

#### **Notice of Meeting:**

A meeting of the Environmental Services Committee will be held on:

Date: Thursday 27 August 2020

Time: 3.15pm (approx)

Venue: Council Chamber

137 Havelock Street, Ashburton

#### Membership

Chairperson Diane Rawlinson

Deputy Chairperson Rodger Letham

Members Carolyn Cameron

Lynette Lovett Angus McKay

Mayor Neil Brown (ex-officio)

20 August 2020

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**Enforcement Action** 

Section 7(2)(j) Maintain legal professional privilege

# Timetable 3.15pm (approx) Meeting commences **ORDER OF BUSINESS Apologies Extraordinary Business Declarations of Interest Minutes** 3 Environmental Services Committee 9/07/20 Reports Dog Control Policy & Practices Report 4 DLC Annual Report 10 Environmental Services end of year performance report **17 Business transacted with the public excluded**

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Ashburton DISTRICT COUNCIL

9 July 2020

#### 4. Environmental Services Committee

Minutes of the Environmental Services Committee meeting held on Thursday 9 July 2020, commencing at 9.00am, in the Council Chamber, 137 Havelock Street, Ashburton.

#### **Present**

His Worship the Mayor, Neil Brown; Councillors Diane Rawlinson (Chair), Carolyn Cameron, Rodger Letham, Lynette Lovett and Angus McKay.

#### Also present:

Councillors Stuart Wilson and Leen Braam

#### In attendance

Hamish Riach (Chief Executive), Jane Donaldson (GM Strategy & Compliance), Neil McCann (GM Service Delivery), Ruben Garcia (Communications Manager) and Aisling O'Reilly (Governance Officer).

Officers in attendance for the duration of their reports: Ian Hyde (Planning Manager) and Rick Catchpole (Environmental Monitoring Manager).

#### 1 Apologies

Nil.

#### 2 Extraordinary Business

Nil.

#### 3 Declarations of Interest

Nil.

#### 4 Confirmation of Minutes

**That** the minutes of the Environmental Services Committee meeting held on 12 March 2020, be taken as read and confirmed.

Cameron/Lovett

Carried

#### 5 Submission: Proposed National Environmental Standards for Air Quality

It was agreed that the following points be amended:

- Additional air zone map to be added (provided by Ian).
- Point 10: remove 'rotational', and add 'management'.
- 1. That Council receives the report.
- **2. That** Council approves the submission to the Ministry for the Environment about the proposed National Environment Standards for Air Quality, attached as Appendix 1.

Lovett/Letham Carried

The meeting concluded at 9.14am.

27 August 2020



## 5. Dog control policy and practices report

Author Rick Catchpowle; Environmental Monitoring Manager

GM Responsible Jane Donaldson; Strategy & Compliance

#### **Summary**

The purpose of this report relates to the activities undertaken regarding dog control within Ashburton District for the period **1 July 2019 to 30 June 2020**. The Dog Control Act 1996 (the Act) requires that such a report be produced annually and that it be notified in the public section of a local prominent newspaper once adopted by Council.

#### Recommendation

- 1. That the report be received.
- 2. That the report be notified in a prominent local paper.
- **3. That** the report be sent to the Secretary for Local Government within one month of adoption.

#### **Background**

- 1. The Act requires territorial authorities to publicly report each financial year on:
  - The administration of their dog control policy and their dog control practices (Section 10A (1)); and
  - A variety of dog control related statistics (Section 10A (2)).
  - In accordance with Section 10A (3) the Territorial Authority must give public notice of the report in one (1) or more daily newspapers circulating in the Territorial Authority District.
  - In accordance with Section 10A (4) the Council must send a copy of the report to the Secretary for Local Government within one month of adoption.
  - This report contains information and statistics on the Council's dog control activity for the year 1 July 2019 to 30 June 2020.

#### Dog Control in Ashburton

- 2. Dog control in Ashburton is carried out using Council staff and an approved contractor.
- 3. Within Council we employ an Animal Control Systems Officer who is responsible for all of the administration relating to dog and stock control. The Environmental Monitoring Manager supports the animal control function and deals with Court cases, customer complaints and legal questions regarding dog and animal control.
- 4. The approved local Contractor MasterGuard (previously First Security), deals with dog control callouts 24 hours per day, seven days per week. They currently employ two staff specifically for animal control, with security officers acting in support where necessary.
- 5. Council's approach to enforcement of the Act follows the "exacerbater pays" principle i.e. dog owners who fail to control their animals effectively are fined and the funds channelled back into the animal control activity.

