

ASHBURTON DISTRICT COUNCIL

COMMUNITRAK™ SURVEY

JUNE 2006

**TABLES OF RESULTS
EXCLUDING
'DON'T KNOW' RESPONSES**

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Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
a. "the cleanliness, standard and safety of roads"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	402	229	173	202	200	71	172	159	102	118	95	73	262	139	98	304	355	47
Weighted Base	402	232	170	200	203	139	147	116	84	114	111	81	227	174	122	280	350	52
<u>Satisfied</u>	351	205	146	172	179	127	126	99	71	98	101	71	189	162	114	237	305	46
	87.4	88.5	85.8	86.1	88.6	91.2	85.7	84.9	84.5	86.1	91.0	87.7	83.0	93.0	93.7	84.6	87.1	89.4
Very satisfied (3)	114	72	42	52	62	44	32	38	26	36	31	19	65	49	45	69	102	12
	28.3	31.2	24.4	25.8	30.8	31.7	21.5	32.9	31.5	31.9	28.2	23.7	28.8	27.9	37.3	24.4	29.2	22.7
Fairly satisfied (2)	237	133	104	120	117	83	94	60	45	62	70	52	123	113	69	169	203	35
	59.0	57.3	61.4	60.3	57.7	59.5	64.1	52.0	53.0	54.2	62.8	64.0	54.2	65.1	56.4	60.2	57.9	66.7
<u>Not very satisfied</u>	51	27	24	28	23	12	21	18	13	16	10	10	39	12	8	43	45	5
	12.6	11.5	14.2	13.9	11.4	8.8	14.3	15.1	15.5	13.9	9.0	12.3	17.0	7.0	6.3	15.4	12.9	10.6
Not very satisfied (1)	51	27	24	28	23	12	21	18	13	16	10	10	39	12	8	43	45	5
	12.6	11.5	14.2	13.9	11.4	8.8	14.3	15.1	15.5	13.9	9.0	12.3	17.0	7.0	6.3	15.4	12.9	10.6
Mean	2.2	2.2	2.1	2.1	2.2	2.2	2.1	2.2	2.2	2.2	2.2	2.1	2.1	2.2	2.3	2.1	2.2	2.1

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
b. "cleanliness, standard and safety of footpaths"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	391	226	165	195	196	69	166	156	102	116	92	67	255	135	96	295	346	45
Weighted Base	390	226	164	191	199	134	142	114	84	112	107	74	222	168	117	273	341	49
<u>Satisfied</u>	307	171	136	156	152	114	116	77	57	88	88	65	170	136	97	210	266	41
	78.8	75.7	83.2	81.6	76.2	85.3	81.2	68.2	67.6	78.5	82.5	88.0	76.8	81.4	82.9	77.1	78.0	84.6
Very satisfied (3)	114	63	51	62	53	55	29	30	23	30	34	24	64	51	53	62	98	16
	29.3	28.0	31.0	32.3	26.4	41.3	20.0	26.7	27.5	27.1	31.4	31.8	28.8	30.2	45.0	22.6	28.8	32.8
Fairly satisfied (2)	193	108	85	94	99	59	87	47	34	58	55	42	106	86	44	149	168	25
	49.5	47.6	52.2	49.2	49.8	44.0	61.2	41.5	40.1	51.4	51.1	56.2	48.0	51.3	37.9	54.5	49.2	51.8
<u>Not very satisfied</u>	83	55	28	35	47	20	27	36	27	24	19	9	51	31	20	63	75	7
	21.2	24.3	16.8	18.4	23.8	14.7	18.8	31.8	32.4	21.5	17.5	12.0	23.2	18.6	17.1	22.9	22.0	15.4
Not very satisfied (1)	83	55	28	35	47	20	27	36	27	24	19	9	51	31	20	63	75	7
	21.2	24.3	16.8	18.4	23.8	14.7	18.8	31.8	32.4	21.5	17.5	12.0	23.2	18.6	17.1	22.9	22.0	15.4
Mean	2.1	2.0	2.1	2.1	2.0	2.3	2.0	1.9	2.0	2.1	2.1	2.2	2.1	2.1	2.3	2.0	2.1	2.2

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
c. "stormwater drainage, i.e. rural and urban"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	355	218	137	185	170	64	145	146	96	103	84	59	232	122	85	270	316	39
Weighted Base	358	220	139	184	174	128	124	107	78	99	101	68	202	156	108	251	316	43
<u>Satisfied</u>	270	167	103	140	130	95	88	87	58	77	74	51	151	119	80	190	237	33
	75.3	76.2	74.0	75.8	74.8	74.6	71.0	81.3	73.7	77.5	72.9	74.7	74.7	76.1	74.1	75.9	75.0	77.9
Very satisfied (3)	74	55	18	44	29	23	24	26	15	29	15	11	47	25	26	48	63	11
	20.5	25.2	13.1	24.1	16.7	18.2	19.4	24.5	19.8	29.6	15.3	16.3	23.5	16.2	24.1	19.0	19.8	25.9
Fairly satisfied (2)	196	112	84	95	101	72	64	61	42	48	58	40	103	93	54	143	174	22
	54.8	51.0	60.9	51.7	58.1	56.3	51.6	56.8	54.0	47.9	57.6	58.4	51.2	59.8	50.0	56.9	55.2	52.0
<u>Not very satisfied</u>	88	52	36	45	44	32	36	20	21	22	27	17	51	37	28	60	79	9
	24.7	23.8	26.0	24.2	25.2	25.4	29.0	18.7	26.3	22.5	27.1	25.3	25.3	23.9	25.9	24.1	25.0	22.1
Not very satisfied (1)	88	52	36	45	44	32	36	20	21	22	27	17	51	37	28	60	79	9
	24.7	23.8	26.0	24.2	25.2	25.4	29.0	18.7	26.3	22.5	27.1	25.3	25.3	23.9	25.9	24.1	25.0	22.1
Mean	2.0	2.0	1.9	2.0	1.9	1.9	1.9	2.1	1.9	2.1	1.9	1.9	2.0	1.9	2.0	1.9	1.9	2.0

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Q1 Satisfaction with -
c. "stormwater drainage, i.e. rural and urban"

	Total	Piped stormwater collection..		
		Yes	No	Dk
Unweighted Base	355	230	113	12
Weighted Base	358	227	116	15
<u>Satisfied</u>	270	172	85	13
	75.3	76.1	73.1	81.5
Very satisfied (3)	74	56	13	4
	20.5	24.7	11.3	28.9
Fairly satisfied (2)	196	117	72	8
	54.8	51.4	61.8	52.6
<u>Not very satisfied</u>	88	54	31	3
	24.7	23.9	26.9	18.5
Not very satisfied (1)	88	54	31	3
	24.7	23.9	26.9	18.5
Mean	2.0	2.0	1.8	2.1

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Q1 Satisfaction with -
d. "the standard of wastewater systems, i.e. the sewerage system"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	317	216	101	161	156	57	123	137	88	93	81	43	218	98	75	242	282	35
Weighted Base	317	218	99	156	161	110	107	100	72	91	95	48	191	125	97	220	279	38
<u>Satisfied</u>	295	209	86	144	151	101	97	97	69	86	84	44	180	114	88	207	260	35
	93.0	95.8	86.7	92.7	93.3	91.7	90.9	96.6	96.5	94.9	88.1	92.3	94.3	90.9	91.1	93.8	93.2	91.4
Very satisfied (3)	155	118	37	77	79	52	44	59	39	46	49	19	100	54	55	100	136	19
	49.0	54.2	37.4	49.2	48.7	47.5	41.4	58.7	53.9	51.2	51.2	39.4	52.3	43.6	56.7	45.6	48.9	49.3
Fairly satisfied (2)	139	91	49	68	72	49	53	38	31	40	35	25	80	59	33	106	123	16
	44.0	41.6	49.4	43.4	44.6	44.2	49.6	37.9	42.6	43.7	36.9	52.9	42.0	47.3	34.5	48.2	44.3	42.1
<u>Not very satisfied</u>	22	9	13	11	11	9	10	3	3	5	11	4	11	11	9	14	19	3
	7.0	4.2	13.3	7.3	6.7	8.3	9.1	3.4	3.5	5.1	11.9	7.7	5.7	9.1	8.9	6.2	6.8	8.6
Not very satisfied (1)	22	9	13	11	11	9	10	3	3	5	11	4	11	11	9	14	19	3
	7.0	4.2	13.3	7.3	6.7	8.3	9.1	3.4	3.5	5.1	11.9	7.7	5.7	9.1	8.9	6.2	6.8	8.6
Mean	2.4	2.5	2.2	2.4	2.4	2.4	2.3	2.6	2.5	2.5	2.4	2.3	2.5	2.3	2.5	2.4	2.4	2.4

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Q1 Satisfaction with -
 d. "the standard of wastewater systems, i.e. the sewerage system"

	Sewerage system..			
	Total	Yes	No	Dk
Unweighted Base	317	256	58	3
Weighted Base	317	252	61	4
<u>Satisfied</u>	295	235	55	4
	93.0	93.5	90.4	100.0
Very satisfied (3)	155	141	13	2
	49.0	55.9	21.2	37.9
Fairly satisfied (2)	139	95	42	3
	44.0	37.6	69.2	62.1
<u>Not very satisfied</u>	22	16	6	0
	7.0	6.5	9.6	0.0
Not very satisfied (1)	22	16	6	0
	7.0	6.5	9.6	0.0
Mean	2.4	2.5	2.1	2.4

