

Ashburton District Council AGENDA

Notice of Meeting:

A meeting of the Ashburton District Council will be held on:

Date: Thursday 21 May 2020

Time: 9.30am

Venue: Council Chamber

Membership

Mayor Neil Brown
Deputy Mayor Liz McMillan
Members Leen Braam

Carolyn Cameron John Falloon Rodger Letham Lynette Lovett Angus McKay Diane Rawlinson Stuart Wilson

Time Item

9.30am Council Meeting commences

10am EMC Quarterly report

- James Urquhart & Bruce Moffat

1 Apologies

2 Extraordinary Business

3 Declarations of Interest

Members are reminded of the need to be vigilant to stand aside from decision making when a conflict arises between their role as an elected representative and any private or other external interest they might have.

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Business Transacted with the Public Excluded

16 Council - 9/04/20 • Experience Mid Canterbury Section 7(2)(h) Commercial activities

Land purchase
 CE Performance review
 Section 7(2)(h) Commercial activities
 Section 7(2)(a) Protection of privacy of natural persons

Section 7(2)(a) Protection of privacy of natural persons

[Now in open meeting]

- Ashburton business estate contract development of stages A&B
- EMC 2020-21 budget

17 COVID-19 Response Committee 16/04/20

[Now in open meeting]

• Assessment of effect of rent holidays

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15 May 2020



4. Council Meeting - 9/04/20

Minutes of the Council meeting held on Thursday 9 April 2020, commencing at 11.07am, via Zoom.

Present

His Worship the Mayor, Neil Brown; Councillors Leen Braam, Carolyn Cameron, John Falloon, Rodger Letham, Lynette Lovett, Angus McKay, Liz McMillan, Diane Rawlinson and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Paul Brake (GM Business Support), Jane Donaldson (GM Strategy & Compliance), Neil McCann (GM Infrastructure Services), Sarah Mosley (Manager People & Capability), Toni Durham (Strategy & Policy Manager), Ruben Garcia (Communications Manager) and Phillipa Clark (Governance Team Leader).

Staff present for the duration of their reports: Bevan Rickerby (Economic Development Manager), Colin Windleborn (Commercial Manager).

Methven Community Board Chair (1.52pm-2pm)

Presentations

- EMC Board Chair 11.08am-11.44am
- NZTA 2pm-2.50pm.

1 Apologies

Nil.

2 Extraordinary Business

Nil.

3 Declarations of Interest

Nil.

Business transacted with the public excluded - 11.08am

That the public be excluded from the following parts of the proceedings of this meeting, namely – the general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48 (1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Item No	General subject of each matter to be considered:	In accordance with Section 48(1) of the Act, the reason for passing this resolution in relation to each matter:	
18	Council 27/02/20	Section 7(2)(h)	Commercial activities
19	Audit, Risk & Finance Committee 19/03/20	Sections 7(2)(h) &	Commercial activities
		7(2)a)	Protection privacy natural persons
20	COVID-19 Response Committee 2/04/20	Section 7(2)(h)	Commercial activities
21	Library & Civic Centre Project Control	Section 7(2)(h)	Commercial activities
	Group 30/01/20 and 24/02/20		
22	Land Purchase	Section 7(2)(h)	Commercial activities
23	Experience Mid Canterbury	Section 7(2)(h)	Commercial activities
24	CE Performance Review process	Sections 7(2)a)	Commercial activities

Wilson/McMillan

Council resumed in open meeting at 12.25pm and adjourned until 1.00pm.

4 Confirmation of Minutes – 27/02/20

That the minutes of the Council meeting held on 27 February 2020, be taken as read and confirmed.

McMillan/Rawlinson

Carried

5 Council (Extraordinary) Meeting - 19/03/20

That the minutes of the extraordinary Council meeting held on 19 March 2020, be taken as read and confirmed.

Lovett/Braam

Carried

6 Council (Emergency) Meeting – 25/03/20

That the minutes of the emergency Council meeting held on 25 March 2020, be taken as read and confirmed.

Falloon/Cameron

Carried

7 COVID-19 Response Committee – 2/04/20

That the minutes of the COVID-19 Response Committee meeting held on 2 April 2020, be received.

McMillan/Rawlinson

Carried

8 Community Services Committee - 12/03/20

That the minutes of the Community Services Committee meeting held on 12 March 2020, be received.

McKay/Letham

Carried

• Biodiversity Advisory Group Terms of Reference

It was noted that the draft terms of reference had omitted some representatives' names.

Council supported an additional clause that will provide speaking rights being granted to one member of each of the advisory group member organisations at each meeting.

That Council adopts the Biodiversity Advisory Group terms of reference, as amended.

McKay/Cameron

Carried

• ADC Biodiversity Officer

- 1 **That** a business case for a Biodiversity Officer be prepared and considered in the Council's Long Term Plan 2021-2031.
- 2 **That** Council notes the pending changes to legislation in the biodiversity area that may override the need to progress the business case.

McKay/Cameron

Carried

Cr Wilson recorded his vote against the motion on basis of the pending legislation.

9 Environmental Services Committee – 12/03/20

That the minutes of the Environmental Services Committee meeting held on 12 March 2020, be received.

Rawlinson/Lovett

10 Infrastructure Services Committee - 12/03/20

That the minutes of the Infrastructure Services Committee meeting held on 12 March 2020, be received.

Falloon/Wilson

Carried

• Road Safety Co-ordinating Committee Terms of Reference

That Council adopts the Road Safety Co-ordinating Committee terms of reference.

McMillan/Lovett

Carried

Ashburton Car Club Road Closures

It was reported that the Street Sprints and Night Autocross event and the Standing Quarter Mile Sprint event have been cancelled.

That the Ashburton Car Club's requests for road closures (street sprints and night autocross event, and the standing mile quarter mile sprint event) be withdrawn.

Wilson/Braam

Carried

11 Bylaw & Policy Committee - 19/03/20

That the minutes of the Bylaw and Policy Committee meeting held on 1 9March 2020, be received.

Falloon/Wilson

Carried

• Bylaw and Policy Review Update

That Council receives the bylaw and policy review report.

Falloon/McMillan

Carried

• Sensitive Expenditure Policy

That Council adopts the revised Sensitive Expenditure Policy with the next review scheduled for 2025.

Falloon/Cameron

Carried

12 Audit, Risk & Finance Committee - 19/03/20

That the minutes of the Audit, Risk & Finance Committee meeting held on 19 March 2020, be received.

Braam/Falloon

Carried

• Airport Authority Subcommittee Terms of Reference

That Council adopts the Ashburton Airport Authority Subcommittee Terms of Reference.

Letham/Braam

Carried

Experience Mid Canterbury Draft Statement of Intent 2020-21

The performance measure for the Methven i-Site has been added, as requested by Council.

That the EMC draft Statement of Intent lies on the table meanwhile.

Brown/McMillan

Carried

Ashburton Contracting Ltd Draft Statement of Intent 2020-21

That Council receives the Ashburton Contracting Limited 2020-21 draft Statement of Intent and make any comments on the draft Statement of Intent to the ACL Board by 30 April 2020.

Braam/Falloon

Appointment and Remuneration of Directors of Council Organisations Policy

That Council adopts the revised Appointment and Remuneration of Directors of Council organisations policy, with the next review scheduled for 2025.

Braam/Cameron

Carried

Drinking Water Review - Residential D Metering

That Council approves a budget of \$120,000 to install the remaining water meters on Residential D properties, and this be funded from the Ashburton water reserve account.

Braam/McMillan

Carried

Drinking Water Review

Referring to Residential D, Cr Wilson questioned why some properties are charged and others are not. He suggested there should be no charge until all properties have meters installed.

The Group Manager Business Support advised that the rate has been struck and under the Rating Act it can't be changed this year. The Revenue & Financing Policy will be checked to see whether the volume of water that's being charged can be changed in next year's rates.

That Council directs officers to prepare a cost benefit analysis to investigate installing water meters district-wide through the Long Term Plan 2021-31.

Wilson/Rawlinson

Carried

That Council directs officers to continue to fund drinking water as per the status quo of a fixed charge for connected ordinary properties and a fixed plus volumetric charge for extraordinary properties for the Revenue & Financing Policy 2021.

Wilson/Rawlinson

Carried

That Council directs staff to investigate a realistic quantity of water for properties connected to Residential D before volumetric charge is applied and this be reported back to the IS Committee.

Wilson/Rawlinson

Carried

Ng King Bros Chinese Market Garden Settlement Funding Request

- 1. **That** Council approves an additional budget of \$40,000 to fund the complete restoration of the Ng King Bros Chinese Market Garden Settlement buildings; and
- 2. **That** this funding is subject to the project obtaining Heritage New Zealand listing and receiving confirmation of their 50% contribution.

Cameron/Falloon

Carried

• Approval to use the Access Trust Special Fund

That Council approves the use of the Access Trust special fund money of \$39,376 to apply towards the youth driver's licence project and the special fund be closed.

McMillan/Falloon

Carried

• Environment Canterbury - Draft Annual Plan 2020-21 Submission

That Council approves the submission to Environment Canterbury about the draft Annual Plan 2020-21.

McKay/Lovett

• Consultation for the Annual Plan 2020-21

That the matter lies on the table until completion of agenda items 14 and 15.

McKay/McMillan

Carried

13 Methven Community Board

That Council receives the minutes of the Methven Community Board meeting held on 2 March 2020.

Letham/McMillan

Carried

Board Chairman, Dan McLaughlin was present for discussion on the request for an increase to the Board's discretionary fund. If successful, the Board will use some of the additional funding for the Methven walkway upgrade.

• Methven Community Board Discretionary Fund

That Council increases the Methven Community Board's discretionary fund from \$10,000 to \$25,000 in the 2020-21 year.

McMillan/Letham

Carried

NZTA Presentation

Graham Taylor (Principal Project Manager), Michael Blyleven (Transport Planning Manager), Jim Harland (Director) and Steve Higgs (Lead Strategic Planner).

Tinwald corridor / **Walnut Ave** – projects identified in the upgrade package (government programme with \$6m funding independent of the national land transport funding system).

NZTA is finalising the establishment report and will then develop detailed project delivery plans. Following acceptance of the plans, NZTA will be in a position to engage with Ashburton council and community.

When the business case for the Tinwald corridor was developed the focus was on the Grahams Rd access to Lake Hood; the new proposal for signals at the Agnes/Lagmhor intersections will enable better west/east connection and will meet the Minister's requirements around safe community access. Signals at Lagmhor Rd will allow a right turn onto the highway. Installing signals at Agnes St will require redesign of the local road intersection and this will be looked at in more detail as the project progresses. NZTA will also engage with Council on the proposed shared pedestrian/cycle path along the green.

Walnut Ave roundabouts (East and West Streets) will be replaced with signals. Design work is progressing with some discussion to be resolved with KiwiRail before NZTA can move to construction.

Weigh station – SH1, Rakaia – this area has been identified by NZTA as the most appropriate site to monitor trucks for overloading and brake deficiencies. Using a number recognition camera to select potentially overweight vehicles it transmits that data into a system that shows whether the truck has an overload permit. Vehicles would travel across the weighbridge at 5km/hour. Data captured nationally shows that this type of weigh station is effective at creating a conformance approach. Location is critical, to ensure trucks are not able to easily bypass the site by taking alternative routes.

NZTA have a permanent speed limit proposed for this section of the highway and will install signs that will be activated by vehicles to reduce speed to 70km/hr (permanent speed, if approved, will drop to 60km/hr). Acceleration shoulders will allow trucks to accelerate before joining traffic.

In addition to creating a weigh station, NZTA will relocate the rest area to the other side of North Rakaia Road. NZTA have taken advice from ECan on flood mitigation.

Experience of similar weigh stations around NZ shows good observance and heightened driver awareness, resulting in crash rates almost disappearing. A full safety audit and a full traffic assessment (with Police expertise) have been carried out.

NZTA acknowledge Council's concerns with the proposed site. An alternative site in the Rakaia township was looked at but discounted due to the potential for trucks to avoid the site by using Thompsons Track.

NZTA have taken into account issues raised by safety auditors with the proposed site. As a result they upgraded the design which was submitted to and subsequently signed off by a safety engineer (Christchurch office). A copy of the safety audit will be provided to Council's roading team.

NZTA has consulted with the heavy haul industry – this was first raised at a trucking event in Christchurch two years ago. The National Road Transport Forum are aware of and support the proposed site. Consultation was undertaken with the adjacent property owner, but not with the Rakaia community.

In conclusion, the Mayor thanked the NZTA reps for their presentation. He commented that Council is not opposed to a weigh station but remains concerned and needs assurance that the proposed site is the right location.

Graham Taylor reiterated that the site has been fully safety audited and fully safety analysed. Both reports were peer reviewed and both confirm the site will work fully.

Council adjourned 2.50pm to 3.05pm.

14 Rate Increase for 2020-21 Annual Plan

The Group Manager Business support reported that the budget prepared before the Covid-19 lockdown had a proposed rate increase of 4.8%. The report presented today sets out options to reduce the rates, should Council wish to do so. Council will take into account the agreed reduction of EMC's funding to \$195k in the 2020-21 year.

That the motion be taken in parts.

McKay/Cameron

Carried

That the fees and charges be as per the draft 2020/21 budget.

Letham/Braam

Carried

That Council approves changes to the draft 2020/21 budget through saving in interest of \$400k, and district tourism savings of \$195k.

Letham/Braam

Lost

A show of hands gave 5 for and 5 against the motion. On the Mayor's casting vote (against) the motion failed to pass.

That Council approves a rate increase of up to 2.5% in the 2020-21 year that will include interest savings of 400k, district tourism savings of 195k, and further savings to be identified by the Chief Executive.

McMillan/Falloon

Carried

The Mayor recorded his vote against the motion noting his preference would be an increase of less than 2.5%.

Crs Cameron and McKay recorded their votes against the motion.

15 2019-20 Rates – Instalment 4 penalty

- 1 **That** Council relaxes the criteria and process in the Rates Remission and Postponement Policy for penalty write-offs for instalment 4 of the 20219-20 rates; specifically
 - 1.1 **That** Council waives the restriction to allow for penalty waivers to be applied if applicants have received a waiver in the past 24 months.
 - 1.2 **That** Council allows applicants to apply for a penalty waiver in writing, via an online form or over the phone.

Mayor/Braam

Consultation for the Annual Plan 2020-21

That the matter be uplifted for discussion.

McKay/McMillan

Carried

That Council decides not to consult on the Annual Plan 2020-21 in accordance with section 95(2)(a) of the Local Government Act 2002.

Rawlinson/Letham

Carried

16 Reserve and Hall Boards - Triennial Meetings

It was reported that insufficient attendance at the Ruapuna Reserve Board triennial meeting meant they were unable to elect a Board. Council acknowledged the difficulty for small communities to attract enough interest to fill board member roles.

