for stormwater treatment. Andy Guthrie
Environment Canterbury	187	Supports ADCs proposals to improve stormwater network.	Noted
Canterbury District Health Board	97	Submitter recommends Council further investigate and plan steps for stormwater infrastructure in this LTP to foot any future problems and safeguard public health.	Noted
Price, Selwyn	465	Questions whether wetlands will be created to help filter stormwater before it is discharged into the river. Questions if the \$17 million for capital upgrades from Year 8 includes consideration of filtration of stormwater before it is discharged into the rivers Consultation doc says "Continue with our stormwater network upgrade programme to increase our resilience against flooding and to improve the quality of water before it enters the environment." Submitter questions how and at what cost.	Any large scale end-of-pipe treatment systems will utilise principle of Water Sensitive Urban Design (WSUD). This may include where appropriate wetland areas for stormwater treatment. No design work has been undertaken on these upgrade projects at this point. Andy Guthrie
Water Safety New Zealand (Sally Walker)	604	Submitter would like to see investment in maintenance and upgrade of stormwater infrastructure.	Noted

### 1.9.1.Informal community feedback

Community location	Community member comment	Staff comment
Hakatere	Requests something to be done about lack of kerb and channelling. Notes that water runs everywhere and the little drain there currently is inadequate. Already have issues with erosion, huge lack of stormwater network.	Noted

## 1.10 Stockwater

Submitter name	Page number	Summary	Staff comments
Wagon Track Farm Ltd (Alistair Morrison)	600	Notes the stockwater race system should be shut down within the next ten years.	Noted
Everest, Philip	191	Agrees with stockwater closures, but suggests the water is used for the MAR projects to help sustain the rural community.	Council has confirmed its ongoing support for MAR and MAR related projects to date. Andy Guthrie
Central South Island Fish And Game Council (Angela Christensen)	110	The stockwater network must be a priority as water transport via races is inefficient. Acknowledges that many races will have biodiversity values, and that a number may not. Supports the piping of supply schemes to gain efficiencies, minimise losses and to return water to the Ashburton River. Opposes stockwater being used for any other use prior to the minimum flows set down in the LWRP.	Noted
Reveley, Peter	497	Submitter is unsure how 2.5 staff and some management could possibly spend that amount of money. Suggest the money could be offered to RDR to help with their screen. States that the river is desperate for more surface water but ADC are being excessively slow on using irrigation water and other options.	Noted

Submitter name	Page number	Summary	Staff comments
Aoraki Environmental Consultancy (Kylie Hall)	583	Submitter notes that Council should acknowledge the role of stockwater races within the district. Mentions that the recent creation of a dedicated role indicates the important of this. Submitter seeks that over the next 10 years all proposals relating to stockwater shall include consultation with mana whenua.	Council has acknowledged the importance of the water race network as part of the District's surface water network within the Surface Water Strategy. It is now part of our normal practice to consult with mana whenua over stockwater (and other 3Ws) matters via Aoraki Environmental Consultancy. Andy Guthrie
Stivens, Sheryl	572	Notes that there are areas where stockwater races are historic drains and provide cultural and ecological values such as habitat for water life. Notes that races also provide natural flood protection during weather events which are predicted to occur with climate change. Believes that if these ribbons of water are shut down there will be more flooding on roads and health and safety issues. Notes that this is the most over-allocated area of NZ for water and a lot has been lost, asks that we preserve what we have left. Requests ADC undertake a cultural and ecological assessment with support from iwi before closing any further races.	All race closure proposals are investigated for potential ecological and cultural significance, and stormwater/drainage function - that information is considered as part of decision-making on race future. Andy Guthrie
Saunders, Dave	510	Does not support the closure of stockwater races as they provide drainage for surface flooding and support the local ecosystem e.g. water for bees.	All race closure proposals are investigated for potential ecological and cultural significance, and stormwater/drainage function - that information is considered as part of decision-making on race future. Andy Guthrie
Environment Canterbury	187	Looks forward to future direction on the evolving shape of stockwater network. Notes that submitter is unsure if the necessary investment to meet fish screen requirements for stockwater races is specified in the LTP. States that the lack of fish screens is an area of non-compliance with the water use consent.	A very modest fish screen budget (\$245,000) remains available in the current year and can be carried forward. No further additional provision has been made in the draft LTP. Officers' preferred approach is still to close the intakes where the fish screens are

Submitter name	Page number	Summary	Staff comments
			currently required to be installed (Pudding Hill, Methven Auxiliary, and Brothers). If Council wished to make a budget provision for fish screens in the LTP, the officer would suggest it could be in the order of \$500,000 per site, in tandem with a reconsideration of the level of OPEX budget. Andy Guthrie
Price, Selwyn	465	Notes the cost of closures to the environment, including the aquifers.	Noted
Doel, Len	169	The Managed Aquifer Recharge (MAR) must only by used in an emergency and not as an everyday land user control – must have an end date.	The MAR project is not a Council project. This submission would be best directed to the Hinds Hekeao Water Enhancement Trust (HHWET) for their consideration. Andy Guthrie

# 1.11 Transportation

Submitter name	Page number	Summary	Staff comments
Roads			
Pansters, Chris	448	The district's roads are in terrible shape and believes the contractors are useless.	Noted Brian Fauth
Grace, Jane	245	Believes the roads around the district are in a disgraceful state with poor quality products used – requests review is done on why the roads melt so frequently.	Road products used are required to meet national standards. National network performance reports produced independently show the ADC network performs well in comparison to peer RCAs. Brian Fauth

Submitter name	Page number	Summary	Staff comments
Nordquist, Martin	433	Requests all streets and roads, urban and rural, continue to be closely monitored and repaired properly when necessary.	Noted and this is being actioned. Brian Fauth
Austin Farming Ltd (Brent Austin)	49	Local roads need upgrading and maintaining.	Current funding allows maintenance to expected Level of Service. More funding would be required (increased rates) to upgrade. Brian Fauth
Tarbotton, Jane	577	Notes that roading is a high priority for the last two years in the district – questions what the plan is to do more than just maintenance? Believes there should be a programme for a certain number of kms of new seal every year to get ahead of the issue. Some rural roads are substandard. The number of vehicles using the roads is increasing and the roads are degrading.	Funding of seal extensions requires a positive Benefit Cost Ratio to obtain subsidised funding. Current traffic volumes are not sufficient to support this activity. Brian Fauth
Hydes, Ian	303	So much money spent in town, not enough on roads.	Noted
Liddall, Hilda	340	<ul> <li>Pot holes around the submitter's area are huge – in size and amount, and are filled with hotmix which 'pops out' with frosts.</li> <li>Suggests reseals of problem roads with a guarantee of XX years.</li> <li>Notes the continuous patches along Racecourse Road – do it once, do it right.</li> </ul>	Noted
Markillie, Robert	364	Suggest to look at current roading system to see that repairs aren't working before spending more money on roads.	Council has changed the road maintenance specification with it commencing December 2020. Brian Fauth
Shurrock, David	529	Requests roads are fixed up. Suggests a road tax on milk tankers as they have wrecked the roads around Mid-Canterbury.	Noted
McTague, Kelvin	384	Suggests more money is spent on roads.	Raising the current Level of Service will require an increase in rates. Brian Fauth
Leadley, John Taylor, Geoffrey	332 578	Page 10 consultation document notes 8.7 km of roads graded per year.	This is an error in the document, should read 8,700 km. Toni Durham

Submitter name	Page number	Summary	Staff comments
Austin Farming Ltd (Brent Austin)	49	Believes people should be held accountable for the damage they do to roads – irrigator end guns, trucks not slowing down for pothole repairs.	Noted
Dunckley, Sarah	176	Requests greater monitoring of farmers who water rural roads.	Council relies on CRM feedback. Brian Fauth
Austin Farming Ltd (Brent Austin)	49	Disagrees with sealing a new gateway to their property that is used a few times a week, when Tarbottom Land and Civil don't need truck turning lanes to their yard – the current edge of the road has many holes.	Council can improve safety by sealing new accessways but are unable to change existing use accessways. Brian Fauth
Rive, Ian	501	Requests all U-shaped gutters are removed – they are dangerous, ineffective in heavy rain as leaves and rubbish block them, and cars find it difficult to park near them.	The deep dish drains serve to store stormwater prior to discharge to waterway. Replacing with kerb & channel removes this capacity although as these drains require major repairs they are being replaced. Brian Fauth
Scott, Garthe	517	Great job with the widening of the RDR bridges.	Noted
Gold, Andrae	239	Supports the continued investment in road safety.	Noted
Rive, Ian	501	Street signage is lacking – particularly where power/phone lines have been put underground.	Council staff are working with EA Networks to ensure signage is relocated following the power undergrounding.
Traffic flow			Brian Fauth
Smith, Grant	544	Suggests consideration is given to a ring road to keep traffic from the centre of town.	This has been considered in conjunction with a second bridge but discarded due to excessive costs. Brian Fauth
Stevens, Claire	560	Council should look to the future and work out the best options for the whole town. Not only is the road busy north/south, but also east/west at peak times.	Council is looking to address. Traffic signals on Walnut and East will assist. Brian Fauth

Submitter name	Page number	Summary	Staff comments
Stevens, David	562	Council needs to look at the overall flow of traffic across the town and where the town is expanding. Suggests not allowing new buildings and businesses on already busy roads.	Noted Council is considering these issues given new government requirements around parking and active transport. Brian Fauth
Leadley, Ken	335	Suggests Council plans for a future that incorporates a 'commuter train' boarding platform opposite the Museum & Art Gallery for the day of the high speed commuter rail service.	Noted
Footpaths & walking / c	ycling		
McTague, Kelvin	384	Suggests more money is spent on footpaths.	Raising the current Level of Service will require an increase in rates. Brian Fauth
Kilgour, Catherine	326	Believes making the footpaths shared without making them wider is a waste of money – if they are to be wider, separate cycle lanes are better than having people of different speeds sharing the same space.	Shared footpaths are wider than pedestrian only paths and have a marked cycle area. Brian Fauth
Brokenshire, Olive	80	Asks whether inspectors ever check overhanging / overgrown trees and shrubs along footpaths?	Noted
Bruce, John	85	Requests the lichen on footpaths is sprayed out	Noted
Canterbury District Health Board	97	Submitter notes that increasing walking and cycling does not get a mention in the plan.	Noted
Parking			
Argyle, Alister	40	<ul> <li>Parked cars prevent a clear line of vision at Park St / Havelock St corner during business hours – an accident waiting to happen. Suggests removing two car parks on Havelock Street.</li> <li>Wills St from the West St end beside the Ashburton Domain needs to be closed to trucks/heavy vehicles as it is frequently used as a 'detour' when West St is backed up. These vehicles travel along Oak Grove, Belt Road and back onto SH1 via Racecourse Rd. The West St end of Wills St is frequently used by families to take children to the duck pond and the submitter believes this is another accident waiting to happen. Notes that heavy vehicles are already prohibited from using</li> </ul>	Noted Aware of Heavy Traffic disregarding Council's Transportation Bylaw. Continue to bring Bylaw to transport companies notice and to the Heavy Commercial Vehicle police unit. Brian Fauth

Submitter name	Page number	Summary	Staff comments
		Wills St apart from limited circumstances under the bylaw but this is regularly and increasingly flouted.	
Gustafson, Lloyd	251	Parking in Netherby needs to be addressed - suggests removing roundabout with give way signs or adding lights - lights would solve crossing problems.	Noted
Speed limits			
Brokenshire, Olive	80	Requests the road speed about the Domain areas, Elizabeth / Grigg St and other such bends, should be slower – especially around the hospital entry and beside sports areas and dog park.	Noted
Mount Somers District Citizens Association	415	Submitter requests Arundel Rakaia Gorge Rd speed limit be reduced from 100km to 70km from South bridge to just beyond Ashburton Gorge Rd, for safety.	Noted
Stanaway, Sarah	557		
Improvement requests f	for specific ro	ads	
Harkness, Bernie	260	Requests the viaduct on Melcombe Road is closed due to the number of vehicles	Noted
Harkness, Kevin	260	that drive under it and get stuck.	
McCormick, Doug	368	Notes some streets need resealing – rides bike a lot and some paving is in need of repair (e.g. Wills Street).	Wills Street is on Council's rehabilitation programme. Council reseals approximately 72kms of surfacing annually as modelling and inspection dictate. Brian Fauth
Mentink, Kathryn	387	Disagrees with the left turn only from the Melcombe Street viaduct – it is currently working well, so why change it?	Evidence suggests it is not working well as pinch point for through traffic. Brian Fauth
Mount Somers District Citizens Association	415	Submitter requests curb and channelling around Mount Somers township (Village Green on Ashburton Gorge Rd) with consideration for tour buses and cars. Submitter requests safer turning into Arundel Rakaia Gorge Rd, Pattons Rd, and	Noted
		Hoods Rd (from Arundel Rakaia Gorge Rd).	
Stanaway, Sarah	557	Recommends that safer turning options are required for Ashburton Gorge Road and Hoods Road, Pattons Road and Ashburton Gorge Road.	Noted

Submitter name	Page number	Summary	Staff comments
Stanaway, Sarah	557	Request for kerb and channel around the township of Mt Somers, particularly the Village Green on Ashburton Gorge Road.	Noted
Hurring, David	300	Suggests removing the left hand turn into Carters Terrace from SH1 when heading south as this traffic slows and stops south bound traffic. A new access to Tinwald would be east via Wilkins Road. Requests the right hand turn into Melcombe St to be left as is.	Rather than removing the left turn it is proposed to prevent right turning traffic to Melcombe Street thus freeing up the outside lane for thru traffic. Brian Fauth
Dunckley, Sarah	176	Notes the importance of focussing on roading. Notes the roads around Mayfield are an accident waiting to happen – particularly SH 72, Mayfield Lismore and Mayfield Westerfield Tinwald roads.	Council is continually assessing the needs of the network. Route 72 and Thompsons Track/Mayfield Valetta Roads are and will continue to have sections rehabilitated within this LTP timeframe. Brian Fauth
Redcliffs Station Ltd	496	Requests further progress on the road enhancements in the Upper Rakaia Gorge – living in such a remote part of the district, the community get very few other benefits from their rates. The new road will greatly improve safety.	Options are being assessed and Council is working with locals to provide a safer route. Brian Fauth
Rive, Ian	501	Allens Road between Harrison Street and Racecourse road is very uneven and with increasing heavy traffic unlikely to improve.	This section of Allens Road is higher than neighbouring properties and will need to be substantially lowered. Evidence for subsidised funding is not available at present. Council are monitoring and will bring into programme when funding more assured. Brian Fauth
SH1			·
Cameron, Brian	91	Main highway (Tinwald) needs traffic lights.	Traffic signals are planned for the Agnes/Lagmhor intersection. Brian Fauth

Submitter name	Page number	Summary	Staff comments
Anonymous 14 Shurrock, David	35 529	Does not support the lights at Tinwald and Walnut Ave until the bridge is sorted.	Government is funding traffic signals at Agnes/Lagmhor and Walnut Avenue/East Street and these projects are progressing. Better connectivity between Ashburton and Tinwald is being investigated. Brian Fauth
Saunders, Dave	510	Does not support the NZTA project for traffic lights at Laghmor Rd / State Highway 1	Noted
Austin Farming Ltd (Brent Austin)	49	Believes the four lane highway from Christchurch should be a complete new road rather than just widening the current SH1.	Council continues to lobby Government and NZTA. Brian Fauth
Kilgour, Catherine	326	Rather than pushing for a four lane highway to Christchurch, should be pushing for alternatives to driving there – bring back trains for residents, not tourists. This would reduce the need for a second bridge / bypass.	Officers are watching with interest the Hamilton to Auckland rail initiative. Brian Fauth
Anderson, Murray	16	Requests the Seafield / Racecourse Road crossing of SH 1 is reinstated.	Noted
Skates, Beverley	537	Submitter believes that barn dances should be installed at all traffic lights. States that these are the safest form of crossing. States that a barn dance at Walnut Ave would improve the safety issue taking into account the students from Ashburton College plus those at Intermediate. Notes that this needs to be done now rather than later.	Noted
Improvement requests t	o specific foc	otpaths	
Bond, Aldyth	62	Requests the footpath from Bremners Road to Bridge Street is re-curbed and re- paved.	Noted
Hunt, Perry	298	Requests a footpath and lighting on Allens road and Racecourse Road due to the increased number of elderly living on Lochlea/Turton Green area. This would provide another safe walking path.	A footpath is planned for the south western side of Racecourse Road between Charlesworth Drive and Allens Road in this LTP. Brian Fauth

Submitter name	Page number	Summary	Staff comments
Anonymous 13	33	Requests a footpath and street lights on Tarbottons Road	Footpath is planned during the LTP period from Tinwald Westerfield Mayfield Road to link with existing from Nixon Street. Brian Fauth
Young, Cynthia	636	Requests footpath and curbing from Charlesworth to Allans Road to improve road safety and walking and biking for all ages.	Noted
Morris, Dorothy	413	Requests improvements to the footpaths – notes gravel is not good for older people. Also notes that removing islands on busy cross roads makes it difficult to cross – older people can't walk as fast, and find it difficult to cross safely (Havelock, Cass, Moore, Cass streets).	Footpaths within the CBD have/are being reconstructed and crossing points established that are narrower than the carriageway. Speed limits are being reduced in residential areas to assist active transport. Asphalt is the surface of choice for footpath renewals. Brian Fauth
Neumanns Tyres (lan Neumann)	428	Notes the deteriorating footpath on Wills Street, outside Neumanns Tyres. Requests permission to tile this area – possibly with the advertising or the history of the street. Offers to fund the works and vest the infrastructure to Council. Submission includes images of example ideas.	Noted and will discuss further when Wills Street Rehabilitation is programmed. Brian Fauth
Schroeder, Duane	515	Requests a footpath and lights at the end of Dolma Street.	Dolma Street is having streetlights installed this year. Channel footpath requests through the Methven Community Board. Brian Fauth
Street light and signage	requests		
Chapman, KM	115	Believes lights need to go at Grahams Road and Wilkins Road.	Noted
Mount Somers District Citizens Association	415	Submitter requests signage be reviewed in Mount Somers. States that the village is "Mount Somers" but the mountain is Mt Somers" and that there is some confusion with the naming. Submitter would also like to see the Maori name included in the mountain signage for Mt Somers Te Kie Kie.	Noted

Submitter name	Page number	Summary	Staff comments
Stanaway, Sarah	557	Request for Council to review signage in the area, with clarification that the village should be spelt Mount Somers and the mountain spelt Mt. Somers. Request for Mt Somers (the mountain) to have the it's Māori name included in	Noted
		future signage (Te Kie Kie).	
Mount Somers District	415	Submitter suggests that street lighting down Ashburton Gorge Rd and other roads in Mount Somers area needs to be identified and installed.	Noted
<b>Citizens Association</b>			
Mount Somers District Citizens Association	415	Suggests street lights 'Dark Sky Policy' like Tekapo for Mount Somers township. Requests Council conduct a Dark Sky Quality Survey at Mount Somers and Lake Clearwater settlement within a year, and then following the survey (by 2023) have Council adopt a draft 'Lighting Management Plan' as outlined in the International Dark Sky Reserve Program.	Noted
		Questions if Council can investigate remedial retrofitted shields to street lighting in Mount Somers on its current street lights.	
Stanaway, Sarah	557	Request for street lighting down Ashburton Gorge Road, and a programme of street lights on roads over time. Can Council please consider investigate installing remedial streetlight shields on existing streetlights?	Noted
Poff, Jono	457	Requests Council to immediately include recommendations of Guidelines for Outdoor Lighting for RASC Dark-Sky protection programs in the formal design process for all new Council-owned lighting installations.	Noted
		Requests Council investigates remedial retrofitted shields to street lighting in Mt Somers.	