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Q1 Satisfaction with -
e. "the quality of drinking water "

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	358	227	131	178	180	61	147	150	99	103	84	59	244	113	88	270	317	41
Weighted Base	357	230	127	173	183	119	127	111	82	100	98	66	212	144	110	246	311	45
Satisfied	235	146	89	132	102	83	78	74	48	58	67	54	140	95	74	161	210	25
	65.8	63.5	69.9	76.4	55.8	69.5	61.4	66.8	59.2	57.7	68.7	81.6	65.9	66.0	66.6	65.4	67.3	55.1
Very satisfied (3)	109	64	45	56	53	34	36	40	25	26	32	23	67	42	38	71	94	16
	30.6	27.9	35.5	32.1	29.2	28.4	28.1	35.8	30.5	26.2	32.9	34.6	31.6	29.3	34.5	28.8	30.1	34.3
Fairly satisfied (2)	126	82	44	77	49	49	42	34	23	32	35	31	73	53	35	90	116	9
	35.2	35.6	34.4	44.3	26.6	41.1	33.3	31.0	28.6	31.5	35.8	47.0	34.3	36.7	32.1	36.6	37.3	20.8
Not very satisfied	122	84	38	41	81	36	49	37	33	42	31	12	72	49	37	85	102	20
	34.2	36.5	30.1	23.6	44.2	30.5	38.6	33.2	40.8	42.3	31.3	18.4	34.1	34.0	33.4	34.6	32.7	44.9
Not very satisfied (1)	122	84	38	41	81	36	49	37	33	42	31	12	72	49	37	85	102	20
	34.2	36.5	30.1	23.6	44.2	30.5	38.6	33.2	40.8	42.3	31.3	18.4	34.1	34.0	33.4	34.6	32.7	44.9
Mean	2.0	1.9	2.1	2.1	1.8	2.0	1.9	2.0	1.9	1.8	2.0	2.2	2.0	2.0	2.0	1.9	2.0	1.9

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
f. "rubbish collection"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	316	225	91	155	161	51	123	142	93	93	77	43	216	99	75	241	287	29
Weighted Base	313	227	86	149	165	101	107	105	76	90	90	48	188	125	96	217	281	33
<u>Satisfied</u>	272	203	69	129	143	88	87	97	67	79	80	37	165	107	78	194	244	28
	86.7	89.1	80.4	86.5	86.9	87.1	81.1	92.1	87.7	88.3	88.9	77.5	88.0	85.5	81.3	89.1	86.9	85.2
Very satisfied (3)	177	133	43	79	98	42	59	75	50	47	52	22	118	58	58	119	160	17
	56.3	58.8	49.8	53.1	59.2	41.5	55.2	71.7	65.7	52.1	57.4	44.6	63.1	46.5	59.9	54.7	56.9	51.6
Fairly satisfied (2)	95	69	26	50	46	46	28	21	17	32	28	16	47	49	21	75	84	11
	30.4	30.4	30.5	33.4	27.7	45.6	25.9	20.4	21.9	36.2	31.5	32.9	24.8	39.0	21.3	34.5	30.0	33.6
<u>Not very satisfied</u>	42	25	17	20	22	13	20	8	9	11	10	11	23	18	18	24	37	5
	13.3	10.9	19.6	13.5	13.1	12.9	18.9	7.9	12.3	11.7	11.1	22.5	12.0	14.5	18.7	10.9	13.1	14.8
Not very satisfied (1)	42	25	17	20	22	13	20	8	9	11	10	11	23	18	18	24	37	5
	13.3	10.9	19.6	13.5	13.1	12.9	18.9	7.9	12.3	11.7	11.1	22.5	12.0	14.5	18.7	10.9	13.1	14.8
Mean	2.4	2.5	2.3	2.4	2.5	2.3	2.4	2.6	2.5	2.4	2.5	2.2	2.5	2.3	2.4	2.4	2.4	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
f. "rubbish collection"

	Regular rubbish collection..			
	Total	Yes	No	Dk
Unweighted Base	316	273	42	1
Weighted Base	313	269	43	1
<u>Satisfied</u>	272	244	28	0
	86.7	90.5	65.3	0.0
Very satisfied (3)	177	164	12	0
	56.3	61.0	28.5	0.0
Fairly satisfied (2)	95	79	16	0
	30.4	29.5	36.8	0.0
<u>Not very satisfied</u>	42	25	15	1
	13.3	9.5	34.7	100.0
Not very satisfied (1)	42	25	15	1
	13.3	9.5	34.7	100.0
Mean	2.4	2.5	1.9	1.0

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Q1 Satisfaction with -
g. "the kerbside recycling collection service"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	315	223	92	153	162	51	123	141	94	93	75	43	218	96	75	240	285	30
Weighted Base	311	226	85	146	165	99	107	105	77	91	88	45	191	119	93	218	277	34
<u>Satisfied</u>	267	192	75	127	140	85	88	94	64	79	76	39	166	101	86	181	240	28
	85.9	84.8	88.8	86.9	85.1	85.9	82.3	89.7	83.1	87.3	86.2	86.5	87.1	84.6	91.7	83.4	86.4	82.3
Very satisfied (3)	185	140	45	84	101	55	57	73	47	53	52	28	119	66	60	125	166	19
	59.4	62.1	52.4	57.5	61.2	55.3	53.5	69.5	60.3	58.3	59.0	61.1	62.4	55.2	64.5	57.3	59.8	56.4
Fairly satisfied (2)	82	51	31	43	39	30	31	21	18	26	24	12	47	35	25	57	74	9
	26.5	22.7	36.4	29.4	23.9	30.6	28.8	20.1	22.8	29.0	27.2	25.5	24.7	29.5	27.3	26.1	26.5	25.8
<u>Not very satisfied</u>	44	34	9	19	25	14	19	11	13	12	12	6	25	18	8	36	38	6
	14.1	15.2	11.2	13.1	14.9	14.1	17.7	10.3	16.9	12.7	13.8	13.5	12.9	15.4	8.3	16.6	13.6	17.7
Not very satisfied (1)	44	34	9	19	25	14	19	11	13	12	12	6	25	18	8	36	38	6
	14.1	15.2	11.2	13.1	14.9	14.1	17.7	10.3	16.9	12.7	13.8	13.5	12.9	15.4	8.3	16.6	13.6	17.7
Mean	2.5	2.5	2.4	2.4	2.5	2.4	2.4	2.6	2.4	2.5	2.5	2.5	2.5	2.4	2.6	2.4	2.5	2.4

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Q1 Satisfaction with -
g. "the kerbside recycling collection service"

	Total	Kerbside recycl. collection..		
		Yes	No	Dk
Unweighted Base	315	272	43	0
Weighted Base	311	269	41	0
<u>Satisfied</u>	267	233	34	0
	85.9	86.7	81.2	0.0
Very satisfied (3)	185	167	17	0
	59.4	62.1	42.0	0.0
Fairly satisfied (2)	82	66	16	0
	26.5	24.5	39.2	0.0
<u>Not very satisfied</u>	44	36	8	0
	14.1	13.3	18.8	0.0
Not very satisfied (1)	44	36	8	0
	14.1	13.3	18.8	0.0
Mean	2.5	2.5	2.2	0.0

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
h. "provision of recycling and residual waste facilities at resource recovery parks"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	358	219	139	180	178	60	157	141	94	107	84	62	238	119	84	274	324	34
Weighted Base	359	224	135	178	181	121	135	104	78	103	101	68	208	150	107	252	323	37
<u>Satisfied</u>	319	207	112	159	160	111	115	94	68	90	90	62	184	134	96	223	287	33
	88.8	92.5	82.8	89.2	88.4	91.4	85.5	90.2	86.6	87.3	89.4	91.3	88.4	89.4	89.8	88.4	88.9	88.7
Very satisfied (3)	183	125	58	79	105	56	69	59	45	52	51	31	117	67	58	126	164	20
	51.0	55.8	43.1	44.1	57.9	46.4	50.8	56.7	56.9	50.8	50.5	46.6	56.1	44.3	53.7	49.9	50.8	53.5
Fairly satisfied (2)	136	82	54	81	55	54	47	35	23	38	39	30	67	68	39	97	123	13
	37.8	36.6	39.7	45.1	30.6	44.9	34.7	33.5	29.7	36.5	39.0	44.7	32.3	45.1	36.1	38.5	38.1	35.2
<u>Not very satisfied</u>	40	17	23	19	21	10	19	10	10	13	11	6	24	16	11	29	36	4
	11.2	7.5	17.2	10.8	11.6	8.6	14.5	9.8	13.4	12.7	10.6	8.7	11.6	10.6	10.2	11.6	11.1	11.3
Not very satisfied (1)	40	17	23	19	21	10	19	10	10	13	11	6	24	16	11	29	36	4
	11.2	7.5	17.2	10.8	11.6	8.6	14.5	9.8	13.4	12.7	10.6	8.7	11.6	10.6	10.2	11.6	11.1	11.3
Mean	2.4	2.5	2.3	2.3	2.5	2.4	2.4	2.5	2.4	2.4	2.4	2.4	2.4	2.3	2.4	2.4	2.4	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
 h. "provision of recycling and residual waste facilities at resource recovery parks"