Reserve Boards yet to complete their triennial meeting obligations will be followed up when Covid alert level restrictions are lifted. It was agreed that the elected member appointees should continue to liaise with their respective boards in the meantime.

Consideration will be given to bringing a report to Council on how to proceed with those boards unable to continue under the requirements of their existing constitutions.

- 1 That Council receives the report.
- 2 **That** Council approves the appointments submitted by the Boards, as detailed in this report.

Cameron/McKay

Carried

17 Mayor's Report

That Council receives the Mayor's report.

Mayor/McMillan

Carried

• Ashburton Youth Council

That Cr Diane Rawlinson be appointed to the Ashburton Youth Council in replacement of Cr Carolyn Cameron.

Lovett/McMillan

Carried

Business transacted with the public excluded now in open meeting

- Ashburton Business Estate development of Stages A & B (Contract COMP0133)
- 1. That Council accepts the tender from Ashburton Contracting Limited in the sum of Three Million, six hundred and twenty nine thousand, three hundred and ninety seven dollars (\$3,629,397.00) for Contract COMP0133 and in accordance with Option One.
- 2. That Council accepts the quotation from EA Networks in the sum of four hundred and eleven thousand, eight hundred and sixteen dollars (\$411,816.00) to provide high voltage electrical distribution, communications and street lighting for Contract COMP0133 and in accordance with Option One.

Braam/Falloon Carried

• Experience Mid Canterbury 2020-21 budget

That Council reduces the 2020-21 Experience Mid Canterbury budget to \$195,000.

Falloon/Lovett

The meeting concluded at 4.27pm		
Confirmed 21 May 2020		
MAYOR		

COVID-19 Response Committee

16 April 2020



5. COVID-19 Response Committee -16/04/20

Minutes of the COVID-19 Response Committee meeting held on Thursday 16 April 2020, commencing at 9.35am, via Zoom.

Present

His Worship the Mayor, Neil Brown; Councillors Leen Braam, Carolyn Cameron, John Falloon, Rodger Letham, Lynette Lovett, Angus McKay, Liz McMillan, Diane Rawlinson and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Sarah Mosley (Manager People & Capability), Paul Brake (GM Business Support), Neil McCann (GM Infrastructure Services), Toni Durham (Strategy & Policy Manager), Ruben Garcia (Communications Manager), Aisling O'Reilly (PE to Chief Executive) and Phillipa Clark (Governance Team Leader).

Presentation:

Infometrics - 9.36am-10.23am

1 Apologies

Nil.

2 Extraordinary Business

That pursuant to Section 46A(7) of the Local Government Official Information and Meetings Act 1987 the following item be introduced as extraordinary business:

• Council procurement – supporting local business

Cameron/Wilson

Carried

3 Declarations of Interest

Nil.

4 Confirmation of Minutes

That the minutes of the COVID-19 Response Committee meeting held on 2 April 2020, be taken as read and confirmed.

Mayor/McMillan

Carried

5 Infometrics Report

Infometrics Senior Economists Brad Olsen and Nick Brunsdon were welcomed to the meeting.

Brad outlined how Infometrics sees the economy moving, both locally and nationally:

- Looking at the most incredible economic event in a century. Likened to the great depression of 1930s. Could see national unemployment rise to around 10% a significant rise.
- Government assistance will limit immediate effect.
- Expectation is that the NZ economy will continue to contract for next 18 months or so. Estimate three and a half years to reach the level prior to Covid-19. A 'U' recovery.

- Locally, estimate around 23% of local economy can continue to operate during Level 4, from home. This increases to around 60% once essential services are included. Reflects food production / exports.
- Will be a broad based hit to the economy almost no area spared, but concentrations in some areas – ie tourism. Locally, tourism is less of an issue for the economy, as a whole, than nationally. Around7% employed in tourism locally.
- Primary sector some significant strength for local economy. The Ashburton economy is probably better than other regional economies to weather this storm.
- Manufacturing is important (about half is meat manufacturing). Over last 2 months, dairy export
 returns are up about 10% from same time last year. Meat exports into China have suffered, but
 in terms of value exports across the world NZ's exports are up slightly. Seeing more pressure
 coming on meat currently due to limited kill space, but importantly some exports are a
 premium product. In general still seeing strength in primary / meat sector.
- After lockdown will see a different economic landscape will see lower construction and general lack of investment from private sector. Will be a focus by consumers on essential items but discretionary spending will be held up.
- For ADC need to keep in mind any changes made to new financial year will eventually need to be paid back. Cautioned about any knee jerk reactions now. Important to keep rate rise low if possible, but important to remember that every dollar spent by Council in the community will go into another pocket locally.
- Will be an increased focus on buying local, as well as how some goods are retailed, how we purchase and go about our activities. Council could ask partner agencies to consider some sort of virtual farmers market or similar.
- Over past year had 17.2b spending from overseas tourists compared to about 9b domestic. Will be limited budget for domestic so expect any substitution will likely be subdued. Therefore a need for a regional / joint approach. A real need to ensure there's a balance keeping costs as low as possible. Skiing may be a good avenue to increase marketing as much as possible.
- Referred to dairy pay-out have seen relatively strong signs of improvement but there is a
 concern over how that might be distributed across the country. Notwithstanding this, there will
 be a hit on the local economy, but with relative ability of the local economy to withstand would
 hope government looks at how to best engage with primary sector now. If government wants to
 pursue its environmental policy, would hope there's more incentive given to the primary sector.
- Reserve bank has 33b (most of it from printing). It can cause inflation but ability for prices to go
 higher is currently limited and would expect inflation will remain low at the moment.
- 'Shovel-ready projects' agreed the government needs to focus on what's needed water infrastructure for example. Would be concerned about central government being able to make judgement on this so it's good that they've approached local government directly. Gives local recognition of what's needed. Some larger councils, for example, have projects that may not need to go ahead. Need to be smart with this money it has to be paid back. Would hope government will create viable criteria on how it evaluates the projects. Needs a strategy.
- In terms of resources for the projects, expect to see a reduction in building (retail, hospitality, residential). Would see those workers being redeployed into the infrastructure area ie civil contracting. May take some retraining to do this. Industry has been calling for this for a number of years.
- Businesses / retail there will be a big change on how consumers purchase. Need to understand
 how online marketing operations will work. For a period there'll be a limit to numbers of people
 going into stores. Focus on 'buying local' to keep turnover. Interdependencies look at local
 opportunities.
- Have also seen (globally) previously low profit margin / high volume turnover, plus focus on experience based shopping. With fewer people going into shops will need to look at how needs are met.

- Working from home element is being seen as option. May be opportunity for local community to attract people outside district to work here (from their home). But some things can't be automated eg meatworks labourers.
- Lockdown provides opportunity to reflect on what importance is placed on (for example) working from home.
- Ashburton was in a good place pre-Covid with low unemployment.
- Where there is going to be a hit on the economy, there is in a sense very little that anyone can do about it. Once through response and into recovery phase it will be important to look at skills and ability to redeploy.
- Expect to see a state of flux / flexibility for businesses over the next 3-4 years. More potential for change behaviour to be retained for longer period – will be structural changes – a new economy / different vibe. Short term change in way of doing business will shift back, but expect some change to continue.
- Expectation is that people will have a greater propensity to save after the lockdown. For those
 who will lose jobs, where will that 10% of people across the country get work? Provides good
 opportunity for education focus on increasing / changing skills. As well as that there's an
 opportunity to see increased levels of volunteering in the community. Keep people in a 'job
 ready' state.
- Likely to be some softness in the area of apprenticeships but there will be a need to bring in new workers / younger people. Likely to be more support for young people in the construction area (due to infrastructure increase). Will need to see, more than ever, co-ordination between education and industry make sure there are clear pathways to ensure they have the skills for the area they know they are working towards.

The presenters were thanked and left the meeting at 10.23am.

6 Economic Outlook – impacts of COVID-19

Bevan Rickerby commented on the need to work locally with the migrants already here and on the "My next move" project. Regional leadership skills groups are being talked about and retraining will be paramount for people changing their work environments.

Currently webinars, hosted on Council's website, are being developed to assist the local business community. Topics include health and well-being and how to do business differently. A key part of this is the "Buy local – Canterbury open for business" campaign which is being facilitated by Council and local media, enabling local businesses to promote themselves without the cost of advertising.

The Communications Manager reported that the business directory website will allow engagement with businesses to start now. The marketing campaign will be highly visible across the district and will capture information such as discounts, promotions, whether or not a business is hiring.

That Council receives the economic outlook report.

McMillan/Lovett

Carried

7 Crown Infrastructure Partners – shovel-ready projects

The Group Manager Infrastructure Services reported that Crown Infrastructure Partners will be reviewing and seeking clarification on applications up until 27 April, after which Council could expect feedback on whether ADC's applications have been successful or not.

The Chief Executive acknowledged the work that was undertaken by staff over the Easter break to complete the detailed applications. The support from ACL who provided costing information is also appreciated.

That Council receives the 'shovel-ready' projects report.

Falloon/Braam

8 Local Government Funding Agency - Amendment to Security Deeds

That Council agrees to the requested amendments to the Local Government Funding Agencies foundation documents.

Falloon/Braam

Carried

9 COVID-19 Lockdown update

The Chief Executive reported that planning is underway around the de-escalation of alert levels and how Council as an organisation can respond to any change that may occur in the next 10 days.

There are 44 staff who have, or are continuing to work in redeployment during Level 4.

The Group Manager Business Support advised that the next rates notices will be sent at the end of April. There has been no demand for rates relief to date but there will be information about this with the rates notices and on Council's web site along with an online rates relief application form.

Extraordinary Business – Council procurement –supporting local business

Cr Cameron asked if there's a way for Council to further support local business through its purchasing policy and suggested that a weighting of 10% be applied for smaller consumables – such as stationery.

The Strategy & Policy Manager advised that Council's procurement policy has a local value focus and requires that at least one quote be from a local business.

The Committee agreed to consider this further at the meeting on 23 April with a report on Council's procurement policy being provided.

Business transacted with the public excluded - 11.13am

That the public be excluded from the following parts of the proceedings of this meeting, namely – the general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48 (1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Item No	General subject of each matter to be considered:		vith Section 48(1) of the Act, the ing this resolution in relation to each
10	Confirmation of minutes 2/04/20 [now in open meeting] Award Contract Ashburton Business Estate – Development of stages A&B	Section 7(2)(h)	Commercial activities
11	Assessment of Effect of Rent Holidays	Section 7(2)(h)	Commercial activities

McMillan/Cameron

Carried

The Committee adjourned from 11.13am to 11.25am.

Business transacted with the public excluded now in open meeting

Assessment of Effect of Rent Holiday

That Council adopts Option Two with rent relief at the rate of 50% where the tenant has no access to its leased premises, has requested relief, and meets the criteria including those tenants in Schedule B.

McKay/Letham

Carried

The meeting concluded at 12.06pm.



6. COVID-19 Response Committee – 23/04/20

Present

His Worship the Mayor, Neil Brown; Councillors Leen Braam, Carolyn Cameron, John Falloon, Rodger Letham, Lynette Lovett, Angus McKay, Liz McMillan, Diane Rawlinson and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Sarah Mosley (Manager People & Capability), Paul Brake (GM Business Support), Neil McCann (GM Infrastructure Services), Brian Fauth (Roading Manager), Bevan Rickerby (Economic Development Manager), Ruben Garcia (Communications Manager),

Governance support: Aisling O'Reilly (meeting co-ordination) and Carol McAtamney (minutes).

1 Apologies

Nil.

2 Extraordinary Business

Nil.

3 Declarations of Interest

Nil.

4 Confirmation of Minutes

That the minutes of the COVID-19 Response Committee meeting held on 16 April 2020, be taken as read and confirmed.

McMillan/Lovett

5 Draft Government Policy Statement and Draft NZ Rail Plan – proposed regional submissions

The Committee agreed that Council will make its own submission. There was some concern that the draft plans had a focus on the larger cities and didn't take into account the additional costs in the regions where road transport is relied on. It was agreed that a submission from Council would better reflect the requirements of this district

Members of the Infrastructure Services Committee will be invited to meet with Neil McCann and Brian Fauth to prepare a submission that will be brought back to the Committee for approval.

That the matter lies on the table meanwhile.

Mayor/Cameron Carried

6 Economic development in a post COVID-19 environment

That Council establishes a COVID 19 economic recovery advisory group to be chaired by the Mayor.

McKay/Braam

Carried

Carried

Draft terms of reference will be prepared for consideration on 7 May.

7 COVID-19 Lockdown update

• Buy Local/Shop Local campaign

A new website has been constructed for community businesses for a 'buy local/shop local campaign'. Local businesses can add their contact details and the status of their operations/services and advise the community how to access their services.

The Chief Executive reported that information is flowing from Central Government with details on how Council services will operate under Level 3 guidelines. The Library, Museum and EA Networks Centre will remain closed. Social distancing/hygiene will be to the forefront when attempting to get Council back to business as usual.

• Infrastructure and Community Services

Neil McCann reported

- Currently working with Envirowaste in regard to resource recovery park operations
- Intending to open services from Tuesday with restrictions to enable social distancing/contract tracing to ensure customers safety.
- Normal kerbside collection will also resume from Monday 27 April.

• Regulatory & Environmental Services

Jane Donaldson reported

- Building inspections will resume next week
- Civil Defence team have moved out of the Council Chamber into a meeting room in the administration building. Calls to the 0800 number for welfare support have reduced significantly.

• People & Capability

Sarah Mosley reported

- Open Spaces staff will be able to return to work under Level 3 lockdown
- Some EA Network Centre staff will be redeployed to undertake community services meals on wheels/prescription deliveries etc.

Business Support

Paul Brake reported

 Due to the administration building remaining closed at Level 3 lockdown options are currently being worked through for customers who would normally pay their rate instalments over the counter.

The Committee adjourned from 10.15am to 10.25am.

Business transacted with the public excluded - 10.25am

That the public be excluded from the following parts of the proceedings of this meeting, namely – the general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48 (1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Item No			* * * * * * * * * * * * * * * * * * * *
8	Confirmation of minutes 16/04/20 [now in open meeting] Assessment of effect of rent holiday	Section 7(2)(h)	Commercial activities
9	Health & Safety	Section 7(2)(a)	Protection of privacy of natural persons

Mayor/Rawlinson Carried

The meeting concluded at 11.00am.

COVID-19 Response Committee

30 April 2020



7. COVID-19 Response Committee – 30/04/20

Minutes of the COVID-19 Response Committee meeting held on Thursday 30 April 2020, commencing at 9.00am, via Zoom.

Present

His Worship the Mayor, Neil Brown; Councillors Rodger Letham, Lynette Lovett, Angus McKay, Liz McMillan, Diane Rawlinson and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Sarah Mosley (Manager People & Capability), Paul Brake (GM Business Support), Neil McCann (GM Infrastructure Services), Toni Durham (Strategy & Policy Manager), Bevan Rickerby (Economic Development Manager), Rachel Sparks (Finance Manager), Ruben Garcia (Communications Manager).