## 1.11.1. Informal community feedback

Community location	Community member comment	Staff comment
Hinds	There is an issue with the rapid numbers along Boundary Road (#2020 is over the road from	Planning to investigate
	#1925) and this is causing confusion for emergency and delivery vehicles. Has been raised	Ian Hyde
	previously but not sorted yet. (Toni has pictures if needed)	

Community location	Community member comment	Staff comment
Hinds	Are the blue rapid and road signs deteriorating more quickly in those facing west?	Not know to be the situation. Brian Fauth
Rakaia	When exiting the camp ground, campers have to walk along the Main Highway to get into town. Dangerous as no footpath. Are in talks with Ashein about this.	Not sufficient room without land purchase to form path on SH1. Better if patrons use Tancred Street rather than SH1 for access to town. Brian Fauth
Rakaia	Rakaia Barhill Methven Road – full of potholes	CRM system to be used. Maps on website show work done and planned. Brian Fauth
Rakaia	Rakaia roundabouts – potholes have been fixed many times but they just reappear after every rain.	Aware that round-a-bouts require rehabilitation and are looking to include in future works. Brian Fauth
Rakaia	Can you divert heavy traffic away from Elizabeth Avenue to reduce potholes on the road?	No this is recognised as a heavy traffic route. Brian Fauth
Rakaia	More road safety campaigns – such as big bill boards like Selwyn have.	Our safety campaigns are aligned with those in progress Nationally. Distraction needs to be considered when using signs/bill boards. Brian Fauth
Mt Somers	Roading through Mayfield is bad	Have a programme for rehabilitating the Arundel Rakaia Gorge Road. Brian Fauth
Mt Somers	Lots of potholes – Tramway Road gets fixed and within a week is broken again. Often uneven surface signs get put up around the area rather than fixing the roads. Lots get patched but break instantly.	CRMs need to be raised. HEB methodology and staff numbers will improve this situation. Council does not pay for rework this is on the contractor. Brian Fauth
Mt Somers	Appreciate the work done on the RDR bridges.	Noted
Mt Somers	Request the bridge on Tramway Road is looked at. Currently very dangerous as don't have clear sight and it's very narrow.	This and Forks Road are on our programme but may struggle to obtain necessary value for money to construct. Brian Fauth

Community location	Community member comment	Staff comment
Mt Somers	What's happening re the follow up with the Citizens Assoc that was agreed following the Speed Limit Review re making changes on the Inland Scenic Route?	We have a rehabilitation planned within the next two years for that section of the ARG encompassing Pattons Road/Ashburton Gorge Road/Tramway Road. Discussions will be held as a lead in to this work. Brian Fauth
Mt Somers	Request street lights in Mt Somers – some feel unsafe at night, particularly in the new subdivisions	Noted
Mt Somers	Request name differentiation between the mountain (Mt Somers) and the town (Mount Somers) – also request the Maori name on the sign for the mountain.	Noted
Hinds	Travel along West street from Souths Street to Walnut Ave is problematic. Can Council lobby NZTA for the West Street / Walnut Ave intersection to include a free left turn?	Walnut Avenue/East St/SH1 intersections are about to be signalised. A free left turn was considered but not included in the final design. Brian Fauth
Hinds	Can Council lobby NZTA to construct a tunnel under SH1 in Tinwald to provide children with safe connection to and from school?	Traffic signals are planned for Agnes/Lagmhor/SH1 intersection. This will provide a safe crossing point for school children/cyclists/pedestrians. Brian Fauth
Hinds	Bryants Road appears to have not been graded in a long time, attendee has taken to driving along the grass verge as it is safer than the road.	Grading frequency is 6/year. 4 have been completed with the last undertaken on 9/3/2021. Brian Fauth
Hinds	Concern expressed about the depth of digouts along Isleworth Road, questioned if this was price driven?	Digouts are controlled by CBR testing of the foundation. At Isleworth Road this was very wet and weak resulting in extra depth, filter fabric and geonet reinforcing having to be used in an endeavour to create a lasting pavement. Brian Fauth
Hinds	Believes that Council should be making more of an effort to get people onto e-bikes	W&C Strategy Brian Fauth

<b>Community location</b>	Community member comment	Staff comment
Hinds	Does Council have a plan to rectify unmarked roadside hazards. Example (toni has photo) of an unmarked water race (?) on Boundary Road called Moffats Drain	Currently in the process of checking all culvert hazard markers and installing new where required. Will look to mark this and other roadside parallel drains with appropriate signage. Brian Fauth
Hakatere	Where are we at with pot hole repair on Hakatere reserve?	Noted and will be followed up. Colin Windleborn
Hakatere	Lack of kerb and channeling along Hakatere Drive is inadequate, current drain is not good enough.	Noted and will be followed up. Colin Windleborn
Farmers Market	More grading of shingle roads	Grading is governed by road traffic and condition. To increase grading would be to increase LOS and therefore overall costs. Brian Fauth
Farmers Market	Cut water tables alongside shingle roads to discourage people doing 'doughnuts' on shingle roads in Ashburton	Swales are formed as required. It is a police matter to control driver behaviour. Brian Fauth
Library	Second bridge – West St Railway land should be utilised	All options are currently being assessed. Brian Fauth

#### 1.11.2. Ashburton – Tinwald second urban bridge

In September 2020, development of a second urban bridge between Ashburton and Tinwald was discussed during the Our Place preengagement survey. While feedback was not explicitly asked on the location of the bridge, rather how important the development of the bridge was to residents, the following high-level summary of feedback may be useful context.

- 255 comments noted the importance of a second bridge / the importance for reducing congestion.
- 231 comments were made wanting the bridge built now / noting the urgency of the bridge.
- 91 comments were made disagreeing with the proposed site and/or offering alternative suggestions.
- 44 comments requested Council continue to push NZTA for additional funding / noted it is an NZTA issue to fund.

#### Staff comment

The following staff comment has been provided to cover all submitter comments summarised in the following table.

In 2007 Council undertook a Transportation Study to identify present and future transportation demands within the state highway corridor and adjacent principal roads. This study identified that the current State Highway bridge will not have sufficient capacity for the predicted traffic flow in 2026, and identified the need for a second bridge.

In 2009 Council undertook a study to determine a suitable location for the bridge, and an Issues and Options Report was prepared for consultation, along with a Social Impact assessment.Council considered the results of the technical investigations and community feedback before deciding to proceed with the land designation process for the Chalmers Avenue to East of Tinwald option.

In 2019, Council responded to regional and community concerns relating to State Highway capacity, safety and community connectedness, and lodged a request with NZTA to bring forward a Detailed Business Case (DBC) to advance the Ashburton Second Bridge project. ADC was successful in obtaining funding from NZTA (\$165,750) and the Provincial Growth Fund (\$94,250) for the Detailed Business Case (DBC) to supplement the ADC contribution of \$65,000 (20%).The total budget for the DBC IS \$325,000 and Stantec were appointed as the consultants to undertake the DBC.

Stage One of the DBC process defined the connectivity problems between Ashburton and Tinwald, and then considered more possible options than the previous study. The second stage of the DBC process is expected to be completed in May/June 2021 and will be presented to Council with a recommended solution.

Council will consider the DBC, which will recommend connectivity solutions, and a location for a second bridge. If Council is satisfied with the DBC, the process will proceed to Stage Three of the process, which includes a concept and preliminary design and a construction estimate for Waka Kotahi to consider for funding purposes. Should Council decide to locate the bridge in a different location than that recommended in the Detailed Business Case, Waka Kotahi are unlikely to provide funding. Council would then be responsible for obtaining all funding for the bridge without assistance from Waka Kotahi. Neil McCann

Submitter name	Page number	Summary
Anderson, Murray	16	Does not support the proposed location of the second bridge at Chalmers Ave
Anonymous 4	24	• Increased traffic a safety risk for young and elderly, particularly with the number of schools and pre-schools in the area –
Anonymous 5	25	children won't be able to walk / ride / bike to school
Anonymous 7	27	(Agnew, Allott, Anonymous 8, Anonymous 10, Anonymous 14, Bridge Location Group, Campbell, Cross, K Darrell, P
Anonymous 8	28	Darrell, Davidson, Edwards, Eder, Forrest, Harrison, Hyde, R Keeley, B McDonald, R McDonald, McKenzie, Melrose, Mitchell, Mockford, M-O-R, Prendergast, Ricketts, Taylor, Tindall, Young)
Anonymous 9	29	<ul> <li>Chalmers Ave already has a high accident rate – this will only increase (Cross)</li> </ul>
Anonymous 10	30	• It's a built up area which would become unsafe with increased traffic (Agnew, Anonymous 8, Bridge Location Group,
Anonymous 11	31	McDonald, Prendergast)
Anonymous 14	35	Increased risk to pedestrians at roundabout at Netherby shops (Darrell)     Dedestrian exercises on Chalmers Aug and Wallington Stauvuld be greatly increased increased in the make the route onfo for
Agnew, Barbara	10	<ul> <li>Pedestrian crossings on Chalmers Ave and Wellington St would be grossly inadequate – to make the route safe for pedestrians will require a huge amount of work (McDonald)</li> </ul>
Allott, Ross	11	
Barnett, Diane	52	• Increased traffic levels cause increased pollution which causes asthma, cancer etc – effecting the vulnerable groups that
Barnett, Lindsay	52	live there (Craig)
Barry	55	<ul> <li>Concern for health and safety – noise, pollution, elderly and young crossing the road (K Darrell, P Darrell, Davidson, M-O-R)</li> </ul>
Bond, Aldyth	62	
Breach, W	71	Too many older and lower income people that would be affected (Gill)
Bridge Action Group	72 & 74	Health and safety issues with further growth to the east boundary Trevors Rd / Braebrook subdivisions (Cavill)
Bridge Location		<ul> <li>Too many families affected (Anonymous 5, 8)</li> <li>Many young and elderly households which will be affected (Craig, Melrose)</li> </ul>
Group (Bob	78	<ul> <li>Many young and elderly households which will be affected (Craig, Melrose)</li> <li>Disruptive to residents who live along this route – houses and shops would have to be demolished (Anonymous 4,</li> </ul>
McDonald)	00	McKenzie)
Campbell, John	93	Detrimental to all aspects of life for those living in the area (Edwards, Moffitt)
Cavill, Jeanette	106	<ul> <li>Showgrounds, Netherby shots, tennis courts, bike track etc all child-friendly – don't want more traffic (Williams)</li> </ul>
Cawte, Max	108	<ul> <li>Devastating effect on the Scout Park (M-O-R)</li> <li>Too disruptive to Hampstead / Netherby suburbs (McKenzie, Young)</li> </ul>
Christie, Linda	119	· · · · · · · · · · · · · · · · · · ·
Coldicott, Ivan	128	Disturbing to those who enjoy peace and quiet (Vessey)
Cox, Christina	131	Should not be through a residential area (McDonald, Mockford, Thomson, Smith)
Craig, Ann	133	People move to lifestyle blocks for the peace and quiet not to have a bridge and main road running past (Watson)
Crawford	136	• Live on Beach Rd because it's a nice part of town – don't want the increase in HT (Harrison)
Cross, Neroli	139	

Submitter name	Page number	Summary
Cross, Stuart	140	The location is just for Lake Hood residents (Mulligan)
Darrell, Karley	146	<ul> <li>It will divide Ashburton, making the east the poorer area (Stevens)</li> </ul>
Darrell, Ken	148	Will divide the town (Harrison, Moffitt, Smith, Tindall)
Darrell, Polly	150	<ul> <li>Disconnect the community (Melrose)</li> <li>Will penalise the retailers (CBD and Netherby shops) by severing a suburban area (Bond)</li> </ul>
Davidson, Diana	154	<ul> <li>Fails to improve connectivity – Lake Hood residents will experience the same issues as those on the east side of Tinwald</li> </ul>
Donaldson, Margaret	175	now (Allott)
Eder, Margaret	184	
Edwards, Levi	185	<ul> <li>Will take visitors away from town – wasting the \$15 m spent on CBD upgrade (Crawford)</li> <li>Town will lose through traffic (Campbell, Ewing)</li> </ul>
Ewing, Carolyn	194	<ul> <li>Will divert traffic through a residential area of town (Anderson)</li> </ul>
Favel, Donna	195	<ul> <li>Will isolate the town which needs support to progress and thrive (Forrest)</li> </ul>
Forrest, Peter	216	
Gill, Cath	232	It is not practical at all (Young)
Girvan, Jacqueline	234	Out of the way and useless (Crawford)
Girvan, Peter	234	• Will cost more than other options and doesn't believe Council will have the funds to build it (Watson)
Green, Sue	249	The cost of development would be prohibitive (Anonymous 4)
Harrison, Christine	262	Cost (Anonymous 10)
Hore	289	Will need massive re-engineering to cope with the increased traffic (Bridge Location Group, Vessey)
Hyde, Murray	302	• Notes the data used for the 2006 study does not adequately recognise or address the current needs of the community
Keeley, Lorraine	315	(Allott)
Keeley, Robert	317	Based on incorrect figures as to the local / through traffic (Girvan)
Kirwan, Linda	328	No foresight for the future growth of east Ashburton (Keeley)
Livingstone, D	342	Land is already available along West St (Anonymous 10)
Livingstone, M	342	• Once the railway have been removed from the centre of town there will be more room (Anonymous 10)
Mania-O-Roto Scout	359	
Zone (Paul Jessep)		<ul> <li>Too busy as it is (Anonymous 11)</li> <li>Noise and pollution along Bridge St has increased over past 10 years (K Darrell, P Darrell)</li> </ul>
McDonald, Bob	371	• Noise and pollation along bruge st has increased over past to years (K Darrell, F Darrell)
McDonald, Les	373	• Questions whether Council has looked far enough ahead – the bridge is for 80 or more years (Breach)
McDonald, Robyn	374	Short-sighted project (Cavill)
McKenzie, Grant	378	Won't meet the towns needs in the future (Smith)

Submitter name	Page number	Summary
McIntosh, Barbara	375	
Melrose, Anita	385	• No decision on the access and exit corridor which would further increase congestion in Tinwald and Walnut Ave (Cavill)
Melrose, Peter	386	Doesn't suit a long term growth plan for Ashburton (Cawte)
Mitchell, Brian	402	<ul> <li>Need to consider long term not instant fix (K Darrell)</li> </ul>
Mockford, Ellen	405	• How long before another bridge will be required if it's built in the wrong place? (P Darrell)
Mockford, Gordon	407	•
Moffitt, Karen	409	<ul> <li>Council didn't listen initially and still aren't now (Cox)</li> <li>Clearly the general public is indicating this antion is pearly thought through and driven by cost and/or idealogy.</li> </ul>
Moffitt, Robert	409	<ul> <li>Clearly the general public is indicating this option is poorly thought-through and driven by cost and/or ideology (Coldicott)</li> </ul>
Moore, J	411	• Questions why ADC would consider this location when the great majority of the town disagree (Bridge Location Group,
Mulligan, Lal	423	McDonald)
Oakley, David	441	• Heavy transport will turn off SH1 at Grahams Road to service farming and industry in the north-east Ashburton area
Oakley, Marion	441	(Cross)
Paterson, Bruce	451	
Philpott, Olive	455	<ul> <li>Many trucks in the area – no guarantee they won't use the bridge (P Darrell)</li> <li>Where does this extra traffic safely exit Chalmers Ave? (Cross)</li> </ul>
Prendergast, Bede	463	• Where does this extra traine safety exit challers Ave: (closs)
Price, Selwyn	465	There are other options available with less impact (Darrell)
Reveley, Peter	497	
Rickard, John	498	• Good opportunity to put the bridge out of town and get the trucks out of town (Taylor)
Ricketts, Greer	499	
Sandrey, Tania	508	
Saunders, Dave	510	
Scott, Pauline	519	
Shurrock, David	529	
Skates, Beverley	537	
Smith, Peter	545	
Stanger, Bevin	558	
Stanger, Jocelyn	558	
Stevens, Claire	560	

Submitter name	Page number	Summary
Stevens, Gordon	564	
Stevenson, Wendy	567	
Taylor, Trevor	580	
Thomson, P	585	
Tindall, Cynthia	587	
Tutty, Claire	592	
Tutty, Mervyn	593	
Vessey, Roger	597	
Vincent, Peter	598	
Watson, Wes	615	
Williams, Judy	623	
Williamson, Jeff	625	
Young, Don	639	
Darrell, Karley	146	Supports either a ring road or second bridge next to the current one (West St).
Darrell, Ken	148	
Darrell, Polly	150	
Anonymous 4	24	Submitters suggest the new bridge is on West Street
Anonymous 7	27	<ul> <li>To keep all heavy traffic in one area (Hyde)</li> </ul>
Anonymous 8	28	<ul> <li>There is plenty of green space on the main road now which could be used (Eder)</li> </ul>
Anonymous 13	33	<ul> <li>Land ready to go – no disruption (Forrest)</li> </ul>
Agnew, Barbara	10	<ul> <li>This would allow the current roads to be used to their full potential – with a 4 lane highway through from the old sale</li> </ul>
Barnett, Diane	52	yards area to Racecourse Road (Christie)
Barnett, Lindsay	52	• Keep SH1 and Melcombe St two ways and have a bypass similar to Temuka – after the lights at Moore St, south traffic can
Bridge Location Group	78	exit to go over old bridge or follow new road to new bridge onto Melcombe St, joining SH1 at Lagmore Road or further down (Merrin)
Brokenshire, Olive	80	With four lanes (Bridge Location Group, Cavill, Prendergast, Saunders, Vincent)
Carr, Catherine	104	• Suggests road contractors in Kaikoura and Christchurch could be employed for this work (Prendergast)
Cavill, Jeanette	106	• This will keep traffic in the CBD to park, charge electric cars and go shopping (Merrin)

Submitter name	Page number	Summary
Campbell, John	93	• If a bypass is required for trucks – could detour down South Street along Chalmers Avenue to Beach Road and then back
Cawte, Max	108	to SH1 (Christie)
Chapman, Neil	116	Less people affected (Anonymous 7)
Christie, Linda	119	Better for people who live in Tinwald (Crawford)
Coldicott, Ivan	128	<ul> <li>Faster access for emergency services in Tinwald if the current bridge is closed (Crawford)</li> </ul>
Crawford	136	Better sited for the schools and preschools (Melrose)
Cross, Neroli	139	Most residents agree with this option (Campbell)
Cross, Stuart	140	Land is already available (Campbell)
Donaldson, Margaret	175	Recommends an underpass on/off (Cawte)
Eder, Margaret	184	Bridge above railway line on West St to Melcome St – East St to current bridge remains as local road (Chapman)
Ewing, Carolyn	194	Only need to build a bridge – roads already in place (Cross)
Forrest, Peter	216	Would halve the traffic on Archibald St – improving the right turn problem from Tinwald (Saunders)
Gill, Cath	232	• Cost less than the proposed site as roads are already there – submission includes a map of proposed layout (Scott)
Girvan, Jacqueline	234	Less disruptive and cost effective (Moffitt)
Girvan, Peter	234	• Two options – new bridge between the current and railway bridge, or next to (but not including) Melcombe St (Bridge
Green, Sue	249	Location Group, B McDonald, R McDonald)
Hyde, Murray	302	Or alternatively, as part of a bypass (Thomson)
McDonald, Bob	371	Suggests a third bridge will be needed for a ring road for trucks, Longbeach Road to Fairfield Road – connecting Boundary and
McDonald, Les	373	Cochranes roads (Merrin)
McDonald, Robyn	374	
Melrose, Anita	385	
Merrin, Kathy	388	
Moffitt, Karen	409	
Moffitt, Robert	409	
Prendergast, Bede	463	
Price, Selwyn	465	
Sankey, H	509	
Saunders, Dave	510	

Submitter name	Page number	Summary
Scott, Pauline	519	
Skates, Alan	534	
Skates, Beverley	537	
Stevenson, Wendy	567	
Thomson, P	585	
Tindall, Cynthia	587	
Tutty, Claire	592	
Tutty, Mervyn	593	
Vincent, Peter	598	
Wood, Edward	631	
Skates, Alan Skates, Beverley	534 537	Suggests installing lights at Lagmhor Rd and Agnes St intersection - continue along Melcombe St to Hendersons Rd, then over the railway line and merging back onto the present SH1. Believes this is imperative for the health and safety of those concerned and causes the least upset for Ashburton District.
		Believes all traffic light systems should incorporate a barn dance for pedestrians as these have been proven to be a good safety measure.
McDonald, Bob	371	Notes to avoid a bottle-neck before and after the new bridge, it would be necessary to four-lane the existing highway.
Leadley, Ken	335	Suggests that it is an easy matter to execute four lanes of highway through Ashburton into Tinwald and beyond on East St / Archibald and West St / Melcombe St with the key operative junctions being a split of traffic flows via Racecourse Rd rail crossing to the North and Crompton St crossing to the South. States that these corridors already exist and do not need changing. Notes that a definition plan produced in 2008 is more urgent than ever and it contains lights and roundabout options and
		overhead walkways etc.
		Suggests that the most logical, sensible and cost effective second bridge option is in West / Melcombe Streets.
		Suggests that Council should already be talking with the Army to establish a 'bailey' bridge in West St / Melcombe st.
Kingston, Linda	327	Supports widening of the current bridge on West St.
Sandrey, Tania	508	

Submitter name	Page number	Summary
French, John	222	Suggests the railway line is replaced with a new state highway – railway line the median strip two lanes either direction.
Cox, Christina	131	Suggests a Bailey bridge next to the current one to get trucks out of town.
Anonymous 14	35	Believes a bailey bridge and/or ring road should be considered as other options.
Bond, Aldyth	62	Suggests building a new four lane bridge along West St, and turning the current bridge into a bridge for pedestrians and cyclists. Notes the importance of keeping cyclists and pedestrians away from built up traffic for their safety.
Breach, W	71	Suggests two laneing the existing road to Melcombe Street, or a ring road.
		Notes the road has to be viable not just for the town but also the whole country.
Anonymous 6	26	Prefers the bridge to be between the current bridge and the rail bridge.
George, Lynette	226	• Requests the rail bridge is made safe in the meantime for emergency services (as a backup in case of need) (George)
Harrison, Christine	262	Utilise the green corridor along SH1 (Harrison)
Williamson, Jeff	625	Two bridges next to each other, four lanes in total (Wiliamson)
Barry	55	Supports widening of the current bridge on West Street – four lanes.
Anonymous 5	25	Supports a bridge on West St to Melcombe or Archibald St, and making a four-lane highway through Ashburton.
Chapman, KM	115	Suggests a four lane highway and bridge is built – travelling north, the left lane carries on down West St, right lane goes into town. Heading south, left lane goes into east Tinwald, right lane straight though on SH. Include a turning bay to the right over the railway line at Agnew St to the west.
Anonymous 9	29	Suggests a ring road outside the centre of town and down Melcombe St past Biograins – should have been done instead of the town upgrade – a waste of money.
Paterson, Bruce	451	Supports a bypass or ring road for the second bridge.
McIntosh, Barbara	375	• To keep the trucks out of a busy area (McIntosh)
Smith, Peter	545	<ul> <li>Four-lane bypass more likely to get support from NZTA (M-O-R)</li> </ul>
Mania-O-Roto	359	
Ricketts, Greer	499	
Bridge Action Group	72 & 74	Encourages Council to pursue a Bailey Bridge to identify proof of concept.
Davidson, Diana	154	States any new road should have wide enough lanes to accommodate farm machinery.