	Total	Recycling/ other fac.	
		Users	Non Users
Unweighted Base	358	300	58
Weighted Base	359	303	56
<u>Satisfied</u>	319	271	48
	88.8	89.5	85.3
Very satisfied (3)	183	162	22
	51.0	53.4	38.5
Fairly satisfied (2)	136	110	26
	37.8	36.1	46.7
<u>Not very satisfied</u>	40	32	8
	11.2	10.5	14.7
Not very satisfied (1)	40	32	8
	11.2	10.5	14.7
Mean	2.4	2.4	2.2

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
i. "public toilets"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	285	149	136	141	144	58	135	92	67	78	70	62	177	108	73	212	254	31
Weighted Base	294	161	134	144	150	114	115	66	56	77	86	68	158	136	93	201	260	34
<u>Satisfied</u>	257	151	106	125	132	94	100	62	51	72	67	61	143	114	79	178	226	31
	87.3	94.2	79.1	86.8	87.8	83.1	87.4	94.3	90.3	92.5	77.9	90.4	90.1	84.1	84.6	88.6	86.8	90.9
Very satisfied (3)	148	91	57	68	81	56	52	41	30	47	35	32	85	63	52	96	131	17
	50.4	56.8	42.6	46.8	53.8	49.1	44.9	61.9	53.2	60.3	40.4	47.8	53.8	46.3	55.5	47.9	50.5	49.2
Fairly satisfied (2)	109	60	49	58	51	39	49	21	21	25	32	29	57	51	27	82	95	14
	37.0	37.4	36.5	40.0	34.0	34.0	42.5	32.3	37.1	32.2	37.4	42.6	36.3	37.8	29.0	40.6	36.3	41.7
<u>Not very satisfied</u>	37	9	28	19	18	19	14	4	5	6	19	6	16	22	14	23	34	3
	12.7	5.8	20.9	13.2	12.2	16.9	12.6	5.7	9.7	7.5	22.1	9.6	9.9	15.9	15.4	11.4	13.2	9.1
Not very satisfied (1)	37	9	28	19	18	19	14	4	5	6	19	6	16	22	14	23	34	3
	12.7	5.8	20.9	13.2	12.2	16.9	12.6	5.7	9.7	7.5	22.1	9.6	9.9	15.9	15.4	11.4	13.2	9.1
Mean	2.4	2.5	2.2	2.3	2.4	2.3	2.3	2.6	2.4	2.5	2.2	2.4	2.4	2.3	2.4	2.4	2.4	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
i. "public toilets"

	Public toilet		
	Total	Users	Non users
Unweighted Base	285	196	89
Weighted Base	294	212	82
<u>Satisfied</u>	257	181	76
	87.3	85.4	92.2
Very satisfied (3)	148	106	42
	50.4	50.1	51.0
Fairly satisfied (2)	109	75	34
	37.0	35.3	41.2
<u>Not very satisfied</u>	37	31	6
	12.7	14.6	7.8
Not very satisfied (1)	37	31	6
	12.7	14.6	7.8
Mean	2.4	2.4	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
j. "cemeteries"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	345	199	146	178	167	57	145	143	96	94	81	62	224	120	66	279	318	27
Weighted Base	344	201	143	178	166	116	124	105	79	87	99	69	192	151	84	260	317	27
<u>Satisfied</u>	335	195	140	174	161	111	121	103	77	84	95	67	188	146	84	250	308	27
	97.3	97.2	97.4	97.7	96.8	96.0	97.7	98.2	97.3	96.7	96.7	98.3	98.1	96.2	100.0	96.4	97.1	100.0
Very satisfied (3)	206	126	79	100	106	51	77	78	52	53	51	43	132	74	47	158	195	10
	59.7	62.9	55.2	56.1	63.6	44.4	61.8	74.2	65.7	61.0	52.1	63.0	68.7	48.7	55.9	61.0	61.4	39.2
Fairly satisfied (2)	129	69	60	74	55	60	45	25	25	31	44	24	56	72	37	92	113	16
	37.6	34.3	42.2	41.6	33.2	51.6	35.9	24.0	31.6	35.7	44.6	35.3	29.4	47.6	44.1	35.4	35.6	60.8
<u>Not very satisfied</u>	9	6	4	4	5	5	3	2	2	3	3	1	4	6	0	9	9	0
	2.7	2.8	2.6	2.3	3.2	4.0	2.3	1.8	2.7	3.3	3.3	1.7	1.9	3.8	0.0	3.6	2.9	0.0
Not very satisfied (1)	9	6	4	4	5	5	3	2	2	3	3	1	4	6	0	9	9	0
	2.7	2.8	2.6	2.3	3.2	4.0	2.3	1.8	2.7	3.3	3.3	1.7	1.9	3.8	0.0	3.6	2.9	0.0
Mean	2.6	2.6	2.5	2.5	2.6	2.4	2.6	2.7	2.6	2.6	2.5	2.6	2.7	2.4	2.6	2.6	2.6	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
j. "cemeteries"

	Total	Visited a cemetery	
		Users	Non users
Unweighted Base	345	266	79
Weighted Base	344	261	84
Satisfied	335	251	84
	97.3	96.4	100.0
Very satisfied (3)	206	167	38
	59.7	64.1	46.0
Fairly satisfied (2)	129	84	45
	37.6	32.3	54.0
Not very satisfied	9	9	0
	2.7	3.6	0.0
Not very satisfied (1)	9	9	0
	2.7	3.6	0.0
Mean	2.6	2.6	2.5

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
k. "the standard of parking enforcement"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	385	221	164	191	194	71	162	152	99	109	90	73	252	133	92	293	343	42
Weighted Base	389	225	163	191	197	139	139	111	81	107	107	81	220	169	116	272	341	47
<u>Satisfied</u>	340	199	141	173	167	130	113	96	66	93	96	75	187	153	105	235	300	39
	87.4	88.2	86.2	90.4	84.4	93.7	81.8	86.4	81.1	87.0	89.1	92.6	85.1	90.2	90.2	86.2	88.0	82.8
Very satisfied (3)	138	74	65	60	78	54	44	40	29	38	30	36	74	65	53	86	125	13
	35.6	32.6	39.6	31.3	39.7	39.1	31.8	35.8	36.3	35.5	27.9	45.1	33.5	38.2	45.1	31.5	36.8	26.8
Fairly satisfied (2)	201	125	76	113	88	76	69	56	36	55	66	38	113	88	52	149	175	27
	51.8	55.6	46.6	59.2	44.7	54.6	50.0	50.6	44.8	51.4	61.2	47.5	51.6	52.0	45.0	54.7	51.2	56.0
<u>Not very satisfied</u>	49	27	23	18	31	9	25	15	15	14	12	6	33	16	11	38	41	8
	12.6	11.8	13.8	9.6	15.6	6.3	18.2	13.6	18.9	13.0	10.9	7.4	14.9	9.8	9.8	13.8	12.0	17.2
Not very satisfied (1)	49	27	23	18	31	9	25	15	15	14	12	6	33	16	11	38	41	8
	12.6	11.8	13.8	9.6	15.6	6.3	18.2	13.6	18.9	13.0	10.9	7.4	14.9	9.8	9.8	13.8	12.0	17.2
Mean	2.2	2.2	2.3	2.2	2.2	2.3	2.1	2.2	2.2	2.2	2.2	2.4	2.2	2.3	2.4	2.2	2.2	2.1

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -

I. "animal control, i.e. dogs and wandering stock"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	377	220	157	193	184	66	159	152	97	110	91	66	245	131	91	286	337	40
Weighted Base	379	223	155	192	186	131	136	111	80	105	108	74	212	165	114	264	335	44
<u>Satisfied</u>	327	185	143	165	162	120	121	86	66	87	95	70	175	151	106	222	286	41
	86.5	82.7	91.9	86.0	87.0	91.4	89.0	77.7	82.3	82.4	88.3	94.7	82.6	91.4	92.6	83.8	85.5	94.0
Very satisfied (3)	140	87	53	68	72	46	52	41	31	39	32	34	76	63	47	93	121	19
	36.9	38.8	34.2	35.4	38.4	35.4	38.5	36.8	39.3	36.7	29.3	45.6	35.8	38.0	40.9	35.2	36.1	43.3
Fairly satisfied (2)	188	98	90	97	90	73	69	46	34	48	64	36	99	88	59	129	165	22
	49.6	43.9	57.7	50.6	48.5	56.0	50.5	40.9	43.0	45.8	59.1	49.1	46.9	53.3	51.7	48.6	49.4	50.7
<u>Not very satisfied</u>	51	39	13	27	24	11	15	25	14	19	13	4	37	14	8	43	49	3
	13.5	17.3	8.1	14.0	13.0	8.6	11.0	22.3	17.7	17.6	11.7	5.3	17.4	8.6	7.4	16.2	14.5	6.0
Not very satisfied (1)	51	39	13	27	24	11	15	25	14	19	13	4	37	14	8	43	49	3
	13.5	17.3	8.1	14.0	13.0	8.6	11.0	22.3	17.7	17.6	11.7	5.3	17.4	8.6	7.4	16.2	14.5	6.0
Mean	2.2	2.2	2.3	2.2	2.3	2.3	2.3	2.1	2.2	2.2	2.2	2.4	2.2	2.3	2.3	2.2	2.2	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
 I. "animal control, i.e. dogs and wandering stock"