Governance support: Aisling O'Reilly (Zoom co-ordination) and Phillipa Clark (Minutes).

1 Apologies

For lateness: Crs Carolyn Cameron (9.10am), John Falloon (9.20am) and Leen Braam.

2 Extraordinary Business

The Mayor advised that the matter of district tourism will be briefly discussed as the final item of incommittee business – Section 7(2)(i) commercial activities.

3 Declarations of Interest

Nil.

4 Confirmation of Minutes

That the minutes of the COVID-19 Response Committee meeting held on 23 April 2020, be taken as read and confirmed.

McMillan/Letham

Carried

Environment Canterbury - departing Chief Executive

The Mayor and Chief Executive welcomed Bill Bayfield, acknowledging the support he has given to councils within the region during his tenure as the Chief Executive of Environment Canterbury.

Mr Bayfield spoke briefly about the role he is taking up in Wellington as Chief Executive of the government's new water authority based in Wellington (Taumata Arowai).

The presentation concluded at 9.25am.

5 Level 4 lockdown – financial implications

That the Committee receives the Level 4 lockdown financial implications report.

Falloon/Lovett

6 Buying local - procurement processes

1. That Council directs officers to shop local where possible for the next twelve months, relative to the following table:

Expenditure type and procurement method	Local purchase requirement	Examples
Very minor <\$80.00 • No estimates or quotes required	Local suppliers must be preferred in all instances, exception being petty cash for work related travel costs such as parking or food purchases.	 Supermarket purchases Greeting cards One-off stationery items Hardware, tools, batteries Vouchers
Minor \$81.00- \$10,000 • Verbal or written estimates • Direct purchase in certain circumstances	Local suppliers should be preferred where the estimate obtained is within 5% of the most competitive estimate (and can be met from within budgets).	Examples where local always preferred: Catering Services such as plumbers, electricians and builders Examples where local should preferred: Printing (small batch) No requirement to procure lower whole of government contributes.
Moderate \$10,000 - \$74,999 • Written quotes or estimates • Direct purchase in certain circumstances	 The local value principle should be prioritised, however the best overall deal for the ratepayer should be the priority (met from within budgets). NZTA Procurement rules apply to all NZTA subsidised works. 	 Printing (large batch) Professional services such a Annual Residents Survey No requirement to procure lo Whole of government contr (Hertz Rental agreement)
 High \$75,000 + Open tender Closed tender in certain circumstances 	 No additional requirement to prefer local suppliers (however, local value is one principle under consideration). NZTA Procurement rules apply to all NZTA subsidised works. 	No requirement to procure lo Existing standing contracts Whole of government contr (stationery, vehicles etc)

- **2. That** officers assess 'local value' for businesses within Ashburton District who contribute to the local economy through any of the following:
 - provide local employment,
 - use local suppliers/subcontractors/services,
 - manufacture/produce locally,
 - add value locally (promote local well-being),
 - build local capacity train and develop locals, and/or
 - look for local innovative solutions.

Lovett/Falloon

Carried

7 Elected members' remuneration

That Council receives the Remuneration Authority's correspondence of 22 April 2020.

McMillan/Rawlinson

8 Financial variance report

That the March 2020 variance report be received.

Falloon/Cameron

Carried

9 Covid-19 lockdown update

The Chief Executive reported that moving to Level 3 has allowed staff in the Open Spaces team to return to work. Library and Museum staff have also returned to some degree of work but the buildings remain closed to the public.

The administration office remains closed until Level 2 restrictions are put in place. The safe systems approach will continue in Levels 3 and 2.

Redeployment of staff continues with staff made available to the government agencies involved in the welfare response and social recovery. The 0800 number is still being manned by call centre staff.

The Mid Canterbury 'Open for Business' website is off to a very good start with over 100 businesses registered as of yesterday.

Construction activity is underway with work resuming on the CBD upgrade and River Crossing projects as well as water maintenance and roading.

Business transacted with the public excluded - 10am

That the public be excluded from the following parts of the proceedings of this meeting, namely – the general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48 (1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Item No	General subject of each matter to be considered:	In accordance with Section 48(1) of the Act, the reason for passing this resolution in relation to each matter:		
10	Confirmation of minutes 23/04/20	Sections 7(2)(h) & (a)	Commercial activities Protection of privacy natural persons	
11	Library & Civic Centre PCG 20/04/20	Section 7(2)(h)	Commercial activities	
12	Land Purchase	Section 7(2)(h)	Commercial activities	
13	Community Grants 2020-21	Section 7(2)(h)	Commercial activities	
14	Sport NZ Rural Travel Fund 2019-20	Section 7(2)(h)	Commercial activities	

McMillan/Cameron

Carried

The Committee adjourned from 10am to 10.08am.

Business transacted with the public excluded now in open meeting

• Allocation of Sport NZ Rural Travel Fund 2019-20

That Council allocates **\$13,000** in Sport NZ Rural Travel Fund funding for 2019/20, as per the following table.

Sporting group	Team	Grant
Ashburton Celtic Rugby	Football teams	\$1,785
Football Club		
Ashburton College	Basketball teams	\$1,925
Ashburton College Cricket	Cricket teams	\$830
Club		
Ashburton College	Boys 1 st XI hockey team	\$570
Ashburton College	Netball teams	\$850
Ashburton College	AshColl / Mt Hutt Combined Girls' Rugby 1st XI	\$945
Ashburton College	AshHutt Boys' U15 Rugby	\$465
Methven Hockey Club	Hockey teams	\$1,800
Mid Canterbury Hockey	Allenton, Tinwald & Wakanui hockey teams	\$1,325

Mount Hutt College Rakaia Hockey Club	Basketball, Rippa Rugby Hockey teams	\$900 \$685
nakala Hockey Club	,	\$13,000

Falloon/Letham

Carried

The meeting concluded at 12.06pm.

COVID-19 Response Committee

7 May 2020



8. COVID-19 Response Committee – 7/05/20

Minutes of the COVID-19 Response Committee meeting held on Thursday 7 May 2020, commencing at 9.30am, via Zoom.

Present

His Worship the Mayor, Neil Brown; Councillors Rodger Letham, Lynette Lovett, Angus McKay, Liz McMillan, Diane Rawlinson and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Sarah Mosley (Manager People & Capability), Paul Brake (GM Business Support), Neil McCann (GM Infrastructure Services), Bevan Rickerby (Economic Development Manager), Ruben Garcia (Communications Manager).

Governance support: Aisling O'Reilly (Zoom co-ordination) and Phillipa Clark (Minutes).

1 Apologies

Cr Diane Rawlinson (lateness)

Sustained

2 Extraordinary Business

That pursuant to Section 46A(7) of the Local Government Official Information and Meetings Act 1987 the following item be introduced as extraordinary business:

• Youth Council

Cameron/Falloon

Carried

3 Declarations of Interest

Nil.

4 Confirmation of Minutes

That the minutes of the COVID-19 Response Committee meeting held on 30 April 2020, be taken as read and confirmed.

Letham/Cameron

Carried

5 Terms of Reference – Covid-19 Economic Recovery Advisory Group

Bevan Rickerby reported there has been good response from the local business community with representation confirmed for all but one area. It is anticipated that a rep from the agriculture business sector will be soon known.

The advisory group's first meeting is scheduled for Wednesday 13 May.

Cr Rawlinson joined the meeting at 9.34am.

That the Terms of Reference for the Covid-19 Economic Recovery Advisory Group be adopted.

McKay/Braam

6 Draft Government Policy Statement and Draft NZ Rail Plan

That this matter be uplifted for discussion from the 23/04/20 Committee meeting.

Cameron/Braam

Carried

The Mayor referred to the submissions prepared by the Transport Officers Group, on behalf of the Regional Transport Committee. Additional comment from Ashburton District Council will be captured when the Mayor presents to the Regional Transport Committee for sign-off on 11 May –

Ashburton District Council is comfortable supporting the Regional Transport Committee's submission to the draft Government Policy Statement on Land Transport and the New Zealand Rail Plan, but is seeking that the following context is included. Outside of Christchurch, Canterbury is undoubtedly a 'food bowl' economy for New Zealand and internationally. The contribution to the regional economy by the agriculture and food production sector is significant.

As such, the submission to government needs to express the rural concern that the shift of focus to urban rail projects must not come at the expense of maintaining the current local road networks. Given the importance of transport to move rurally produced good to markets, consideration should be given to investing in rail to transport freight and goods around New Zealand, rather than just focusing on urban rail for urban residents.

That Council endorses the proposed regional submissions to the draft Government Policy Statement on Land Transport and the NZ Rail Plan with additional comment to be presented by the Mayor at the Regional Transport Committee meeting on 11 May 2020.

Rawlinson/Braam

Carried

7 ADC Treasury (Bancorp) Report

That the March 2020 Bancorp report be received.

Falloon/Cameron

Carried

Extraordinary Business

Youth Council

Cr Lovett reported that the Youth Council met yesterday and agreed to a programme of social media posts that will take place during Youth Week (9-17 May). The posts will include a focus on mental and physical well-being and adapting to change.

Youth Councillors are continuing to plan for Bite Nite and the Mountain Festival at ATEC. They are also planning to promote the Ashburton domain development plan and speed limit review consultation documents to College students to encourage their feedback.

That the Youth Council update be received.

Lovett/Cameron

Carried

Social recovery

The Mayor asked whether Council has an ongoing role in the community's social recovery post-Covid and if any thought has been given to establishing a social well-being advisory group.

The Chief Executive confirmed this is a focus for a number of agencies and local government; there has been some debate around whether it should be through civil defence (short-term), controlled from Wellington, or managed at a regional or district level. There is no clarity yet on what the overlaying structure would be.

Cr McMillan suggested the possibility of Safe Communities filling the role of co-ordinating a local response which would avoid the need to create another group.

It was agreed that a report will be provided to the Committee on 14 May, to consider whether Council has an ongoing role in community welfare and how this could be managed.

Business transacted with the public excluded - 10am

That the public be excluded from the following parts of the proceedings of this meeting, namely – the general subject of each matter to be considered while the public is excluded, the reason for passing this resolution in relation to each matter, and the specific grounds under Section 48 (1) of the Local Government Official Information and Meetings Act 1987 for the passing of this resolution are as follows:

Item No	General subject of each matter to be considered:	In accordance with Section 48(1) of the Act, the reason for passing this resolution in relation to each matter:	
8	Confirmation of minutes 30/04/20	Sections 7(2)(h)	Commercial activities

Mayor/Cameron

Carried

There being no resolutions passed the Committee resumed in open meeting and concluded at 10.04am.

COVID-19 Response Committee

14 May 2020



9. COVID-19 Response Committee – 14/05/20

Minutes of the COVID-19 Response Committee meeting held on Thursday 14 May 2020, commencing at 9.30am, via Zoom.

Present

His Worship the Mayor, Neil Brown; Councillors Leen Braam, Carolyn Cameron, John Falloon, Lynette Lovett, Angus McKay, Liz McMillan and Stuart Wilson.

In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Sarah Mosley (Manager People & Capability), Paul Brake (GM Business Support), Neil McCann (GM Infrastructure Services), Bevan Rickerby (Economic Development Manager), Ruben Garcia (Communications Manager), Andy Guthrie (Assets Manager).

Governance support: Aisling O'Reilly (Zoom co-ordination) and Carol McAtamney (Minutes).

1 Apologies

Councillors Rodger Letham and Diane Rawlinson

Sustained

2 Extraordinary Business

Nil.

3 Declarations of Interest

Nil.

4 Confirmation of Minutes

That the minutes of the COVID-19 Response Committee meeting held on 7 May 2020, be taken as read and confirmed.

Cameron/Lovett

Carried

5 Ashburton Water Zone Committee 2019 Annual Report

Bill Thomas joined the meeting at 9.35am and worked through the Ashburton Water Zone Committee 2019 Annual report.

That the Ashburton Water Zone Committee 2019 Annual Report be received.

Lovett/McKay

Carried

6 Covid-19 Social Recovery Advisory Group

A report was prepared to consider whether there was a need for Council to establish a community social recovery advisory group following the effects Covid-19 has had on the district.

The Chief Executive advised that following investigations it was considered that the existence of Safer Communities provides support in this area.

1. That Council:

1.1 Receives the report

- 1.2 **Acknowledges** that Council's Civil Defence welfare response currently ends 90 days after the emergency is declared over, although is subject to Government review and associated uncertainty.
- 1.3 **Acknowledges** the existence and capability of Safe Communities, and subject to close liaison and communication with Safe Communities, does not establish a separate Social Recovery Advisory Group.
- 1.4 Monitors the situation in terms of the social recovery needs of the Ashburton District arising from Covid-19 via a strong connection to Safe Communities, and has an open mind to altering the manner it supports the social recovery of the District in the future, subject to a specific decision of Council to do so.

McMillan/Falloon

Carried

7 LGNZ Three Year Business Plan 2020

That Local Government New Zealand Business Plan 2020/21 - 2022/23 be received.

McKay/Cameron

Carried

The meeting concluded at 10.00am.

COVID-19 Response Committee

18 May 2020



10. COVID-19 Response Committee – 18/05/20

ITEM WITHDRAWN FROM THIS AGENDA



11. Dog Control Services – fees and charges for registration period 1/07/20 to 30/06/21

Author Rick Catchpowle, Environmental Monitoring Manager
GM Responsible Jane Donaldson, GM Strategy and Compliance

Summary

• The purpose of this report is to recommend that the proposed dog registration and control fees and charges be accepted and set for the period 1 July 2020 to 30 June 2021.

Recommendations

- 1. That Council adopts the dog registration and control fees and charges for 2020/21 as set out in Appendix 1.
- **2.** That the dog registration and control fees and charges for 2020/21 are publically notified.

Appendices

Appendix 1: Proposed fees and charges 2020/21

Background

- 1. Section 37 of the Dog Control Act 1996 requires Territorial Authorities to prescribe reasonable dog registration and control fees plus associated penalties for the registration year.
- 2. TAs are also required, at least once during the month preceding the start of the registration year on 1 July, to publically notify in a newspaper circulating in its district, the dog control fees fixed for the registration year. A decision on the fees is therefore required ahead of Council's adoption of the Annual Plan.
- 3. While TAs are required to set fees for the registration year, staff have been mindful of the financial impact Covid 19 has had, and will continue to have on dog owners, and therefore recommend that the dog control fees for 2020/21 are only increased by 2.2%, as previously agreed at the budget workshops in February 2020.
- 4. As further agreed at the budget workshops, it is recommended that the 2.2% increase is not applied to the fee for microchipping, to help provide an incentive for dog owners to ensure their dogs are microchipped as required.
- 5. The Impounding Act 1955 does not require TAs to prescribe fees and charges for stock impoundings in the same manner as the Dog Control Act 1955. Stock control fees are therefore not subject to this report but, as also discussed at the budget workshops, have been recommended for an increase in Council's overall fees and charges for 2020/21 to better reflect the work involved with stock control and bring Council fees more in line with neighbouring authorities.