#### **Dog Pound Activity**

- 6. The dog pound facility on Council owned land in Range Street continues to be operated by the appointed animal control contractor.
- 7. This reporting period saw 142 dogs impounded, 6 euthanised and 12 re-homed.

#### Dog Exercise Facilities

- 8. The fenced dog parks by the Ashburton River and at the end of Range St continue to allow dog owners to exercise their dogs off the leash, while limiting the risk of them becoming out of control. The facilities have suitable receptacles for the collection of dog waste plus dog bag dispensers to assist owners in cleaning up after their dogs. A piped water supply to a concrete trough has also been provided for use by dogs using the Ashburton River dog park.
- 9. The fenced dog park at Methven on Dolma Street also has a piped water supply to a trough for dogs to use and a dog bag dispenser with waste receptacle.

#### **Dog Registration**

10. The reporting period saw the number of registered dogs increase by an additional 377 newly registered dogs.

#### **Dog Education and Obedience Courses**

11. Ashburton District Council has not required any owners to undergo dog education or obedience courses.

#### Disqualified and Probationary Dog Owners

12. No persons were disqualified or classified as probationary dog owners during the reporting period.

#### **Menacing and Dangerous Dogs**

13. Ashburton District Council has 58 dogs classified as menacing and 5 dogs classified as dangerous.

#### Additional Information:

14. Call outs: During the reporting period contracted staff responded to 684 dog related incidents from across the District, as follows:

•	Ashburton	436
•	Tinwald	100
•	Rakaia	27
•	Methven	19
•	Rural	102

15. Undeclared dogs: Contracted staff also made enquiries to seek out undeclared dogs, which led to 32 Notices to Register being served and complied with and 9 Infringement Notices issued for non-compliance.

#### **Dog Education Programme:**

16. Our Systems Administration Officer in her capacity as our internal Animal Control Officer conducted four presentations on dog safety during the reporting period. The presentations can be tailored to teach children or adults how to be safe around dogs.

#### Society for the Prevention of Cruelty to Animals (SPCA)

17. In early 2018 ADC entered into an agreement with SPCA which saw the Ashburton SPCA Headquarters moved into the ADC pound. The existing office space at the Pound is now fully shared between both organisations and the SPCA has moved a portacom on site for the housing of cats suitable for rehoming.

#### Dog Control Act 1996 Section 10A

18. The following is a breakdown of statistics for registration year 2019/20, which meets the reporting requirements of Section 10A of the Act.

**Table 1: Statisticalinformation:** 

Category	2018/19	2019/20
1) Total # Registered Dogs	6514	6891
2) Total # Probationary Owners	6	3
3) Total # Disqualified Owners	0	0
4) Total # Dangerous Dogs	6	5
Dangerous by Owner Conviction Under s31(1)(a)	0	0
Dangerous by Sworn Evidence s31(1)(b)	4	4
<ul> <li>Dangerous by Owner Admittance in Writing s31(1)(c)</li> </ul>	2	1
5) Total # Menacing Dogs	62	58
Menacing s33A(1)(b)(i) - i.e. by Behaviour	37	36
Menacing s33A(1)(b)(ii)-by Breed character	5	5
Menacing under s33C(1) by Schedule 4 Breed.	20	17
6) Total # Infringement Notices.	91	56
7) Total # Complaints Received	830	684
Wandering	399	362
Barking	106	88
Lost	191	150
Welfare	6	6
Attack	44	32
Rushing	40	26
Other	44	20
8) Prosecutions	0	0

#### **Dog Control Enforcement Practices**

19. During the reporting period staff issued the following notices under the Dog Control Act.

Table 2: List of Infringement Offences

Serial	Offence	Fine Level	2018/19	2019/20
			Issued	Issued
1	Failure to Register a Dog (Dog Control Act Sect 42)	\$300	38	9
2	Failure to Advise Change of Address (s.49(4))	\$100	4	2
3	Failure to Keep a Dog Controlled or Confined (s.52A/53(1)	\$200	43	37
4	Failure to Implant a Microchip transponder in a dog (s.36(A)(6)	\$300	2	0