Submitter name	Page number	Summary
Bridge Action Group	72 & 74	Supports a bypass road along Boundary Rd / Cochranes Rd.
Davidson, Diana	154	• To get the heavy traffic off of SH1 (Hydes)
Hydes, Margaret	305	Reduce toxic fumes, slow traffic holdups and safer for children, elderly, disabled at road crossings (L Keeley)
Keeley, Lorraine	315	<ul> <li>Service beef feed lot, freezing works, Abattoir, Talleys, milk tankers, Lake Hood traffic, east coast farming families, Northpark Industry area (L Keeley)</li> </ul>
Keeley, Robert	317	<ul> <li>Save frustration for long distant drivers and the long slow haul through town (L Keeley)</li> </ul>
Mockford, Gordon	407	<ul> <li>Housing is moving fast around Grahams Road and Lake Hood (Shurrock)</li> </ul>
Shurrock, David	529	Road network is already there (R Keeley)
Stevens, Gordon	564	L Keeley – second preference Malcombe St / West St bridge.
		R Keeley – Suggests a Bailey Bridge is put up as a trial off West Street, but preference for bypass as above.
Allott, Ross	11	Prefers a bypass around the township on the eastern side of Lake Hood.
		<ul> <li>Will cater for the growth on the east side of town, both north and south of the river.</li> <li>A reduction in traffic on the current SH will offer an easier option for east Tinwald residents turning right onto Archibald St.</li> <li>Heavy vehicles can continue travelling at the open speed limit and bypass the town – improving transport efficiencies and reducing trucks travelling through town – improving safety.</li> <li>Opportunities to promote the town centre as pedestrian friendly – make Ashburton a destination not a thoroughfare.</li> </ul>
Williams, Judy	623	Bridge should be out near Lake Hood.
Mitchell, Brian	402	Supports a ring road – while costing considerably more initially, should solve the problem for 50 years not 5 yrs.
Cramond, Sophia	135	Supports a bridge crossing on the east to service Lake Hood and avoid congestion at the Countdown lights corner – especially once Kmart has gone in.
Livingstone, D	342	Suggests a bypass for heavy traffic via Cochranes Road or part of Archibald Street to angle traffic to a second bridge next to the
Livingstone, M	342	existing one. Merge traffic back before the rail line.
		Believes the lights on South Street are a large part of the problem.
Corah, Bruce	129	Notes diverting heavy traffic away from SH1 must be considered – not using the existing West St / East St / Melcombe St.
		Suggests traffic is taken along Chalmers Ave or Trevors Rd – or even Digby's bridge.
		Believes a loop diversion – like Geelong, Victoria, is the only option.

Submitter name	Page number	Summary
Austin Farming Ltd (Brent Austin)	49	Believes the second bridge should be planned with a four lane highway from Christchurch to Timaru in mind – therefore, probably including an Ashburton bypass.
Craig, Ann	133	Supports a ring road to the east of Ashburton – should be looking 60-70 years out, not a quick fix.
Oakley, David Oakley, Marion Philpott, Olive	441 441 455	<ul> <li>Suggests the new bridge should be built at Boundary Road / Cochranes Road</li> <li>Would be a heavy vehicles and local traffic bypass route - a bypass will be needed in 20 years so looking ahead should be done now (Oakley)</li> <li>There is no crossing over the Ashburton east of the main road (Philpott)</li> <li>Farming machinery would use this bridge rather than the one on SH1 (Philpott)</li> <li>Good for Lake Hood residents (Philpott)</li> </ul>
Gustafson, Lloyd	251	Suggests bridge needs to be at Bridge St.
Eccleston, Helen Watson, Wes	181 615	<ul> <li>Submitters support a ring road around Ashburton:</li> <li>The most logical and cheapest option (Watson)</li> <li>On the east side towards Lake Hood (Eccleston)</li> <li>Doesn't believe it would take business away from the centre – rather reducing congestion and allowing those who were travelling through to go around (Eccleston)</li> <li>Second choice for the bridge would be Melcombe Street to West Street (Watson)</li> </ul>
Williamson, Margaret	625	<ul> <li>Does not agree with the proposed location of the second bridge. Notes the current decision for Chalmers Ave corridor has not been planned well.</li> <li>At the south end it lands at Grahams Road intersection - where to from there?</li> <li>The new highway plan for Tinwald is going to transfer cars from Grahams Rd to the Agnes St lights - resulting in a bottleneck at McMurdo / Grahams - a dangerous corner will result. Trucks going south from Grahams Rd will be backed up.</li> <li>Suggests the bridge is located over West St to keep the flow along the main road - possible a bailey bridge - a type of portable, pre-fabricated, truss bridge.</li> </ul>
Mills, Graeme	401	West Street is where the founders planned for 100 years ago
Bridge Action Group	72 & 74	Does not support West Street / Melcombe Street as a location for the second bridge.

Submitter name	Page number	Summary
Crozier's Turkeys Ltd (Philip Crozier)	142	<ul> <li>Whatever closes one bridge (e.g. floods, bomb threat, major accident etc) will close the other one – we need one bridge open at all times for emergency services (Lowe)</li> </ul>
Gorst, Darren	241	<ul> <li>Bad idea to have the only two urban bridges at the same location (Gorst)</li> <li>Noise and fume pollution would be detrimental to those living in Tinwald - there is a basin which would prevent exhaust fumes disappearing quickly (Mentink)</li> </ul>
Livingstone, D	342	
Livingstone, M	342	• Questions whether Council will subsidise land owners for the drop in property value? Questions whether the location is
Lowe, Bernadette	347	consistent with the healthy image being worked towards with the town centre and bike tracks (Mentink)
Mentink, Kathryn	387	<ul> <li>Disagrees with directing traffic through the centre of town (Crozier's)</li> <li>It will not reduce congestion (Gorst)</li> </ul>
Paterson, Bruce	451	<ul> <li>Locating the bridge downstream (Chalmers Ave or beyond) will give the biggest benefit - reduce congestion and higher</li> </ul>
Stevens, Gordon	564	security in case of bridge damage (Gorst)
		• A four lane highway through Ashburton will cause greater congestion issues at Moore St, Havelock St, and Walnut Ave.
Mentink, Kathryn	387	Prefers a ring road to take congestion off the main road.
Everist, Jon	192	Supports a bypass route.
Crozier's Turkeys Ltd (Philip Crozier)	142	Supports a bypass of Ashburton, from Dromore to Winslow.
Lowe, Bernadette	347	Prefers Boundary / Cochranes Road. Second preference Grove St.
		<ul> <li>Notes that if SH1 is four-laned in future they could split near Business Park with one side to each bridge which would get the traffic out of town.</li> <li>States that Council needs to consider growth / sports complex at Lake Hood, could put traffic lights on Grahams Rd corner</li> </ul>
McCormick, David	368	Prefers the bridge to be built north of the current bridge with a 4 lane highway starting from the BP garage through to the old sale yards in Tinwald (paid for by NZTA).
		Suggests an additional bridge at Boundary Road linking the other side of Ashburton (paid for by rate payers).
Hay, CW	270	Recommends the current bridge is fixed up and another one build on Archibald to West St with an extra land on the SH (south to north) and another lane on Melcombe St (north to south), from corner of Moore St to Maronan Rd.
Anderson, Murray	16	Recommends that a quality 4 lane highway along with 4 lane bridge be built in the near future on the West St /Archibald St corridor.
		Suggests the 4 lane highway from Christchurch is coming.

Submitter name	Page number	Summary
		Suggests consideration of designating another corridor for a third bridge.
Blain, Andrew	61	Supports the proposed location of the second bridge
Braam, Lianne	65	<ul> <li>Does not support locating the bridge next to the current bridge (to appease a few) (Kelly)</li> </ul>
Cain, Doug	89	• The second bridge needs to skirt the built-up area of town as is planned (Kelly)
Cameron, Brian	91	Believe that West Street was not an option because the existing bridge and rail bridge would be too close to any new
Chalmers, Andrea	113	bridge in the event of a natural disaster? (Hunt)
Gustafson, Patricia	253	Believe Council has already begun purchasing land for the Chalmers Avenue option – so why is this not called the actual     action rather than preferred 2 (Lunt)
Kelly, Grahame	322	<ul> <li>option rather than preferred? (Hunt)</li> <li>While not perfect, will take pressure off the existing bridge (Blain)</li> </ul>
Hunt, Perry	298	<ul> <li>The eastern Tinwald area is growing , and this provide a good pathway to and from town (Blain)</li> </ul>
Mount Somers	230	<ul> <li>Location is excellent for east Tinwald and surrounding area (Cameron)</li> </ul>
District Citizens Association	415	<ul> <li>Disagrees that it will send trucks down Chalmers Ave (they'll continue with the shortest route – down SH1) (Blain)</li> <li>Chalmers Ave traffic will increase significantly, but through traffic would stay on West Street (Cameron)</li> </ul>
Skevington, John	542	<ul> <li>Lives off Bridge St, and there is already a lot of contractor traffic detouring down Chalmers Ave and Bridge Street (Gustafson)</li> <li>Essential to ease traffic flow, accident prevention and emergency response (Gustafson)</li> <li>Leave the highway where it is and make the second bridge for the locals to go between Ashburton and Tinwald (Cain)</li> </ul>
		<ul> <li>Leave the highway where it is and make the second bridge for the locals to go between Ashburton and Tinwald (Cain)</li> <li>Land has been bought - just need to get on and proceed with the original plan (Skevington)</li> <li>It is not the bridge causing congestion, rather West St (Mt Somers DCA)</li> </ul>
Blain, Andrew	61	Needs to be a priority (Mackenzie)
Bond, Aldyth	62	<ul> <li>Don't own a car but get second bridge done – traffic is ridiculous (Wylie)</li> </ul>
Brannon, Michelle	67	• Doesn't believe it would be a good use of tax payers money to start the process again (Blain, Kelly)
Cain, Doug	89	• Second bridge is a must – living in Tinwald it makes life difficult trying to move out into the flow of traffic heading
Corah, Bruce	129	<ul> <li>towards Ashburton (Brannon)</li> <li>Time is of the essence – get on and build this new bridge – want to encourage new residents and retailers to town, but</li> </ul>
Federated Farmers		<ul> <li>Time is of the essence – get on and build this new bridge – want to encourage new residents and retailers to town, but inaction is discouraging (Bond)</li> </ul>
Mid Canterbury	197	<ul> <li>We need it now not in 20 years (Cain)</li> </ul>
Province Ltd (Lionel	101	<ul> <li>Do it right the first time – our 1 and only chance to get it right (Corah)</li> </ul>
Hume)		Go ahead with the second bridge (Macklin)
Kelly, Grahame	322	• The bridge is urgent – design work should commence immediately so the project can proceed as soon as possible
Mackenzie, Sheree	354	(FFMCP)
Macklin, Nick	358	Needed sooner rather than later (McDonald)

Submitter name	Page number	Summary
McDonald, Bob	371	
Wylie, Loris	635	
Kelly, Grahame	322	Does not agree that the 150 people who attended the Bridge Action Group meeting can represent the thousands of Mid Cantabrians.
Cameron, Brian	91	\$7.5 million is excellent value for an urban bridge
Ricketts, Greer	499	Believes cost will have increased.
Anderson, Murray	16	Believes the bridge funding is underestimated and notes the Auditors Report.
Anonymous 4	24	Submitters believe the bridge should be paid for by NZTA and not rate payers.
Anonymous 5	25	• Suggests NZTA aren't paying for it as it is planned through our urban streets (Thomson)
Anonymous 7	27	• If West St is chosen, NZTA will be obliged to fund it (McDonald)
Anonymous 14	35	• Expects if we pay for this bridge, will also be required to pay for new bridges across the Rakaia and Rangitata rivers
<b>Bridge Action Group</b>	72 & 74	(Corbett)
Bridge Location	78	<ul> <li>It's a state highway (Anonymous 4, Cavill)</li> <li>NZTA should be paying to solve the problem not rate payers (Darrell)</li> </ul>
Group	100	<ul> <li>It's a state highway problem so NZTA should pay to fix the problem (French)</li> </ul>
Cavill, Jeanette	106 93	
Campbell, John		
Cawte, Max	108	
Cox, Christina	131	
Craig, Ann	133	
Crawford	136	
Cross, Stuart	140	
Darrell, Polly	150	
Everist, Jon	192	
French, John	222	
Girvan, Jacqueline	234	
Girvan, Peter	234	
Keeley, Robert	317	
McDonald, Bob	371	

Submitter name	Page number	Summary
McDonald, Les	373	
Mitchell, Brian	402	
Mulligan, Lal	423	
Rickard, John	498	
Saunders, Dave	510	
Shurrock, David	529	
Smith, Peter	545	
Thomson, P	585	
Bridge Location Group (Bob McDonald)	78	Submitter believes the funding for Chalmers Ave is fictional. If ADC funds 20%, NZTA fund 51% where does the other 29% come from now that the provincial growth fund no longer exists?
		Questions why there is \$7.5m set aside when Council has not secured the remainder of the funds.
McDonald, Bob	371	
Price, Selwyn	465	Submitter believes that Waka Kotahi will not fund the rest of the bridge if it is on an urban road rather than a SH. Questions where the remaining 21% will come from.
Darrell, Karley	146	NZTA should be responsible for the traffic problems on the SH regardless of who uses it.
Darrell, Ken	148	
Crozier's Turkeys Ltd (Philip Crozier)	142	Believes NZTA should pay for the bridge with Council offering to pay a percentage as incentive.
Gleason, Mark	236	Suggests second bridge should be paid for by tolls on heavy trucks – Tinwald bridge to remain free for light vehicles.
Mills, Graeme	401	Around \$5 million was initially discussed – every year it goes up at least \$2 million to do it
Stevens, Clare	560	Believes the second bridge should not be built before full costing has been undertaken and made public – including cost of land purchases, consultants, construction, traffic changes required to surrounding area.
Stevens, David	562	Questions whether \$37 million for the second bridge is accurate – believes it will be more when including egress/exits, traffic controls, land purchases etc. Does now want to keep funding something that has no budget.
Bruce, John	85	Suggests two additional bridges – one off Chalmers Ave for local use, and another beside the existing bridge for SH users.

Submitter name	Page number	Summary
Cox, Christina	131	Questions why subdivisions are allowed in Tinwald as this increases the amount of traffic going to town. Notes traffic lights won't fix the problem.
Cross, Stuart	140	Believes consultation should occur again as it is over 10 years since the last consultation and the community has raised serious and valid issues.
Hart, Roger	263	Notes the councillors' view that opposition to the Chalmers Ave position is based on passion not facts – submitter believes the councillors' views are also based on passion - for predecessors' flawed and outdated decisions.
Reveley, Peter	497	Disappointed that 2 councillors spoke at a public meeting declaring their favour for Chalmers Ave option and states submitter hopes these councillors have been spoken to about being impartial.
Skates, Beverley	537	States that it was encouraging at a recent second bridge meeting that the Mayor and former Mayors along with Councillors and senior ADC staff proved that they want to hear what the public have to say.

# 1.12 Waste Reduction & Recovery

Submitter name	Page number	Summary	Staff comments
Gilchrist, Bronwyn	231	Requests recycling system is improved to mirror districts around us – Selwyn and Timaru.	A recent report prepared for the Ministry for the Environment by the WasteMINZ organisation recommends the standardisation of Kerbside recycling systems across NZ. ADC's system is aligned with these recommendations. Both Timaru and Christchurch operate systems typical of older recycling systems first established over 20 years ago. These Councils are currently exploring moving toward the Ministry's recommendations. Craig Goodwin
Taylor, Geoffrey	578	Notes a mistake in the consultation document on page 10 re the volume of waste diverted into recycling.	This should read 6,300 tonnes not 6.3. Toni Durham

Submitter name	Page number	Summary	Staff comments
Forest and Bird	209	Submitter commends Council on waste minimisation and recycling programme and recommends an education program to further minimise waste to landfill and recycling.	Noted
Gilchrist, Bronwyn	231	Notes when inquired about a larger red bin, only option was to keep the current one and get an additional bin – so ending up with two bins.	The 80L rubbish bin is part of the baseline service included in the rates, additional bins of various sizes are available as a user pays option for those properties who produce more waste than the base line service. Keeping the smallest size bin as the baseline bin provided through rates helps reduce waste to landfill. Craig Goodwin
Campbell, Shirley	94	Requests rubbish bins on Burnett Street, Havelock Street, Cass Street and Tancred Street. Notes this request has been given to customer services in the past, but the response was that people are expected to take their rubbish home. Notes the seating in Cass Street, but when people sit and eat food, there are no bins to place their rubbish. Notes the reduction of bins in Baring Square, the Cemetery and the Domain.	New bins will be installed as part of the CBD revitalisation project. Craig Goodwin
Gilchrist, Bronwyn	231	Requests green bins / organic waste collection are introduced	There will likely be a privatised service
Wall, Nicola	601	Happy to pay for the service, but must be sustainable in the long-term (Gilchrist)	starting in July 2021. The service proposes to collect organic wastes, which includes kitchen waste as well as green waste. The material will be processed in a consented composting facility in Timaru. If this fails to materialise then staff will investigate a Council provided service. Craig Goodwin
Scott, Garthe	517	Great job with the upgrading of the resource recovery park.	Noted
Anonymous 12 Markillie, Robert	32 364	Submitters disagree with the proposed upgrades to the Methven transfer station in 2024/25 for \$1.3 m	Please see Appendix 2 for explanation of this project.
Olivia Simonett, Angela	442 532	• the current facilities are fine as they are (Markillie, Olivia, Simonett, Smith, Stewart).	Craig Goodwin

Submitter name	Page number	Summary	Staff comments
Smith, Ron Stewart, Sue	546 570	<ul> <li>prefer this funding was put towards footpaths, roads, drinking water or wastewater in Methven (Smith).</li> <li>too expensive for just concrete (Olivia)</li> <li>the cost to concertina the resource park is highly inflated – suggests relooking at quotes (Anonymous 12)</li> </ul>	
Anonymous 2	22	Past LTPs have stated Ashburton will be zero waste by 2021 – the introduction of the most recent waste management scheme meant this would never happen. Landfill has since increased and the current plan does nothing to address this.	Councils Waste Management and Minimisation Plan 2016 is the planning document that determines Councils commitment with regards to reducing waste. The plan states " <i>Council maintains</i> <i>its vision of continuing to work towards</i> <i>achieving zero waste for the district</i> " The term "Zero Waste" used in this context is an aspirational goal. Craig Goodwin
Forest and Bird	209	Recommends that ADC allocate funding to urgently assess and understand its risk of legacy landfills in Ashburton district. States that the funding must include the removal or the most at-risk landfills vulnerable to sea level rise or extreme storm events.	Noted