Options analysis

Option 1 - Maintain the Status Quo

6. Council could decide to leave the dog registration fees at the 2019-20 levels. This would impact on revenue for the activity and would breach Council's Revenue and Finance Policy. It is also at odds with a previous Council direction to increase all fees and charges by 2.2% annually. This is not the recommended option.

Option 2 - Increase the 2020/21 Dog Control fees

7. This is the recommended option. This would see Council increase the dog fees for 2020/21 by 2.2%, apart from micro-chipping fees, as per the discussion with Council through the budget workshops in February 2020. The proposed dog fees are attached in Appendix 1 of this document.

Legal/policy implications

- 8. The Dog Control Act 1996 requires TAs to prescribe reasonable dog registration and control fees plus associated penalties for each registration year, and to publically notify those fees and charges set.
- 9. Given the statutory requirement to set dog control fees and charges it is likely that requirements to register a dog could be challenged and any associated penalties could be equally disputed.

Financial implications

10. By not setting dog control fees the loss of dog control income could be substantial and would impact on rates. This would be in breach of Council's Revenue and Finance Policy which determines how each activity and service is funded.

Significance and engagement assessment

Requirement	Explanation
Is the matter considered significant?	No
Level of significance	Low – Not significant
Level of <i>engagement</i> selected	Inform
Rationale for selecting level of engagement	Council will notify the community of the 2020/21 dog control fees using typical media channels.
Reviewed by Strategy & Policy	Toni Durham: Strategy and Policy Manager

Appendix 1: Proposed Fees and Charges:

Fees and Charges 2020/21

Animal control

Dog control fees are charged under the Dog Control Act 1996.

• Stock control fees are charged separately under the Impounding Act 1955

		1 July 2019 - 30 June 2020	1 July 2020 - 30 June 2021
21.1	Dog registration fees		
	Rural dogs*		
	Rural (per 1 st and 2 nd dog)	\$54.00	\$55.00
	Rural (per subsequent dog)	\$27.00	\$28.00
	Late registration penalty fee – rural	\$27.00	\$28.00
	Menacing dog – rural	\$54.00	\$55.00
	Dangerous dog – rural	\$81.00	\$83.00
	Urban dogs		
	Urban un-neutered dog	\$83.00	\$85.00
	Urban de-sexed dog	\$54.00	\$55.00
	Urban de-sexed dog fee reductions will only be given at the commencement of the registration year and upon receipt of a veterinarian's certificate.		
	Late registration penalty fee – urban	\$41.00	\$42.00
	Menacing dog – urban	\$83.00	\$85.00
	Dangerous dog – urban	\$124.00	\$127.00
	Disability assist dogs	Free	Free
	Responsible dog owners (per dog)	\$49.00	\$50.00
	Penalty fee for late registration of urban desexed dogs	\$27.00	\$28.00
	Licence to keep three or more dogs (urban)	\$46.00	\$47.00

Renewal of licence to keep three or more dogs	\$24.00	\$25.00
Micro-chip fee per dog ^(H)	\$16.00	\$16.00

Dog owners are advised that the fees set out above become due for payment on 1 July each year.

^{*} Rural fees apply to all dogs that are kept on properties within the Rural A, B & C Zones of the Ashburton District Plan. For all other zones the urban dog registration fee will apply.

21.2	Impounding fees - dogs		
	First offence	\$82.00	\$84.00
	Second or more offence (per offence)	\$204.00	\$208.00
	Microchip fee ^(H)	\$16.00	\$16.00
	Daily sustenance fee – charged on impound and every 24 hours thereafter	\$16.00	\$16.00
21.3	Impounding fees – stock (Impounding Act 1955)		
	Stock call-out fee ^(H)	\$54.00	\$120.00
	Impounding fee per head (when stock have to be transported to alternative area for impounding)	\$54.00	\$100.00
	Daily sustenance fee	At cost	At cost

Council

21 May 2020



12. IANZ Accreditation Audit

Author Michael Wong, Building Services Manager
Activity Manager Michael Wong, Building Services Manager

Group Manager responsible Jane Donaldson, Group Manager Strategy & Compliance

Summary

Council had its bi-annual accreditation assessment audit from 11 February to 14
 February 2020. International Accreditation New Zealand (IANZ) identified twenty
 general non-compliances that Council has to clear prior to its accreditation
 certificate being renewed. Council has until 2 June 2020 to achieve this.

Recommendation

- **1. That** Council receives the IANZ report.
- 2. That Council be notified when the non-compliances are cleared by IANZ.

Appendices

Appendix 1: IANZ assessment report

Background

The Process/History of Accreditation

- 1. From 31 March 2009, only registered Building Consent Authorities (BCAs) have been permitted to perform building consenting and certifying functions in terms of the Building Act 2004.
- 2. The Ministry for Business, Innovation and Employment (MBIE) has published regulations and criteria for accrediting Building Consent Authorities. IANZ is currently contracted by MBIE to undertake the assessments of Building Consent Authorities against these criteria for registration by MBIE.
- 3. The Building (Accreditation of Building Consent Authorities) Regulations 2006 require Building Consent Authorities to have appropriate policies, systems and procedures in writing that record how it ensures that it implements effective policies, procedures and systems. They also require each BCAs to record the key decisions it makes, the reasons for them, and the outcomes and actions of those decisions.
- 4. The assessment audit is carried out every two years to check compliance against the Regulations.
- 5. Following the assessment audit, a report is provided to Council with any non-compliances that need to be completed prior to accreditation being renewed for a further two year period. Failure to answer the non-compliances satisfactorily may result in Council losing its accreditation.
- 6. In July 2017 there were some new regulations introduced and the format of the assessment was changed to a more stringent procedure. Corrective action requests became serious or general non-compliances.

The 2020 Accreditation Assessment

7. The assessment report (attached) shows we received no 'serious' non-compliances (1 last time), 20 'general' non-compliances (21 last time), 2 recommendations (4 last time) and 2 advisory notes (0 last time). Like the last assessment, there were no technical non-compliances with all of the non-compliances relating to administrative matters. Disappointingly one of the non-compliances related to staff qualifications – this part of the regulations has changed since the last assessment where all staff complied but now three are deemed to no longer hold an appropriate qualification which they now have to achieve. To date, we have submitted 13 of the 20 non-compliance responses and the final seven responses to be submitted by 25 May.

Legal/policy implications

Building Act 2004

8. The following sections of the Building Act 2004 relate to the Council as a Building Consent Authority.

Section 212 Territorial authority must act as a building consent authority for its district

http://www.legislation.govt.nz/act/public/2004/0072/latest/DLM307853.html?searc h=sw_096be8ed81969f68_accredit_25_se&p=1

Section 215 Territorial authority must gain accreditation and be registered http://www.legislation.govt.nz/act/public/2004/0072/latest/DLM307858.html?searc h=sw_096be8ed81969f68_accredit_25_se&p=1

Section 251 Criteria for accreditation

http://www.legislation.govt.nz/act/public/2004/0072/latest/DLM308217.html?searc h=sw_096be8ed81969f68_accredit_25_se&p=1

Section 254 Revocation of accreditation

http://www.legislation.govt.nz/act/public/2004/0072/latest/DLM308221.html?searc h=sw_096be8ed81969f68_accredit_25_se&p=1

Financial implications

- 9. Accreditation assessments: the building services team budgets are set every two years at approximately \$24,000 for the assessment to be undertaken. This expenditure is offset through a BCA accreditation levy collected on building consents at a rate of \$0.50 per \$1,000 value of consented works over \$20,000.
- 10. Non compliances: the non-compliance received for having three staff not holding a suitable diploma or degree will be paid for out of the building services team training budget over the next three years.
- 11. Accreditation revoked: The financial implications to Council would be the costs of having neighbouring councils provide supervision for every facet of the Building Consent Authority functions until such time that our accreditation is renewed.

Significance and engagement assessment

12. This report is not considered significant and is of low significance. This will only become a significant matter if Council fails to renew its accreditation.

Ashburton District Council 11 to 14 February 2020



BUILDING CONSENT AUTHORITY ACCREDITATION ASSESSMENT REPORT

ASHBURTON DISTRICT COUNCIL

Ashburton District Council 11 to 14 February 2020

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INTRODUCTION

This report relates to the accreditation assessment of the Ashburton District Council (ADC) Building Consent Authority (BCA) which took place during February 2020 to determine compliance with the requirements of the *Building (Accreditation of Building Consent Authorities) Regulations 2006* (the Regulations).

This report is based on the document review, witnessing of activities and interviews with the BCA's employees and contractors undertaken during the accreditation assessment.

A copy of this report, and subsequent information regarding progress towards clearance of non-compliance/s, will be provided to the Ministry of Business, Innovation and Employment (MBIE) in accordance with International Accreditation New Zealand's (IANZ) contractual obligations. This report may also be made publicly available by the BCA as long as this is not done in a way that misrepresents the content within. It may also be released under the Local Government Meetings and Official Information Act 1987 consistent with any ground for withholding that might be applicable.

ACCREDITATION FEEDBACK AND CONTINUING ACCREDITATION

Accreditation is a statement, by IANZ, that your organisation complies with the Regulations and MBIE BCA accreditation scheme guidance documents (as relevant). Where non-compliance with the Regulations has been identified, the Act requires that it must be addressed.

This accreditation assessment found that the BCA was non-compliant with a number of accreditation requirements as detailed below. The non-compliances identified must be addressed before accreditation is continued.

Summary of the non-compliances identified during the assessment

Action Plan: Your non-compliances with the Regulations have been summarised and recorded in detail in this report. Please complete the Record of Non-compliance table/s detailing your proposed corrective actions and the evidence that will be provided, and forward a copy to IANZ. This plan of action must be provided to IANZ by 1/04/2020. for IANZ review and acceptance.

Evidence of addressing non-compliances: Evidence, as described in your action plan, must be supplied to IANZ to demonstrate that you have addressed your non-compliances. All non-compliances must be finally addressed and cleared by 2/06/2020. To maintain accreditation you must provide evidence of the actions taken to clear non-compliance to IANZ within the required timeframe. Please allow at least 10 working days for IANZ to respond to any submitted material and allow sufficient time after submission of your evidence in case further evidence is required.

If you do not agree with the non-compliances identified, or if you need further time to address non-compliances, please contact the Lead Assessor as soon as possible. Where you are seeking an extension to an agreed timeframe to address a non-compliance, your Chief Executive is required to make a formal request for an extension of the timeframe. These will only be granted for unpredictable and unmanageable reasons.

If you have a complaint about the assessment process, please refer the BCA Accreditation disagreements guidance which can be found here.

Summary of the good practice and performance identified during the assessment

This accreditation assessment found the following aspects of the BCA's operations of particular note as good practice and/or performance which should be maintained:

- The BCA's systems were well structured and generally well implemented
- The BCA's staff were working well as a team, and were open and communicative

NEXT ACCREDITATION ASSESSMENT

Unless your BCA undergoes a significant change, requiring some form of interim assessment, or the BCA is unable to clear the identified non-compliances within the agreed timeframe, the next assessment of the BCA is planned for February 2022. You will be formally notified of your next assessment six weeks prior to its planned date.

ASSESSMENT SUMMARY

ORGANISATION DET	TAILS							
Organisation: Ashburton District Council								
Address for service:	5 Bar	ing Square West, Ashb	urton, 77	740				
Client Number:			Accred	Accreditation Number:		64	64	
Chief Executive:			Hamiso	ch Riac	h	<u>'</u>		
Chief Executive Conta	act Detai	ls:	Hamiso	ch.riach	@adc.govt.r	<u>1Z</u>		
BCA Responsible Mar	nager:		Kate G	reen	_			
BCA Responsible Mar		ontact Details:	kate.gr	een@a	ıdc.govt.nz			
BCA Authorised Repr	_		Michae					
BCA Authorised Repr			Michae	l.wong	@adc.govt.n	Z		
BCA Quality Manager			Michae					
BCA Quality Manager		: Details:	Michae	l.wong	@adc.govt.n	Z		
Number of BCA FTEs		Technical	8		dmin support		4	
Total FTEs should = technic	cal FTEs	Vacancies (Technical)	0		acancies (Adn	nin)	0	
+ admin FTEs + vacancies BCA Activity during the	ne previ	•			Building C			
= = = = = = = = = = = = = = = = = = =			R1	532	R2	17	R3	13
			C1	66	C2	3	C3	2
			CCCs	00	102	<u> </u>	901	
			New compliance schedules 66					
			BCA Notices to Fix 20					
ASSESSMENT TEAM				011000				
Assessment Date:			11 February 2020 to 14 February 2020					
Lead Assessor:			Peter Wakefield					
Lead Assessor Conta	ct Detail	s:	pwakef	ield@ia	anz.govt.nz			
Technical Experts:			Phil Judge					
MBIE observer/s:			None					
ASSESSMENT FINDI	NGS							
Total # of "corious" m		l'anao.	This assessment:		Last a	Last assessment:		
Total # of "serious" no			0			•		
Total # of "general" no			20			21		
Total # of non-compliances outstanding:		16			14			
Recommendations:		2			4			
Advisory notes:		2 0						
Date clearance plan required from BCA:		1 April 2020 2 June 2020						
Date non-compliances must cleared: NEXT ASSESSMENT		2 June	2020					
		ent type:	Full ace	sessme	ent			
Recommended next assessment type: Recommended next assessment date:		Full assessment February 2022						
			l Ebiua	1 y 2022	<u>-</u>			
IANZ REPORT PREP	ARATIC	IANZ REPORT PREPARATION Prepared by: Peter Wakefield			_			
			Signatu	re:	Makefreli),		
	akefield		Signatu Signatu	re:	Wully)		
Prepared by: Peter Wa	akefield • Woolla	rd	Signatu Signatu 24 Feb	re:),		

ASSESSMENT OBSERVATIONS

REGULATION 6A NOTIFICATION REQUIREMENTS

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	Yes
Number of recommendations:	1
Recommendation number/s:	R1
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Procedures address requirements and had been effectively implemented.

The web page link for Regulation 6A in the BCA's system currently goes to a header page and not directly to the correct section. The BCA is recommended to amend the link so that it goes directly to the correct section of the Building Performance web site. **See Recommendation R1.**

REGULATION 7 PERFORMING BUILDING CONTROL FUNCTIONS

Regulation 7(2)(a): providing consumer information

Non-compliance? Y/N	Yes – Resolved on-site
Non-compliance number/s:	GNC 1
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA's documented consumer information generally addressed requirements, but was not correct in the following cases:

- 1) The consumer information provided indicated that the processing clock would only start once all requested information was correct. This was not accurate as all information needs to supplied, not necessarily correct.
- 2) The consumer information indicated that the Form 5 statement on construction, alteration, demolition or removal not being in breach of any other Act was a condition of the consent which was not correct.

The above issues were raised as **GNC 1 which were resolved on-site** with amended consumer information.