	Total	Contact re dogs/stock	
		Users	Non users
Unweighted Base	377	51	326
Weighted Base	379	52	326
<u>Satisfied</u>	327	38	289
	86.5	72.7	88.7
Very satisfied (3)	140	19	121
	36.9	36.1	37.0
Fairly satisfied (2)	188	19	168
	49.6	36.5	51.7
<u>Not very satisfied</u>	51	14	37
	13.5	27.3	11.3
Not very satisfied (1)	51	14	37
	13.5	27.3	11.3
Mean	2.2	2.1	2.3

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
m. "the Council's role in rural fire protection"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	320	173	147	174	146	59	137	124	76	97	77	60	206	114	75	245	284	36
Weighted Base	321	180	141	171	150	117	117	87	60	94	92	65	178	143	96	225	282	39
<u>Satisfied</u>	304	172	132	163	141	110	109	84	58	90	84	63	166	138	92	212	269	35
	94.7	95.4	93.7	95.2	94.0	94.1	93.7	96.7	97.0	95.6	90.8	97.9	93.1	96.6	95.8	94.2	95.5	88.6
Very satisfied (3)	167	94	73	92	75	54	60	53	33	49	46	38	93	74	58	110	147	20
	52.2	52.5	51.7	53.7	50.4	46.5	51.2	61.0	55.1	51.7	49.4	59.5	52.3	52.0	60.0	48.8	52.3	51.4
Fairly satisfied (2)	136	77	59	71	65	56	50	31	25	41	38	25	73	64	34	102	122	15
	42.5	42.9	42.0	41.5	43.7	47.6	42.5	35.7	41.9	43.9	41.4	38.5	40.9	44.6	35.9	45.3	43.3	37.2
<u>Not very satisfied</u>	17	8	9	8	9	7	7	3	2	4	9	1	12	5	4	13	13	4
	5.3	4.6	6.3	4.8	6.0	5.9	6.3	3.3	3.0	4.4	9.2	2.1	6.9	3.4	4.2	5.8	4.5	11.4
Not very satisfied (1)	17	8	9	8	9	7	7	3	2	4	9	1	12	5	4	13	13	4
	5.3	4.6	6.3	4.8	6.0	5.9	6.3	3.3	3.0	4.4	9.2	2.1	6.9	3.4	4.2	5.8	4.5	11.4
Mean	2.5	2.5	2.5	2.5	2.4	2.4	2.4	2.6	2.5	2.5	2.4	2.6	2.5	2.5	2.6	2.4	2.5	2.4

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q1 Satisfaction with -
n. "the Council's management of its Civil Defence responsibilities "

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	305	170	135	159	146	55	133	117	70	92	77	59	194	111	64	241	271	34
Weighted Base	305	177	128	155	150	107	114	84	58	88	89	64	171	133	79	226	266	39
<u>Satisfied</u>	260	153	107	131	129	90	100	70	49	72	79	55	144	116	69	191	227	33
	85.3	86.8	83.2	84.4	86.2	84.2	87.8	83.3	84.9	82.2	88.5	86.1	84.2	86.6	87.2	84.6	85.5	83.7
Very satisfied (3)	111	64	48	55	57	32	41	39	23	31	25	27	67	45	27	84	101	10
	36.5	36.1	37.1	35.3	37.8	29.9	35.7	46.0	40.2	35.2	28.5	41.8	38.9	33.3	34.8	37.1	38.1	25.6
Fairly satisfied (2)	149	90	59	76	73	58	59	31	26	41	53	28	78	71	41	107	126	23
	48.8	50.7	46.1	49.1	48.4	54.3	52.0	37.3	44.6	47.0	60.0	44.3	45.2	53.3	52.3	47.5	47.4	58.0
<u>Not very satisfied</u>	45	23	22	24	21	17	14	14	9	16	10	9	27	18	10	35	39	6
	14.7	13.2	16.8	15.6	13.8	15.8	12.2	16.7	15.1	17.8	11.5	13.9	15.8	13.4	12.8	15.4	14.5	16.3
Not very satisfied (1)	45	23	22	24	21	17	14	14	9	16	10	9	27	18	10	35	39	6
	14.7	13.2	16.8	15.6	13.8	15.8	12.2	16.7	15.1	17.8	11.5	13.9	15.8	13.4	12.8	15.4	14.5	16.3
Mean	2.2	2.2	2.2	2.2	2.2	2.1	2.2	2.3	2.3	2.2	2.2	2.3	2.2	2.2	2.2	2.2	2.2	2.1

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
a. "the library service"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	351	201	150	172	179	58	160	133	88	96	89	65	227	123	79	272	314	37
Weighted Base	352	204	148	172	180	117	137	98	73	91	104	71	198	153	97	255	312	39
<u>Satisfied</u>	332	194	138	164	169	111	128	93	68	89	97	67	190	142	88	244	294	38
	94.4	95.0	93.5	95.1	93.6	95.2	93.2	95.0	92.7	97.6	93.0	94.1	95.6	92.7	90.9	95.7	94.0	97.1
Very satisfied (3)	254	158	96	117	137	88	95	71	51	70	77	47	140	113	73	181	223	31
	72.2	77.1	65.3	68.0	76.1	75.6	69.2	72.3	70.3	76.6	73.9	65.4	70.6	74.1	75.1	71.0	71.2	79.4
Fairly satisfied (2)	78	36	42	47	32	23	33	22	16	19	20	20	50	29	15	63	71	7
	22.2	17.8	28.3	27.1	17.5	19.6	24.0	22.7	22.5	21.0	19.1	28.7	25.0	18.7	15.8	24.7	22.8	17.7
<u>Not very satisfied</u>	20	10	10	8	11	6	9	5	5	2	7	4	9	11	9	11	19	1
	5.6	5.0	6.5	4.9	6.4	4.8	6.8	5.0	7.3	2.4	7.0	5.9	4.4	7.3	9.1	4.3	6.0	2.9
Not very satisfied (1)	20	10	10	8	11	6	9	5	5	2	7	4	9	11	9	11	19	1
	5.6	5.0	6.5	4.9	6.4	4.8	6.8	5.0	7.3	2.4	7.0	5.9	4.4	7.3	9.1	4.3	6.0	2.9
Mean	2.7	2.7	2.6	2.6	2.7	2.7	2.6	2.7	2.6	2.7	2.7	2.6	2.7	2.7	2.7	2.7	2.7	2.8

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
a. "the library service"

	Total	District library	
		Users	Non users
Unweighted Base	351	266	85
Weighted Base	352	276	76
<u>Satisfied</u>	332	259	73
	94.4	94.0	95.7
Very satisfied (3)	254	211	43
	72.2	76.4	56.9
Fairly satisfied (2)	78	49	30
	22.2	17.6	38.8
<u>Not very satisfied</u>	20	17	3
	5.6	6.0	4.3
Not very satisfied (1)	20	17	3
	5.6	6.0	4.3
Mean	2.7	2.7	2.5

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
b. "sportsfields and playgrounds"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	376	213	163	196	180	71	160	145	89	112	91	72	239	136	90	286	334	42
Weighted Base	382	219	163	195	187	139	138	105	74	109	108	80	209	171	116	266	334	48
Satisfied	366	210	157	189	177	128	136	102	73	104	101	79	199	166	109	257	321	45
	96.0	95.9	96.2	97.0	94.9	92.4	98.9	97.0	98.8	95.0	93.6	98.5	95.3	96.8	94.4	96.7	96.2	94.5
Very satisfied (3)	266	161	105	131	135	88	96	82	55	75	67	60	148	118	80	186	235	31
	69.7	73.5	64.6	67.3	72.1	63.5	70.0	77.4	74.3	69.1	62.5	75.1	70.8	68.7	69.1	69.9	70.3	65.3
Fairly satisfied (2)	100	49	52	58	43	40	40	21	18	28	34	19	51	48	29	71	87	14
	26.3	22.4	31.6	29.7	22.8	28.9	28.9	19.5	24.5	26.0	31.1	23.4	24.5	28.1	25.3	26.8	25.9	29.3
Not very satisfied	15	9	6	6	9	11	2	3	1	5	7	1	10	5	6	9	13	3
	4.0	4.1	3.8	3.0	5.1	7.6	1.1	3.0	1.2	5.0	6.4	1.5	4.7	3.2	5.6	3.3	3.8	5.5
Not very satisfied (1)	15	9	6	6	9	11	2	3	1	5	7	1	10	5	6	9	13	3
	4.0	4.1	3.8	3.0	5.1	7.6	1.1	3.0	1.2	5.0	6.4	1.5	4.7	3.2	5.6	3.3	3.8	5.5
Mean	2.7	2.7	2.6	2.6	2.7	2.6	2.7	2.7	2.7	2.6	2.6	2.7	2.7	2.7	2.6	2.7	2.7	2.6

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
b. "sportsfields and playgrounds"

	Sportsfield /playgrnds		
	Total	Users	Non users
Unweighted Base	376	292	84
Weighted Base	382	306	76
Satisfied	366	292	74
	96.0	95.6	97.6
Very satisfied (3)	266 69.7	220 72.0	46 60.4
Fairly satisfied (2)	100 26.3	72 23.6	28 37.2
Not very satisfied	15	14	2
	4.0	4.4	2.4
Not very satisfied (1)	15 4.0	14 4.4	2 2.4
Mean	2.7	2.7	2.6