5	Failure to Advise Change of Dog Ownership (s.48(3))	\$100	0	1
6	Failure or Refusal to Supply Information or	\$750	0	0
	Willfully Providing False Particulars (s.19 (2)).	6200		
7	Failure to Comply with menacing classification (s.33EC(1))	\$300	4	3
8	False statement relating to registration (s.41)	\$750	0	0
9	Failure to provide proper care and attention	\$300	0	0
	(s.54 (2))			
10	Falsely notifying the death of dog (s.41 (A))	\$750	0	0
11	Willful obstruction of a Dog Control Officer (s. 18)	\$750	0	0
12	Failure to comply with any authorised bylaw (s.	\$750	0	4
	22 (5))			
13	Failure to comply with barking dog abatement	\$200	0	0
	notice (s.55 (7))			
14	Releasing dog from custody (s. 72 (2))	\$750	0	0

# **Legal/policy implications**

#### Dog Control Act 1996

20. It is a statutory requirement for the Council to publicly report on the dog control activities referred to in this report.

# **Financial implications**

Requirement	Explanation
What is the cost?	The cost of monitoring the activity is included in the Animal Control budget.
Is there budget available in LTP / AP?	Yes
Where is the funding	Fees & charges 95%
coming from?	General rate 5%
Are there any future	No
budget implications?	
Reviewed by Finance	Not required

# Significance and engagement assessment

Requirement	Explanation
Is the matter considered significant?	No
Level of significance	Low; not significant
Level of engagement selected	1. Inform
Rationale for selecting level of engagement	The purpose of the report is to inform Council and the community of the activity's work over 2019-20. This will be publicly notified through local media.
Reviewed by Strategy & Policy	Toni Durham; Strategy & Policy Manager



27 August 2020

# 5. District Licensing Committee Annual Report: 1 July 2019 to 30 June 2020

Author Rick Catchpowle; Environmental Monitoring Manager

GM Responsible Jane Donaldson; Strategy & Compliance

#### **Summary**

- The Sale and Supply of Alcohol Act 2012 (the Act) requires each Territorial Authority to submit its annual report on the proceedings and operations of its District Licensing Committee (DLC) to the Alcohol Regulatory and Licensing Authority (ARLA) for the period 1 July 2019 to 30 June 2020.
- The Act further requires that reports are submitted within three months of the end of every financial year.

#### Recommendations

- 1. **That** the report be received.
- 2. **That** the report be posted on the Ashburton District Council website.
- 3. **That** the report be sent to the Secretary for the Alcohol Regulatory and Licensing Authority within one month of adoption.

#### **Attachments**

**Appendix 1** On/Off and Club liquor licences in District

#### **Background**

- 1. Section 199 of the Act requires every territorial authority to prepare and send to the licensing authority a report of the proceedings and operations of its licensing committee in the set format below.
- 2. A copy of the report must be made available by the territorial authority for inspection free of charge for a period of not less than 5 years.
- 3. Regulation 19 of the Sale and Supply of Alcohol (Fees) Regulations 2013 also requires Territorial Authorities to prepare a report detailing income from fees and licensing costs under the Act. This includes costs relating to DLC functioning, licensing inspectors and enforcement activities relating to the year commencing 1 July 2019. While this additional information is not required to be in the report to ARLA, it must be made publicly available and is therefore included in the overall report.

#### **District Licensing Committee Structure and Personnel**

#### **Commissioners:**

Suzanne Griffin Robin Kilworth Gregory Clapp Simon McDonnell

#### **Members:**

Tanya Surrey Debra Hasson Gary Lee Tracy McIlraith

#### **Secretariat and Support Staff:**

Jane Donaldson Secretary Rick Catchpowle Secretary

Leo Ratten Licensing Inspector

Tayla Hampton Registrar

Jamie Grant Administration Support

#### Workflow

4. In the period 1 July 2019 to 30 June 2020, the DLC processed a total of 279 applications, a breakdown of which is as follows:

On/Off/Club new licences: 12

On/Off/Club renewals: 28

Special Licences: 117

Managers certificates 167 Temporary Authority: 11

#### **Current Liquor Licences**

5. A list of all On/Off and Club liquor licences in the District is attached.

#### **Conferences and Training**

6. Commissioners and members of the combined Ashburton/Selwyn DLC attended training at Lincoln and Christchurch during the reporting period.

