

# ASHBURTON DISTRICT COUNCIL ROAD NETWORK MAINTENANCE AND OPERATIONS NEWSLETTER

ROAD0144 | Issue 2 | January 2021



**working for you**  
*manaaki whenua, manaaki tangata*

## Executive Summary

Tena Koutou Katoa,

There has been no time for us to rest as our teams were busy working through the holiday periods and for the month of January. I'm pleased with our efforts on getting on top of the safety issues (potholes), getting our grading on a consistent and regular frequency and traffic management compliance /setups.

We have continued to upskill and invest into our people more competency training, WTR endorsements, environmental training and traffic management certification. Also the on the recruitment front we now have a completed team as we finalised the last 2 remaining frequency's for our Heavy and Minor Maintenance crews.

We are making good progress with our all faults data survey with 40% completed to date. This data is important to have as this will determine a comprehensive forward works programme that we will build and share with Jeremy and Hernando.

We experienced some unfamiliar weather that taught us some valuable lessons in our network and what to be aware of for next time. Hot weather reaching 40 degrees that caused severe bleeding on the sealed roads and high winds that caused some plant issues



Nga mihi nui

Conrad Mclean

Contract Manager

## Highlights for the Month

A big month for both our Northern & Southern cyclic crews as their focus was to address the failing edgebreak and non-complaint compulsory signs, alongside their normal potholes and CRMs jobs.

Brief summary below of what we achieved.

- 358 potholes
- 260m edgebreak
- 160 CRMs received with 146 completed and closed out.
- 410km of routine grading
- 7 after hours callout attended.



# Upcoming Planned Works – February 21

## Overview

Our Heavy Maintenance Crew will continue with pre-seal digouts that will most likely keep them busy for the entire month.

We will look to begin our first lot of bridge renewal works with our Minor Maintenance Crew that will involve sight rail renewals, vegetation control, waterblasting and clean-up and painting.

Lastly we will look to get underway rehab work on unsealed roads where loose metal is causing issues as we need to windrow and remove loose metal.



## Summary of planned works

Digouts – Ashburton Stavely Road, Ealing Montalto Road, Trevor's Road, Oak Grove Road and Maronan Ealing Road.

Unsealed Road Rehabs – Hamptons, Jamison's and Winters Road

Bridges – Methven area – Mount Harding Bridge

Cyclic Team – Routine works and CRMs

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## Ashburton District Road Network Maintenance and Operations Partnering Charter

Our Teams' 'road map' to ensuring Partnering Excellence over the life of the contract

What does "Partnering Excellence" look like to you?

communication, satisfaction, quality, people, training, support, approachable, listening, openness, honesty, communication, support, professionalism

How will we achieve "Partnering Excellence"?

integrity, communication, approachable, listening, openness, honesty, communication, support, professionalism

What behaviours should we avoid?

bullying, cheating, negativity, late, dishonesty, communication, support, professionalism

### Partnering Excellence

(how will we achieve "partnering excellence" on this contract)

- ① We will achieve an outstanding customer satisfaction rating
- ② We will improve the network condition
- ③ We will operate as One Team, to do the job right the first time and deliver high quality results with innovative solutions
- ④ We will communicate openly and respectfully
- ⑤ We will develop high trust relationships where our team can have fun and feel safe
- ⑥ We will create an inclusive environment where our people are proud of what has been achieved, and how it was achieved
- ⑦ We will focus on people, their professional development, wellbeing and mental health
- ⑧ We will be accountable and professional

### We will achieve this by

- ① Choosing courage over comfort
  - By asking for help
  - By not encouraging a feedback culture: we will actively seek feedback, and we will provide regular honest feedback
  - By getting out of our comfort zone, having a growth mindset
  - By focusing on what's best for the contract and going the extra mile
  - By trusting and empowering and actively helping each other to learn and grow, and by giving someone to complete tasks
- ② Communicating and respecting others
  - Committing to actions on this charter
  - Listening to truly understand
  - Acting with professionalism and integrity at all times
  - Asking to have fun and maintaining a sense of humour
  - Having an open-door policy, and by being available and responsive when errors happen
  - Recognising each other's achievements by acknowledgments and celebrations
  - By delivering on commitments in a timely and responsive manner
- ③ We will stand against
  - Having a fixed mindset
  - Bullying and intimidating behaviour
  - Lack of empathy, defiance, blame, shame, avoidance
  - Antagonism, lack of empathy and caring
  - Disrespect and dishonesty
  - Making assumptions and making poor visible behaviours

### Our Team Working for You Trading Partners

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