# 1.13 Community Governance & Decision-Making

Submitter name	Page number	Summary	Staff comments
Austin Farming Ltd (Brent Austin)	49	Encourages Mayor Brown to continue pushing back at regional council and central government over the freshwater reforms – we already have plans in place so let us make improvements to meet it, rather than this blanket approach.	Noted
Methven Motors Ltd (Richard Warburton)	603	Suggests during the next election the community is told what qualifications are required so the appropriate people are elected.	As the 2022 election approaches, information will be promoted nationally and locally encouraging people with a will/desire to serve their community to stand for election. Candidates may come

Submitter name	Page number	Summary	Staff comments
			from all walks of life - the only requirement is that they are a NZ citizen and have their name on the Parliamentary Electoral Roll (anywhere in NZ). Council will publish a Candidate Information Handbook that sets out the core competencies and personal qualities sought. The outcome will be in the hands of the voters. Phillipa Clark
Anonymous 13	33	Councillor are too old and salaries too high.	An independent body (The Remuneration Authority) sets the elected members salaries. A total 'salary pool' is determined each year and Council must fully distribute this. In the current year, all Councillors are receiving the same base salary, with only the Deputy Mayor recognised with a higher salary to reflect the additional responsibilities of this role. Any person aged 18 or over may stand for Council (providing they are a NZ citizen and have their name on the Parliamentary electoral roll). There's no upper limit for age.
Gleason, Mark	236	Suggests that there is little evidence of consultation with Ngai Tahu in the CD, particularly regarding water development.	<ul> <li>Phillipa Clark</li> <li>Council has a positive and strong working relationship with Te Rūnanga o</li> <li>Arowhenua. Officers note the missed opportunity to include our relationship with Te Rūnanga o Arowhenua into the</li> <li>Consutlation Document. The Long-Term</li> <li>Plan does include a section dedicated to our relationship.</li> <li>Toni Durham</li> </ul>

Submitter name	Page number	Summary	Staff comments
Fleming, Alison	204	<ul> <li>Requests financial input into recreation facilities, in particular, rural community swimming pools.</li> <li>Children (and adults) need easy access to learn water safety and survival skills.</li> <li>The pools are often a social hub in a community, particularly over summer.</li> <li>Run by volunteers</li> <li>Have aging infrastructure that needs money to keep the facility open, and to comply with statutory requirements.</li> </ul>	We agree with a number of points raised by the submitter. Recently an audit of all district swimming pool infrastructure has been conducted, with this scheduled to go to Audit and Risk Committee in May. Council provides district and community pools the opportunity to request funding for health and safety related operational costs and contributions towards capital projects. This fund totals \$65,000 per annum currently and has continued to be budgeted at this level during the LTP. Sarah Mosley
Hydes, Ian	303	Reduce the grant funding to community agencies – our rural roads are more important.	Noted
Hospitality New Zealand Canterbury	291	The hospitality industry would like the process of Local Alcohol Policies to be either repealed or significantly amended.	The Sale and Supply of Alcohol Act enables territorial authorities to develop a Local Alcohol Policy (LAP), however it is not a statutory requirement to do so. A LAP is a set of policies made by Council, in consultation with its communities, concerning the sale, supply, or consumption of alcohol. Once in place, the DLC and the Alcohol Regulatory Licensing Authority (ARLA) must have regard to the LAP when making decisions on licensing applications. Councils Local Alcohol Policy came into effect on the 28 August 2017. It is due for review in 2023. Toni Durham
Ashburton Youth Council	48	Submission discusses the importance of the Youth Council to Council and the district and requests a greater voice in decision-making.	Noted

Submitter name	Page number	Summary	Staff comments
Aoraki Environmental Consultancy (Kylie Hall)	583	Submitter notes their disappointment that the LTP is silent on the relationship Council have with Arowhenua and AEC.	Officers note the missed opportunity to include our relationship with Te Rūnanga o Arowhenua into the Consutlation Document. The Long-Term Plan does include a section dedicated to our relationship. Toni Durham

#### 1.13.1. Informal community feedback

Community location	Community member comment	Staff comment
Hinds	Local industry is polluting the water sourced from wells for NE Ashburton residents. How can Council lobby ECan to enforce the consent conditions of the local industry? Acknowledged that Council may have to provide potable drinking water to the residents in the future but believes that the consent conditions should still need to be met	The ECan submission from Council urged them to continue to closely monitor consent conditions of local industry in the NE Ashburton area. Toni Durham

# 1.14 Economic Development

Submitter name	Page number	Summary	Staff comments	
Library and Civic Centr	Library and Civic Centre Building			
George, Laura Macdonald, Kerry Nicolson, Stacey Urqhart, James	225 350 431 596	<ul> <li>Excited for the completion of the Library &amp; Civic Centre building (George, Nicolson)</li> <li>The Library &amp; Civic Centre will be a big plus for Ashburton (Macdonald)</li> <li>Agrees with the building of the Library &amp; Civic Centre building – all staff need to work from a safe and comfortable location (Urqhart)</li> </ul>	Noted	

Submitter name	Page number	Summary	Staff comments
Leadley, Ken	335	Suggests a broader vision for Library and administration building to include more tourism incentives such as fast free wifi, state of the art information centre and ticketing services.	Council has yet to finalise some of these issues around tourism content as mentioned in this submission, and Council could investigate the inclusion of these suggestions. Steve Fabish
Bell, Brian Brown, Carol Corbett, Geoff Hunt, Perry	60 82 130 298	<ul> <li>New Council building seems to be turning into another white elephant already – were promised everything was paid for and wouldn't need more funds (Bell)</li> <li>Notes greater funds were agreed when considering the options for the new Library &amp; Civic Centre – council needs to make sure this does not increases substantially – or meet increases by lowering standards of the build or services (Brown)</li> <li>Council needs to guarantee the Library &amp; Civic Centre building at \$49 million – it is extravagant and unnecessary (Corbett)</li> <li>Notes Council needs to keep a close eye on the Library &amp; Civic Centre build after the art gallery / museum costs (Hunt)</li> </ul>	Noted
Livingstone, D Livingstone, M Wall, Nicola	342 342 601	<ul> <li>Does not support the increase to the contingency fund for the Library &amp; Civic Centre building.</li> <li>Notes they were told the original figure was inflation proofed (Wall)</li> </ul>	Council decision has already been made on this increase in contingency. Colin Windleborn
Leadley, Ken	335	Notes that the CEO publicly announced that the budget was \$50 million and expressly used the term 'a no surprises budget' to assure ratepayers all contingencies were covered off. States that the additional \$5million is unacceptable and is a default on an administrative pledge and commitment.	Reasons for the increased contingency have already been advised to the public. Colin Windleborn
Bray, Roger	69	Questions if there should have been a discount in rates given the shovel- ready funding provided for the Library & Civic-centre project?	All projects in the LTP have had any funding (eg shovel-ready funding, NZTA subsidy) taken into account (i.e. the CAPEX costs will already have been lowered). Rachel Sparks

Submitter name	Page number	Summary	Staff comments
Hawkes, Murray	265	Requests the project to be reviewed to ensure it is built within the funding	Noted
McLennan, Jeanette	265	available. Believes the scope should be revised to instruct builders to seek efficiencies and reductions in costs.	
See appendix one for list of additional submitters	163	States that the community are confident that if carried out as planned the costs will blow out, and long term funding, maintenance and operating cost blow outs will follow. Notes that this has happened in previous projects and is evidence of systematic management failures.	
Stockdill, Shane	574	Questions why the current library was left to fall to such low percentage of the building code and whether anyone has been held to account. States that the new civic centre is now being marketed as the new Library for \$53 million. Questions why Council doesn't lease Bunnings building and reduce staff numbers.	Noted
Dunn-Taylor,	178	Disagrees with the building of the Library & Civic Centre.	Current library upgrade was considered too costly.
Penelope		• Suggests pausing this into the next 10 year plan so that rate payers	Council also decided that the current library was too small to meet future needs of the community.
Grace, Jane	245	have 'breathing space'. Suggests this money is better spent on EANC (Markillie)	Colin Windleborn
Markillie, Rob	364	<ul> <li>Waste of money - prefer the current library is restored and renovated</li> </ul>	
McLintock, Sandra	381	(McLintock)	
McTague, Kelvin	384	It is a 'nice to have' (Dunn-Taylor)	
Scott, Garthe	517		
Chambers, Michele	114	Believes a new Library & Civic Centre building is not required so quickly – recommends finishing other projects first.	Contract is signed, cannot be changed without extensive costs to Council. Colin Windleborn
Anonymous 17	38	Questions whether the 'flash new library' will either bring more people into down or drive them away.	The project was separately consulted on when scope change in 2018. Colin Windleborn
Car parking			
Canterbury District Health Board	97	Submitter notes the intention for a parking building. Submitter recommends effort be given to funding and promoting active transport	Noted

Submitter name	Page number	Summary	Staff comments
		modes. Submitter suggests taking a universal design approach to the car parking building bringing in technical accessibility audit processes throughout the design and build as the aging population needs to be catered.	
Price, Selwyn	465	Questions whether parking was considered when the CBD revitalisation plan was made and implemented.	Noted
		Suggests that Council consider transport trends over the next 10 years and consider that a community better informed around carbon emissions and climate change might make the provision of so many parking spaces obsolete.	
Davidson, Brian	152	Requests further explanation on the \$1.5m budgeted for a parking strategy – will the strategy touch on future vehicle usage? Costs seem very high for a strategy.	The \$1.5million is for a new parking area depending on the findings of the Parking Strategy. Toni Durham
Hospitality New Zealand Canterbury	291	Supports the CBD car park and Baring Sq East improvements. Notes that improving town centres encourages vibrancy and makes them more attractive to visitors and locals alike.	Noted
McLintock, Sandra	381	Disagrees with the need for a new Ashburton CBD car park – shops are closing so no need for more parking.	Noted
Leadley, Ken	335	States that any long-term planning for Ashburton should be forseeing a car parking building. Notes that central locations are behind Sparrows, D&E Marine, and Harcourts that could have ramped access off Moore and Tancred Streets.	The provision of a parking building is unlikely to be financially viable. Colin Windleborn
Bruce, John	85	Requests more parking on the eastern side of town.	Council is currently developing a Parking Strategy which will identify areas requiring additional parking. Toni Durham
Everist, Jon	192	Requests an underground car park rather than more 'surface' parks.	This option is unlikely to be financially viable in Colin Windleborn

Submitter name	Page number	Summary	Staff comments
Sim, Bruce	531	Requests Ashburton becomes a camper-friendly town with a day-time camper parking lot – ideally on the railway land on West St, opposite the Art Gallery. Ideal location as easy access to shops, domain and Art Gallery.	Noted and will be looked at as part of future parking requirements. Colin Windleborn
Stewart, David	568	Asks whether any consideration has been given to a motor home park in our district - people / campers spend a lot of money e.g. petrol, restaurants etc	Noted and will be looked at as part of future parking requirements. Colin Windleborn
Property			
Environment Canterbury	187	Submitter looks forward to seeing improvements in wastewater infrastructure at Lake Clearwater.	This project is currently underway. Colin Windleborn
Murray, Anderson	16	Question if there are pland available for community inspection on the intended development of Eastfields?	This is a private development. Colin Windleborn
CCC Samoa Ashburton (Uosepi & Tumanu Paiaaua)	109/445	Submitter acknowledges the relationship between the Council and the organisation, and requests a space to lease every weekend as a non-profitable organisation.	Noted and contact will be made. Colin Windleborn
Canterbury District Health Board	97	Submitter supports making funding provision for use of universal design principles in all projects, renovations and new builds, incorporating technical accessibility audit processes. Notes that it is important community facilities are fully accessible for all people to use, no matter their age or abilities. Submitter would welcome the opportunity to discuss the development of a	Noted and contact will be made. Colin Windleborn
		Community Hub or Integrated Family Health Centre.	
Forestry			
Murray, Anderson	16	Concerned with the direction of the Forestry activity. Questions when Council made the policy to sell off blocks, asks how much of the sales was put into offsetting the general rate? Notes an ongoing issue with much of the forestry and shingle land is the reserve status. Has views that he is happy to share if interested.	Noted
QEII National Trust (Alice Shanks)	474	Submitter believes there is an opportunity for Council's forestry portfolio to be progressively shifted to indigenous cover carbon sequestration.	Noted

Submitter name	Page number	Summary	Staff comments
Hospitality New Zealand Canterbury	291	Supports the continued funding of tourism promotion through Christchurch NZ.	Noted
Economic Developmen	nt -		
McLintock, Sandra	381	Requests more spray paint art by Wongi Wilson around Ashburton to make the town arty and interesting.	Noted
McLintock, Sandra	381	Requests support of shop owners in the Ashburton CBD, and that Council 'shops local' with all work from Ashburton businesses.	Noted
McLintock, Sandra	381	Asks what an 'excelling' welcoming community is.	Excelling specifically refers to the accredited status for Councils who adopt the Welcoming Communities programme. Richard Fitzgerald
Favel, Donna	195	Requests the development of a Newcomers & Migrants Strategy.	The Welcoming Communities plan will consider newcomers and migrants. Richard Fitzgerald
Price, Selwyn	465	Submitter notes that if an industry relies on migrant workers long-term, we need to take a good, analytical look at the sector model.	Noted
MacKenzie, Sharon	352	Disagrees with bringing immigrants in with climate change as a reason.	Noted
Eason, Ed	179	Requests pressure is continued on NZ Rail, to move the transit yard out of Ashburton to the north industrial park.	Noted
Anonymous 2	22	Local farming practices have caused the over allocation and degradation of our water ways. Does not support Council constant support and encouragement of the continuation of these practices – and spending rate payer money in attempts to stall national regulations. Notes that rate payers are expected to pay to source and treat water – yet the cause of degradation is not stopped.	Noted
Price, Selwyn	465	Submitter was disappointed to see Council's response to the NPS FM did not embrace looking at how they could walk towards achieving the statements aims and objectives, but instead commissioned two reports	Noted

Submitter name	Page number	Summary	Staff comments
		opposing the statement. Submitter believes this is counterproductive and backward-looking. Submitter believes a proactive approach might include such things as how the agriculture sector can be assisted/advised to decrease the clear degradation of the environment.	
Anderson, Murray	16	Concerned that recently Ashburton District is being promoted as Mid Canterbury, opposes this change.	Noted
Price, Selwyn	465	Submitter notes that less than 5 years ago the community were told festive lighting purchased would last 25-30 years and now there is \$417K in the plan for festive lighting. Submitter questions the accountability for this.	The draft LTP allows for a budget to replace the current festive lighting as required. The current LTP lighting has a life of 5-10 years, depending on the location and length of lighting time. Steve Fabish
Tourism			
Allott, Ross	11	Important for Council to work with local businesses and tourism providers to promote Ashburton as a destination to visit, not just pass through.	Council has agreed to enter into a 3 year contract with Christchurch NZ to undertake the Ashburton District promotion. This is effective from the 1 July 2021. Steve Fabish
Anonymous 13 Hydes, Ian	33 303	Don't subsidise tourism.	Noted
Price, Selwyn	465	Submitter notes that tourists to the district has been downward for many years. Submitter believes Ashburton needs to stop behaving as if we were an island, and open up to the benefits of attracting visitors from across the rivers.	Council has agreed to enter into a 3 year contract with Christchurch NZ to undertake the Ashburton District promotion. This is effective from the 1 July 2021. Steve Fabish

### 1.14.1. Informal community feedback

Community location	Community member comment	Staff comment
Library	85 years so not going to put in a submission but looking forward to the new library!	Noted.

Community location	Community member comment	Staff comment
Methven	Reduce costs – ie Library & Civic Centre building	Contract is signed, cannot be changed without extensive costs to Council. Colin Windleborn
Hakatere	Have been told that residents shouldn't have garages that open onto reserve, but ADC gave consent to build the garages. Have been trying to chase this up for at least 3 years with no luck.	There are two reserves at Hakatere adjacent to properties with dwelling. The Southern Properties have an easement for access while the Northern properties do not. Council has taken a pragmatic approach and allows both to enjoy the same access. It does not allow either to park vehicles on the reserve or use it for storage of firewood/vehicles. The consent for a garage is a separate issue and access to the garage has to be through the legal Street or can be in accordance with the easement. Colin Windleborn
Hakatere	Requests consideration of old dressing sheds to be utilised as a bike stall/shelter/family picnic area by the removal of one wall – no one swims anymore yet the building has been re-roofed.	Alternative uses of this building are being looked at by Council. Colin Windleborn
Hakatere	Requests paint to tidy up safety boards. Residents are willing to supply the labour if Council supplies the paint. Otherwise, can Council please paint the safety boards?	Noted Colin Windleborn
Hakatere	Nosey-Parker Point is undercut, is there a plan to move the fence further back?	This will be investigated and if necessary yes the fence will be moved for safety reasons. Colin Windleborn

# 1.15 Community Services

Submitter name	Page number	Summary	Staff comments
Memorial and communit	y halls		
Gold, Andrae	239	Supports the continued investment in community halls.	Noted
Willetts, Denise	621	Disagrees with the proposed upgrade of Balmoral Hall – should be demolished as upgrade is too expensive.	Noted
Stewart, Sue	570	Notes a new projector has just been installed at the Methven Memorial Hall (the previous one lasted 11 years) and the kitchen is fine as it is – although requests a new fridge.	Noted
Arabica Licensed Café (Katrina Wijesinghe)	39	Disagrees with funding of the Methven Heritage site and hall – there are plenty of other spaces in town to hire and hold events if necessary.	Noted
Hawkes, Murray McLennan, Jeanette	265 265	Mt Hutt Memorial hall - Submitters fails to see how the hall can be used as an excuse for rate increases, and suggests a portion of generous grants given out in Ashburton should be channelled to the hall. States that the \$10K ADC contributes to the hall for toilets is a pittance compared to grants to other community infrastructure.	Noted
Holmes, Kelvin	287	Notes the funding of the Methven ihub comes from a rate on the Methven Community Board boundary. The ihub supports residents wider than the Methven community – selling passes for DOC walks and huts and activities outside of the Methven area, and providing information for the Ashburton Lakes area, Mt Somers and other foothill communities and events. In view of the rate increase in Methven, requests the \$30,000 of funding for the ihub is transferred to the same cost centre as the tourism funding paid to Christchurch NZ. This request has the support of the MHMH board and the Methven Community Board.	Noted
Mt Hutt Memorial Hall (Martin Nordquist)	417	Submitters acknowledge the provision of extra funding as suggested for the Mt Hut Memorial Hall. Submitters are concerned about the future rate increases.	Noted

Submitter name	Page number	Summary	Staff comments
		Mt Hutt Memorial Hall Board state that any extra funding will assist the Board and staff to continue the major complex Requests that Council consider some funding for the iHub from the general rate as many visitors are not just coming from Methven.	
See appendix one for list of submitters	163	Notes Council's only contribution to the Mt Hutt Memorial Hall is \$10,000 towards the hall toilets – much less than the spend on other community infrastructure items. Notes annual hall expenses are in line with previous years, with no major work planned. Notes the hall is used by people outside of Methven. Requests increased funding of the Mt Hutt Memorial Hall through the community grants.	Noted
Elderly Persons Housing	/ Social hou	sing	
Jonas, Brian	310	Requests all EPH is made smoke / vape free – including outside. Requests all tenants have 'renters' insurance to avoid Council incurring costs when tenants are negligent.	All new tenancy agreements are smoke free. Council can't legally make tenants have insurance cover, tenants are advised to have contents insurance. Colin Windleborn
Rakaia Community Association (Neil Pluck)	479	Notes Rakaia has the need for Elderly Persons Housing units and would like to see a small village of some sort with a live in support person.	Council does provide 2 units in Rakaia and has undertaken an assessment of future needs for the type of housing Council provides. The submitters proposal has merit and will be discussed with appropriate providers of this type of service. Colin Windleborn
Canterbury District Health Board	97	Submitter notes that the future of the portfolio may need to be considered over time and urges that the wellbeing of the target group is prioritised in any decision making.	Noted
Lowe, Bernadette	347	Can see other community organisations taking EPH on in the future.	Noted