#### **DLC Hearings**

7. During the reporting period the DLC convened for one publicly held hearing.

#### **Publication of DLC Decisions**

8. All decisions made by the DLC are published on the Council's website at: <a href="http://ashburtondc.govt.nz">http://ashburtondc.govt.nz</a>.

#### **Notable Trends or Issues**

No noticeable issues have been noted and the DLC again looks forward to participating in further ongoing training and support about the Act, its Regulations and other relevant law. The DLC would also welcome formal opportunities for networking and information sharing to improve consistency of approach nationwide.

#### **DLC Initiatives**

9. No new initiatives were adopted or trialled during the reporting period.

#### **Local Alcohol Policy**

10. In accordance with Part 2 subpart 2 of the Act, Ashburton District Council has developed a Local Alcohol Policy (LAP) which was adopted on 5 April 2017 with an effective date of 28 August 2017.

#### **Current Legislation**

11. The DLC and the Ashburton District Council would welcome further coordinated guidance on best practice in the operation of the Act and its Regulations.

#### **Legal / policy implications**

#### The Sale and Supply of Alcohol Act 2012

12. It is a statutory requirement for the Council to publicly report on the proceedings and operations of its District Licensing Committee.

# **Financial implications**

Requirement	Explanation
What is the cost?	The cost of monitoring the activity is included in the Liquor Licensing budget
Is there budget available in LTP / AP?	Yes
Where is the funding coming from?	Alcohol licensing cost centre
Are there any future budget implications?	No
Reviewed by Finance	Not required

# Significance and engagement assessment

Requirement	Explanation
Is the matter considered significant?	No
Level of significance	Low; not significant
Level of engagement selected	2. Inform
Rationale for selecting level of engagement	The purpose of the report is to inform Council and the community of the activity's work over 2019-20. This will be publicly notified through local media.
Reviewed by Strategy & Policy	Toni Durham; Strategy & Policy Manager