Regulation 7(2)(b)-(c), and 7(2)(d)(i): receiving, checking and recording applications

Non-compliance? Y/N	Yes – Resolved on-site
Non-compliance number/s:	GNC 2
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had generally appropriate procedures for receiving, checking and recording applications.

However, the BCA's Form 2 for Solid Fuel Heaters did not comply with the Forms Regulations. Form 2 was not stated on it. This was raised as **GNC 2 which was resolved on-site** with a revised form.

Regulations 7(2)(d)(ii): assessing applications

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had a suitably documented procedure for assessing applications. This was appropriately implemented.

Regulations 7(2)(d)(iii): allocating applications

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 3
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had an appropriate procedure for allocation of work. However, the BCA did not always categorise buildings correctly. **See GNC 3.**

Regulation 7(2)(d)(iv): processing building consent applications

Non-compliance? Y/N	Yes – Partly resolved on-site, see record of GNC for details
Non-compliance number/s:	GNC 4
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had a documented procedure for processing of building consents. RFIs were clearly communicated, and building consents were processed within required timeframes.

A number of issues were identified:

- 1) The BCA was not adequately recording the consideration/acceptance of proposed performance standards for specified systems, along with their corresponding inspection, maintenance and reporting requirements, when processing applications. **See GNC 4.**
- 2) The BCA's documented procedure did not cover Section 116A subdivision of a building or part of a building **See GNC 4.**
- 3) The BCA's documented procedure (BC2) contained incorrect wording in relation to the issuing of the compliance schedule with the Building Consent rather than the CCC. **See GNC 4.**
- 4) The BCA's waivers and modifications procedure only discussed B2 Durability but no other applicable clauses. **This part of GNC 4 was resolved on-site** with a revised procedure.
- 5) The BCA's documented procedure was not clear in relation to what conditions could be put on a Building Consent, e.g. Sections 67,72,75,90 and 113. **This part of GNC 4 was resolved onsite** with a revised procedure.

Regulation 7(2)(d)(v): granting and issuing consents

Non-compliance? Y/N	Yes – Partly resolved on-site, see record of GNC for details
Non-compliance number/s:	GNC 5
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Compliance with Form 5

The BCA's documented systems contained a number of inconsistencies or erroneous requirements, namely:

- 1) The documented procedure (BC3) did not require performance standards to be recorded on building consents containing compliance schedules (New and amended) **See GNC 5.**
- 2) The BCA's Form 5 did not align with the Forms Regulations in relation to "A compliance schedule is required", the BCA's current statement on the form indicates that "the compliance schedule is adequate". **See GNC 5.**
- 3) Form 5's issued (Implementation) sometimes did not include specified systems or their performance standards. **See GNC 5.**
- 4) Section 39 for Heritage buildings was shown as a condition when it should be a notification only. **This part of GNC 5 was resolved on-site** with a revision of the BCA's procedure.

Lapsing

The BCA's documented procedure and implementation were appropriate.

Compliance with statutory timeframes

Compliance with the building consent processing timeframes were recorded. The BCA was seen to substantially meet statutory timeframes.

Regulation 7(2)(e): planning, performing and managing inspections

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Inspections were planned as part of processing.

Site visits were undertaken during the assessment to observe building inspections being carried out, with the IANZ Technical Expert concluding that the inspections had been completed competently. Inspection records were being well maintained and to a good level of coverage of the inspection observations and decisions.

Regulation 7(2)(f): code compliance certificates, compliance schedules and notices to fix

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 6
Opportunities for improvement? Y/N	Yes
Number of recommendations:	1
Recommendation number/s:	R2
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Application for a code compliance certificate

The BCA's documented procedure (BI4) contained a number of inconsistencies or erroneous requirements, namely:

- Procedure refers to repealed Section 92(3),
- Procedure incorrectly requires all documentation to be present when Section 92 only requires Form 6 together with Records of Work and Energy Certificate if appropriate,
- Starting of processing clock on receipt of a complete application not clearly stated and
- Not starting the clock until a final inspection has been carried out. See GNC 6.

24 month CCC decision

Procedures addressed requirements. The BCA had been making the decision to issue/not issue CCC (within 20 working days) at 24 months where there had been no application for CCC.

Compliance with statutory timeframes

CCC processing within the 20 day clock had met statutory requirements.

Compliance schedules

A number of issues relating to Compliance Schedules were noted:

- Compliance Schedules did not always describe the location details for specified system elements. See GNC 6.
- Incorrect performance standards were sometimes being referenced. E.g. C/AS1, superseded versions of standards, non-existent standards, or indicating an acceptable solution as the building code. **See GNC 6.**
- Performance standards were not always specifically defined versions were not being stated.
 See GNC 6.

The BCA is recommended to review and amend its process for numbering page numbers for attached documentation to compliance schedules so that all pages fall within a stated page number range for the entire document. This is to ensure that IQPs always have the entire document. **See Recommendation R2.**

Notices to fix

The BCA had documented an appropriate procedure for issue of Notices to Fix (NTF).

NTF forms issued met the requirements of the Forms Regulations.

Regulation 7(2)(g): customer inquiries

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented its procedure for management of enquiries. Implementation of this procedure appeared to have been appropriate.

Regulation 7(2)(h): customer complaints

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Procedures for complaint receipt, recording and management were appropriate. Complaints had been recorded and were well managed.

REGULATION 8 ENSURING ENOUGH EMPLOYEES AND CONTRACTORS

Regulation 8(1): forecasting workflow

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had undertaken a review of the volumes of work carried out, together with any known pressures. It had also made a forecast of upcoming consenting, inspection and compliance work. Procedures for forecasting workflow were appropriate and effectively implemented.

Regulation 8(2): identifying and addressing capacity and capability needs

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had an appropriate documented procedure to consider its capacity and capability. The BCA had undertaken an annual analysis process to consider its capacity and capability, and to determine how to address any identified gaps. The BCA employed a contractor to assist the BCA in processing capability.

Compliance with the building consent, inspection and CCC timeframes were recorded. The BCA was seen to substantially meet statutory timeframes.

REGULATION 9 ALLOCATING WORK

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 7
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had not always correctly implemented its processes for allocation in the following cases:

- 1) Work had been allocated to a BCO without appropriate competency with no records of supervision being kept. **See GNC 7.**
- 2) Examples of Building Consent applications being incorrectly categorised were noted, which meant that the assigned BCO was not always competent. **See GNC 7.**

REGULATION 10 ESTABLISHING AND ASSESSING COMPETENCY OF EMPLOYEES

Regulation 10(1) and (3): assessing prospective employees

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented an appropriate procedure for assessing the competence of prospective employees.

Regulation 10(2) and (3): assessing employees performing building control functions

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNCs 8 to 13
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

Competency assessments were seen to have been completed, with records maintained.

The BCA's Competence Assessments did not always refer to actual examples of competency that were within the past 12 months for each building category of competency claimed. **See GNCs 8 to 13**.

REGULATION 11 TRAINING EMPLOYEES DOING A TECHNICAL JOB

Regulation 11(1) and (2)(a)-(d),(f) and (g): the training system

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented procedures for the planning of training and the monitoring of training received.

Training needs had been reviewed and training plans updated to reflect training needs identified. Training had been given as planned, or rescheduled when necessary.

The implementation and uptake of training was monitored through a variety of methods, including observation, interview and assessing examples of work subsequent to the training.

Training records had been maintained.

Regulation 11(2)(e): supervising employees doing a technical job under training

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 14
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had a documented system for supervision of employees.

The BCA did not always ensure that supervision records were maintained. See GNC 14.

REGULATION 12 CHOOSING AND USING CONTRACTORS

No
-
No
0
-
0
-

Observations and comments, including good practice and performance

The BCA had documented appropriate procedures for choosing and using contractors.

A contract agreement was in place for the contractor being used. The agreement included the scope of work to be undertaken, requirements for adhering to a quality management system, actions to be taken in the event of unsatisfactory performance and performance measuring processes.

REGULATION 13 ENSURING TECHNICAL LEADERSHIP

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

13(a) Identifying competency of individuals to be Technical Leaders

Procedures addressed all requirements. Technical leadership positions were identified on the BCA's Organisational Capability procedure (CA8) for both processing and inspections. These positions were consistent with the outcomes of the competency assessments. Implementation of procedures was effective.

13(b) Granting Technical Leaders powers and authorities.

Procedures addressed requirements and were effectively implemented.

REGULATION 14 ENSURING NECESSARY (TECHNICAL) RESOURCES

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 15
Opportunities for improvement? Y/N	Yes
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	1
Advisory note number/s:	A1

Observations and comments, including good practice and performance

Procedures for ensuring necessary technical resources were generally appropriate and well implemented. Facilities and equipment had been maintained. Calibration records indicated that measuring equipment such as thermometers and moisture meters had been calibrated as scheduled.

However, the BCA had not always correctly implemented its documented procedure for the calibration of measuring equipment such as moisture meters. E.g. The procedure AD3 calls for an acceptance tolerance of 2%, however several meters were outside of the stated tolerance but still accepted for use. **See GNC 15.**

The BCA is advised to review its acceptance tolerance for thermometers to a plus or minus one degree Celsius, bearing in mind the BRANZ Plumbing and Drainage guide on time to scalding under hot water. **See Advisory Note A1.**

REGULATION 15 KEEPING ORGANISATIONAL RECORDS

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had recorded their structure and lines of accountability on an organisational chart. Roles and responsibilities were recorded in position descriptions.

Powers and authorities were appropriately recorded for all building functions in the ADC Delegations Register.

REGULATION 16 FILING APPLICATIONS FOR BUILDING CONSENT

Non-compliance? Y/N	Yes – Resolved on-site
Non-compliance number/s:	GNC 16
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented its procedure for allocating each application and assigning it a unique number.

The BCA had not documented the requirement to ensure that all of the following information was to be stored on a Building Consent file. E.g. Statutory declarations provided by an Owner Builder, BWoFs, any Orders issued by a District Court under Section 126 of the Act, records of information from Statutory Authority on Land or Building received by the BCA, details of Levies collected under Section 53 of the Act, and summary of complaints laid in relation to the building and BCA's response. This was raised as **GNC 16 and was resolved on-site** with an amended procedure.

A number of file records were reviewed and found to contain appropriate information.

Information was retained and managed securely on the ADC information technology systems.

REGULATION 17 ASSURING QUALITY

Regulations 17(1) and (2)(a): A quality assurance system that covers management and operations

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had a well written quality system that covered its management and operations. It was made available to all BCA staff electronically.

A number of non-compliances with the MBIE checklist and guidance were noted. These are detailed elsewhere within this report. Several minor changes were made to the procedures during the assessment. These changes are recorded under the individual regulations as General Non-Conformances which have been resolved on-site during the assessment.

Regulation 17(2)(b) and (3): A policy on quality and a quality manager

Non-compliance? Y/N	Yes – Resolved on-site
Non-compliance number/s:	GNC 17
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had a documented Quality Policy which included quality objectives and quality performance indicators of the BCA functions at a high level.

The BCA's Quality Policy did not include a commitment to continuous improvement. This was raised as **GNC 17** and was **resolved on-site** with a revision of the BCA's Quality Policy.

The BCA had a Quality Manager who was named on the BCA's Quality System and Record Keeping procedure QA1.

Regulation 17(2)(d) and 17(5): Management reporting and review, including of the quality system

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA undertook regular meetings in the form of Monthly Meetings and Annual Strategic Management Reviews. Minutes of these meetings were kept by the BCA.

An annual BCA Planning exercise had been carried out, in June 2019. Implementation of management reporting, review and records appeared to be appropriate.

Regulation 17(4): Compliance with a quality assurance system

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA used a number of measures to ensure compliance with its quality system, such as in process checking, internal audit and management reviews.

The BCA communicated about its quality system to its employees and contractors.

The measures that the BCA used to ensure compliance with the quality system were found to be appropriate.

Regulation 17(2)(c): Ensuring operation within any scope of accreditation

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-
Observations and comments, including good practice and performance	
Not applicable to a BCA that is also a Territorial Authority.	

Regulation 17(2)(e) Supporting continuous improvement

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	Yes
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	1
Advisory note number/s:	A2

Observations and comments, including good practice and performance

The organisation had documented an appropriate procedure for supporting continuous improvement of the organisation's performance. Continuous improvement (CI) items were recorded in a Continuous Improvement Register.

Implementation of CI actions and CI records was generally appropriate.

The BCA is advised that it could consider maintaining track history notes on longer term Continuous Improvement records. **See Advisory Note A2.**

Regulation 17(2) (h): Undertaking annual audits

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 18
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA's documented procedure for internal audit was found to be appropriate.

The BCA did not always ensure that internal audits were completed for all BCA functions in each 12 month period. E.g. Regulation 11 and 16 had not been audited in 2019.

Also, internal audits of BCA processes of a technical nature had not been audited by someone with technical knowledge of the processes being audited. **See GNC 18.**

Regulation 17(2)(i): Identifying and managing conflicts of interest

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented a procedure for management of conflicts of interest (COI) which appeared to be appropriate.

Conflicts of interest had been raised by staff where necessary. These were logged onto the ADC COI Register. Records appeared to have been well maintained. Each COI was recorded, reviewed by management and the method by which the COI was to be managed was held on record.

Regulation 17(2)(j): Communicating with internal and external persons

Non-compliance? Y/N	Yes - See Record of Non-compliance for details
Non-compliance number/s:	GNC 19
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had documented procedures for communicating with internal and external persons.

The BCA's documented procedure for communicating with internal and external persons did not reflect actual current practice. **See GNC 19.**

Regulation 17(3A): Complaints about building practitioners

Non-compliance? Y/N	No
Non-compliance number/s:	-
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had developed an appropriate procedure for raising concerns regarding building practitioners and making complaints as required.

Records of issues raised about practitioners were being maintained on the BCA's THOR system.

No complaints about practitioners had been raised within the past 24 month period.

REGULATION 18 TECHNICAL QUALIFICATIONS

Non-compliance? Y/N	Yes
Non-compliance number/s:	GNC 20
Opportunities for improvement? Y/N	No
Number of recommendations:	0
Recommendation number/s:	-
Number of advisory notes:	0
Advisory note number/s:	-

Observations and comments, including good practice and performance

The BCA had developed an appropriate procedure for ensuring employees and contractors doing a technical job, held, or were working towards an appropriate qualification.

The circumstances where BCA staff were exempted from holding an appropriate qualification were clearly defined and documented. There were no BCA staff exempt from holding an appropriate qualification.

The BCA had not ensured that all staff performing building control technical functions held or were working towards an appropriate specified NZ qualification or recognised international equivalent.

See GNC 20.