Submitter name	Page number	Summary	Staff comments
Logan, Marion	345	Asks whether other social housing has been considered? E.g. cohousing, tiny living, and other options for the vulnerable – there is a growing class of working poor families and those struggling with mental health and addition in need of healthy affordable homes.	Council is not the provider of these types of services but could be seen as a facilitator/enabler in the future as with the recent agreement with Haven Housing. Colin Windleborn
Sankey, H	509	Requests continuation with social housing as the need exists in our community.	Council doesn't provide social housing at this point in time. Colin Windleborn
Lewis, Helen	339	Suggests there is a need for more social housing – there are large numbers of people who are not elderly who require support.	Noted
Methven Community Board	391	Questions whether Council should be involved in any social housing and notes that perhaps now is the time for other alternative options to be considered.	Noted
Febery, Sophie	196	Notes there are people living in Methven in caravans as they don't meet the criteria for the elderly housing – requests consideration is given to widening the scope of EPH to social housing and include those with medical challenges – and build more houses in Methven and Ashburton.	Council has looked at this in the past and considers there are other organisations better placed to undertake this function. Colin Windleborn
Methven Motors Ltd (Richard Warburton)	603	Kiwi build type opportunities?	Noted
Public conveniences			
Canterbury District Health Board	97	Submitter notes the upgrade to public toilets and recommends Council consult with the disability community to ensure they meet the needs of all. Submitter recommends that all toilets be gender neutral as much as possible.	Noted and is being where possible upgrades and new builds with be unisex facilities. Ian Soper
Mount Somers District Citizens Association Stanaway, Sarah	415 557	Submitter supports the Reserve Board upgrade of new amenity block and septic tank and requests that it be bought forward to year 2 (2022/23).	Staff note that more work will need to be undertaken with the Reserve Board to fully determine what is required on site for the long term. This work is planned to be undertaken over the next 2 years. Steve Fabish

Submitter name	Page number	Summary	Staff comments
Olivia	442	Notes that Methven toilets were recently upgraded, however they are basically just the same. Notes her young children need help as there is only a small black lip for a toilet seat and nowhere to change a baby – request a separate parents room. The men's toilets are too dirty / inappropriate to take children into. Notes the Rakaia toilets are a higher quality – questions why Methven always misses out.	The Methven town centre toilets have recently received an upgrade however the current configuration precludes provision for a parent's room. Ian Soper
Reveley, Peter	497	Notes that there is not enough money in budget to provide new and improved toilets in the district. Questions why there is no public toilets on the east side of Ashburton.	To guide Council on the provision of public toilets in the District, staff are planning on developing a Public Toilet guidance document over the next 2 years. Ian Soper
Favel, Donna	195	Requests the installation of public conveniences on the east side of Ashburton.	To guide Council on the provision of public toilets in the District, staff are planning on developing a Public Toilet guidance document over the next 2 years. Ian Soper
Community safety	_		
Bruce, John	85	Requests more security cameras at shopping centres and around main shopping area.	Council has a policy covering the usage of CCTV and this influences the location of cameras. There is good coverage in the CBD and this is fed live to the Police station. Jane Donaldson

### 1.15.1. Informal community feedback

Community location	Community member comment	Staff comment
Library	Shortage of affordable rental housing in Ashburton, encourage Council to do what they can in this space.	Noted Colin Windleborn
Mt Somers	Have concerns for the affordability of housing – have / would Council consider branching into social housing in addition to EPH?	Council is not the provider of this type of service but could be seen as a facilitator/enabler in the future as with

Community location	Community member comment	Staff comment
		the recent agreement with Haven Housing. Colin Windleborn

# 1.16 Parks & Open Spaces

Submitter name	Page number	Summary	Staff comments
Ashburton Domain			
Avnit, Adi	50	Requests more child-friendly facilities in public spaces like the domain. Notes the removal of the flying fox and castle, which have been replaced by adult-oriented sport equipment.	Flying fox was removed due to health and safety reasons. The adopted Domain Development Plan provides for a new flying fox in the Domain. Ian Soper
Avnit, Adi	50	Requests the Filipino gardens in the Ashburton domain remain permanently.	The cultural gardens installed in partnership with community groups were to be only temporary displays. Staff are currently looking at other areas of Council's Parks and Reserves where these displays could become more permanent. Ian Soper
Avnit, Esther	51	Requests the flying fox at the domain is reinstalled.	The replacement is included in the Domain Development Plan. Ian Soper
Bell, Brian	60	Don't change the domain – we can't afford it along with the new Council building.	The domain development plan has been through public consultation and has been adopted by Council. Ian Soper
Brokenshire, Olive	80	Notes there is not enough parking in the Domain – impossible to get a park in the area when events occur – not everyone can walk and carry a seat from the street to event areas. Notes the old camp area sits empty 99% of the time.	Additional parking on the old netball courts has been identified in the domain development plan Ian Soper

Submitter name	Page number	Summary	Staff comments
Carr, Catherine	104	Submitter enjoys the domain as is and thinks any development should be put on hold until other major projects are completed	The domain development plan has been through public consultation and has been adopted by the Council Ian Soper
Corbett, Geoff	130	Believes the plans to develop the Domain should be stopped completely – saving millions.	The domain development plan has been through public consultation and has been adopted by the Council Ian Soper
George, Laura	225	Excited for the Ashburton Domain upgrades.	Noted
Nicolson, Stacey	431		
Hunt, Perry	298	Hopes the new entrance to the Ashburton Domain off Walnut Avenue does not encroach too much on the existing trees and children's cricket/football fields. Particularly after the sudden disappearance of the flying fox – which no one was held accountable for.	A new flying fox is proposed as part of the Domain Development Plan. Ian Soper
Baring Square East			
Corbett, Geoff	130	Believes the plans to develop Baring Square East should be stopped completely – saving millions.	Noted
George, Laura	225	Excited for the enhancements at Baring Square East.	Noted
Wall, Nicola	601	Disagrees with the need to spend \$3.3 million upgrading Baring Square East.	Noted
Mt Somers			
Stanaway, Sarah	557	Requests that the Mt Somers Village Green Information Station requires support from Council.	This project is being supported by Council staff. The Council has also previously provided financial grants. Ian Soper
Mount Somers District Citizens Association	415	• Requests support for an 'Information Station', to showcase the upper plains, at McLimont Green.	This project is being supported by Council staff. The Council has also previously provided financial grants.

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Submitter is concerned that there are freedom camping areas along the foothills area. Requests to know how many campers are there and if they are being monitored.</li> <li>Submitter would support appointing a Mount Somers townsperson for mowing lawns, checking stormwater drains etc. with using current Domain staff to assist with this and other jobs around the town.</li> <li>Submitter would like to see playground equipment for the 12 months - 5year olds in the Mount Somers township.</li> </ul>	Camping (including freedom camping) is permitted in some of these areas. Numbers are not being monitored. Currently provided levels of service (LOS) are funded. Any increased LOS will need both Council approval in principle for the service and for an increase in funding. Play equipment comment Noted Ian Soper
Poff, Jono	457	Requests Council to undertake a Dark Sky Quality Survey at Mt Somers township and Lake Clearwater within year 1 of the LTP. Requests that by 2023 Council adopts a draft lighting management plan, as outlined in the International Dark Sky Reserve Program Guidelines.	Noted
Stanaway, Sarah	557	Request for Council to conduct a Dark Sky Quality Survey in both the Mount Somers township and at Lake Clearwater within 1 year, then by 2023, have Council adopt a draft Lighting Management Plan.	Noted
Stace, Kristin	556	Requests improvements to the upkeep of the Mt Somers Cemetery and Village Green. Mowing is not undertaken regularly enough and the grass gets out of control.	The Village Green (McClimonts Green) is currently maintained by volunteers from Mt Somers District Association. Cemetery concerns noted Ian Soper
Stace, Kristin	556	Requests a townsperson for Mt Somers along with the purchase of a lawnmower – suggests the caretaker at the campground could have an additional few hours to care for the Mt Somers green spaces.	Currently provided levels of service (LOS) are funded. Any increased LOS will need both Council approval in principle for the service and for an increase in funding. Ian Soper
Stanaway, Sarah	557	Would support the appointing of a Mt Somers townsperson for mowing lawns etc	Currently provided levels of service (LOS) are funded. Any increased LOS will need both Council approval in principle for the service and for an increase in funding. Ian Soper

Submitter name	Page number	Summary	Staff comments
EA Networks Centre Spo	orts Fields		
Mid Canterbury Rugby Union Incorporated (Ian Patterson)	398	<ul> <li>Believes the pause of the sports field development at EA Networks Centre and that it 'may be rescheduled in the next 10 year plan' is not acceptable. States that words such as 'paused' and 'maybe' after all of the community effort and investment into the EA stadium and stage 2 planning are disappointing to read and reflect the lack of consultation, as well as staff turnover, since the EA sports field master plan 2017 was presented to user groups.</li> <li>The project as set out in the 2017 EA sports field master plan needs to stay in the current plan and that the Council must continue to progress the project as planned, with further consultation with the community. The master plan was developed in consultation with user groups.</li> <li>States that the project offers the opportunity to build a multi- generational, gender neutral facility for outdoor sports and complete the vision for a community sports hub to be based on the land that Council has acquired for that purpose.</li> <li>Notes that if Council no longer sees the sports field as an option then there should be a firm commitment to an alternative proposal.</li> </ul>	<ul> <li>The first 3 years of the draft LTP have allowed for funding to undertake the following studies to provide Council with guidance as to what development is required, where and when.</li> <li>EA Network Centre Utilisation Study</li> <li>Sports Fields Utilisation Study</li> <li>Update of the Open Spaces Strategy</li> <li>Reserve Management Plans</li> <li>Sport and Active Recreation Strategy</li> <li>The process of developing these guiding documents will involve consultation with the relevant sporting and community organisations and where required the full Ashburton community.</li> </ul>
Scott, Garthe	517	Would like the EA Networks Centre sports ground project to go ahead – it is a great hub for the community.	
Sport Canterbury (Jan Cochrane)	550	Requests the land development adjacent to the EA networks facility to be re-instated as an ongoing project and not paused until the next LTP. Research and insights into this work continue including discussions and development with sporting groups.	
Other green spaces			
Bosch, Danielle	63	Asks what is included in the plan for the Tinwald Domain? Focus seems to be on the Ashburton Domain and parks.	Tinwald Domain has an adopted Domain Development Plan which is being implemented by the Tinwald Domain board. Ian Soper
Campbell, Shirley	94	Notes the dirty seating on the East Street Green.	Noted

Submitter name	Page number	Summary	Staff comments
Gray, Michael	247	Would like to see something done with street trees on Cushmore Drive as they have ruined the footpaths and keep sun off properties in winter time.	Noted
RA Harnett Valuer (Robert Harnett)	477	Submitter suggested several years ago to clean up the Ashburton River bed / trees and scrub at the bridge. Notes that most river towns have 'groynes', picnic areas and water feature ponds etc fed from the river. Requests that this be re-considered.	Noted and staff will also discuss this with ECan. Ian Soper
Rakaia Dog Park Committee (Debbie Renga)	480	Supports the development of a dog park in Rakaia, seeking Council support (full submission includes photos). Newly formed committee have held 2 working bees to clear the site of its fences. Area will need to be cleared and root raked, sprayed and sown with new grass before boundary fences installed. Plan to have two separately fenced areas - 1 for smaller dogs the other for larger dogs.	Ian Soper – Noted Open Spaces supports the concept of a dog park or parks in Rakaia.
Stewart, Sue	570	Disagrees with more spending on the Methven dog park – notes they walk past it often and have never seen a dog there.	Proposed funding would finish this park and increase its popularity. Ian Soper
Playgrounds			
Churchill, Penny	120	Requests smaller playground equipment (especially see-saws) for ages 1-4 years. Spring mounted equipment would be preferable so those with only one child can easily hold and 'bounce' the child from one end. Also requests an adult/baby swing which is connected together (Queens Park Invercargill has one).	Staff shall take this information on-board when considering future playground upgrades. Ian Soper
Gold, Andrae	239	Requests park at Hillier Place is upgraded to meet NZ Playground minimum fall standards – suggest a service club or MeNZ Shed could be encouraged to take the lead alongside Open Spaces staff.	Noted that this information is included in an independent report received earlier this year on playground compliance in the District. It is being progressed on a priority basis. Ian Soper
Gold, Andrae	239	Supports the continued investment in parks and public spaces and policies that make them smoke and alcohol free.	Noted

Submitter name	Page number	Summary	Staff comments		
Bike tracks / cycle way	rs / walking	tracks			
Anonymous 13	33	Too much expenditure on bike tracks.	Currently there is no set budget in Open Spaces for this activity. The Community Groups that constructed the trails often apply to Council for funds through the Council grants scheme. Ian Soper		
Cramond, Sophia	135	Requests a bridle path for horses along the river to avoid motorbikes and push bikes.	Methven Adult Riding Group already caters for this on the North bank of the Ashburton River. Ian Soper		
Rakaia Community Association (Neil Pluck)	479	States that Rakaia would like to see a bigger effort go into district wide walking and biking trails for locals and tourists to enjoy. Would like to see the Ashburton River stop bank tracks used to connect with the RDR embankments all the way through to the Rakaia River at High Bank and then connect along the river terrace both onto top of and below the terrace, creating a fantastic biking and walking trail for all to enjoy. Suggests that this could be done easily with usual public, private and volunteer support structures.	A good proposal. Open Spaces would support this concept. Ian Soper		
Todd, Tony	590	Submission requests upgrade of Lake Hood Cycle Track from the bridge to Lake Hood to be included in the Long-Term Plan for a major upgrade. Requests a landscaped, sealed track for walkers, bikers, push prams, wheelchairs etc. This upgrade is imperative with the proposed Southern Parallel Sports Campus.	Installed and maintained by a Service Club. Any addition or upgrade would be costly. Ian Soper		
Lawn, Joan	330	More mention of outdoor spaces – cycle ways, walks, Sharplin Falls – this track used to be so popular, needs to be reopened.	Acknowledged. Sharplin Falls is on DoC land but support re-opening if practical. Ian Soper		
Biodiversity, sustainab	Biodiversity, sustainability and water quality				
QEII National Trust (Alice Shanks)	474	Submitter strongly supports the proposed addition of resourcing to increase the Council's capability in biodiversity. Supports the establishment of a full-time biodiversity officer.	Noted		

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Submission notes the loss of indigenous biodiversity over generations and the need for protection of biodiversity.</li> <li>Notes that Selwyn District Council now has two full time-biodiversity officers and suggests that there would be similar demand for this in the Ashburton District, particularly with the introduction of an NPS Indigenous Biodiversity.</li> <li>Strongly supports planting native over exotic trees.</li> <li>Supports that the Ashburton Botanic Gardens has started to showcase local</li> </ul>	
		indigenous flora. Suggests that there is an increased budget and membership of the Botanic Gardens Conservation International would provide professional mentoring and focus for this work.	
Environment Canterbury	187	Submitter welcomes support for Ashburton Lakes Ō Tū Wharekai Project.	Noted
Everest, Philip	191	Questions whether spending money on biodiversity is a role for the district council or regional council? Prefers only the regional council works in that area.	District Councils have statutory responsibilities under the RMA for biodiversity. Ian Soper
Ashburton Community Conservation Trust (Edith Smith) Central South Island Fish and Game Council (Angela Christensen) De Spa, Genevieve Forest and Bird Kanuka Trust Ralston, Mary	42 110 159 209 313 494	<ul> <li>Submitters support the Biodiversity Officer role.</li> <li>Notes Ashburton District's record of biodiversity loss is appalling. Notes a plan which doesn't need a consent at Double Hill Run Road which will degrade another SNA (De Spa)</li> <li>Submitter requests that adequate resources are included to employ qualified ecologists to carry out what is required under the National Policy Statement - Indigenous Biodiversity (CSIF&amp;GC)</li> <li>Disappointing to note the loss of native vegetation and dryland ecosystems, notes that clearance has continued despite the DP rules requiring a resource consent to remove any native vegetation (ACCT)</li> <li>Believes there are many tasks within ADC that need input from a Biodiversity Officer such as input into native vegetation removal issues (F&amp;B).</li> <li>Notes Selwyn DC employs two biodiversity officers (F&amp;B)</li> </ul>	Noted
		Believes that biodiversity is in a crisis in the District and that a dedicated resource will support a number of functions in Council (Ralson).	

Submitter name	Page number	Summary	Staff comments
Forest and Bird	209	Suggests Council increase its community biodiversity fund and properly resources its regulatory portfolio for planning, compliance, monitoring and enforcement to meet its statutory obligation for indigenous biodiversity. Supports the councils Biodiversity Advisory Group and the continued participation in ECAN's biodiversity champions program. Recommends the council continues to resource participations in these groups. Encourages the Council to participate in ECAN's Biosecurity Advisory Group for mid Canterbury. Invites staff and councillors to attend F&B meeting at Sinclair Centre on April 20th where a BDO from Selwyn will speak.	Noted
Mackenzie, Sheree	354	Would like to challenge the Council in regards to Ashburton's sustainability and environmental practices. Suggests simple solutions, such as planting native trees along rivers and streams. Notes the new trees in CBD are not natives. Requests a native planting schedule to promote diversity in our natural environment. Notes the government's goals for native planting and suggest native trees, flaxes and grasses are planted along highways, rivers and streams – promoting our native birds, insects and lizards. Notes the lack of native planting in areas such as the lake hood bike trail, the new pump station, lake hood, CBD. Suggests dairy farms are required to plant a percentage of their land in native bush to absorb excess nitrates – would improve air moisture and provide shade. Suggests a DOC trap for all households for their garden to reduce rat and stoat populations. Suggests a rubbish free lunchbox initiative in schools along with education on sustainability, to encourage reduced waste and passion for the environment. Notes the amount of dumped rubbish on roadsides – suggests education is required to prevent this.	Open Spaces confirm they are conscious of identifying opportunities for the replanting of native species – where practicable. Ian Soper

Submitter name	Page number	Summary	Staff comments
Price, Selwyn	465	Notes the declining water quality, lack of wetlands, and small remnants of native flora and fauna in the Ashburton District. Believes the time is right to appoint a full time biodiversity officer to co- ordinate activities and develop Council policies. Consultation doc states "Additional resources have been included to increase our capability in biodiversity". Submitter questions what this means and how much has been allocated.	Proposed resourcing includes funding for a full time biodiversity officer (ecologist) and an operational budget. Ian Soper
Ralston, Mary	494	Suggests that all native vegetation has a high value for climate change mitigation. Believes that all native vegetation should be considered valuable and require a resource consent to be removed (not just in Rural A, B but include Rural C).	All vegetation has climate change mitigation potential. Ian Soper
Ralston, Mary	494	Suggests there is poor water quality in many private wells and some community water schemes. Believes that it should be acknowledged that agricultural intensification is the major contributor to the situation.	Noted
Doel, Len	169	Requests the Wakanui Stream is returned to its bed and the water directed into the Wakanui Lagoon Reserve – the water is no longer being used by landholders upstream and would enhance riparian biodiversity, especially aquatic species.	Noted
Dunckley, Sarah	176	Requests better management / monitoring of water usage for Council gardens during water restrictions.	Open Spaces Team have implemented water saving measures and are considering others. Ian Soper
Mulligan, Lal	423	Requests water needy annuals are not planted.	Noted and highlighted that high priority amenity plantings significantly add to the community vibrancy by adding colour in the urban landscape. Ian Soper
Cemeteries			
Bond, Aldyth	62	The new development in the Ashburton Cemetery is fantastic, but the old cemetery tracks around the main gravestones need to be paved – the uneven areas are a hazard for the elderly.	Open Spaces has an allocation in this draft LTP to address the main access road in the old cemetery. Ian Soper