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
c. "parks, reserves and gardens overall"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	398	229	169	201	197	70	170	158	102	116	93	73	259	138	96	302	353	45
Weighted Base	399	232	167	199	200	137	146	115	84	112	109	81	225	173	120	279	349	50
<u>Satisfied</u>	396	231	165	196	200	137	144	115	83	112	109	79	223	172	119	277	347	50
	99.4	99.6	99.1	98.8	100.0	100.0	98.7	99.6	98.9	100.0	100.0	98.2	99.3	99.5	99.6	99.3	99.3	100.0
Very satisfied (3)	328	203	125	158	170	105	121	102	72	91	89	67	185	142	96	233	289	40
	82.3	87.7	74.9	79.7	85.0	76.6	82.7	88.6	85.3	80.7	81.3	83.1	82.6	81.9	79.7	83.5	82.7	79.6
Fairly satisfied (2)	68	28	40	38	30	32	23	13	11	22	20	12	38	30	24	44	58	10
	17.1	11.9	24.3	19.1	15.0	23.4	16.0	10.9	13.6	19.3	18.7	15.1	16.8	17.5	19.9	15.9	16.6	20.4
<u>Not very satisfied</u>	2	1	1	2	0	0	2	1	1	0	0	1	1	1	2	2	0	0
	0.6	0.4	0.9	1.2	0.0	0.0	1.3	0.4	1.1	0.0	0.0	1.8	0.7	0.5	0.4	0.7	0.7	0.0
Not very satisfied (1)	2	1	1	2	0	0	2	1	1	0	0	1	1	1	1	2	2	0
	0.6	0.4	0.9	1.2	0.0	0.0	1.3	0.4	1.1	0.0	0.0	1.8	0.7	0.5	0.4	0.7	0.7	0.0
Mean	2.8	2.9	2.7	2.8	2.8	2.8	2.8	2.9	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8	2.8

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
c. "parks, reserves and gardens overall"

	Parks, reserves..		
	Total	Users	Non users
Unweighted Base	398	351	47
Weighted Base	399	356	43
<u>Satisfied</u>	396	354	42
	99.4	99.6	97.8
Very satisfied (3)	328 82.3	295 83.0	33 77.0
Fairly satisfied (2)	68 17.1	59 16.6	9 20.7
<u>Not very satisfied</u>	2	1	1
	0.6	0.4	2.2
Not very satisfied (1)	2 0.6	1 0.4	1 2.2
Mean	2.8	2.8	2.7

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
d. "rural reserves, such as Hakatere, Rangitata Huts, or Awa Awa Rata"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	281	153	128	145	136	47	126	108	68	77	73	56	176	104	61	220	256	25
Weighted Base	280	152	128	143	137	95	106	79	56	70	86	61	151	128	73	207	254	26
<u>Satisfied</u>	271	145	126	140	130	91	104	75	55	69	82	58	147	123	70	201	244	26
	96.7	95.1	98.6	98.1	95.2	95.8	98.3	95.5	98.4	98.9	95.6	95.0	97.6	95.5	95.4	97.1	96.3	100.0
Very satisfied (3)	154	89	65	72	82	44	57	53	36	42	39	34	87	67	43	111	138	16
	55.0	58.3	51.0	50.1	60.0	45.8	53.8	67.6	64.9	60.1	45.4	55.1	58.0	51.8	59.0	53.5	54.3	61.4
Fairly satisfied (2)	117	56	61	69	48	48	47	22	19	27	43	24	60	56	27	90	107	10
	41.7	36.8	47.6	48.0	35.2	50.0	44.5	27.9	33.5	38.8	50.2	39.9	39.7	43.7	36.4	43.6	42.0	38.6
<u>Not very satisfied</u>	9	8	2	3	7	4	2	4	1	1	4	3	4	6	3	6	9	0
	3.3	4.9	1.4	1.9	4.8	4.2	1.7	4.5	1.6	1.1	4.4	5.0	2.4	4.5	4.6	2.9	3.7	0.0
Not very satisfied (1)	9	8	2	3	7	4	2	4	1	1	4	3	4	6	3	6	9	0
	3.3	4.9	1.4	1.9	4.8	4.2	1.7	4.5	1.6	1.1	4.4	5.0	2.4	4.5	4.6	2.9	3.7	0.0
Mean	2.5	2.5	2.5	2.5	2.6	2.4	2.5	2.6	2.6	2.6	2.4	2.5	2.6	2.5	2.5	2.5	2.5	2.6

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
 d. "rural reserves, such as Hakatere, Rangitata Huts, or Awa Awa Rata"

	Total	Rural reserves	
		Users	Non users
Unweighted Base	281	192	89
Weighted Base	280	191	89
<u>Satisfied</u>	271	182	89
	96.7	95.1	100.0
Very satisfied (3)	154 55.0	111 57.9	43 48.6
Fairly satisfied (2)	117 41.7	71 37.2	45 51.4
<u>Not very satisfied</u>	9	9	0
	3.3	4.9	0.0
Not very satisfied (1)	9 3.3	9 4.9	0 0.0
Mean	2.5	2.5	2.5

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
e. "the Ashburton Domain"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	388	228	160	192	196	67	168	153	99	113	90	72	251	136	92	296	349	39
Weighted Base	390	231	159	192	198	134	144	112	83	110	106	79	218	171	116	274	346	44
Satisfied	386	230	157	192	195	134	142	111	82	109	105	79	217	169	114	273	344	43
	99.1	99.2	98.9	100.0	98.3	100.0	98.6	98.7	98.9	99.5	98.9	100.0	99.3	98.8	98.3	99.5	99.3	97.4
Very satisfied (3)	345	211	134	168	177	115	123	106	75	93	93	73	189	154	99	246	308	36
	88.4	91.1	84.5	87.8	89.0	86.0	85.8	94.7	91.1	84.4	88.3	92.6	86.9	90.3	85.4	89.7	89.0	83.4
Fairly satisfied (2)	42	19	23	23	18	19	18	4	6	17	11	6	27	15	15	27	36	6
	10.7	8.2	14.4	12.2	9.2	14.0	12.8	4.0	7.8	15.1	10.6	7.4	12.4	8.5	12.9	9.7	10.3	14.0
Not very satisfied	3	2	2	0	3	0	2	1	1	1	1	0	1	2	2	1	2	1
	0.9	0.8	1.1	0.0	1.7	0.0	1.4	1.3	1.1	0.5	1.1	0.0	0.7	1.2	1.7	0.5	0.7	2.6
Not very satisfied (1)	3	2	2	0	3	0	2	1	1	1	1	0	1	2	2	1	2	1
	0.9	0.8	1.1	0.0	1.7	0.0	1.4	1.3	1.1	0.5	1.1	0.0	0.7	1.2	1.7	0.5	0.7	2.6
Mean	2.9	2.9	2.8	2.9	2.9	2.9	2.8	2.9	2.9	2.8	2.9	2.9	2.9	2.9	2.8	2.9	2.9	2.8

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
e. "the Ashburton Domain"

	Total	Ashburton Domain	
		Users	Non users
Unweighted Base	388	341	47
Weighted Base	390	347	43
<u>Satisfied</u>	386	345	41
	99.1	99.5	96.0
Very satisfied (3)	345 88.4	312 90.0	32 75.6
Fairly satisfied (2)	42 10.7	33 9.5	9 20.3
<u>Not very satisfied</u>	3	2	2
	0.9	0.5	4.0
Not very satisfied (1)	3 0.9	2 0.5	2 4.0
Mean	2.9	2.9	2.7

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
f. "camping grounds and the reserves at camping grounds"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	241	142	99	133	108	37	113	91	61	65	58	47	151	89	50	191	219	22
Weighted Base	237	144	94	130	108	76	97	65	50	57	66	54	129	108	60	178	216	21
<u>Satisfied</u>	235	143	92	127	108	76	94	65	50	56	65	54	128	106	57	178	214	21
	98.9	99.4	98.3	98.1	100.0	100.0	97.4	100.0	100.0	98.6	98.6	98.5	99.4	98.4	95.8	100.0	98.8	100.0
Very satisfied (3)	124	80	44	65	59	38	43	43	30	26	35	27	72	52	32	91	112	12
	52.2	55.6	46.8	50.3	54.4	49.7	44.6	66.3	59.4	45.1	53.1	49.3	56.2	47.8	54.1	51.5	51.9	55.0
Fairly satisfied (2)	111	63	48	62	49	38	51	22	20	31	30	27	56	55	25	86	102	10
	46.8	43.7	51.5	47.8	45.6	50.3	52.8	33.7	40.6	53.5	45.6	49.3	43.2	50.6	41.7	48.5	47.0	45.0
<u>Not very satisfied</u>	3	1	2	3	0	0	3	0	0	1	1	1	1	2	3	0	3	0
	1.1	0.6	1.7	1.9	0.0	0.0	2.6	0.0	0.0	1.4	1.4	1.5	0.6	1.6	4.2	0.0	1.2	0.0
Not very satisfied (1)	3	1	2	3	0	0	3	0	0	1	1	1	1	2	3	0	3	0
	1.1	0.6	1.7	1.9	0.0	0.0	2.6	0.0	0.0	1.4	1.4	1.5	0.6	1.6	4.2	0.0	1.2	0.0
Mean	2.5	2.6	2.5	2.5	2.5	2.5	2.4	2.7	2.6	2.4	2.5	2.5	2.6	2.5	2.5	2.5	2.5	2.6

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q2 Satisfaction with -
f. "camping grounds and the reserves at camping grounds"

	Camping gr/ reserves		
	Total	Users	Non users
Unweighted Base	241	95	146
Weighted Base	237	97	140
<u>Satisfied</u>	235	95	140
	98.9	97.4	100.0
Very satisfied (3)	124 52.2	58 59.3	66 47.2
Fairly satisfied (2)	111 46.8	37 38.1	74 52.8
<u>Not very satisfied</u>	3	3	0
	1.1	2.6	0.0
Not very satisfied (1)	3 1.1	3 2.6	0 0.0
Mean	2.5	2.6	2.5

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q3 Satisfaction with -

a. "Council communication with the District; i.e. the amount of information you get about what's going on in the District, from the District Diary or newsletters, for example."