# Current Liquor Licences (ON/OFF/CLUB) as at 01.08.2020

ApplicationNo	Description	TraderName	PrimaryProperty	RenewalExpiry Risk Risk Comm	Risk Comments/Inspector
SlubLic					
32/CL/08/14 32/CL/14/16	Club Licence Club Licence	Americar Rod & Custom Club Incorporated Ashburton Club And M.S.A. Bowling Club	62 Maronan Road ASHBURTON 115 Racecourse Road ASHBURTON	11/10/2020 2 VL 01/11/2020 2 VL	
32/CL/01/15	Club Licence	Rakaia Bowling Club Incorporated	24 Rakaia Barrhill Methven Road	1 (7)	
32/CL/02/18	Club Licence	Rakaia Squash Club Incorporated	24 Rakaia Barrhill Methven Road		
32/CL/01/18	Club Licence	Hampstead Rugby & All Sports Club Inc.	44 Bridge Street ASHBURTON	<del></del>	
32/CL/09/15	Club Licence	Rakaia Golf Club Incorporated	481 Acton Road ASHBURTON	Ψ.	
32/CL/06/15	Club Licence	Allenton Rugby Football Club Incorporated	21 Melrose Road ASHBURTON	25/07/2021 5 L 25/07/2021 5 I	
32/CL/04/15	Club Licence	ninwala Goli Ciab incolporated Rakaja Rugby Club Incorporated	27 Flasers road Invovato 144 Railway Terrace RAKAIA	- —	
32/CL/07/15	Club Licence	Ashburton Golf Club Incorporated	37 Golf Links Drive ASHBURTON	· ~	
32/CL/11/15	Club Licence	Methven Golf Club Incorporated	84 Hobbs Road METHVEN	13/08/2021 5 L	
32/CL/13/15	Club Licence	Ashburton Squash Rackets Club Incorporated	26 Harrison Street ASHBURTON	7	
32/CL/08/15	Club Licence	Mid Canterbury Aero Club Inc	387 Seafield Road ASHBURTON	7	
32/CL/03/18	Club Licence	Tinwald Family Sport And Recreation Assoc.	1 Shearman Street TINWALD	22/08/2021 2 VL	
52/CL/04/18	Club Licence	Ashburton Bowling Ciub Incorporated	33/ West Street ASHBURTON	0Z/09/Z0Z  Z VL	
97/701/TO/12	Club Licence	Mayneid Golf Club Incorporated Tennis Mid Centerbury Sub Association Inc	337 Mest Street ASHBURTON	- <del>-</del>	
32/CL/02/16	Club Licence	Methyen Squash Rackets Club Incorporated	Methyen Chertsey Road ASHBURTON	- 0	
32/CL/01/19	Club Licence	Methven United Club Incorporated	Methven Chertsey Road ASHBURTON	Ω Ω	
32/CL/02/19	Club Licence	The Methven Bowling Club Incorporated	Methven Chertsey Road ASHBURTON	7	
32/CL/04/16	Club Licence	Ashburton Celtic Rugby Football Club Inc.	46 Keenans Road ASHBURTON	25/07/2022 5 L	
32/CL/05/16	Club Licence	Ashburton Collegiate Rugby Football Club Inc.	17 Smithfield Road ASHBURTON	ς.	
32/CL/03/14	Club Licence	Collegiate South Sports Club	1 Chalmers Avenue ASHBURTON	06/08/2022 2 VL	
32/CL/15/16	Club Licence	Hinds Squash Rackets Club Incorporated	20 Rogers Street HINDS	7	
32/CL/17/16	Club Licence	Hampstead Bowling Club Incorporated	77 A Cambridge Street ASHBURTON		
32/CL/05/18	Club Licence	Mt Somers Rugby Football Club Incorporated	67 Hoods Road MT SOMERS	رى ا	
32/CL/18/16	Club Licence	Ashburton Returned Services Association Inc.	12 Cox Street ASHBURTON	ę ,	
32/CL/15/15	Club Licence	Allenton Sports Club Incorporated	16 Cavendish Street ASHBUR I ON	ۍ ، ا	
32/CL/06/14	Club Licence	Southern Rugby Club (Mid-Canterbury) Inc.	3 Isleworth Road ASHBURTON	28/U6/2U23 15 M	
OffLicence					
32/OFF/07/16		Somerset Grocer Off Licence	161 Burnett Street ASHBURTON	2	
32/OFF/07/19		Sunwins Enterprises Limited	99 Peters Street HINDS	15	
32/OFF/06/19	Off-Licence	Allenton Fresh	98 Harrison Street ASHBURTON	72	
32/OFF/01/18	Off-Licence	Tinwald Supervalue	113 Archibald Street TINWALD	<del>ე</del>	
32/OFF/04/17 32/OFE/15/16	Off-Licence	Countdown Ashburton	4/4 East Street ASHBUKTON	20/01/2021 15 M	
01/01/11/01/00 01/01/11/01/01/00	סוו-רוכמווסמ	Caliterbury Elquol Astronomics	דו המכתיכים של המשם אכן יה כייי כייי	2	