#### 1.16.1. Informal community feedback

Community location	Community member comment	Staff comment
Mt Somers	Requests specific funding for the Mt Somers green spaces – Mt Somers community currently self-funds for the village green	This would require a change to the R&FP. Rachel Sparks
Mt Somers	Request consideration is given to making Mt Somers a night sky reserve (special type of street lights used)	Noted
Mayfield	Disagrees with the fencing at Ashton Beach, it was fine as it was.	Noted
Mayfield	Came across an ADC staff member spraying roundup along the footpath of Carters Tce using a 4-wheeler motorbike and spray boom behind. There were no visible weeds in sight, but was told that the road was part of their routine maintenance and therefore sprayed it whether it was needed or not. This seems excessive – both in the overuse of chemicals (given the current environmental concerns) and also just time and money.	Council road staff are not involved with spraying. Our subcontractor Delta undertake this work for a lump sum figure annually. The specification is to spray weeds where found on footpaths. Brian Fauth
Rakaia	Fully support the funding in year 1 for a dog park – well overdue. x4 residents agreed	Noted
Rakaia	Would like fruit trees (e.g. apple and pears) in the berms rather than ornamental trees	Noted
Rakaia	Fully support the \$10k of funding for beautification that the Rakaia Community Assoc have received	Noted
Rakaia	Council gardens and flowers in Rakaia roundabout have been looking particularly good this year	Noted
Mt Somers	Mowing in Mt Somers is not happening often enough resulting in large amounts of long grass on the ground once it is mown. Notes the Mt Somers cemetery is a mess.	Noted

#### **1.17 Recreation Facilities**

Submitter name	Page number	Summary	Staff comments
Recreation			
Gold, Andrae	239	Supports the continued investment in recreation facilities.	Noted
Everest, Philip	191	Notes there seems little or no investment for sport and recreation – providing new and up-to-date opportunities for young people to be active is critical to their wellbeing.	The first 3 years of the draft LTP have allowed for funding to undertake the following studies to provide Council with guidance as to what development is required, where and when.
			<ul> <li>EA Network Centre Utilisation Study</li> <li>Sports Fields Utilisation Study</li> <li>Update of the Open Spaces Strategy</li> <li>Reserve Management Plans</li> <li>Sport and Active Recreation Strategy</li> </ul>
			The process of developing these guiding documents will involve consultation with the relevant sporting and community organisations and where required the full Ashburton community.
			Steve Fabish
EA Networks Centre an	1		
Brown, Carol	82	EANC is a very good asset for the district and needs to continue to be subsidised.	Noted
Murray, Anderson	16	Concerned with the confusion that the EA Networks Centre name causes, some assume that it was built by the EA Network company.	Noted
George, Laura Nicolson, Stacey	225 431	Requests the enhancements for the EA Networks Centre are included in the plan. Notes the wording comes across as though Council has no intention of looking at or improving the centre (Nicolson)	The first 3 years of the draft LTP have allowed for funding to undertake the following studies to provide Council with guidance as to what development is required, where and when.
Anonymous 3 Avnit, Adi	23 50	<ul><li>Requests the climbing wall is included in the plan</li><li>As per the 2018-28 LTP (Avnit)</li></ul>	<ul><li>EA Network Centre Utilisation Study</li><li>Sports Fields Utilisation Study</li></ul>

Submitter name	Page number	Summary	Staff comments
Avnit, Esther	51	• Children are missing out in this town – this is a long term plan, need to think that way (Anonymous 3)	<ul><li>Update of the Open Spaces Strategy</li><li>Reserve Management Plans</li></ul>
Hunter, Sean	299	Requests the sports stadium and swimming pools are built bigger and are more child friendly.	• Sport and Active Recreation Strategy The process of developing these guiding
Sport Canterbury (Jan Cochrane)	550	Submitter recommends that a needs analysis is undertaken to establish the need for additional courts at the EANC.	documents will involve consultation with the relevant sporting and community organisations and where required the full Ashburton community.
Mid Canterbury Netball Association (Erin Tasker)	395	<ul> <li>Questions why the EANC extension is no longer included in the LTP. Submitter states that they understood the site was chosen as it had the ability for future development to create a sporting hub.</li> <li>Submitter believes it's important that the development still happens.</li> <li>Suggests that an extra two courts would be a huge benefit to all users.</li> <li>States that social teams are at capacity and no more can be included into the competition, but additional courts would allow competitions to grow.</li> <li>Requests previous plans be re-instated.</li> </ul>	where required the full Ashburton community. Kate Fowler
Bosch, Danielle	63	Asks what is included in the plan for the Tinwald pool? Focus seems to be on the Ashburton Domain and parks.	A condition study of the district pools including Tinwald has been undertaken and will be a guide to Council for future plans Kate Fowler
Skates, Beverly	537	Requests a mini golf course off Smallbone Drive next to the EA Networks Centre. Requests an indoor artificial curling rink at EANC. Visitors can access the EANC for a swim, gym or visit the Café for refreshments.	Noted
Mount Somers District Citizens Association	415	Believes the EANC pool and gym is a great asset. Questions who owns the trees looking out to the west and suggests that removing them could create a fantastic scene, especially in winter.	Noted, Council own some of the trees with some in private ownership Kate Fowler
Water Safety New Zealand (Sally Walker)	604	Submitter requests Council adopt a broad approach to water safety and drowning prevention, which goes beyond the provision of aquatic facilities such as swimming pools, and the enforcement of swimming pool bylaw.	Noted

Submitter name	Page number	Summary	Staff comments
		Submitter believes the approach must address drowning prevention in freshwater, coastal waters, and in on and around vessels.	
		Submitter requests Council's approach compliment the investment into sector partner organisations such as Surf Life Saving etc.	
		Submitter wants to work with Council and other stakeholders to expand the awareness of Maori water safety issues and potential ways to reduce the Maori drowning toll in Ashburton District.	
Ashburton Museum and	d Art Gallery	/	
Ashburton Museum and Historical Society Incorporated (Glenn Vallender)	46	Requests that council provide for the sustainable employment of Museum staff according to accepted and appropriate Museum industry standards of a dedicated Museum Director and appropriately trained and qualified staff.	Noted
Favel, Donna	195	Requests the development of an Arts, Culture and Heritage Strategy.	This has not been included in the work programme for the next 3 years. Steve Fabish
Shurrock, David	529	Suggests fixing Art Gallery.	Noted
Safer Ashburton District (Don McLeod)	505	Strongly supports funding for the Museum. Well run and well supported community assets - strong recognition and attraction for tourists – enhances our cultural recognition.	Noted

#### 1.17.1. Informal community feedback

Community location	Community member comment	Staff comment
Library	Enjoys the pools but the aquaerobics classes are too expensive so can only use occasionally (retiree).	Noted
Library	Has there ever been any consideration to making the gym 24 hours, with unmanned hours overnight? Suggestion was that there could be swipecard access through the outdoor gym area.	Noted

# 1.18 Regulatory Services

Submitter name	Page number	Summary	Staff comments
Building regulation			
Galvin, David	223	Notes that page 11 of the consultation document refers to a Code of Compliance Certificate – this should be a Code Compliance Certificate.	Noted Michael Wong
Galvin, David	223	Submitter notes there are approx. 40% more Code Compliance Certificates (CCC) issued than building consents (page 11 of consultation document), which implies Building Consent Officers are conscious of older consents which have no CCC and are actively trying to reduce numbers – well done.	Noted Michael Wong
Everist, Jon	192	Need to get the earthquake prone buildings prominently stickered or demolished / strengthened.	Earthquake-prone buildings are recorded on a national register held by MBIE and have the strengthening/demolition deadlines published. All earthquake-prone building owners have been sent placards to display. Michael Wong
Gleason, Mark	236	Concerned that the Civil Defence building is to be built on the 4 <sup>th</sup> floor and how it will hold up in an earthquake.	IL4 refers to the importance level of the building, not the floor level. The building will be constructed at ground level. Michael Wong
Gerard, Jo	227	Suggest all building permits have the requirement for rain water tanks to supply toilets and laundry and garden taps = less stormwater down drains. Mains water to bathroom and kitchen. In drought conditions a simple switch across to mains.	All building owners have the ability to do this now but it is not mandatory. A change to legislation is required by parliament to make it mandatory. Michael Wong
Grace, Jane	245	Disagrees with the building consent charge increases – believes this is unjustified.	Noted
Grace, Jane	245	Disagrees with the charge for swimming pool fence inspections – suggests photos are sent in rather than in-person inspections.	Photos and videos have and are currently used instead of return visits in some circumstances. Not every compliance item

Submitter name	Page number	Summary	Staff comments
			check can be done remotely through photos. Michael Wong
Markillie, Rob	364	Disagrees with swimming pool fence inspection at \$174. Mentions they could send photos in to save ADC travel costs and this could also help to meet ADC's Climate Change targets with reduced travel. Disagrees with building consent charge of \$5/14.9 minutes of travel. Suggests that costs need to go down not up.	The fee represents less than \$5 per month for having your pool fencing checked once every three years as required by legislation. It is a fair charge for the pool owner and it is difficult to justify this being subsidised by ratepayers who do not own pools. We currently do not charge for travel and the property owner who is building should pay towards the travel costs rather than the ratepayers subsidising the costs. Michael Wong
Regulatory compliance			
Overend, Bob	444	There is an exploding cat population. Some form of registration, compulsory sterilisation and ownership restriction could be considered.	Robust national legislation would be needed to address the management of cats. Rick Catchpowle
Logan, Marion	345	Notes the large number of wild, stray, sick unneutered and uncared for cats. Suggests education is undertaken to support a change in culture to care for cats, along with bylaw for minimum care and quality of life, maximum 2 neutered cats etc. Notes this also applies for dogs. Requests more areas for off leash dogs, including along walking tracks. Also notes all stock should have a quality of life – calves born in rain and mud and left to suffer / die is not appropriate, nor is cows living in mud.	Robust national legislation would be needed to address the management of cats. The dog control bylaw is set to be reviewed later this year with public consultation and includes a review of exercise areas. Areas put forward for consideration as off –leash would be subject to legislative requirements and the impact on public safety. Concerns over the quality of life of stock should be reported to the SPCA and the

Submitter name	Page number	Summary	Staff comments
			Ministry of Primary Industries. Reports and subsequent investigations are treated in confidence. Rick Catchpowle
Bosch, Danielle	63	What are the costs for dog registration that are causing the increase in fees?	The dog control reserve account has a negative balance of \$237,000. This is the amount still outstanding for the construction of the dog pound facility in Range Street and over time this needs to be repaid. Rick Catchpowle
Brokenshire, Olive	80	Questions whether the 'on lead only' in the dog park is ever policed?	Council has designated a number of areas where dogs can be exercised off-leash, providing the dog can be kept under effective control. The dog parks and exercise areas are patrolled regularly and action taken accordingly if a dog is not under effective control and should therefore be "on-lead". Rick Catchpowle
Argyle, Alister	40	The use of air brakes in the town should be prohibited between the hours of 10pm and 7am, as it is in other NZ towns – on West and East streets. The use of horns is prohibited by law during the same period and air brakes are even more intrusive and should be similarly prohibited.	The operation of a vehicle which creates noise is subject to Land Transport Road User rules and as this provision creates a "moving offence" the enforcement would normally be carried out by NZ Police. Rick Catchpowle
Brokenshire, Olive	80	Questions why there is no parking for seniors 80 years plus? Questions if the no parking lines ever get policed? Especially those not in the town centre.	Our seniors of 80 years plus with mobility issues can currently apply for a Government mobility parking permit and enjoy double the extent of timed parking when displaying the permit. Once the CBD redevelopment is complete we will

Submitter name	Page number	Summary	Staff comments
Hospitality New Zealand Canterbury	291	Submitter feels that Council needs to do more to control freedom camping, and is concerned about damage done to scenic spots due to lack of appropriate facilities (e.g. rubbish, waste and congestion in public areas) Notes the effect of freedom camping on smaller accommodation providers and holiday parks. Requests Council: • takes greater leadership in managing the locations where freedom campers can operate, • implements freedom camping bylaws • lobbies central govt to have a strategy to acknowledge the growth in freedom camping.	<ul> <li>investigate the provision of ADC permits for over 80s.</li> <li>Parking wardens conduct patrols of the CBD to address stationary vehicle offences, including "no parking lines". Our parking wardens will also respond to complaints raised with our Customer Services concerning stationary vehicle offences occurring elsewhere in the district.</li> <li>Rick Catchpowle</li> <li>The Government is currently consulting on proposals to tighten the rules around freedom camping. The Council is preparing a submission in support.</li> <li>Jane Donaldson</li> </ul>
Mount Somers Holiday Park (Georgina McLeod & Peter Peilua)	421	Submitters propose a short-term ban on freedom camping in the two Council operated scenic reserves (Bowyers Stream and Taylors Stream). Submitters believe this could provide a short-term boost to the local economy through encouraging campers to stay at holiday park or Mt Somers Domain.	ADC awaits clarification on rules which can be applied following the current consultation around Freedom Camping. Rick Catchpowle
Stanaway, Sarah	557	Questions if Council does any monitoring of the numbers of people freedom camping along the foothills?	No formal monitoring of the numbers of people freedom camping is undertaken but the district is routinely monitored to assess the impact of freedom camping. Rick Catchpowle

#### 1.18.1. Informal community feedback

Community location	Community member comment	Staff comment
Library	When registering dog, each year is told dog is 5 years + 12 months, 6 years + 12 months etc	The additional 12 months accounts for the new registration year i.e. Dog is 5 years at registration + the following 12 months to cover the new registration year. Rick Catchpowle
Rakaia	Does Council have any plans to introduce a bylaw relating to the micro-chipping and de- sexing of cats?	Robust national legislation would be needed to address the management of cats. Rick Catchpowle
Mt Somers	Is the water situation covered off in the Emergency Response Plan	Yes it is

#### 1.18.2. District Planning

Submitter name	Page number	Summary	Staff comments
Anderson, Murray	16	Notes the CBD struggle with redeveloping retail operations. Disappointed to see Council allow large scale retail development on south side of South Street. Suggests that a spine road connecting to the Ashburton Golf Course in the Racecourse Road subdivision is a must and believes Council should facilitate a good outcome here for all parties. Concerned that 140ha of Residential D land on the north side of Racecourse Road could be developed in a fragmented manner.	These matters are currently under action. Plan Change 4 will be heard on 14 May, and if adopted will strengthen the primacy of the core CBD. Work is continuing on a structure plan for the north side of Racecourse Road. Jane Donaldson
Bray, Roger	69	Disappointed to see the piece-meal development of the town-centre of Ashburton and suggest that Council rules are changed.	The rules are being changed through Plan Change 4, with a hearing scheduled for 14 May. The intention is to strengthen the primacy of the core CBD. Jane Donaldson

Submitter name	Page number	Summary	Staff comments
Cox, Christina	131	Playground at the start of Grove Place that was fought for 35+ years ago has just had trees along the back removed. Have now heard there is a subdivision pending and the playground will be removed for a road. No one on Grove Place has heard of this. Shocking revelation that has been kept secret.	The Council has not received an application to subdivide this land at the time of writing. Jane Donaldson
Gold, Andrae	239	Requests new subdivisions have green spaces and infrastructure planned as soon as possible.	Noted
Historic Places Mid Canterbury (Julie Luxton)	283	<ul> <li>States that the last schedule of heritage buildings and sites was adopted in 2014 however the majority of the work was carried out in 2009. Suggests working on any changes to the schedule now so it can be adopted in 2024.</li> <li>Suggests the inclusion of additional significant heritage buildings.</li> <li>Requests the ability to add historic buildings to the schedule within the 10 year period.</li> <li>Believes this should apply to historic trees.</li> <li>Requests a staff member becoming the 'go to' person for heritage matters.</li> </ul>	Heritage Buildings are reviewed periodically and this work was intended to be undertaken prior to the next District Plan review in 2024. While there is an intention to undertake a review of the District's heritage stock in the next two years, as the RMA is to be repealed, care will be needed to be taken to ensure that the scope of the work meets the new regulatory framework. Heritage values are currently part of the evaluation matrix used to calculate whether trees are worthy of protection. Ian Hyde
Hunt, Perry	298	Requests more of the non-productive land / Residential d zoned land in north- west Ashburton (Allenton) is rezoned Residential B and C. Suggests Council apply for Government funds (such as the recent housing package) to contribute towards infrastructure, particularly sewer lines, to encourage development in that area – sewer tanks will not be sustainable/appropriate in the future. There is a lack of smaller residential sections and the district's population continues to grow.	Rezoning occurs through the review of the District Plan, not through the Long Term Plan process. The Council does take every opportunity to apply for Government funding, however there are strict eligibility criteria which must be met. Jane Donaldson
Leadley, John	332	Suggests dense housing developments are encouraged (possible rate penalty) on sections with uninhabitable dwellings and land vacant for 5 + years in the Res A zone.	An analysis of housing and business demand has been commissioned by the Council and the results will be available

Submitter name	Page number	Summary	Staff comments
			shortly. This will highlight any areas that require action. Jane Donaldson
Leadley, John	332	Requests discouragement of sections 2000-10,000 square meters in zones on rural/urban interface – lost productive land.	Changing the District Plan is a separate process to that of the Long Term Plan, however a National Policy Statement on Highly Productive Land expected later this year may short-cut that process. Jane Donaldson
Mount Somers District Citizens Association	415	Submitter is concerned about land development section sizes. Notes that there is demand for varying section sizes and that smaller section sizes are required. States that there are areas of Mount Somers that should be looked at for re-zoning for smaller section sizes and perhaps joint septic systems for affordable housing solutions and sustainable growth for the village. Notes that they don't want housing development to take up arable land.	The Council has commissioned a housing and business assessment, the results of which will be available shortly. This will inform future planning decisions, however that sits outside the Long Term Plan process. Jane Donaldson
Stanaway, Sarah	557	Request Council reviews the zoned land in Mount Somers as some in the community may want smaller section sizes than what the District Plan currently allows for.	The Council has commissioned a housing and business assessment, the results of which will be available shortly. This will inform future planning decisions, however that sits outside the Long Term Plan process. Jane Donaldson
Mount Somers Holiday Park (Georgina McLeod & Peter Peilua)	421	Submission notes the lack of affordable housing nationally and locally. Submitters request Council consider subdivision rules for new subdivisions to include a requirement to provide a range of section sizes, as this could provide more affordable land and building options.	The Council has commissioned a housing and business assessment, the results of which will be available shortly. This will inform future planning decisions, however that sits outside the Long Term Plan process. Jane Donaldson
Overend, Bob	444	Too many oversized trees on private land within town boundary. These are mainly European woodland species that have simply outgrown their host section.	Many people like large trees. They add greenery and shade to the urban

Submitter name	Page number	Summary	Staff comments
			environment. Trees can be removed by property owners provided they are not listed as protected. Jane Donaldson
Shurrock, David	529	Questions why Council allowed a driveway into Countdown hundreds of meters from the main road. Suggests to change it now before it is too late.	Council's roading engineers and NZTA were satisfied that sight lines/visibility were adequate for this access to operate safely. Jane Donaldson
Sport Canterbury (Jan Cochrane)	550	Suggests that planners insist on networks that provide connectivity for walking, cycling and the provision to access free play.	These matters are considered when applications for subdivision are received. Council has an Open Spaces Strategy (about to be reviewed) and a Walking & Cycling Strategy. A sports fields' utilisation study and a sport and active recreation strategy are also planned. Jane Donaldson
Woods, Brian	633	Lives in a Rural Zone D and requests a planning change to allow subdivisions – to provide a house for a family member. Notes the short supply of housing is forcing people to look outside the area to live.	Changing the District Plan is a separate process to that of the Long Term Plan. It is possible to apply for a resource consent for a family flat. Jane Donaldson

# 1.19 Finance and budgets

Submitter name	Page number	Summary	Staff comments
Federated Farmers Mid Canterbury Province Inc (Lionel	197	Notes Councils moderate increase in operating expenditure (average of 4.6% over 10 years) despite the large capital work programme planned.	Operating expenditure is agreed on by Council. Some will be over CPI due to increased regulatory requirements.
Hume)		Requests Council to continue to exercise responsible governance and constraints to expenditure, requests that increases are in line with CPI.	