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	393	224	169	199	194	68	171	154	101	115	92	72	259	134	92	301	350	43
Weighted Base	392	226	165	196	196	134	146	112	83	111	108	78	225	167	114	278	346	46
Satisfied	345	199	146	166	179	114	126	105	78	97	89	71	201	144	99	247	303	42
	88.2	87.9	88.5	84.9	91.5	85.4	86.2	94.0	93.2	87.3	82.8	90.4	89.6	86.2	86.6	88.8	87.8	91.2
Very satisfied (3)	164	108	57	73	91	48	51	65	42	48	44	27	106	58	56	108	145	19
	41.9	47.6	34.2	37.3	46.5	35.6	35.2	58.3	50.3	43.2	40.4	33.9	47.2	34.9	49.5	38.9	42.1	41.0
Fairly satisfied (2)	181	91	90	93	88	67	74	40	36	49	46	44	95	86	42	139	158	23
	46.2	40.3	54.3	47.5	44.9	49.8	51.0	35.8	42.9	44.1	42.4	56.4	42.5	51.3	37.2	49.9	45.7	50.2
Not very satisfied	46	27	19	30	17	20	20	7	6	14	19	8	23	23	15	31	42	4
	11.8	12.1	11.5	15.1	8.5	14.6	13.8	6.0	6.8	12.7	17.2	9.6	10.4	13.8	13.4	11.2	12.2	8.8
Not very satisfied (1)	46	27	19	30	17	20	20	7	6	14	19	8	23	23	15	31	42	4
	11.8	12.1	11.5	15.1	8.5	14.6	13.8	6.0	6.8	12.7	17.2	9.6	10.4	13.8	13.4	11.2	12.2	8.8
Mean	2.3	2.4	2.2	2.2	2.4	2.2	2.2	2.5	2.4	2.3	2.2	2.2	2.4	2.2	2.4	2.3	2.3	2.3

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q3 Satisfaction with -

b. "The Council's role in **employment and business development initiatives**, such as the Ashburton Enterprise Agency, and the industrial park development"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	322	190	132	174	148	52	141	129	81	86	78	67	211	111	69	253	292	30
Weighted Base	320	190	130	172	148	104	121	95	68	79	93	71	180	140	88	232	289	31
<u>Satisfied</u>	281	169	111	146	134	94	101	86	62	72	81	57	158	123	79	201	254	27
	87.7	89.0	85.8	85.3	90.5	90.6	83.3	90.1	91.8	90.8	87.1	80.4	87.8	87.6	90.2	86.8	87.7	87.8
Very satisfied (3)	135	82	53	70	65	48	43	44	29	28	39	34	72	63	41	94	123	12
	42.2	43.1	40.8	40.9	43.6	46.0	36.0	45.8	42.8	35.7	41.8	47.7	40.2	44.7	46.5	40.5	42.4	40.1
Fairly satisfied (2)	146	87	58	76	69	46	57	42	33	44	42	23	86	60	38	107	131	15
	45.5	45.9	45.0	44.4	46.9	44.6	47.3	44.3	49.0	55.1	45.3	32.7	47.6	42.9	43.7	46.2	45.3	47.6
<u>Not very satisfied</u>	39	21	19	25	14	10	20	9	6	7	12	14	22	17	9	31	36	4
	12.3	11.0	14.2	14.7	9.5	9.4	16.7	9.9	8.2	9.2	12.9	19.6	12.2	12.4	9.8	13.2	12.3	12.2
Not very satisfied (1)	39	21	19	25	14	10	20	9	6	7	12	14	22	17	9	31	36	4
	12.3	11.0	14.2	14.7	9.5	9.4	16.7	9.9	8.2	9.2	12.9	19.6	12.2	12.4	9.8	13.2	12.3	12.2
Mean	2.3	2.3	2.3	2.3	2.3	2.4	2.2	2.4	2.3	2.3	2.3	2.3	2.3	2.3	2.4	2.3	2.3	2.3

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q3 Satisfaction with -

c. "Tourism promotion of the District. Council funds Ashburton District Tourism (ADT), and the Ashburton and Methven Visitors Centres"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	368	209	159	184	184	60	161	147	93	105	91	66	242	125	84	284	327	41
Weighted Base	364	212	151	180	184	119	137	108	77	99	107	69	210	153	105	259	320	43
<u>Satisfied</u>	337	201	136	161	175	109	126	102	70	93	101	61	195	141	97	240	296	41
	92.6	94.5	89.9	89.7	95.5	91.7	92.2	94.1	91.4	93.4	94.9	88.0	93.0	92.0	92.7	92.6	92.3	94.4
Very satisfied (3)	195	116	79	89	106	60	65	70	42	53	54	40	123	71	62	133	174	22
	53.6	54.8	52.1	49.5	57.7	51.0	47.2	64.7	54.2	53.9	50.6	58.0	58.5	46.6	59.3	51.3	54.2	49.6
Fairly satisfied (2)	142	84	57	72	69	48	62	32	29	39	47	21	72	69	35	107	122	19
	39.0	39.8	37.8	40.2	37.8	40.7	45.0	29.4	37.2	39.5	44.3	30.0	34.4	45.4	33.4	41.2	38.2	44.8
<u>Not very satisfied</u>	27	12	15	19	8	10	11	6	7	7	5	8	15	12	8	19	25	2
	7.4	5.5	10.1	10.3	4.5	8.3	7.8	5.9	8.6	6.6	5.1	12.0	7.0	8.0	7.3	7.4	7.7	5.6
Not very satisfied (1)	27	12	15	19	8	10	11	6	7	7	5	8	15	12	8	19	25	2
	7.4	5.5	10.1	10.3	4.5	8.3	7.8	5.9	8.6	6.6	5.1	12.0	7.0	8.0	7.3	7.4	7.7	5.6
Mean	2.5	2.5	2.4	2.4	2.5	2.4	2.4	2.6	2.5	2.5	2.5	2.5	2.5	2.4	2.5	2.4	2.5	2.4

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Q3 Satisfaction with -

d. "The level of Council's involvement with **Arts and Culture**, including the provision of the Museum/Arts Centre facility"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	315	185	130	153	162	43	142	130	83	85	75	63	212	103	58	257	286	29
Weighted Base	301	182	119	137	164	83	121	96	69	77	87	58	184	118	68	233	271	30
<u>Satisfied</u>	283	171	112	126	157	79	114	90	68	72	81	53	174	109	66	217	253	30
	94.0	94.0	94.1	91.4	96.2	94.8	93.8	93.6	97.7	93.2	93.3	90.8	94.8	92.7	97.3	93.0	93.3	100.0
Very satisfied (3)	156	102	54	66	90	43	60	53	41	41	40	30	98	58	39	117	138	18
	51.9	55.9	45.6	48.1	55.0	51.8	49.7	54.6	58.4	53.6	46.4	50.9	53.3	49.7	57.9	50.1	51.1	59.0
Fairly satisfied (2)	127	69	58	59	67	36	54	38	27	31	41	23	76	51	27	100	115	12
	42.1	38.0	48.4	43.3	41.2	43.0	44.1	38.9	39.4	39.6	46.9	39.9	41.6	43.0	39.4	42.9	42.3	41.0
<u>Not very satisfied</u>	18	11	7	12	6	4	8	6	2	5	6	5	9	9	2	16	18	0
	6.0	6.0	5.9	8.6	3.8	5.2	6.2	6.4	2.3	6.8	6.7	9.2	5.2	7.3	2.7	7.0	6.7	0.0
Not very satisfied (1)	18	11	7	12	6	4	8	6	2	5	6	5	9	9	2	16	18	0
	6.0	6.0	5.9	8.6	3.8	5.2	6.2	6.4	2.3	6.8	6.7	9.2	5.2	7.3	2.7	7.0	6.7	0.0
Mean	2.5	2.5	2.4	2.4	2.5	2.5	2.4	2.5	2.6	2.5	2.4	2.4	2.5	2.4	2.6	2.4	2.4	2.6

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Q3 Satisfaction with -

d. "The level of Council's involvement with **Arts and Culture**, including the provision of the Museum/Arts Centre facility"

	Total	Museum/Arts Centre	
		Users	Non users
Unweighted Base	315	175	140
Weighted Base	301	164	137
<u>Satisfied</u>	283	156	127
	94.0	95.2	92.6
Very satisfied (3)	156 51.9	98 59.4	59 42.8
Fairly satisfied (2)	127 42.1	59 35.7	68 49.9
<u>Not very satisfied</u>	18	8	10
	6.0	4.8	7.4
Not very satisfied (1)	18 6.0	8 4.8	10 7.4
Mean	2.5	2.5	2.4