Non-compliance number: GNC 3 Breach of regulatory requirement: Regulation 7(2)(d)(iii)	
Breach of requiatory requirement: Regulation 7(2)(d)(iii)	
Finding: General Non-compliance	
Finding details: The BCA did not always categorise buildings correctly BC0061/19, BC0465/19.	⁄. Е.g.
BCA Actions required: Please analyse the cause of the above finding and develop and implement an action plan to address the fi	
Please provide the action plan to IANZ for acceptance of action), along with details of the records of the evithat will be supplied to address the non-comp (Proposed evidence of implementation), by the Paction from BCA date indicated below.	dence liance
Once the action plan has been accepted and implement please provide complete evidence to demonstrate that findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Pleatlow sufficient time to ensure that the non-compliance be cleared by the Non-compliance to be cleared by	t the ease e can
IMPORTANT DATES	
Non-compliance to be cleared by: 2/06/2020	
Due by: Accepted by IANZ:	
Plan of action from BCA date: 1/04/2020 Click here to enter a date.	ate.
Evidence of implementation from BCA date: 15/05/2020 Click here to enter a date.	ate.
EVIDENCE	
Plan of action:	
To be provided by BCA	
Proposed evidence of implementation:	
To be provided by BCA	
To be provided by BCA Evidence of implementation:	
Evidence of implementation:	
Evidence of implementation:	

Non-compliance number:	GNC 4		
Breach of regulatory requirement:	Regula	ation 7(2)(d)(iv)	
Finding:	Genera	General Non-compliance	
Finding details:	A number of issues were identified:		
	1)	consideration/accepta	t adequately recording the ince of proposed performance ed systems when processing
	2)		ted procedure did not cover sion of a building or part of a
	3)	incorrect wording in	ed procedure (BC2) contained relation to the issuing of statements with the Building ne CCC.
BCA Actions required:			
	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can		
			liance to be cleared by date.
IMPORTANT DATES			
Non-compliance to be cleared by:	2/06/20	020	
	Due by	y:	Accepted by IANZ:
Plan of action from BCA date:	1/04/20	020	Click here to enter a date.
Evidence of implementation from BCA date:	15/05/2	2020	Click here to enter a date.
EVIDENCE			
Plan of action: To be provided by BCA			
10 00 p. 01. 00 00 p. 01. 0			

Proposed evidence of implementation: To be provided by BCA	
Evidence of implementation:	
Non-compliance cleared? Y/N	Choose an item.
Signed:	
Date:	Click here to enter a date.

Non-compliance number:	GNC 5	
Breach of regulatory requirement:	Regulation 7(2)(d)(v)	
Finding:	General Non-compliance	e
Finding details:		d systems contained a number of eous requirements, namely:
	standards to b	(BC3) did not require performance e recorded on building consents npliance schedules (New and
	Regulations in re required" curre	m 5 did not align with the Forms elation to "A compliance schedule is nt statement indicates that "the edule is adequate"
		sometimes did not include specified performance standards.
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding.	
	of action), along with detat will be supplied	n plan to IANZ for acceptance (Plan etails of the records of the evidence to address the non-compliance f implementation), by the Plan of indicated below.
	please provide complete findings have been addr implementation) no late implementation from E allow sufficient time to e	•
IMPORTANT DATES		
Non-compliance to be cleared by:	2/06/2020	
	Due by:	Accepted by IANZ:
Plan of action from BCA date:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date:	15/05/2020	Click here to enter a date.
EVIDENCE		
Plan of action:		
To be provided by BCA		

Proposed evidence of implementation:	
To be provided by BCA	
Evidence of implementation:	
Non-compliance cleared? Y/N	Choose an item.
Signed:	
Date:	Click here to enter a date.

Non-compliance number:	GNC 6	
Breach of regulatory requirement:	Regulation 7(2)(f)	
Finding:	General Non-compliance	
Finding details:	A number of issues relating to noted:	o Compliance Schedules were
		es did not always give the ecified system elements
	being referenced. E.g	e standards were sometimes i. C/AS1, superseded versions stent standards, indicating an is the building code
	 Performance standards were not always specificated. 	
	number of incor requirements, namely Section 92(3), Proce documentation to be requires Form 6 toget Energy Certificate processing clock on re	ed procedure (BI4) contained a nsistencies or erroneous or Procedure refers to repealed edure incorrectly requires all present when Section 92 only ther with Records of Work and if appropriate, starting of eceipt of a complete application of not starting the clock until a gen carried out.
BCA Actions required:		f the above finding and then ion plan to address the finding.
	Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below.	
	Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.	
IMPORTANT DATES		
Non-compliance to be cleared by:	2/06/2020	
The semiposition of the semiposition by	Due by:	Accepted by IANZ:
Plan of action from BCA date:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date:	15/05/2020	Click here to enter a date.

EVIDENCE	
Plan of action:	
To be provided by BCA	
Proposed evidence of implementation:	
To be provided by BCA	
Evidence of implementation:	
	T
Non-compliance cleared? Y/N	Choose an item.
Signed:	
Date:	Click here to enter a date.

Non-compliance number:	GNC 7	
Breach of regulatory requirement:	Regulation 9	
Finding:	General Non-compliance	
Finding details:	The BCA had not alwa processes for allocation in the	ys correctly implemented its ne following cases:
	,	allocated to a BCO without etency with no records of ept.
	Examples of Building Consent applications being incorrectly categorised were noted, which meant that the assigned BCO was not always competent. Please analyse the cause of the above finding and then	
BCA Actions required:		ction plan to address the finding.
	Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below.	
	please provide complete evi findings have been implementation) no late implementation from BCA allow sufficient time to ensur	een accepted and implemented ridence to demonstrate that the addressed (Evidence of er than the Evidence of a date indicated below. Please re that the non-compliance can pliance to be cleared by date.
IMPORTANT DATES		
Non-compliance to be cleared by:	2/06/2020	
		T
	Due by:	Accepted by IANZ:
Plan of action from BCA date:	1/04/2020	Accepted by IANZ: Click here to enter a date.
Plan of action from BCA date: Evidence of implementation from BCA date:		
Evidence of implementation from	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date: EVIDENCE Plan of action:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	1/04/2020	Click here to enter a date.
Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	1/04/2020 15/05/2020	Click here to enter a date.

Non-compliance number:	GNC 8	
Breach of regulatory requirement:	Regulation 10(3)(a)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please	
		e that the non-compliance can liance to be cleared by date.
IMPORTANT DATES		
IMPORTANT DATES	2/06/2020	
Non-compliance to be cleared by:		Accepted by IANZ
Dian of action from DCA data.	Due by:	Accepted by IANZ:
Plan of action from BCA date: Evidence of implementation from BCA date:	1/04/2020 15/05/2020	Click here to enter a date. Click here to enter a date.
EVIDENCE		
Plan of action: To be provided by BCA		
Proposed evidence of implementation:		
To be provided by BCA		
Evidence of implementation:		
Non-compliance cleared? Y/N	Choose an item.	
Signed:		
Date:	Click here to enter a date.	

Non-compliance number:	GNC 9	
Breach of regulatory requirement:	Regulation 10(3)(b)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.	
IMPORTANT DATES		
IMPORTANT DATES Non-compliance to be cleared by:	2/06/2020	
IMPORTANT DATES Non-compliance to be cleared by:	2/06/2020 Due by:	Accepted by IANZ:
Non-compliance to be cleared by:	Due by:	Accepted by IANZ: Click here to enter a date
		Accepted by IANZ: Click here to enter a date. Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.

Non-compliance number:	GNC 10	
Breach of regulatory requirement:	Regulation 10(3)(c)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please provide the action plate of action), along with details that will be supplied to (Proposed evidence of imaction from BCA date indices. Once the action plan has be please provide complete evidence of implementation) no late implementation from BCA allow sufficient time to ensure	of the above finding and then ction plan to address the finding. In to IANZ for acceptance (Plans of the records of the evidence address the non-compliance plementation), by the Plan of ated below. The accepted and implemented idence to demonstrate that the addressed (Evidence of adate indicated below. Please that the non-compliance can bliance to be cleared by date.
IMPORTANT DATES	be cleared by the Non-comp	date.
IMPORTANT DATES		date.
IMPORTANT DATES Non-compliance to be cleared by:	2/06/2020	
Non-compliance to be cleared by:	2/06/2020 Due by:	Accepted by IANZ:
	2/06/2020	
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	2/06/2020 Due by: 1/04/2020 15/05/2020	Accepted by IANZ: Click here to enter a date.

Non-compliance number:	GNC 11	
Breach of regulatory requirement:	Regulation 10(3)(d)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.	
IMPORTANT DATES	0/00/0000	
IMPORTANT DATES Non-compliance to be cleared by:	2/06/2020	
Non-compliance to be cleared by:	Due by:	Accepted by IANZ:
		Accepted by IANZ: Click here to enter a date. Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.

Non-compliance number:	GNC 12	
Breach of regulatory requirement:	Regulation 10(3)(e)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.	
IMPORTANT DATES	be cleared by the Non-comp	oliance to be cleared by date.
IMPORTANT DATES Non-compliance to be cleared by:	be cleared by the Non-comp	oliance to be cleared by date.
		Accepted by IANZ:
	2/06/2020	
Non-compliance to be cleared by:	2/06/2020 Due by:	Accepted by IANZ:
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	2/06/2020 Due by: 1/04/2020 15/05/2020	Accepted by IANZ: Click here to enter a date.

Non-compliance number: GNC 13		
Breach of regulatory requirement:	Regulation 10(3)(f)	
Finding:	General Non-compliance	
Finding details:	The BCA's Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.	
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.	
IMPORTANT DATES		
IMPORTANT DATES Non-compliance to be cleared by:	2/06/2020	
	2/06/2020 Due by:	Accepted by IANZ:
		Accepted by IANZ: Click here to enter a date.
Non-compliance to be cleared by:	Due by:	
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.

Non-compliance number: GNC 14 Breach of regulatory requirement: Regulation 11(2)(e) Constal Non-compliance	
Finding: General Non-compliance	
Finding details: The BCA did not always ensure that supervision were maintained.	records
BCA Actions required: Please analyse the cause of the above finding at develop and implement an action plan to address the	
Please provide the action plan to IANZ for acceptance of action), along with details of the records of the extraction to address the non-come (Proposed evidence of implementation), by the action from BCA date indicated below.	vidence npliance
Once the action plan has been accepted and imple please provide complete evidence to demonstrate findings have been addressed (Evidence implementation) no later than the Evidence implementation from BCA date indicated below. allow sufficient time to ensure that the non-compliance be cleared by the Non-compliance to be cleared by	that the ce of of Please nce can
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IMPORTANT DATES	
Non-compliance to be cleared by: 2/06/2020	
Due by: Accepted by IANZ:	
Plan of action from BCA date: 1/04/2020 Click here to enter a	date.
Evidence of implementation from BCA date: 15/05/2020 Click here to enter a continuous data.	date.
EVIDENCE	
Plan of action:	
To be provided by BCA	
Proposed evidence of implementation:	
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implementation:	
implementation: To be provided by BCA	
implementation: To be provided by BCA Evidence of implementation:	

Non-compliance number:	GNC 15								
Breach of regulatory requirement:	Regulation 14								
Finding:	General Non-compliance								
Finding details:	documented procedure for equipment such as moistu AD3 calls for an accepta	The BCA had not always correctly implemented its documented procedure for the calibration of measuring equipment such as moisture meters. E.g. The procedure AD3 calls for an acceptance tolerance of 2%, however several meters were outside of the stated tolerance but still							
BCA Actions required:	develop and implement an a Please provide the action p of action), along with deta	of the above finding and then action plan to address the finding. lan to IANZ for acceptance (Plan ils of the records of the evidence address the non-compliance							
	(Proposed evidence of in action from BCA date indi	nplementation), by the Plan of							
	please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.								
IMPORTANT DATES									
Non-compliance to be cleared by:	2/06/2020								
	2/06/2020 Due by:	Accepted by IANZ:							
		Accepted by IANZ: Click here to enter a date.							
Non-compliance to be cleared by:	Due by:								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.							
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.							

Non-compliance number:	GNC 18									
Breach of regulatory requirement:	Regulation 17(2)(h)									
Finding:	General Non-compliance									
Finding details:	The BCA did not always ensure that internal audits we completed for all BCA functions in each 12 month peri E.g. Regulation 11 and 16 had not been audited in 2019.									
	Also, internal audits of BCA processes of a technical natural had not been audited by someone with technical knowled of the processes being audited.									
BCA Actions required:	Please analyse the cause of the above finding and the develop and implement an action plan to address the finding Please provide the action plan to IANZ for acceptance (PI									
	that will be supplied to	s of the records of the evidence address the non-compliance plementation), by the Plan of ated below.								
	Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can									
		re that the non-compliance can pliance to be cleared by date.								
IMPORTANT DATES										
IMPORTANT DATES Non-compliance to be cleared by:										
	be cleared by the Non-comp									
	be cleared by the Non-comp	oliance to be cleared by date.								
Non-compliance to be cleared by:	2/06/2020 Due by:	Accepted by IANZ:								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	2/06/2020 Due by: 1/04/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation: Non-compliance cleared? Y/N	2/06/2020 Due by: 1/04/2020 15/05/2020	Accepted by IANZ: Click here to enter a date.								
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	2/06/2020 Due by: 1/04/2020 15/05/2020	Accepted by IANZ: Click here to enter a date.								

Non-compliance number:	GNC 19										
Breach of regulatory requirement:	Regulation 17(2)(j)										
Finding:	General Non-compliance										
Finding details:	The BCA's documented pro	ocedure for communicating with ns did not reflect actual current									
BCA Actions required:	Please analyse the cause of the above finding and the develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Please provide the action plan to IANZ for acceptance (Please provide the action), along with details of the records of the evidenthat will be supplied to address the non-complian (Proposed evidence of implementation), by the Plan action from BCA date indicated below.										
	please provide complete evi findings have been implementation) no late implementation from BCA allow sufficient time to ensu	een accepted and implemented ridence to demonstrate that the addressed (Evidence of er than the Evidence of A date indicated below. Please are that the non-compliance can pliance to be cleared by date.									
	·	·									
IMPORTANT DATES											
IMPORTANT DATES											
Non-compliance to be cleared by:	2/06/2020										
Non-compliance to be cleared by:	Due by:	Accepted by IANZ:									
		Accepted by IANZ: Click here to enter a date.									
Non-compliance to be cleared by:	Due by:										
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.									
Non-compliance to be cleared by: Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.									