Submitter name	Page number	Summary	Staff comments
		Requests that Council uses borrowing to fund capital expenditure to allow costs to be spread over time and utilising intergenerational equity.	CAPEX is funded first by depreciation, then (mostly) by loans, with the exception of very small CAPEX purchases which are rate funded.
			Rach Sparks / Paul Brake
Federated Farmers Mid Canterbury Province Inc (Lionel Hume)	197	Supports Councils Revenue and Finance Policy that specifies the use of targeted rates where beneficiaries of a particular activity can be clearly distinguished from those who do not. Supports Council's use of the UAGC. Notes that year 1 proposes to fund 24% from UAGC, which is below the legal	The 30% cap referred to is for all uniform annual charges (UACs other than water and wastewater). Year 1 UAC cap percentage is 29.69% (note the calculation takes into account any UAC rates, not just
		maximum of 30%.	the UAGC). We are at the maximum of what we can levy through the UAGC. Rach Sparks / Paul Brake
Anderson, Murray	16	Asks what the reserve account balance is expected to be when the Council debt peaks at \$166 million?	When debt peaks at \$166 million, Council will have cash/cash investments of \$17.5 million. Note: reserves are there for separate activities, cannot take from one reserve to fund another (as the rates that make up each reserve have been collected for a specific activity). Rach Sparks / Paul Brake
Howkee Murrow	265	States that LTP budgeting is based on a depreciation schedule for budgeting	• •
Hawkes, Murray	265	maintenance and operating costs and that this is inappropriate.	Depreciation is used to fund CAPEX, not OPEX. Maintenance and other operating
McLennan, Jeanette See appendix one for list of submitters	163	Suggests that before finalising the LTP each expenditure class should be shown on a revised LTP with planned cost shown alongside historical actuals to ensure a reality check. Suggests that budgeting needs to be revised to reflect continuation and hopefully	costs are submitted by each manager and they will have looked at what they need to run their areas. The budget pack contains actual costs to date, and the previous LTP forecast.
		reduction of operating and maintenance costs based on historical costs.	You would expect operating costs and maintenance costs to rise over the years – history tells us that costs always rise due to inflation (rising wages etc), so any costs of

Submitter name	Page number	Summary	Staff comments
			maintenance (parts, third party etc) would always be expected to rise over time. Rach Sparks / Paul Brake
Dixey, Paul	160	States that under the annual report there is no mention of staff salary breakdowns, which is printed on most company annual reports. States that shareholders in companies are made aware in their annual reports, for example staff numbers earning over \$400K, \$350-400K, \$250-350K and over \$100K. Believes this is a basic point that the Council as public servants should be transparent on. States that any external consultants used by ADC should have the fees made publicly available.	See page 184 of the Annual Report for staff numbers per remuneration band. Rach Sparks / Paul Brake
Hawkes, Murray McLennan, Jeanette	265 265	Suggests a sinking lid on administrative overhead staffing costs is adopted to reflect the impact of efficiencies in administrative technology.	See page 184 of the Annual Report for staff numbers per remuneration band.
McLennan, Jeanette See appendix one for list of additional submitters	163	Suggests that reporting should show staff costs, especially management costs, with staff numbers in each salary bracket.	Gains through technology efficiency are valuable– ie Tablets and Smart Phones being used out in the field. However, they normally enable more work to be achieved or a higher level of service provided as opposed to surplus staff, as the gain is spread across all employees doing different positions.
			Council activities are approved by elected members and managed within the set budget. Where a new activity or service requires additional staff, a business cases goes to Council as part of an LTP or AP process for approval. A sinking lid approach would limit new services Sarah Mosley
IWY Trust (Colin Woolsey)	306	Questions why operating costs are continually 2-3 times CPI. Notes councils are one of the only entities where income is managed to suit costs. Asks whether budgets are set on a need to have basis or a like to have.	Budgets are set based on what Council agrees needs to happen. Rates flow from that.

Submitter name	Page number	Summary	Staff comments
		Asks what staff salary costs (and numbers) have increased by during the past 5 years.	Salary costs are as follows: 2016 13.084 million 2017 \$13.307 million 2018 \$13.878 million 2019 \$14.508 million 2020 \$16.132 million 2020/21 budget \$16.782 million Rach Sparks / Paul Brake
Methven Community Board	391	Submitter is concerned with the large increase in council administration costs with no extra increase in level of service to the MCB. Suggests these costs are reviewed.	Noted
Hospitality New Zealand Canterbury	291	Opposes targeted rates and 'tourism' or 'bed tax'.	Noted

## 1.19.1. Informal community feedback

Community location	Community member comment	Staff comment
Mt Somers	The Uniform Annual General Charge (UAGC) should be used to fund Elderly Persons Housing.	This would require a change to the Revenue and Financing Policy. However, in Year 1 the UAC cap percentage is 29.69%. As we cannot go over 30%, we are already at the maximum of what we can levy through the UAGC. Rachel Sparks
Hinds	Rates Rebates and Rates Postponement could be utilised more. Can these be better publicised/marketed?	Noted

### 1.19.2. Rates increase

Submitter name	Page number	Summary	Staff comments
Anonymous 12	32	Rates increase in Methven is too high	Cost increase reflects the change in
Arabica Licensed Café (Katrina Wijesinghe)	39	<ul> <li>Most residents are confused (Staples)</li> <li>It is hard paying all the license fees (food, liquor, waste etc) so another increase might leave me with nothing (Arabica).</li> </ul>	Council's revenue and financing policy and the cost of the service level.
Chenery, Jenna	118	• Won't get anything additional for it – is simply covering the rising costs of the	Council's revenue and financing policy is
Cinema Paradiso (Richard Sheppard)	122	<ul> <li>new civic centre – which was promised it wouldn't go over budget (Pansters)</li> <li>Suggests focus on base issues before wasting money on things that aren't</li> </ul>	built around the premise that those who receive the benefit pay for it. Methven's
Clemett, Tracey Grace, Jane	125 245	<ul> <li>needed (Pansters)</li> <li>A lot of money for no improvements – Council unable to justify what the</li> </ul>	rates are slightly higher than Ashburton due to the cost of the Community Board
Jagodzinksi, Kathryn	307	<ul> <li>money is spent on (Anonymous 12)</li> <li>Lack of management if rates need to increase that much (Chenery)</li> </ul>	(no other area has a community board) and the cost of the Mt Hutt Hall and the
Macklin, Nick	358	<ul> <li>Money going towards 'vanity' projects in Ashburton (Chenery)</li> <li>Will have a dramatic effect on businesses – as has Covid-19 (Cinema</li> </ul>	Methven pool.
Markillie, Robert	364	Paradiso, Jagodzinksi)	Council looked closely at all areas where
McConnell, Jessica	166	Rates increase not reflected around the district fairly (Cinema Paradiso)	savings could be made as part of the LTP
McCulloch, Jane	370	<ul> <li>Too high to simply provide improved administration (Grace)</li> <li>What is the justification? (Jagodzinksi)</li> </ul>	budget preparation.
McMilllan, Sandra Pansters, Chris	383 448	<ul> <li>Rate rises should be the same across the district / relative to other towns (Jagodzinksi, McCulloch, Paterson, Sheppard, Appendix 1 list of submitters)</li> </ul>	
Paterson, Linda	453	<ul> <li>Suggests poor planning and fiscal irresponsibility by Council in the past and</li> </ul>	
Prazak, Vera	462	the present (Jagodzinksi)	
Preston, Adam	464	• LTP contains several expensive projects which should not be a burden to	
Schroder, Duane	515	<ul> <li>ratepayers (McCulloch, Paterson)</li> <li>Believes Methven should not fund Ashburton projects (Sheppard)</li> </ul>	
Sheppard, Kristina	527	<ul> <li>Unfair that Ashburton receives lighting, events and a Christmas tree but</li> </ul>	Comments noted
Staples, Rana	559	Methven doesn't (Sheppard)	
Stockdill, Shane	574	<ul> <li>Requests operational costs are reviewed and reduced (McMillan)</li> <li>Believes the smaller communities are being used to fund the bigger</li> </ul>	
Taylor-Harding, Claudine	582	communities (Paterson)	
Tipping Smith, Cara	589	<ul> <li>Found the information confusing and the different sources conflicting (Paterson)</li> </ul>	
	163	• Rate increase is unaffordable – families are already on tight budgets (Prazak)	

Submitter name	Page number	Summary	Staff comments
See appendix one for list of additional submitters		<ul> <li>Requests consideration is given to funding projects in a different way (Prazak)</li> <li>No real reason given that reflects other areas (Sheppard)</li> <li>Don't have the basics (drinking water or wastewater) right in Methven yet (Sheppard)</li> <li>Rates increases should be fair, affordable and realistic (Taylor-Harding)</li> <li>What is the rationale for the disproportionate rate increase/ (Tipping Smith)</li> <li>Notes the ECAN rise is on top of this increase (Markillie)</li> <li>Believes the rate rise will be higher with property value rise (Stockdill)</li> </ul>	Property values will change in year 2 of the LTP. They will not change the total amount of rates required, only where those rates based on capital value. Rach Sparks / Paul Brake
See appendix one for list of submitters	163	Submitters note Methven is playing catch-up with regards to drinking water and wastewater and believe only now are they getting what should have been a priority years ago.	Noted
See appendix one for list of submitters	163	Disagree with the reasons given by Council for Methven's rate rise. Notes Methven feels as though they are financing Ashburton projects yet missing out on basic infrastructure in Methven.	Noted
Taylor, Mark	579	The proposed rates increases are unsustainable. Disagrees with rate increases following Covid-19 and reductions in tourist numbers – now is a time for careful financial management. Requests budgets are reduced.	Evidence suggests that Covid-19 has had little impact on the mid Canterbury economy to date. Rach Sparks / Paul Brake
Wood, Edward	631	Rate increase at 36.5% (compounded over three years) cannot be sustained. Council needs to match is expenditure with income.	It is up to Council to decide on the level of expenditure and therefore the amount of rates required to cover that expenditure. Note Ashburton DC has lower rates for an average residential property than many other Council's in NZ. Rach Sparks / Paul Brake
See appendix one for list of submitters	163	Notes that wastewater is the reason for the large rate rise in Methven, however, notes there is no mention of wastewater projects in Methven in the plan. Questions whether there is no reason for the rate rise, and that rather funds for wastewater have been already collected through development contributions.	Wastewater projects are outlined in the AMP. Justification for funding the activity is covered in the R&F Policy Toni Durham

Submitter name	Page number	Summary	Staff comments
Methven Community Board	391	Submitter is concerned about the large rate increase to Methven ratepayers but can see the long-term benefits of belonging to the 'wastewater club'.	Noted
Gold, Andrae	239	Notes the AA+ credit rating and debt management and the prudent considered approach taken. Would prefer increased borrowing rather than increasing rates as there is room to do so within the debt limits. Notes \$7-8 a day can be a real burden for some. Suggests rates are match inflation. Suggests conversations at a national level should begin, to consider part of income tax being put towards local infrastructure.	Council borrows where it can for capital but not operating expenditure. Council is aware of the rate burden when setting rate levels. Increased demands on Council are leading to increases above the inflation rate. Discussions with central Government are continuing re funding of local government. Rach Sparks / Paul Brake
McKenzie, James	379	Suggests base rate increases (council services and salaries) should be capped at CPI. If not possible, there should be a review of costs including staffing, with the review clearly communicated and funding options considered. Suggests borrowing to fund essential infrastructure or system upgrades to spread capex over a longer period of time to reduce the rate rise – and allowing rates to be affordable rather than 28% over 3 years. Notes concern for such a rate rise in a town impacted so significantly by Covid-19, with many families incomes reduced in 2020/21.	Increased demands on Council are leading to increases above the inflation rate. The increases are coming from operating expenditure increases, as Capital is funded from depreciation and borrowing. Council could borrow instead of funding depreciation but this approach would not be sustainable in the long term, and would also have intergenerational inequity (those currently using the service would not be fully funding it, but it would be loaded onto future ratepayers). Rach Sparks / Paul Brake Council also reviewed and amended its remuneration practices within the 20/21 year, resulting in Council staff also receiving a lower annual income for this year. The State Services Commission also retained Elected Members salaries on the previous year's rate and the Mayor's

Submitter name	Page number	Summary	Staff comments
			remuneration was reduced for a 6 month period. Sarah Mosley
Davies, Antony	157	Submitter states that Council reduced rates last year from 5% to 2% for Covid-19, how do they think residents can afford 14%? Has heard lots of talk of 10 year plans are actually 3 year plans. Asks if Council thinks Methven residents are all rich farmers or if Council is trying to price out families to move them away.	<ul> <li>Reduced from 4.88% to 2.6% due to Covid- 19. This was achieved mainly by freezing salaries, which is not sustainable in the long run.</li> <li>10 year plans are 10 year, but they're done every three years – which makes sense due to the potential change in Council / ratepayer priorities over time.</li> <li>Methven rates moving to be in-line with Ashburton rates. ADC rates for average residential properties are on the lower end of the scale when comparing all NZ Councils.</li> <li>Rach Sparks / Paul Brake</li> </ul>
Stewart, Sue	570	Notes with the new housing that is being built, these properties will contribute to the rates which should help.	Yes, will have a small effect of helping to spread the cost of rates but on current year < 1%. Rach Sparks / Paul Brake
Stewart, Sue	570	Requests attempts are made to cut costs wherever possible.	Council looked closely at all areas where savings could be made as part of the LTP budget preparation. Rach Sparks / Paul Brake
Gray, Alistair	246	Requests that rather than using rates to pay for projects, Council works within its resources.	Increased demands on Council are leading to increases above the inflation rate. Rach Sparks / Paul Brake
Pollard, Karen	459	Notes people are struggling to pay rates now and suggests Council sticks to the basic things a town needs and stops increasing rates. Suggests cutting costs are looked at.	Council looked closely at all areas where savings could be made as part of the LTP budget preparation.

Submitter name	Page number	Summary	Staff comments
			Rach Sparks / Paul Brake
Hansen, Lorry	259	Believes pay more than their share of rates and get less services than those in urban area – don't want to pay more for less.	The revenue and financing policy seeks to allocate costs according to benefit. Council must also work within the legislative framework in setting rates. It has maximised its use of the UAGC and makes extensive use of targeted rates to ensure the impact of rates is as fair as possible. Rach Sparks / Paul Brake
O'Sullivan, Brendan	439	Rural rates are very high considering there is no water, sewerage or rubbish collection. Suggests that little of the infrastructure budget from years 1-10 is of advantage to rural ratepayers – this is concerning with ECan rate rises too.	Council's revenue and financing policy identifies that the rural area gets a benefit from a number of areas. In addition with those activities deemed a district wide benefit, then these need to be rated by way of a capital value rate (as the UAGC is at its limit).
Currie, Thomas	143	Notes there is enough in the plan to warrant the rates increase – the cost of living in NZ is already higher than inflation.	Rach Sparks / Paul Brake Council decides on level of expenditure, with rates being calculated from that to cover the expenditure. Rach Sparks / Paul Brake
Currie, Thomas	143	The rates increase will cause higher rental prices and the flow on effects will be negative for the community – less people will want to live here – NZs cost of living is not proportional to wage increases.	Hard to confirm that this would be a consequence of rates increases. Depending on size of increase landlords may absorb cost. Also rentals are subject to market forces, they can't go to more than what tenants as a group would be willing to pay – if that happens, landlords would be stuck with an empty house or possibly less desirable tenants (if price too high to attract "nice" tenants).

Submitter name	Page number	Summary	Staff comments
			Rach Sparks / Paul Brake
Hawkes, Murray McLennan, Jeanette	265 265	<ul> <li>States Methven residents don't feel they are being unreasonable in objecting to the proposed 14.88% increase which submitter believes will be larger than this figure.</li> <li>Understands there is an inevitable rate increase but feels it should be relative to other towns within the district.</li> <li>States that Methven residents feel they are playing catch up in regards to drinking water and wastewater etc which should have been a priority years ago above big ticket projects that have taken precedence.</li> <li>States that the LTP contains several expensive projects which should not be a burden to ratepayers.</li> <li>Believes it is the duty of elected members to keep a watchful eye on bureaucratic spending.</li> </ul>	Council's revenue and financing policy is built around the premise that those who receive the benefit pay for it. Methven's rates are slightly higher than Ashburton due to the cost of the Community Board (no other area has a community board) and the cost of the Mt Hutt Hall and the Methven pool (which had significant costs increases). Rach Sparks / Paul Brake
Bray, Roger	69	<ul> <li>Suggests that now is the time for restraint to be shown as there is an ever- increasing divide in NZ society.</li> <li>Believes the rating system is flawed and that Council should utilise a more equitable funding method</li> <li>While well-being is important, if pockets are being drained to enhance 'wellbeing' how will the balance be determined?</li> </ul>	Up to Council to decide on the level of expenditure. Rates flow from that (cover the expenditure). Rach Sparks / Paul Brake
Hospitality New Zealand Canterbury	291	Submitter recommends caution around rates increase as many businesses still face huge costs such as increased compliance, minimum wage increases and higher supplier costs. Submitter questions why years 5, 8 and 10 only have the Local Government Cost Index rate applied, and believes that the year to year increases should be smoothed over the 10 year period. Submitter questions why Methven rate increases are much higher than other parts of the district. LTP does not make it clear what the use of the funds will be. Urges further transparency in how this is presented.	Underlying budgets and anticipated work schedules drive the expenditure in each year. Inflation is then applied to those numbers and rates calculated off the expenditure. Requirement of Councils to have a balanced budget (operating income = operating expenditure) in each year, therefore difficult to smooth rates. Methven rates rise brings it into line with Ashburton – they receive the same services so should pay the same rates. Grouping of wastewater brings big increase to

Submitter name	Page number	Summary	Staff comments
			Methven, but they got a significant "gain" by the grouping of the Drinking Water (and still in a net gain by being in both groups). The LGCI was applied over years 2-10. Rach Sparks / Paul Brake
IWY Trust (Colin Woolsey)	306	Concerned about the previous 5 years and future 3 year rate rises in Methven. Believes the rates rises are caused through fiscal negligence or irresponsibility.	Methven rates have risen to be in-line with Ashburton as they are receiving the same services, and in some cases additional services (Community Board and "set" funding for the Community Pool). Rach Sparks / Paul Brake
Mitchell, Bruce Mitchell, Helen	404 404	Notes the need to get the balance right between keeping rates down versus lavish spending projects around town. Many are struggling due to Covid-19 and need elderly cared for in an affordable way.	The majority of "big" projects (i.e. Library and Civic Centre) have already been contracted so cannot stop at this stage. Other larger projects in the LTP are as the result of central Govt policy (i.e. water reforms), which ADC has no control over. Up to Council to decide expenditure, from which rates are calculated. Some OPEX items will be difficult to reduce (i.e. increased costs of drinking water and waste water as the result of central Govt policy). Rach Sparks / Paul Brake
Anderson, Murray	16	Suggests that Council may be cribbing on the proposed rate increases, given that depreciation isn't always funded consistent Question how much contribution from property and forestry sales and the Lyttleton Port shares are supplementing rates?	Depreciation is funded consistently, with the exception being new builds (eg EANC where depreciation wasn't fully funded in the first few years of the buildings life) The dividend reserve came about largely as a result of the sale of Lyttelton Port Shares. We are using the interest, if any, off this reserve but this reserve is not supplementing rates.