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Q3 Satisfaction with -

e. "The level of Council's involvement in **social services**, for example, its support of the Safer Community Council and the operation of a Youth Council"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	316	175	141	164	152	49	139	128	77	89	78	63	205	111	59	257	285	31
Weighted Base	306	174	132	154	152	95	118	93	63	83	88	63	175	131	70	237	273	34
<u>Satisfied</u>	285	164	120	145	140	89	109	87	57	78	80	61	164	121	64	221	254	31
	92.9	94.2	91.1	94.1	91.6	93.5	92.0	93.4	90.1	93.7	90.9	96.3	93.4	92.3	91.6	93.3	93.1	91.4
Very satisfied (3)	130	82	48	69	61	45	49	37	24	34	34	31	72	58	39	92	116	15
	42.5	47.2	36.4	44.9	40.2	47.7	41.0	39.2	37.9	40.9	39.1	49.3	41.2	44.2	55.5	38.7	42.4	43.8
Fairly satisfied (2)	154	82	72	76	78	43	60	50	33	44	45	30	91	63	25	129	138	16
	50.4	47.0	54.8	49.3	51.5	45.8	51.1	54.1	52.2	52.8	51.8	47.0	52.1	48.0	36.0	54.6	50.7	47.6
<u>Not very satisfied</u>	22	10	12	9	13	6	9	6	6	5	8	2	12	10	6	16	19	3
	7.1	5.8	8.9	5.9	8.4	6.5	8.0	6.6	9.9	6.3	9.1	3.7	6.6	7.7	8.4	6.7	6.9	8.6
Not very satisfied (1)	22	10	12	9	13	6	9	6	6	5	8	2	12	10	6	16	19	3
	7.1	5.8	8.9	5.9	8.4	6.5	8.0	6.6	9.9	6.3	9.1	3.7	6.6	7.7	8.4	6.7	6.9	8.6
Mean	2.4	2.4	2.3	2.4	2.3	2.4	2.3	2.3	2.3	2.3	2.3	2.5	2.3	2.4	2.5	2.3	2.4	2.4

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Q3 Satisfaction with -

f. "Council's role in **community events and facilities**, such as the New Year's Eve street party and the Concert in the Park"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	372	220	152	192	180	57	167	148	95	108	85	71	248	123	84	288	335	37
Weighted Base	368	221	147	189	179	117	143	108	78	102	100	76	213	154	102	266	331	37
<u>Satisfied</u>	342	203	139	176	166	111	129	102	71	95	95	71	200	140	93	248	311	30
	92.9	92.2	93.9	92.7	93.1	94.4	90.8	94.0	91.0	92.8	95.0	93.0	93.9	91.4	92.0	93.2	94.2	81.6
Very satisfied (3)	220	140	81	114	107	73	75	72	46	59	61	45	129	90	66	154	198	22
	59.9	63.3	54.8	60.0	59.7	62.1	52.7	66.8	59.0	57.5	61.0	59.0	60.5	58.7	65.0	57.9	60.0	58.7
Fairly satisfied (2)	121	64	58	62	60	38	54	29	25	36	34	26	71	50	27	94	113	9
	33.0	28.9	39.2	32.6	33.4	32.2	38.1	27.2	32.0	35.4	34.0	34.0	33.4	32.7	27.1	35.3	34.1	22.9
<u>Not very satisfied</u>	26	17	9	14	12	7	13	7	7	7	5	5	13	13	8	18	19	7
	7.1	7.8	6.1	7.3	6.9	5.6	9.2	6.0	9.0	7.2	5.0	7.0	6.1	8.6	8.0	6.8	5.8	18.4
Not very satisfied (1)	26	17	9	14	12	7	13	7	7	7	5	5	13	13	8	18	19	7
	7.1	7.8	6.1	7.3	6.9	5.6	9.2	6.0	9.0	7.2	5.0	7.0	6.1	8.6	8.0	6.8	5.8	18.4
Mean	2.5	2.6	2.5	2.5	2.5	2.6	2.4	2.6	2.5	2.5	2.6	2.5	2.5	2.5	2.6	2.5	2.5	2.4

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Q3 Satisfaction with -

f. "Council's role in **community events and facilities**, such as the New Year's Eve street party and the Concert in the Park"

	Total	New Years Eve party	
		Users	Non users
Unweighted Base	372	103	269
Weighted Base	368	116	252
<u>Satisfied</u>	342	104	238
	92.9	89.9	94.3
Very satisfied (3)	220	75	145
	59.9	64.8	57.6
Fairly satisfied (2)	121	29	92
	33.0	25.1	36.6
<u>Not very satisfied</u>	26	12	14
	7.1	10.1	5.7
Not very satisfied (1)	26	12	14
	7.1	10.1	5.7
Mean	2.5	2.5	2.5

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Q3 Satisfaction with -

f. "Council's role in **community events and facilities**, such as the New Year's Eve street party and the Concert in the Park"

	Total	Concert in the Park	
		Users	Non users
Unweighted Base	372	145	227
Weighted Base	368	143	225
<u>Satisfied</u>	342	134	208
	92.9	93.5	92.5
Very satisfied (3)	220 59.9	89 62.3	131 58.4
Fairly satisfied (2)	121 33.0	45 31.2	77 34.1
<u>Not very satisfied</u>	26	9	17
	7.1	6.5	7.5
Not very satisfied (1)	26 7.1	9 6.5	17 7.5
Mean	2.5	2.6	2.5

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Q3 Satisfaction with -

g. "Council's **advocacy role** for the District, whereby Council represents Ashburton's community views and needs to other agencies, such as Central Government, about things like roading reform and hospital services"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	351	206	145	183	168	53	155	143	93	101	82	64	235	115	72	279	318	33
Weighted Base	346	204	142	180	166	109	132	105	77	94	96	70	202	144	89	257	313	33
Satisfied	295	176	119	153	142	99	104	92	66	76	80	63	171	123	79	216	266	29
	85.2	86.2	83.8	84.9	85.5	90.3	79.0	87.7	86.4	80.9	83.6	91.2	84.6	86.0	89.4	83.8	84.9	88.7
Very satisfied (3)	123	69	53	59	64	39	47	37	28	30	29	31	64	58	39	83	110	13
	35.4	34.0	37.5	32.8	38.3	35.3	35.4	35.7	36.3	32.0	29.8	45.2	31.8	40.7	44.5	32.3	35.0	39.5
Fairly satisfied (2)	172	106	66	94	78	60	58	54	38	46	51	32	106	65	40	132	156	16
	49.8	52.2	46.3	52.1	47.3	55.1	43.7	52.0	50.1	48.8	53.8	45.9	52.7	45.3	44.9	51.5	49.8	49.2
Not very satisfied	51	28	23	27	24	11	28	13	10	18	16	6	31	20	9	42	47	4
	14.8	13.8	16.2	15.1	14.5	9.7	21.0	12.3	13.6	19.1	16.4	8.8	15.4	14.0	10.6	16.2	15.1	11.3
Not very satisfied (1)	51	28	23	27	24	11	28	13	10	18	16	6	31	20	9	42	47	4
	14.8	13.8	16.2	15.1	14.5	9.7	21.0	12.3	13.6	19.1	16.4	8.8	15.4	14.0	10.6	16.2	15.1	11.3
Mean	2.2	2.2	2.2	2.2	2.2	2.3	2.1	2.2	2.2	2.1	2.1	2.4	2.2	2.3	2.3	2.2	2.2	2.3

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Q3 Satisfaction with -

h. "Council's **environmental monitoring and public health services**. This includes noise, smell and litter control, monitoring water and air"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	362	207	155	184	178	65	157	140	88	109	87	67	236	126	86	276	320	42
Weighted Base	362	211	152	181	182	126	135	102	72	106	101	74	205	157	105	258	316	46
<u>Satisfied</u>	306	180	126	155	152	110	110	86	63	86	83	65	172	134	90	216	266	40
	84.5	85.3	83.3	85.5	83.4	87.0	81.6	85.1	87.5	81.5	83.0	86.8	84.1	84.9	86.1	83.8	84.0	87.7
Very satisfied (3)	102	65	36	53	49	38	35	29	21	24	32	22	60	42	31	70	92	9
	28.0	31.0	23.9	29.2	26.9	30.4	25.7	28.1	29.3	22.4	31.9	29.8	29.1	26.7	29.9	27.3	29.1	20.5
Fairly satisfied (2)	204	114	90	102	103	71	75	58	42	63	51	42	113	92	59	146	174	31
	56.4	54.3	59.4	56.3	56.5	56.6	55.9	57.0	58.2	59.1	51.1	57.0	55.1	58.2	56.2	56.5	54.9	67.1
<u>Not very satisfied</u>	56	31	25	26	30	16	25	15	9	20	17	10	33	24	15	42	51	6
	15.5	14.7	16.7	14.5	16.6	13.0	18.4	14.9	12.5	18.5	17.0	13.2	15.9	15.1	13.9	16.2	16.0	12.3
Not very satisfied (1)	56	31	25	26	30	16	25	15	9	20	17	10	33	24	15	42	51	6
	15.5	14.7	16.7	14.5	16.6	13.0	18.4	14.9	12.5	18.5	17.0	13.2	15.9	15.1	13.9	16.2	16.0	12.3
Mean	2.1	2.2	2.1	2.1	2.1	2.2	2.1	2.1	2.2	2.0	2.1	2.2	2.1	2.1	2.2	2.1	2.1	2.1