Non-compliance number:	GNC 20								
Breach of regulatory requirement:	Regulation 18(1)(b)								
Finding:	General Non-compliance								
Finding details:	The BCA had not ensured that all staff performing building control technical functions held or were working towards an appropriate specified NZ qualification or recognised international equivalent.								
BCA Actions required:	Please analyse the cause of the above finding and then develop and implement an action plan to address the finding. Please provide the action plan to IANZ for acceptance (Plan of action), along with details of the records of the evidence that will be supplied to address the non-compliance (Proposed evidence of implementation), by the Plan of action from BCA date indicated below. Once the action plan has been accepted and implemented please provide complete evidence to demonstrate that the findings have been addressed (Evidence of implementation) no later than the Evidence of implementation from BCA date indicated below. Please allow sufficient time to ensure that the non-compliance can be cleared by the Non-compliance to be cleared by date.								
IMPORTANT DATES									
	2/06/2020								
Non-compliance to be cleared by:	2/06/2020								
Non-compliance to be cleared by:	2/06/2020 Due by:	Accepted by IANZ:							
Non-compliance to be cleared by: Plan of action from BCA date:		Accepted by IANZ: Click here to enter a date.							
	Due by:								
Plan of action from BCA date: Evidence of implementation from	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date:	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action:	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation:	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA	Due by: 1/04/2020	Click here to enter a date.							
Plan of action from BCA date: Evidence of implementation from BCA date: EVIDENCE Plan of action: To be provided by BCA Proposed evidence of implementation: To be provided by BCA Evidence of implementation:	Due by: 1/04/2020 15/05/2020	Click here to enter a date.							

SUMMARY OF RECOMMENDATIONS

Recommendations are intended to assist your BCA to maintain compliance with the Regulations. They are **not** conditions for accreditation but a failure to make changes may result in non-compliance with the Regulations in the future.

It is recommended that:

- **R1** The BCA amends its web page link for Regulation 6A so that it goes directly to the correct section of the Building Performance web site. It currently goes to a header page and not directly to the correct section. **Regulation 6A.**
- **R2** The BCA reviews and amends its process for numbering page numbers for attached documentation to compliance schedules so that all pages fall within a stated page number range for the entire document. This is to ensure that IQPs always have the entire document. **Regulation 7(2)(f).**

SUMMARY OF ADVISORY NOTES

Advisory notes are intended to assist your BCA to improve compliance with accreditation requirements based on IANZ's experience. They are **not** conditions for accreditation and do not have to be implemented to maintain accreditation.

IANZ advises that:

- **A1** The BCA reviews its acceptance tolerance for thermometers to a plus or minus one degree Celsius, bearing in mind the BRANZ Plumbing and Drainage guide on time to scalding under hot water. **Regulation 14.**
- A2 The BCA could consider maintaining track history notes on longer term Continuous Improvement records. Regulation 17(2)(e).

SUMMARY TABLE OF NON-COMPLIANCE

The following table summarises the non-compliance identified with the accreditation requirements in your BCA's accreditation assessment. Where a non-compliance has been identified, a Record of Non-compliance template has been prepared detailing the issue, and to enable you to detail your proposed corrective actions to IANZ. You must update and return a template for each non-compliance identified.

	Non-	Non-		Brea Ente	ch of re	gulatio	n 5/6? licable		Resolved	Date Non-	Date Non-	Nun	nber of	
Regulatory requirement	compliance (Serious / General)	compliance identification number	5(a)	5(b)	5(c)	6(b)	6(c)	6(d)	On-site? Yes/No	compliance to be cleared by (DD/MM/YYYY)	compliance cleared (DD/MM/YYYY)	Recs	Advisory notes	Brief comment (one sentence/line only to get to the heart of the issue)
6(A)(1)	Choose an item.											1		
6(A)(2)	Choose an item.											<u>'</u>		
Regulation 7	CHOCCO GIT ILOTTI.													
7(1)	Choose an item.													
7(2)(a)	General	GNC 1	Yes	Yes					Yes					Consumer information provided not complete.
7(2)(b)	General	GNC 2	Yes	Yes					Yes					Form 2 did not meet Forms Regulations.
7(2)(c)	Choose an item.	0.10 2		. 00					1.00					Tomic Land Hot moot Forme Regulatione.
7(2)(d)(i)	Choose an item.													
7(2)(d)(ii)	Choose an item.													
7(2)(d)(iii)	General	GNC 3			Yes				No	2/06/2020				The BCA did not always categorise buildings correctly.
7(2)(d)(iv)	General	GNC 4	Yes	Yes	Yes		Yes	Yes	No	2/06/2020				Not recording reasons for acceptance of performance standards, documented procedure did not cover Section 116A, and contained incorrect wording in relation to the issuing of compliance schedule statements
7(2)(d)(v)	General	GNC 5	Yes	Yes	Yes				No	2/06/2020				Section 39 shown as a condition on Building Consents, procedure (BC3) did not require performance standards to be recorded, Form 5 did not align with the Forms Regulations, sometimes did not include specified systems or their performance standards.
7(2)(e)	Choose an item.													
7(2)(f)	General	GNC 6	Yes	Yes	Yes				No	2/06/2020		1		Compliance Schedules did not always give the location details for specified system elements, incorrect performance standards being referenced, performance standards were not always specifically defined, BCA's documented procedure (BI4) contained a number of inconsistencies or erroneous requirements.
7(2)(g)	Choose an item.													
7(2)(h)	Choose an item.													
Regulation 8														
8(1)	Choose an item.					<u> </u>								
8(2)	Choose an item.													
Regulation 9														
9	General	GNC 7			Yes				No	2/06/2020				Work had been allocated to a BCO without appropriate competency with no records of supervision being kept. Examples of Building Consent applications being incorrectly categorised.
Regulation 10														

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	Non-	Non-		Brea Ente	ich of re er "Yes" w	gulatio here app	n 5/6? licable		Resolved	Date Non-	Date Non-	Nu	mber of	
Regulatory requirement	compliance (Serious / General)	compliance identification number	5(a)	5(b)	5(c)	6(b)	6(c)	6(d)	On-site? Yes/No	compliance to be cleared by (DD/MM/YYYY)	compliance cleared (DD/MM/YYYY)	Recs	Advisory notes	Brief comment (one sentence/line only to get to the heart of the issue)
10(1)	Choose an item.													
10(2)	Choose an item.													
10(3)(a)	General	GNC 8			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
10(3)(b)	General	GNC 9			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
10(3)(c)	General	GNC 10			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
10(3)(d)	General	GNC 11			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
10(3)(e)	General	GNC 12			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
10(3)(f)	General	GNC 13			Yes				No	2/06/2020				Competence Assessments did not always contain actual examples of competency that were within the past 12 months for each building category of competency claimed.
Regulation 11														
11(1)	Choose an item.													
11(2)(a)	Choose an item.						 							
11(2)(b)	Choose an item.						†							
11(2)(c)	Choose an item.						†							
11(2)(d)	Choose an item.						1							
11(2)(e)	General	GNC 14			Yes	1			No	2/06/2020				BCA did not always ensure that supervision records were maintained.
11(2)(f)	Choose an item.				+	+	+							records were maintained.
11(2)(g)	Choose an item.				+	+	+							
Regulation 12														
12(1)	Choose an item.													
12(2)(a)	Choose an item.				+	+	+							
12(2)(b)	Choose an item.				1		<u> </u>							
		-	1	I				1	i .	i .	Ī.		i	1

11 to 14 February 2020

	Non-	Non-			Resolved	Date Non-	Date Non-	Nun	nber of					
Regulatory requirement	compliance (Serious / General)	compliance identification number	5(a)	5(b)	5(c)	6(b)	6(c)	6(d)	On-site? Yes/No	compliance to be cleared by (DD/MM/YYYY)	compliance cleared (DD/MM/YYYY)	Recs	Advisory notes	Brief comment (one sentence/line only to get to the heart of the issue)
12(2)(d)	Choose an item.													
12(2)(e)	Choose an item.													
12(2)(f)	Choose an item.													
Regulation 13														
13(a)	Choose an item.													
13(b)	Choose an item.													
Regulation 14														
14	General	GNC 15			Yes				No	2/06/2020			1	BCA had not always correctly implemented its documented procedure for the calibration of measuring equipment such as moisture meters.
Regulation 15														
15(1)(a)	Choose an item.													
15(1)(b)	Choose an item.													
15(2)	Choose an item.													
Regulation 16														
16(1)	Choose an item.													
16(2)(a)	General	GNC 16	Yes	Yes					Yes					BCA's documented procedure did not cover all required file elements.
16(2)(b)	Choose an item.													
16(2)(c)	Choose an item.													
Regulation 17														
17(1)	Choose an item.													
17(2)(a)	Choose an item.													
17(2)(b)	General	GNC 17	Yes	Yes					Yes					BCA's documented Quality Policy did not cover a commitment to continuous improvement.
17(2)(c)	Choose an item.													
17(2)(d)	Choose an item.													
17(2)(e)	Choose an item.												1	
17(2)(h)	General	GNC 18			Yes				No	2/06/2020				BCA did not always ensure that internal audits were completed for all BCA functions in each 12 month period, also, internal audits of BCA processes of a technical nature had not been audited by someone with technical knowledge.
17(2)(i)	Choose an item.													
17(2)(j)	General	GNC 19	Yes	Yes					No	2/06/2020				BCA's documented procedure for communicating with internal and external persons did not reflect actual current practice.
17(3)	Choose an item.													
17(3A)(a)	Choose an item.													
17(3A)(b)	Choose an item.													
17(3A)(c)	Choose an item.													
17(4)(a)	Choose an item.													
17(4)(b)	Choose an item.													
17(5)(a)	Choose an item.													

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	Non-	Non-				egulatio			Resolved	Date Non-	Date Non-	Nur	mber of	
Regulatory requirement	compliance (Serious / General)	compliance identification number	5(a)	5(b)	5(c)	6(b)	6(c)	6(d)	On-site? Yes/No	compliance to be cleared by (DD/MM/YYYY)	compliance cleared (DD/MM/YYYY)	Recs Advisory notes		Brief comment (one sentence/line only to get to the heart of the issue)
17(5)(b)	Choose an item.													
Regulation 18														
18(1)(a)	Choose an item.													
18(1)(b)	General	GNC 20			Yes				No	2/06/2020				BCA had not ensured that all staff performing building control technical functions held or were working towards an appropriate specified NZ qualification or recognised international equivalent.
18(1)(c)	Choose an item.													
18(3)(a)	Choose an item.													
18(3)(b)	Choose an item.													

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13. Experience Mid Canterbury Quarterly Update May 2020

COVID19:

On activation of the Governments Alert Level 4, Experience Mid Canterbury immediately adopted the role of business support for visitor industry of Mid Canterbury. We have kept our tourism operators updated throughout the event with policy, procedure and financial advice.

We set up a Zoom meeting with our accountant to speak to local tourism business about cash flow, wage subsidies and general management of their business through the COVID19 event.

We created a new marketing strategy in line with the alert levels to give our business partners an understanding of what audiences we would be promoting to and when. The strategy is attached as the appendix of this document.

Overall our market has been very positive through this event.

On the announcement of AL2, We have been working hard to ready promotional images and video for a series of social media campaigns when we enter into the Alert Level 2 (AL2).

We have created a number of still images that we have branded with various hashtags to gain support from local Mid Cantabrians.

#Experienceyourbackyardnz, #lovemidcanterburynz, #Supportlocalmidcanterburynz

Our Facebook and Instagram campaigns started the week of 4 May focusing on locals supporting locals when we move to AL2. Suggesting locals purchase vouchers and / or gifts for future dates. Our social media is themed is around Shop, Eat, Stay and Play in Mid Canterbury, whilst supporting local tourism operators.

With the announcement of AL2 and the ability for the public to be able to within the country we have launched signed on a significant campaign using our district videos on YouTube.

Our target audience reside in Auckland, Waikato, Wellington, Nelson, Marlborough, Dunedin and Southland – Demographic 18 – 55 years with a 60-40% to females.

Campaign: 4 months

Media content:

Video content scheduled for the YouTube campaign is as follows:

District wide video: https://youtu.be/2jY6D0hY wg Winter focused video: https://youtu.be/EDqOz8T7UEk

Discover Mid Canterbury by air: https://youtu.be/JELgv0b4BbY

Land Adventures in Mid Canterbury New Zealand: https://youtu.be/fHN8HkXdLeg

YouTube as you know is a great way to tell a story, connect, reach and measure success. YouTube has over billion users, it is also the second largest search engine behind google. With highly searched key word terms this will determine our topics to which EMC can tailor video and further connect with our audience and we will be able to provide some very clear understanding of the campaigns success through reporting.

The YouTube program is being supported with regular paid Facebook and Instagram posts.

On top of these local and regional campaigns we have engaged with ChristchurchNZ and the other Canterbury regions to create a \$1m+ Canterbury campaign to encourage domestic visitors initially when we get to AL1 and Australian visitors when the ANZAC Bubble is created.

EMC is waiting for the final proposal from ChristchurchNZ in terms of our commitment, but as we all know a collaborative approach to marketing is always going to be more beneficial than all of the Canterbury regions doing their own thing.

We are confident that these and other campaigns will support growth back into the visitor sector in Mid Canterbury.

Final Audit Opinion:

EMC is still awaiting the final audit opinion from Audit New Zealand. During the initial Audit, Audit New Zealand found that EMC had been paying too much tax and was due to refund. EMC's accountant Croy's worked with the IRD over 12 weeks to obtain a return of the overpaid taxes, which we received late December. Audit New Zealand's Tax Manager in Auckland is still investigating to ensure we have received all monies owed. As of 13 February 2020, we are still awaiting sign-off by Audit NZ. They have confirmed all other aspects of the EMC Audit are completed.

District Visitor Performance:

MBIE's Monthly Regional Tourism Estimates (MRTE) Visitor Spend Results are run from April – March each financial year.

We have just received the MBIE Visitor Spend data to the end of March, as a direct result of COVID19 our visitor spend to March fell from \$191m to \$188m a loss of \$3m. We are yet to get data from April and beyond.

Overall estimated Visitor Spend to March 2020 - \$188m

Christchurch City, \$2,531m Mackenzie District, \$319m Timaru District, \$228m Waitaki District, \$188m Ashburton District, \$188m Hurunui District, \$154m Selwyn District, \$123m Kalkoura District, \$119m Waimakariri District, \$92m Waimate District, \$14m Chatham Islands, \$3m

Overall estimated Domestic Visitor Spend to March 2020 - \$127m – Down \$1m from previous spend data



Overall estimated International Visitor Spend to March 2020 - \$61m – Down \$2m from previous spend data



These figures do not include, Airbnb or any booking type made online before visiting the district. This data is from direct transactions at the EFTPOS, ATMs within the community only.

Freedom Camping Performance:

Freedom Camping

Overnight stays in the Ashburton District of travellers using a Geozone website:

	Total	Ashburton	Methven	Rakaia	South	Other
	Overnight	Area	Area	Area	East Area	Areas
	Stays					
Jan-19	2931	1847	528	322	264	29
Feb-19	2973	2022	446	268	208	30
Mar-19	2954	1950	502	295	207	0
Apr-19	1791	1290	251	143	107	0
May-19	1860	1246	353	130	112	19
Jun-19	1457	947	248	189	73	0
Jul-19	1741	1114	296	226	87	17
Aug-19	2038	1223	469	224	122	0
Sep-19	1971	1222	453	158	138	0
Oct-19	1907	1182	381	267	76	0
Nov-19	1371	836	260	151	110	14
Dec-19	2032	1361	366	203	102	0
Jan-20	1962	1354	314	235	59	0
Feb-20	1660	1245	83	183	149	0
Mar-20	1865	1399	93	205	168	0
Apr-20	644	483	32	71	58	0

Overnight stay by location

The overnight stay data below has been captured by the number of times users of the GeoZones "Campermate" app viewed a Campground profile in the Ashburton District. This data gives a good sense of popularity. Geozone uses this data to determine what freedom campsites in our region are getting the most views and therefore are the most popular.