	Immigration issue
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660 East Street ASHBURTON 231 Burnett Street ASHBURTON 114 Railway Terrace West RAKAIA 2 Bridge Street ASHBURTON 2 East Street ASHBURTON Methven Mall METHVEN 70 Hoods Road MT SOMERS 33 Mcmillan Street METHVEN 116 Victoria Street ASHBURTON 2 Tancred Street ASHBURTON 2 Tancred Street ASHBURTON 70 Hoods Road MT SOMERS 103 Archibald Street TINWALD 60 Elizabeth Avenue RAKAIA 111 Rakaia Barrhill Methven Road ASHBURTON 2006 Arundel Rakaia Gorge Road ASHBURTON 2006 Arundel Rakaia Gorge Road ASHBURTON 2006 Arundel Rakaia Gorge Road ASHBURTON 30 Mcmillan Street METHVEN 12 Cox Street ASHBURTON DISTRICT 2 Burgess Road ASHBURTON DISTRICT 137 Main Street METHVEN 41 Railway Terrace East RAKAIA	90 Harrison Street ASHBURTON 78 Tancred Street ASHBURTON 162 East Street ASHBURTON 99 Peters Street HINDS 246 Burnett Street ASHBURTON 245 Burnett Street ASHBURTON 90 Harrison Street ASHBURTON 112 Main Street METHVEN 70 Hoods Road MT SOMERS 131 Main Street METHVEN 112 Main Street METHVEN 112 Main Street METHVEN 116 Merison Street ASHBURTON 117 Forest Drive METHVEN 118 Archibald Street TINWALD 668 East Street, ASHBURTON 116 Victoria Street ASHBURTON 159 West Street ASHBURTON 159 West Street ASHBURTON 159 West Street ASHBURTON 159 West Street ASHBURTON 170 Creek Road ASHBURTON 171 Hakatere Potts Road ASHBURTON 172 Hakatere Potts Road ASHBURTON 173 Hoods Road ASHBURTON 174 Creek Road ASHBURTON
Canterbury Liquor East Street Ashburton MSA Liquor Centre Limited Thirsty Liquor Rakaia Netherby Four Square Supermarket 2008 Countdown Ashburton South Super Liquor Methven Mt Somers Tavern Methven Four Square Supermarket Devon Tavern Ashburton New World Mount Somers Tavern Limited Tinwald Liquorland and Bottlestore Rakaia Foodstore Four Square Railway Hotel Sirocco Wines Panthers Rock Cafe And Bar Allenton Liquor Store Methven Supervalue Ashburton Returned Services Association Inc. CECS Acquisitions Limited (CharRees) The Staveley Store Brown Pub Methven South Rakaia Hotel	Giovanni's Pizzeria Arcadia Tavern & Nightclub Ton's Thai Restaurant Sunwins Enterprises Limited Braided Rivers Restaurant & Bar Speight's Ale House Docks Cinema Paradiso Indian Minar Mt Somers Tavern Cafe 131 Limited Aqua Japanese Restaurant Thai Chilli Tinwald Function Centre Limited Miyabi Restaurant Devon Tavern Cleavers Corner Gastro Pub Mt Potts Lodge Limited Stronechrubie Restaurant & Accommodation Koji Japanese Restaurant
32/0FF/03/18 Off-Licence 32/0FF/01/15 Off-Licence 32/0FF/02/19 Off-Licence 32/0FF/02/19 Off-Licence 32/0FF/08/16 Off-Licence 32/0FF/01/20 Off-Licence 32/0FF/06/15 Off-Licence 32/0FF/06/15 Off-Licence 32/0FF/06/17 Off-Licence 32/0FF/06/17 Off-Licence 32/0FF/06/17 Off-Licence 32/0FF/06/17 Off-Licence 32/0FF/06/17 Off-Licence 32/0FF/06/16 Off-Licence 32/0FF/06/16 Off-Licence 32/0FF/08/16 Off-Licence 32/0FF/11/16 Off-Licence	32/ON/06/19 On-Licence 32/ON/19/15 On-Licence 32/ON/08/19 On-Licence 32/ON/08/19 On-Licence 32/ON/09/19 On-Licence 32/ON/01/20 On-Licence 32/ON/04/17 On-Licence 32/ON/04/17 On-Licence 32/ON/04/15 On-Licence 32/ON/06/20 On-Licence 32/ON/06/20 On-Licence 32/ON/06/18 On-Licence 32/ON/07/20 On-Licence 32/ON/07/20 On-Licence 32/ON/07/17 On-Licence 32/ON/07/17 On-Licence 32/ON/07/17 On-Licence 32/ON/07/17 On-Licence 32/ON/18/15 On-Licence 32/ON/18/15 On-Licence 32/ON/18/15 On-Licence 32/ON/18/15 On-Licence 32/ON/18/15 On-Licence

#### **Environmental Services**

Ashburton DISTRICT COUNCIL

27 August 2020

# 7. End of year performance report

Author Emily Watson; Corporate Planner

Activity manager Toni Durham; Strategy & Policy Manager

Group manager Jane Donaldson; Group Manager: Strategy & Compliance

#### **Summary**

- The purpose of this report is provide the end of year non-financial reporting against the performance measures set in Year 2 of the Long-Term Plan 2018-28.
- These results are for the first half of the 2019-20 financial year, from 1 July 2019
   30 June 2020.

#### Recommendation

**1. That** the Committee receives the Environmental Services end of year non-financial performance report.

#### **Attachment**

**Appendix1** Environmental Services end of year performance report

#### **Background**

#### The current situation

- 1. Council monitors its progress towards achieving the non-financial performance measures. These are reported to Council mid-way through the financial year and at the end of the financial year.
- 2. As part of the Long-Term Plan process, Council sets levels of service for each activity. Accompanying these levels of services are performance measures and targets.
- 3. Performance measures enable Council and the community to assess whether the levels of service are being delivered to the community. Targets for each performance measure show the level of achievement Council is aiming for each year.
- 4. The end of year results are also reported in Council's Annual Report.