Submitter name	Page number	Summary	Staff comments
			Property and Forestry sales are supplementing rates by \$7.3m over the 10 years. Rach Sparks / Paul Brake
Chambers, Michele	114	Disagrees with the proposed rate rise – due to increase cost of living the increase is unjustified.	Council decides on level of expenditure and rates flow from that. Some items of expenditure are difficult to reduce / remove due to Central Govt policy requirements (i.e. water reforms). Rach Sparks / Paul Brake
Canterbury District Health Board	97	Submitter notes the need for proposed rates increase, but acknowledges that the rates rise will have an inequitable impact on disadvantaged populations, in particular older people on fixed income.	Noted

### 1.20 Other feedback

Submitter name	Page number	Summary	Staff comments
Climate change			
Aoraki Environmental Consultancy (Kylie Hall)	583	Submitter is disappointed to see the LTP is silent on climate change. It was anticipated that climate change would be at the front and centre of decision making due to impacts and increasing legislative requirements. Expected that Council will act and show leadership on climate change in the future, and Council will need to show progress on reducing emissions and providing education.	While Council is involved in a number of initiatives across its activities that support climate adaptation and mitigation, these do not have a high profile. Council is working with other Canterbury local authorities to raise public awareness about local authority actions. If Council wishes, it could prepare a climate change/sustainability action plan seeking community input. Richard Mabon

Submitter name	Page number	Summary	Staff comments
Forest and Bird	209	Encourages closer co-operation and information sharing between ADC, neighbouring territorial authorities and ECAN to develop a Climate Change Strategy for the Canterbury region on Canterbury freshwater issues including the implementation of the NPSFM, Te Mana o Te Wai, Biodiversity strategy and Proposed NPSIB etc. Supports youth engagement and participation by youth in school strikes for climate change suggest there is an opportunity to channel the energy into a more resilient future. Submitter suggests ADC fund and resource programs that promote the engagement of youth in environmental programs and local democracy. Commends Council on adopting a Climate Change Policy. Submitter recommends a climate lens be cast across all council activities. Encourages Council to continue and adequately resource participation in Canterbury Climate Change Working Group to develop a Climate Change Strategy for Ashburton District with its own milestones that sits within the Climate Change Strategy for Canterbury.	Council is engaged on collaborative work with all Canterbury councils under the Canterbury Mayoral Forum. Our current focus is on risk assessment and prioritisation at a regional level and on communications on local government activities related to climate change. Noted Council funds the Ashburton Youth Council (supporting youth engagement) and biodiversity initiatives which are available to citizens of all ages. Noted The Climate change policy is relevant to all activities. The regional work on risk assessment and prioritisation referred to above is necessary before locally focussed work can be prioritised and planned. The intention is that the regional work will act as a framework that aligns works by individual Councils and identifies opportunities for further collaboration. Richard Mabon
Price, Selwyn	465	Believes climate change challenges are understated and the opportunities are overstated - it is an embarrassment to have council state an anti-scientific approach as that there is an opportunity to grow new crops, without considering the downside to this. Notes examples of climate change impacts. Submitter notes that Council has a responsibility to model good environmental practice, and suggests that much more needs to be done on a daily basis to reduce Council's energy usage and carbon emissions. Notes that there is little mention of alternative transportation networks and appears to be a 'status quo' approach to planning and the environmental sphere.	Noted

Submitter name	Page number	Summary	Staff comments
Twamley, Rosie	594	Believes we could be doing more with climate change. Pushing innovation and change, what it would mean for residents and how we can come together as a rural town and surrounding areas to mitigate the risk to the population.	While Council is involved in a number of initiatives across its activities that support climate adaptation and mitigation, these do not have a high profile. Council is working with other Canterbury local authorities to raise public awareness about local authority actions. If Council wishes, it could prepare a climate change/sustainability action plan seeking community input. Richard Mabon
Logan, Marion	345	<ul> <li>Notes the plan contains little (nothing) about actions to reduce and prevent climate change – only appears to be about accepting and acknowledging it is going to happen.</li> <li>Asks whether the Council is creating a good example in environmental sustainability – does the domain use roundup, burn green waste, reduce water use, perennial gardens, regenerative design, permaculture practices?</li> <li>Notes the little amount of recyclables that can actually be recycled – notes the large size of the yellow bin which doesn't encourage reductions, and there is no green bin.</li> <li>Asks how Council is supporting the most vulnerable in our community: Maori, Pasifika, immigrants, school leavers, mental health issues, addiction, refugees etc.</li> <li>Suggests a number of actions that could be taken: <ul> <li>Cameras to reduce dumping down river tracks</li> <li>Composting holes for dog poo at dog parks – for tree planting later</li> <li>More free dog walking areas</li> <li>Regenerative gardening at the domain and education for others</li> <li>Cemetery to include natural burial options</li> </ul> </li> </ul>	While Council is involved in a number of initiatives across its activities that support climate adaptation and mitigation, these do not have a high profile. Council is working with other Canterbury local authorities to raise public awareness about local authority actions. If Council wishes, it could prepare a climate change/sustainability action plan seeking community input. Richard Mabon
		<ul> <li>Train locals for skilled labour positions</li> <li>Action to reduce climate change</li> <li>Education / subsidy for wise water practices</li> <li>Collection of green waste for composting and resale</li> <li>Inclusive housing solutions – cohousing, tiny housing etc</li> </ul>	

Submitter name	Page number	Summary	Staff comments
		<ul> <li>Policies to protect those without a voice – animals, nature, vulnerable people</li> </ul>	
Clemens, Val	123	Suggests as well as responding to the consequences of climate change, also sets an example to the community and works proactively to reduce its own emissions e.g. hybrid vehicles, e-vehicles, reducing energy usage, planting long lasting plant displays instead of annuals.	While Council is involved in a number of initiatives across its activities that support climate adaptation and mitigation, these do not have a high profile. Council is working with other Canterbury local authorities to raise public awareness about local authority actions. If Council wishes, it could prepare a climate change/sustainability action plan seeking community input. Richard Mabon
MacKenzie, Sharon	352	Notes the document mainly talks about climate warming rather than climate change. Disagrees the climate is warming.	The Intergovernmental Panel on Climate Change has stated that the scientific evidence for warming of the climate system is unequivocal. Richard Mabon
Water Safety New Zealand (Sally Walker)	604	Submitter would like to be kept informed about relevant climate change initiatives.	Noted
LTP processes, develop	ment and ass	sumptions	
Markillie, Rob	364	Submitter states that there are inconsistencies in reporting and draft plans - one part states "we have assumed business as usual and have considered rates affordability when preparing budget forecasts" but then another says "The NPS will significantly affect the way our district is farmed and that there will be a flow on effect to urban sector". States that this is inconsistent.	The submitter is referring to the known challenges Council is faced with in preparing the LTP, specifically the COVID- 19 statement (page 14 of CD) and the NPS statement (page 15 of CD).
			The local economy is remaining relatively stable from the effects of Covid-19. The effects of the NPS FWM on the agricultural sector (and subsequently the wider local

Submitter name	Page number	Summary	Staff comments
			economy) could be significant in the future. Toni Durham
MacKenzie, Sharon	352	Asks whether Council asks for opinions but then discards any that aren't its preferred option.	Council has often made a different final decision from a 'preferred option' that was consulted on. This is as a result of the community views expressed through submissions and hearing. For example, Library & Civic Centre, Walking & Cycling Strategy, Speed Limit Review. Toni Durham
Kilgour, Catherine	326	Notes the consultation website is lacking in information on topics other than the two major topics presented.	The Consultation Document must highlight the major issues for the community. Council's Significance & Engagement Policy determined the two major issues as Drinking Water Meters (potentially a significant issue for connected properties) and EPH (potentially a significant issue for those directly affected)
			The website also included all the draft activity management plans which underpin the LTP. Toni Durham
Ralston, Mary	494	Requests that instead of saying we have an 'agricultural-based economy' that Council should state we have an 'environment-based economy'.	Noted – will seek political view of this suggestion. Toni Durham
Methven Motors Ltd (Richard Warburton)	603	Requests community interaction during the implementation of the plan and asks how this will be undertaken. Notes importance of accountability if targets aren't met and asks how this is ensured?	Council's Community Engagement Policy guides us to ensure we have the right conversations, with the right people about the right issues at the right time.

Submitter name	Page number	Summary	Staff comments
			Council is held accountable for the LTP through its Annual Report, which includes financial and non-financial measures. Toni Durham
Jonas, Brian	310	Notes the colours used in the consultation document are hard to read for the elderly with vision problems – requests either larger font or different colour combinations.	Noted
Price, Selwyn	465	Submitter believes public consultation needs to be more than occasional lip service and that all Councillors need to show they have read all the submissions and considered the content by asking specific questions of submitters.	Noted
Other feedback			
Scott, Garthe	517	Great community feel	Noted
Hospitality New Zealand Canterbury	291	<ul> <li>Notes the significant growth in short-term rental accommodation (e.g. AirBnB and Bookabach)</li> <li>Notes that there is a growing inequity in the regulation of short-term and long-term accommodation</li> <li>Requests to work with council to: <ul> <li>Define commercial accommodation in the district in a way that captures people who are benefitting from short-term rental accommodation</li> <li>Ensure rates are appropriately collected from these businesses,</li> <li>Ensure health and safety compliance requirements on peer to peer house letting is set at a national level, removing the need for local councils to come up with the rules</li> </ul> </li> <li>Advocate to Central Govt to create a national register of short-term rental</li> </ul>	The rating of the accommodation of this type is per the Council's revenue and financing policy. Any change would need to be included in the next review of that policy. Rachel Sparks / Paul Brake
Pridie, Robin	469	accommodation properties. Concerned with the low flows of water and pollution in the Ashburton River. Suggests that the outflow of water from Lake Heron should be transferred back to the original outflow course and that a feasibility and costing of the project should be budgeted in the LTP.	Noted

Submitter name	Page number	Summary	Staff comments
Kelly, Grahame	322	ECAN costs and rates are getting out of hand – appear to generate projects and operate as if there is unlimited money available. Their staffing salary, publications and printing bill must be horrendous.	Noted
Price, Selwyn	465	Submitter notes that there is a whole section on Covid-19 and not a single mention of health or health outcomes for the community.	Noted

## 1.20.1. Informal community feedback

Community location	Community member comment	Staff comment
Library	No point in making a submission as Council has already made up their mind.	Noted
Methven & Mt Somers	Population forecasts for Methven are too low. Population forecasts for south of the river are too high and north of the river too low.	We used .id population demographers to forecast a district-wide growth assumption of 0.8%. This is because the Statistics NZ population projections were only released in April 2021 (18 months late). SNZ projections show a district-wide low forecast of 0.1%, medium 0.6% and high growth of 1.1%. Toni Durham
Mt Somers	Strategic direction is really good	Noted

# 1.21 Funding requests

Non-contestable funding	LTP Year 1 2021/22 budget	2021/22 funding requested
Ashburton Trust Event Centre	\$298,860	\$289,860
Community House - CAB	\$15,000	\$15,000
Safer Communities	\$35,000	\$35,787
Safer Mid Canterbury	\$176,806	\$201,339
TOTAL	\$525,666	\$541,986

Submitter name	Page number	Summary	Staff comments	
Ashburton Art Gallery				
Safer Ashburton District (Don McLeod)	505	Strongly supports funding for the Art Gallery. Well run and well supported community assets - strong recognition and attraction for tourists – enhances our cultural recognition.	Noted	
Ashburton Hakatere River Trail				
Ashburton Hakatere River Trail Committee (Jac Sparks)	43	Requests Council returns to supporting the Ashburton Hakatere River Trail Committee. Specifically asks for the previous partnership and maintenance program to be re-established.	Staff are currently working with the Ashburton River Trails clubs and committees to re-establish the user group. This will focus on identifying joint opportunities and funding options. Council's current grants scheme allows for applications from the clubs for some support. There is no set budget line in open spaces for funding Ian Soper	
Ashburton Motorcycle Park (Matthew Curtis)	44	Requests Council re-commit to river trail development. Submission notes the benefits of the development. Requests an ongoing partnership and maintenance program, including a financial commitment.		
Hakatere Residents Volunteer Trail Group	256	Believes Council should re-commit to supporting various interest groups including the Hakatere Community River Trail Interest Group. Submission states the benefits of the river trail. Requests an ongoing partnership and maintenance program, including a financial commitment.		

Submitter name	Page number	Summary	Staff comments
Mid Canterbury Four Wheel Drive Club Incorporated (Steve Adam)	394	Believes Council should re-commit to popular River trail development. Submission notes benefits of the development Suggests an ongoing partnership and maintenance program, including a financial commitment.	
Rotary Club of Ashburton	502	Notes that Council re-committing to the River Trail project will have many benefits for the community. Submission notes these benefits. Submitters request an ongoing partnership and maintenance program including a financial commitment from Council.	
Run Walk Ashburton (Noel Batty)	503	Submitter notes the organisation's voluntary involvement in the Ashburton Hakatere River Trail. Requests support from for the trail from the Open Spaces department and suggests an ongoing partnership and maintenance program, including a financial commitment. Submission notes benefits of the trail development.	
Safer Mid Canterbury / So	afe Commur	nities	
Safe Communities Ashburton District Steering Group (Lesley Symington)	506	<ul> <li>Supports the inclusion of funding for the Safe Communities Programme, co- ordinated by Safer Mid-Canterbury, and the funding for the Citizens Advice Bureau</li> <li>Programme achievements include the establishment of: <ul> <li>Citizens Advice Bureau</li> <li>Community transport service (Mid Canterbury Connector)</li> <li>Agency collaboration for falls prevention in older adults</li> <li>Safety Village at Ashburton A&amp;P Show</li> <li>Mid Canterbury Suicide Prevention Network and Strategy</li> </ul> </li> </ul>	Funding request details in business case workshopped with Council in February 2021. Decision to be made by Council through the LTP deliberation process. Toni Durham
Safer Ashburton District (Don McLeod)	505	<ul> <li>Strongly supports funding for Safe Communities, CAB and Safer Mid-Canterbury</li> <li>Major contributors to the health and wellbeing of our community</li> <li>Lots of volunteer hours go into the programmes – which augments the dollars Council contributes</li> <li>The individuals and groups at the centre add huge value to our district</li> </ul>	Funding request details in business case workshopped with Council in February 2021. Decision to be made by Council through the LTP deliberation process. Toni Durham

Submitter name	Page number	Summary	Staff comments
Neighbourhood Support - Mid Canterbury (Sue Abel)	427	Supports Safer Communities projects over the next 10 years. Their input and outcomes have provided some valuable outcomes and services to the community and wider district.	Application has been made through Councils community grants Toni Durham
Other funding requests			
Ashburton Youth Council	48	Notes the youth council must have the proper financial support to reach out to the community through the events that are run annually. Submission requests funding to continue.	Noted
Hill, Polly	273	Requests funding of \$15,000 for the proposed disc golf course in Smallbone Reserve. Submission contains a proposed course plan, rules, and breakdown of costs. Submission includes a letter of support from the Christchurch Disc Golf Club who notes the suitability of Smallbone Reserve for the course.	No budget is currently allowed for in the Draft LTP Steve Fabish
Methven Adult Riders Group (Colin Crossen)	389	Submission notes the benefits and values of the riverside tracks for walking, cycling, horse-riding, 4WD and motorbikes. Requests an ongoing partnership and maintenance program including a financial commitment. Funding is required to maintain the track that is used for horse trekking regularly.	Staff are currently working with the Ashburton River Trails clubs and committees to re-establish the user group. This will focus on identifying joint opportunities and funding options. Council's current grants scheme allows for applications from the clubs for some support. There is no set budget line in open spaces for funding Ian Soper
Mountain Bike Ashburton	416	Mountain Bike Ashburton request support and budget allocation from Council. Submission lists the alignment of values with the Long-Term Plan.	
New Zealand War Memorial Museum Trust (Sir Don McKinnon)	435	Requests funding support for the establishment of a NZ Museum and Visitor Centre in Le Quesnoy, France to remember those who gave their lives in the World Wars. Requests a donation equivalent to \$1 per resident of the district spread over three years. Notes a previous presentation to the Mayor at the Regional and Provincial Council Sector meeting.	No budget is currently allowed for in the Draft LTP Steve Fabish

Submitter name	Page number	Summary	Staff comments
Methven Library Committee Trust	392	Submitter requests a larger percentage of the \$1.8million allocation to libraries to be shared equitably with the rural libraries and the work of volunteers is recognised. Submitter requests certainty around financial support for book related expenses, as they currently apply for grants. Submitter endorses the submission by Rakaia Library.	Methven and Rakaia community libraries have access to loans of up to 160 Adult and 160 Children's items each at a time from the Ashburton Library Methven, Mt Somers and Methven are all eligible and apply for Council's annual grant to buy new books. A Council contestable Community Library Grant of \$15,000 per annum is available for community libraries to apply to. Steve Fabish
Rakaia Library (Liz Depree)	489	Supports the \$1.8million allocated for library books. Requests that a larger portion of the funding over 10 years is protected for the three rural libraries – Rakaia, Methven and Mt Somers. Requests that this portion for the purchase of library books be 'protected' for the use of rural libraries e.g. the amount each year to be clearly communicated to the three libraries prior to applications in February, and Council have a commitment to distributing the whole amount each year. Suggests that any funds not used by one or more of the three libraries, should be available for other libraries to use. States that the funding could be addressed in a more equitable way between rural and town sectors (\$165,000 for town sector and \$15,000 for rural). States that Rakaia library is not able to purchase many books each year. Notes that Rakaia library membership is growing and has an expanding group of volunteers. The current annual grant of \$5000 if approved supports the momentum but doesn't allow for growth or provide for the increasing diversity of age and ethnic population in the community. Mentions concern of falling literacy in children of school entry age. Appreciates the support of staff at Ashburton Library.	
Price, Selwyn	465	Submitter believes rural libraries deserve more budget. Suggests a review of how books are de-accessioned and where they go when they are.	

### Appendix 1 – List of additional submitters

Feedback has been submitted by the following residents, provided by Paul Dixey who is acting as their agent for the purposes of providing feedback. These names were collected during the community meeting held by residents in Methven on 24 February 2021. While the submission has been included as individual submissions from each resident, due to difficulties with formatting, the names are listed here rather than at each point made throughout the summary document.

Allred, Lois Allred, Selwyn Alves, Helen Barwell, Elizabeth Barwell, John Blackwell, Leyton Bree, Sharryn Burmester, Jane Bushell, David Callaghan, Dianna Chenery, Jenna\* Clemens, Colin Clemett, Holly Clemett, K Clemett, Tenille Currie, George Den Baas, Carolyn

The Blue Pub (Carloyn Den Baas) Dickson, Nathan Dixey, Denise Dixey, Paul\* Duffy, B Elliot, Philip Feiss, Margaret Feiss, Udo Fitzpatrick, J Fleetwood, Victoria Furndofler, Franz Gazzard, Mark Gazzard, S Grieve, Angela Grieve, R Grieve, Susan

Hale, E Harper, Peter Hawkes, Murray\* Holmes, Richard Isherwood, Cheryl Jackson, J Johnson, Philip Kiamtia, Clare Lill, Warrick Lock, Samuel Mangin, David Mangin, Faye Mangin, Graeme Mangin, Virginia Markillie, Jean Markillie, Michael Masters, Richard

McAndrew, Carol McAndrew, James McConnell, Jessica\* McKay, Janelle McTigue, M Mentjox, Clare Middleton, Craig Middleton, Keith Nordqvist, Jennifer Patterson, Linda\* Patterson, P Robertson, Travis Sheppard, Kristina\* Sheppard, Liam Sheppard, Richard\* Simonett, Angela Spittal, Lily

Stewart, Sue\* Stockdill, Shane\* Swain, Patricia Swain, Richard Tapp, Dale Thrupp, S Topp, Lynda Walls, Beverley Warmerdam, F Watene, Megan Wijesinghe, Katrina\* Wijesinghe, Ranga Williams, Sally Wilwert, Kathryn

\* These submitters have also made separate, individual submissions.

#### Appendix 2 – Methven transfer station project

This project is tied to another project (\$290k) in Ashburton to replace the aging rubbish compacter at the Ashburton Resource Recovery Park (ARRP).

The ARRP Compactor is the machine that packs rubbish into the transport pods to go up to the Kate Valley Landfill. The Kate Valley Landfill will only accept refuse that is transported in these sealed pods.

The ARRP Compactor was due for replacement in 2015. Through regular maintenance and improvements at the ARRP we have been able to extend the life of that machine. It is now programmed for replacement in year four of the LTP. Once that machine is replaced we will have the old machine available for disposal or re-use.

While that machine would no longer be suitable for a 7 day a week operation, it could be re-used by operating it at a small town transfer station with lesser load requirements. Operating at 10 - 15% of the load of the ARRP we can make this machine last another 10 years or longer past the 2024/25 LTP year. Methven is growing, and this is a good way to get started with providing a better level of service for refuse disposal than it currently has. Rakaia Village has a higher level of service currently.

- With pressure coming onto the agriculture sector to have farm waste management plans and improved waste management practices, having a refuse transfer station in Methevn would better serve the North Eastern area of the Ashburton District.
- It also means that Methven businesses and residents will be able to dispose of their refuse locally as opposed to travelling to Ashburton or Rakaia.
- Having a compactor on site in Methven would allow the kerbside collection trucks to empty in Methven rather than having to travel back to Ashburton.

As the town grows this will help reduce kerbside collection costs. The Monday collection run which includes the towns along the foothills is currently one of

the biggest on our collection schedule. Having a transfer station in Methven will be all round more efficient for the Methven Rate Payer.

We are getting increasing levels of waste being left at the Methven recycling site as re-use, which is of such poor quality that most of it is rubbish and has to be dumped.

The current recycling site and the adjacent piece of section are one property and are designated as a waste facility under the District Plan and has been earmarked for this purpose (Refused Transfer Station) for some time.

The project would involve enclosing the compactor and disposal zone in a large clear span building to better manage the effects of the operation such as noise and windblown litter. The effects of odour are minimised by the use of odour scrubbers and ensuring refuse is compacted into pods and sealed as it arrives. This is now standard practice when building these facilities from new.

If given the go ahead, there is a lot of design and consultation work yet to be completed. The hours of operation will be set by consultation with the Methven community. But would typically start at 5 half days per week, similar to Rakaia.

As the town grows the hours would be adjusted to meet demand.

The project involves:

- Design, compliance and consultation costs
- The cost of transferring and installing the compactor
- The installation of a weighbridge and operators kiosk
- Clear span building
- Re-use shed
- Yard and pavement construction including drainage and environmental controls
- Security fencing, gates and signage.