

# Checking for Leaks

## - Using your meter

### How Do You Know If You Have a Leak?

The most accurate way to know whether you have a leak is by using your water meter. Water meters are usually located in a box in the ground near your road side boundary.

The box can have either a metal or a plastic lid that looks like these:



- Turn off all your taps (including garden taps) and see if the meter dial is turning
- With all taps off, the numbers dial on the meter shouldn't be changing. If the numbers are changing, this means water is flowing through the meter and it usually means there is a leak. Look indoors and outdoors for dripping taps, dripping toilet cisterns or leaking pipes
- You may need a plumber to find or fix any leaks found on your property.
- Any leaks within the property boundary and to the property side of the meter are the responsibility of the owner
- Leaks discovered outside of your property should be reported to Council on 307 7700 so we can get them fixed

You can check the amount of water being lost by reading your meter a couple of times.

A very effective method is to read the meter at night and then again first thing the next morning (prior to any water use). Subtracting the first reading from the second reading will tell you how much has leaked overnight.