#### **Legal/policy implications**

#### Legislation

- 5. Council is required (Local Government Act 2002) to report against the performance targets set for each activity in the Annual Report.
- 6. While Council isn't required by legislation to provide progress reports, to do so informs both Council and the community with how well Council is tracking on a timely basis.

### **Financial implications**

Requirement	Explanation
What is the cost?	Monitoring Council's performance is met from within existing budgets.
Is there budget available in LTP / AP?	Yes
Where is the funding coming from?	284 Community Planning
Are there any future budget implications?	No
Reviewed by Finance	Not required

# Significance and engagement assessment

7. The progress reporting of Council's achievement towards its non-financial performance measures is not considered significant and is of low significance to the community.

Requirement	Explanation
Is the matter considered significant?	No
Level of significance	Low; Not Significant
Level of engagement selected	1 – Inform the community
Rationale for selecting level of engagement	The community will be informed of Council's progress in achieving the non-financial performance measures through relevant media channels.
Reviewed by Strategy & Policy	Toni Durham; Strategy & Policy Manager

#### **End of year performance reporting – Environmental Services**

#### END OF YEAR PERFORMANCE UPDATE - BUILDING REGULATION

**What we're aiming for:** To implement the requirements of the Building Act 2004 fairly and impartially so the public has confidence that buildings in the district are constructed in accordance with the building code.

WHAT WE'RE WORKING TOWARDS (Levels of service)	HOW WE'LL MEASURE PROGRESS (Performance measures)	2018/19 RESULTS	2019/20 TARGET	2019/20 RESULTS	COMMENTS
We provide quality building regulation services	Building consents are processed and decisions made within 20 working days	97.5%	100%	99.1%	We processed 577 out of 582 consents within the statutory timeframe
	Code of Compliance Certificates are processed and decisions made within 20 working days	99.2%	100%	99.4%	We issued 809 out of 814 certificates within the statutory timeframe
	Buildings with compliance schedules are audited each year	10.2%	10%	10.3%	We audited 49 out of 474 buildings with current compliance schedules
	Swimming pool fences are inspected every year	33%	33%	35.5%	We inspected 239 out of 674 pool fence barriers
Council responds to concerns with building regulation services within required response times	Building service complaints are responded to within two working days	100%	100%	100%	We received one complaint and it was responded to on the same day

#### END OF YEAR PERFORMANCE UPDATE - DISTRICT PLANNING

**What we're aiming for:** To achieve a fit for purpose function which meets statutory obligations and customer expectations, while anticipating and reacting to the changing needs of the district.

WHAT WE'RE WORKING TOWARDS (Levels of service)	HOW WE'LL MEASURE PROGRESS (Performance measures)	2018/19 RESULTS	2019/20 TARGET	2019/20 RESULTS	COMMENTS
We provide quality district planning services	Resource consent applications and exemptions are determined within statutory timeframes	100%	100%	99.5%	We processed 194 of 195 resource consent applications within statutory timeframes.
	Subdivision plan approval certificates (RMA s.223) are determined within ten working days	96%	100%	98%	We processed 49 of 50 Section 223 applications within 10 working days.

Council responds to concerns with district planning services within required response times	District planning service complaints are responded to within five working days	100%	100%	100%	All complaints responded to within 5 working days.
The majority of residents are satisfied with the standard of our district planning services	Residents are satisfied with the standard of Council's planning services	83%	80%	82%	

#### END OF YEAR PERFORMANCE UPDATE - EMERGENCY MANAGEMENT

**What we're aiming for:** To support the community's ability to respond to and recover from emergency events.

WHAT WE'RE WORKING TOWARDS	HOW WE'LL MEASURE PROGRESS	2018/19 RESULTS	2019/20 TARGET	2019/20 RESULTS	COMMENTS
(Levels of service)	(Performance measures)				
We support emergency preparedness through community-based emergency management	A community response plan is developed or renewed annually	2	1	1	Hakatere Community Response plan reviewed and updated.
The majority of residents are satisfied with the standard of our civil defence services	Residents are satisfied with the civil defence services provided by Council	97%	80%	96%	

#### END OF YEAR PERFORMANCE UPDATE – LAND INFORMATION

**What we're aiming for:** To provide an efficient production of Land Information Memoranda (LIMS's) within statutory timeframes and with a high degree of accuracy.