Total views of Camp Sites in the Ashburton District (Non-Commercial sites only)

	Rakaia Huts Reserve	Taylors Stream	Bowyers Stream	Hinds River
	Reserve	Closed	Stream	Rivei
Jan-19	2210	467	1838	1526
Feb-19	1887	450	1854	1505
Mar-19	1748	1388	1850	1598
Apr-19	1047	1408	1252	1208
May-19	761	1090	809	749
Jun-19	405	450	415	356
Jul-19	407	180	645	378
Aug-19	542	168	676	429
Sep-19	692	234	870	712
Oct-19	1094	298	959	814
Nov-19	1616	192	1214	1152
Dec-19	2045	2514	1989	2046
Jan-20	2104	1751	1362	1358
Feb-20	1991	1883	1435	1356
Mar-20	1178	1151	845	797
Apr-20	33	36	29	24

Ashburton Library Information Centre:

We continue to monitor the brochure stock weekly and answer tourism questions from the Ashburton Library staff. We observed a considerable uptake in information enquiries in December as we came into the summer holidays.

Below is the matrix of visitors attending the library from the information centre's inception:

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2017											23	75
2018	129	99	105	78	79	39	54	63	50	74	62	32
2019	53	62	91	68	60	20	49	35	26	29	41	90
2020	53											

Appendix:

Covid19 Marketing strategy aligned to the alert levels:

Below is EMC strategy and marketing plan which we have aligned to the government COVID alert levels. Many of these actions are already in place at the time this report was drafted.

Alert Level 4 - Eliminate: Contain pandemic, full country lockdown. Central government advises **No** visitor promotional activity permitted EMC' focus is instead on supporting the local industry, operator training and advocacy. (Currently in place)

Alert Level 3 - Restrict: Contain pandemic, partial lockdown, minimal movement allowed, Retail and hospitality possibly still closed, EMC will promote and encourage local online shopping, some social media of inspirational imagery to the local market only e.g. Selwyn, Timaru District. "Explore our backyard" Travel is still highly restricted.

Alert Level 2 - Reduce: Heavy Border restrictions and events and more than 500 people at an event not permitted, internal movement within the country is allowed. Retail and hospitality allowed.- EMC to restart promotions to local and South Island active considers only, we will be releasing a collaborative campaign "Explore CHC" which is designed to get people to travel to Christchurch & Canterbury to explore our backyards. Maintain South Island visitors, plan for the next level for domestic visitors and possibly a Trans — Tasman bubble. We will also be engaging at this point with Tourism New Zealand who will be launching a national campaign to drive domestic travel.

Alert Level 1 - Prepare: Some border restrictions and mass events more than 500 not permitted, but internal movement with the county allowed. Retail and hospitality allowed. – EMC will focus on Domestic, VFR (Visiting friends and relatives) and maybe the Trans-Tasman. If the public health policy allows, EMC will reinstate the events calendar to increase community well-being and drive domestic visitation. Continued content creation and digital engagement with our offshore travel trade partners and NZ based Inbound tour operators. We will continue the campaigns with the Canterbury collaborative which will sit under the national Tourism New Zealand campaign. At Alert level 1 – Air New Zealand will be able to start domestic operations but the process will be slow. (2-3 Months)

Alert Level 0 – There are two scenarios at Alert Level 0. (12 – 15 Months away)

- Limited International markets and economies still at risk: some border protection may still be
 in place, but mostly COVID 19 has been eradicated through a vaccine. Global impact is now
 more economic than health. EMC to focus still on Domestic and Trans-Tasman and buoyant
 economies, such as China and USA.
- International markets stable and travelling: Business As Usual when a vaccine is in place.
 Probable shift in what key visitor markets look like, possible reduced flights and cruise connectivity Industry rebounds. Timing, type and level of activity may vary by sector and market. (Premium and backpacker). Diversification of markets critical for long-term success.

Below is a graph that will help understand the Alert Levels and EMC's Phase Plans as above;

Alert Level and global economy status	EMC Strategic Response	Potential Visitor Markets, Audiences and timeframes	Tactical Activity	Phase Planning
Alert Level 4	Eliminate: Contain pandemic, full country lockdown. No promotional activity permitted	None. Full country lockdown minimum 4 weeks to end of April possibly into May 2020	Inappropriate to market / promote Mid Canterbury. Focus instead on supporting the local industry, operator training and advocacy	Emergency Support – Limited communication
Alert Level 3	Restrict.: Contain pandemic, partial lockdown, minimal movement allowed, Retail and hospitality possibly still open	Local	Encourage online shopping, some social media of inspirational imagery and 'Dream Phase' of travel.	• Dream
Alert Level 2	Reduce: Border restrictions and events <500 events not permitted, but internal movement with the country allowed. Retail and hospitality allowed.	Local and South Island Only	Develop new product for local and domestic audiences. Development of more localized itineraries which require less planning and allow for safer, socially distant travel.	Dream - Trans Tasman Plan – Domestic Book - South Island
Alert Level 1	Prepare: Some boarder restrictions and mass events >500 not permitted, but internal movement with the county allowed. Retail and hospitality allowed.	Domestic VFR – Visiting friends and relatives Trans Tasman?	In public health allows, reinstate EMC events calendar to increase community well-being and drive domestic visitation. Continued content creation and digital engagement with our offshore travel trade partners and NZ based Inbound tour operators.	Dream – International Plan – Trans Tasman Book – Domestic Book – South Island
Alert 0 - International markets and economies still at risk	Some border protection may still be in place, but mostly COVID 19 has been eradicated through a vaccine. Global impact is now more economic than health.	Possible scenario in 12 – 15 months time. Probable focus still on Domestic and Trans-Tasman and buoyant economies, such as China and USA.		Dream – International Plan – Trans Tasman Book – Domestic Book – South Island
Alert Level 0 – International markets stable and travelling	BAU when vaccine is in place. Probable shift in what key visitor markets look like, possible reduced flights, cruise connectivity – Industry rebounds	Possible scenario in 18-24 months. Rebuild phase. Continued Domestic, Tasman focus followed by China, USA, Singapore, Malaysia, Indonesia	Timing, type and level of activity may vary by sector and market. (Premium and backpacker). Diversification of markets critical and long-term success.	

Governance:

Trustee Service Matrix – 01 July 2019 – 01 June 2020

EMC Trust deed was re-drafted July 2014 to align all trustees to an October expiry date.

2018 / 19	Position	Start	End	Status
James Urquhart	Chair	14 Jul 2014	01 Oct 2020	3 years – Term 2
Anton Wilke	Deputy Chair	03 Dec 2015	29 January 2019	Resigned
Gary Lee	Trustee	26 Aug 2016	01 Oct 2019	3 years – Term 1
Bevan Rickerby	Trustee	01 Jul 2018	31 July 2019	Resigned
Sarah Jones	Trustee	01 Jul 2018	26 Mar 2020	Resigned
Gareth Reed	Trustee	01 Jul 2018	01 Oct 2021	3 years – Term 1
Graham Russell	Trustee	01 Oct 2019	01 Oct 2022	3 years – Term 1
Chris Gourley	Trustee	01 Oct 2019	01 Oct 2022	3 years – Term 1

Quorum – 4 Trustees



15. Mayor's Report

15.1 Local Government New Zealand

Annual General Meeting

The LGNZ Conference 2020 and annual general meeting has been postponed due to the uncertainty around Covid-19. The Conference won't take place until 15-17 July 2021 (still in Blenheim) and we will look at confirming our delegates for that conference early next year.

The 2020 AGM has been scheduled around the November meeting of the Rural and Provincial Sectors and will now be held on Friday 20 November at the Museum of New Zealand Te Papa Tongarewa, Wellington.

I will be attending the AGM along with the Deputy Mayor and Chief Executive.

Proxy vote

Ashburton District Council is entitled to be represented by three delegates at the 2020 AGM (this is determined by our district's population). There is provision for the Mayor to be the presiding delegate with responsibility for voting on behalf of Council and, in the Mayor's absence, another delegate may vote.

Recommendation

That the Mayor be authorised to have Council's proxy vote at the Local Government New Zealand annual general meeting 2020, and the Deputy Mayor be the alternate proxy.

• National Council nominations

Nominations for the offices of President and Vice President are now being called with the nomination period closing on 31 May 2020. Malcolm Alexander, LGNZ's Chief Executive is the returning officer for this election. Depending on the outcome of the nomination process, voting will be carried out at the LGNZ AGM on 20 November.

The current President, Dave Cull, will finish his term of office at the conclusion of the 2020 AGM.

There have been no requests for ADC to support any nominations to date; however Waitaki Mayor Gary Kircher has indicated that he may stand for Vice President and, should he do so, I will support his nomination.

Remit process

LGNZ have invited member authorities wishing to submit proposed remits for consideration at the AGM to do so no later than 31 July. Notice is being provided now to allow members of zones and sectors to gain the required support necessary for their remit.

(Remit form appended)

Remits will receive analysis from LGNZ staff and then referred to a remit screening committee (comprising the President, Vice President and Chief Executive) who will review and assess them against the criteria described in the policy.

Proposed remits, other than those relating to the internal governance and constitution of Local Government New Zealand, should address only major strategic "issues of the moment". They should have a national focus articulating a major interest or concern at the national political level.

The National Council's remits screening policy is as follows:

- 1. Remits must be relevant to local government as a whole, rather than exclusively relevant to a single zone or sector group, or an individual council;
- . Remits should be of a major policy nature (constitutional and substantive policy) rather than matters that can be dealt with by administrative action;
- 3. Remits must have formal support from at least one zone or sector group meeting, or five councils, prior to them being submitted, in order for the proposer to assess support and achieve clarity about the ambit of the proposal;
- 4. Remits defeated at the AGM in two successive years will not be permitted to go forward;
- 5. Remits will be assessed to determine whether the matters raised can be actioned by alternative, and equally valid, means to achieve the desired outcome;
- 6. Remits that deal with issues or matters currently being actioned by Local Government New Zealand may also be declined on the grounds that the matters raised are "in-hand". This does not include remits that deal with the same issue but from a different point of view; and
- 7. Remits must be accompanied by background information and research to show that the matter warrants consideration by delegates. Such background should demonstrate the:
 - Nature of the issue;
 - Background to it being raised;
 - Issue's relationship, if any, to the current Local Government New Zealand Business Plan and its objectives;
 - Level of work, if any, already undertaken on the issue by the proposer, and outcomes to date;
 - Resolution, outcome and comments of any zone or sector meetings which have discussed the issue; and
 - Suggested actions that could be taken by Local Government New Zealand, should the remit be adopted.

At this stage I do not have any remits to propose, if any Councillors wish to propose a remit please let me know.

All accepted remits will be posted to the LGNZ website and proposed remits will be available for member consideration before the AGM papers are issued.

15.2 Covid-19

The last seven weeks have been something we have never experienced in our lifetimes. We have had an economy go from steady growth to severe decline. Job losses to date have been low but are increasing daily and it is expected that this will rise sharply.

Mid Canterbury, being an agriculture based economy, will help offset the dramatic decline caused by international and domestic tourism in our economy.

Council has set up an economic recovery advisory group to look for opportunities and assist businesses going forward. The group held its first meeting on 13 May and will continue to meet as needed going forward.

During these times Council meetings have been held via the Zoom platform to enable Council to continue with necessary business. This has proved successful.

A Covid-19 response committee was established to undertake the functions of the various committee meetings and this committee will remain in place until Council resolves to remove that function. We have the ability to continue remote access to Council meetings and, going forward, I would suggest that we retain this function.

15.3 Meetings

Below is the Mayoral calendar, since the last Mayor's report:

April 2020

- 2 April: Covid-19 Response Committee
- 3 April: Hokonui radio interview
- 3 April: Civil Defence Emergency Management Committee
- 3 April: Canterbury Mayoral Forum
- 6 April: Jo Luxton with CE Hamish Riach
- 6 April: Civil Defence Emergency Management Committee
- 7 April: RDRML
- 9 April: ADC Council meeting
- 16 April: Covid-19 Response Committee
- 16 April: Federated Farmers update
- 16 April: Civil Defence Emergency Management Committee
- 16 April: Canterbury Mayoral Forum
- 16 April: NEMA and Local Government Response Unit
- 20 April: Library and Civic Centre Project Control Group
- 20 April: Advance Ashburton
- 22April: Environment Canterbury Annual Plan submission
- 22 April: Leeann Watson CE, CCEC
- 24 April: RDRML Strategic Planning
- 24 April: CDEM Joint Committee
- 24 April: HHWET
- 24 April: Canterbury Mayoral Forum
- 25 April: ANZAC Day wreath laying
- 28 April: ADC Long Term Plan workshop
- 30 April: Covid-19 Response Committee

May 2020

- 1 May: Hokonui radio interview
- 1 May: Jo Luxton with CE Hamish Riach
- 1 May: NEMA and Local Government Response Unit
- 7 May: Covid-19 Response Committee
- 7 May: NZTA Urban Mobility
- 8 May: Rangitata MP Andrew Falloon with CE Hamish Riach
- 8 May: Canterbury Mayoral Forum
- 8 May: CDEM Joint Committee
- 13 May: Economic Recovery Advisory Group
- 14 May: Covid-19 Response Committee
- 15 May: Hokonui and Breeze radio interviews
- 15 May: Regional Transport Committee workshop
- 18 May: Library and Civic Centre Project Control Group
- 18 May: Covid-19 Response Committee
- 18 May: Advance Ashburton
- 20 May: ADC Roading workshop
- 21 May: ADC Council meeting

Recommendation

That Council receives the Mayor's report.

Neil Brown

Mayor

Annual General Meeting 2020

Remit application

Council Proposing Remit:	
Contact Name:	
Phone:	
Email:	
Fax:	
Remit passed by:	
(Zone/sector meeting	
and/or list five councils as per policy)	
	L
Remit:	

Background information and research:

Please attach separately and include:

- Nature of the issue;
- Background to its being raised;
- New or confirming existing policy;
- How the issue relates to objectives in the current Work Programme;
- What work or action on the issue has been done, and the outcome;
- Any existing relevant legislation, policy or practice;
- Outcome of any prior discussion at a Zone or Sector meeting;
- Evidence of support from a Zone/sector meeting, or five councils; and
- Suggested course of action envisaged.

Please forward to:

Local Government New Zealand Leanne Brockelbank, Deputy Chief Executive Operations P O Box 1214 Wellington 6140 leanne.brockelbank@lgnz.co.nz

No later than 5:00pm, Friday 31 July 2020.