We provide quality land information services efficiently	LIM applications are processed within ten working days	100%	100%	100%	All applications for LIMs were processed within ten working days.
(Levels of service)	(Performance measures)				
TOWARDS	PROGRESS				
WORKING	MEASURE	RESULTS	<b>TARGET</b>	RESULTS	
WHAT WE'RE	HOW WE'LL	2018/19	2019/20	2019/20	COMMENTS

#### END OF YEAR PERFORMANCE UPDATE – REGULATORY COMPLIANCE

**What we're aiming for:** To improve, promote, and protect public health within the district by the promotion of sustainable environmental practices and the monitoring and enforcement of associated legislation and bylaws.

WHAT WE'RE WORKING TOWARDS (Levels of service)	HOW WE'LL MEASURE PROGRESS (Performance measures)	2018/19 RESULTS	2019/20 TARGET	2019/20 RESULTS	COMMENTS
We provide quality alcohol licensing services	Licensed premises are monitored each year	100%	100%	100%	There are 111 Club/Off/On licensed premises in the District – all of which were monitored
	Stakeholder meetings are held each year	21	10	26	26 meetings held
The majority of residents are satisfied with Council's role in alcohol licensing	Residents are satisfied with how Council undertakes its role in alcohol licensing	88%	80%	90%	
We provide quality animal control services	Known dogs are registered	96%	95%	96%	6891 of 7114 known dogs registered
Council contractors respond to animal control incidents within contractual response times	Urgent incidents are responded to within one hour	100%	100%	100%	32 urgent incidents reported and responded to within one hour
	Found, wandering or barking dog incidents are responded to within five working days	100%	100%	100%	652 non-urent incidents reported and attended to within 5 working days
The majority of residents are satisfied with our animal control services	Residents are satisfied with Council's animal control services	84%	80%	86%	
We provide quality environmental health services	Registered food premises are risk assessed each year	87%	80%	81%	135 premises on Food Control Plans of which 109 were risk assessed.
Council contractors respond to environmental health issues within contractual response times	Noise complaints are responded to within two hours	100%	100%	100%	467 complaints of noise nuisance received and all attended to within two hours

# Environmental Services Committee Terms of Reference

#### **Purpose**

The purpose of the Environmental Services Committee is to provide oversight of Council's regulatory and emergency management services in a manner that promotes the current and future interests of the community (Local Government Act 2002).

#### **Membership**

Membership of the Committee comprises:

- Cr Diane Rawlinson
- Cr Carolyn Cameron (Deputy Chair)
- Cr Leen Braam
- Cr Lynette Lovett
- Cr Angus McKay
- The Mayor, Neil Brown (ex-officio)

The quorum is four members.

#### **Meeting Frequency**

The Environmental Services Committee will meet on a six (6) weekly cycle, or more frequently on an asrequired basis as determined by the Chair and Group Manager Strategy and Compliance.

Committee members shall be given not less than 5 working days' notice of meetings.

#### **Delegations**

The Environmental Services Committee has no delegated authority to make decisions. Its role is to consider and review matters of strategy, policy or significance in its sphere of Council business, and (if appropriate) to make recommendations to full Council.

Note that for dog control matters the power to appoint hearing panels comprising members of the Environmental Services Committee shall be delegated to the Chair of Environmental Services. Those hearing panels so appointed shall be authorised to deal with the appeal for which they are appointed without further instruction from the Committee.

#### Sphere of business

- Regulatory activities including:
  - Alcohol licensing
  - Animal control and dog registration
  - Building control
  - Civil defence emergency management
  - Class 4 gambling venues
  - Environmental protection and health, nuisances and complaints
  - Food safety
  - Freedom camping
  - Hazardous substances
  - Litter
  - Naming of roads
  - Noise control

- Parking enforcement
- Resource management and District Plan
- Resource management
- Subdivision and development control
- To recommend the appointment of hearing panels for animal control appeals

#### Reporting

The Environmental Services Committee will report to the Council.