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Q3 Satisfaction with -

i. "Council's role in liquor licensing and it's licensing of food and other premises"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	343	195	148	181	162	63	155	125	80	103	85	64	219	124	82	261	307	36
Weighted Base	348	201	147	183	165	125	133	90	66	98	103	72	190	158	105	243	308	40
<u>Satisfied</u>	311	182	129	162	149	112	124	76	56	92	88	66	170	142	99	213	274	37
	89.5	90.7	87.9	88.5	90.6	89.3	93.2	84.3	85.5	94.1	85.6	92.2	89.2	89.9	94.1	87.5	89.0	93.0
Very satisfied (3)	147	92	55	77	70	59	54	35	24	39	44	35	82	65	52	95	130	17
	42.4	46.0	37.4	42.3	42.4	47.0	40.6	38.4	36.1	40.0	42.7	48.9	43.1	41.4	49.7	39.2	42.3	43.1
Fairly satisfied (2)	164	90	74	85	79	53	70	41	33	53	44	31	88	76	47	117	144	20
	47.1	44.7	50.5	46.2	48.2	42.3	52.6	45.9	49.4	54.1	42.9	43.3	46.1	48.5	44.4	48.3	46.8	50.0
<u>Not very satisfied</u>	37	19	18	21	16	13	9	14	10	6	15	6	21	16	6	30	34	3
	10.5	9.3	12.1	11.5	9.4	10.7	6.8	15.7	14.5	5.9	14.4	7.8	10.8	10.1	5.9	12.5	11.0	7.0
Not very satisfied (1)	37	19	18	21	16	13	9	14	10	6	15	6	21	16	6	30	34	3
	10.5	9.3	12.1	11.5	9.4	10.7	6.8	15.7	14.5	5.9	14.4	7.8	10.8	10.1	5.9	12.5	11.0	7.0
Mean	2.3	2.4	2.3	2.3	2.3	2.4	2.3	2.2	2.2	2.3	2.3	2.4	2.3	2.3	2.4	2.3	2.3	2.4

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Q3 Satisfaction with -

j. "The standard of the Council's **planning activities**, which includes rules about urban and rural planning, monitoring of the rules and how people's queries are answered"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	318	177	141	165	153	54	143	121	72	92	80	63	205	113	70	248	287	31
Weighted Base	317	181	136	165	152	107	122	88	60	87	95	65	175	142	86	230	283	33
<u>Satisfied</u>	279	164	116	144	136	105	99	75	52	78	83	56	149	131	79	200	250	29
	88.2	90.6	85.1	87.1	89.3	97.6	81.6	85.9	87.6	90.2	87.6	86.0	85.0	92.1	91.7	86.9	88.2	87.9
Very satisfied (3)	80	50	31	44	37	22	32	26	20	22	24	14	52	28	26	55	73	7
	25.4	27.6	22.5	26.4	24.3	20.7	26.3	29.9	32.8	25.0	24.9	20.8	29.8	20.0	29.7	23.8	25.8	21.7
Fairly satisfied (2)	199	114	85	100	99	83	67	49	33	56	59	43	97	102	54	145	177	22
	62.8	63.0	62.5	60.7	65.1	76.9	55.3	56.0	54.8	65.2	62.7	65.2	55.3	72.1	62.0	63.1	62.4	66.2
<u>Not very satisfied</u>	37	17	20	21	16	3	22	12	7	8	12	9	26	11	7	30	33	4
	11.8	9.4	14.9	12.9	10.7	2.4	18.4	14.1	12.4	9.8	12.4	14.0	15.0	7.9	8.3	13.1	11.8	12.1
Not very satisfied (1)	37	17	20	21	16	3	22	12	7	8	12	9	26	11	7	30	33	4
	11.8	9.4	14.9	12.9	10.7	2.4	18.4	14.1	12.4	9.8	12.4	14.0	15.0	7.9	8.3	13.1	11.8	12.1
Mean	2.1	2.2	2.1	2.1	2.1	2.2	2.1	2.2	2.2	2.2	2.1	2.1	2.1	2.1	2.2	2.1	2.1	2.1

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Q3 Satisfaction with -

k. "The Council's role in the **management of the District's water resources**. This is done with the Community Water Trust, which involves researching enhancement of the Ashburton river, water shortage options and other water issues"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	360	209	151	188	172	57	161	142	86	106	90	67	234	126	83	277	322	38
Weighted Base	353	209	144	182	171	113	138	103	70	98	106	69	200	153	101	252	315	38
Satisfied	215	132	83	107	109	73	79	63	47	52	62	46	112	103	68	148	191	24
	61.0	63.3	57.7	58.6	63.6	64.4	57.5	61.9	66.2	53.1	58.8	66.8	56.0	67.5	67.0	58.6	60.7	63.2
Very satisfied (3)	77	46	31	46	31	30	21	26	15	17	21	19	37	40	32	45	71	6
	21.8	22.1	21.4	25.2	18.2	26.5	15.3	25.4	21.5	17.4	19.6	28.2	18.3	26.4	31.4	18.0	22.4	16.8
Fairly satisfied (2)	138	86	52	61	78	43	58	37	32	35	41	27	75	63	36	102	121	18
	39.2	41.2	36.3	33.4	45.4	38.0	42.2	36.5	44.8	35.7	39.2	38.5	37.7	41.1	35.6	40.6	38.3	46.4
Not very satisfied	138	77	61	75	62	40	58	39	24	46	43	23	88	50	33	104	124	14
	39.0	36.7	42.3	41.4	36.4	35.6	42.5	38.1	33.8	46.9	41.2	33.2	44.0	32.5	33.0	41.4	39.3	36.8
Not very satisfied (1)	138	77	61	75	62	40	58	39	24	46	43	23	88	50	33	104	124	14
	39.0	36.7	42.3	41.4	36.4	35.6	42.5	38.1	33.8	46.9	41.2	33.2	44.0	32.5	33.0	41.4	39.3	36.8
Mean	1.8	1.9	1.8	1.8	1.8	1.9	1.7	1.9	1.9	1.7	1.8	1.9	1.7	1.9	2.0	1.8	1.8	1.8

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Q3 Satisfaction with -

I. "The standard of Council's **building inspection service**. This involves the inspection of new buildings and alterations to existing buildings, to ensure compliance with building and safety regulations"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	295	159	136	162	133	44	138	113	67	89	72	56	189	106	66	229	270	25
Weighted Base	292	158	134	158	134	92	118	81	55	83	82	63	160	132	79	213	267	25
Satisfied	253	139	114	131	122	83	100	69	44	76	72	52	137	116	68	185	230	22
	86.7	87.7	85.4	82.8	91.2	90.4	84.8	85.1	81.4	91.8	88.0	82.1	85.6	87.9	86.2	86.8	86.4	89.6
Very satisfied (3)	113	73	40	57	56	33	44	35	19	36	32	22	65	47	37	76	107	6
	38.6	45.9	30.0	35.9	41.9	36.1	37.4	43.2	34.1	43.2	38.9	34.4	40.8	35.9	47.1	35.5	40.1	23.2
Fairly satisfied (2)	140	66	74	74	66	50	56	34	26	40	40	30	72	68	31	109	124	17
	48.0	41.8	55.4	47.0	49.3	54.3	47.4	41.9	47.3	48.5	49.1	47.7	44.8	52.0	39.1	51.4	46.3	66.4
Not very satisfied	39	19	19	27	12	9	18	12	10	7	10	11	23	16	11	28	36	3
	13.3	12.3	14.6	17.2	8.8	9.6	15.2	14.9	18.6	8.2	12.0	17.9	14.4	12.1	13.8	13.2	13.6	10.4
Not very satisfied (1)	39	19	19	27	12	9	18	12	10	7	10	11	23	16	11	28	36	3
	13.3	12.3	14.6	17.2	8.8	9.6	15.2	14.9	18.6	8.2	12.0	17.9	14.4	12.1	13.8	13.2	13.6	10.4
Mean	2.3	2.3	2.2	2.2	2.3	2.3	2.2	2.3	2.2	2.4	2.3	2.2	2.3	2.2	2.3	2.2	2.3	2.1

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q3 Satisfaction with -

m. "The standard of Council's **property information service**. This includes the provision of Land Information Memorandums" The Council provides building and resource consent, rating and licence information for all properties"

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urban	Rural	Male	Female	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	305	170	135	161	144	48	143	114	71	88	74	64	194	111	74	231	279	26
Weighted Base	302	173	130	158	144	98	122	82	59	79	88	68	169	133	87	215	277	25
Satisfied	273	159	114	141	132	86	113	74	53	70	79	63	151	122	81	193	250	23
	90.4	92.2	88.1	89.1	91.9	88.4	92.1	90.2	89.9	88.8	89.3	93.1	89.4	91.6	92.4	89.6	90.3	91.6
Very satisfied (3)	119	78	41	64	55	33	51	35	22	33	34	27	70	49	43	76	116	3
	39.4	45.2	31.6	40.7	38.0	33.9	42.0	42.0	36.6	42.1	38.7	40.2	41.4	36.9	49.4	35.3	42.0	10.2
Fairly satisfied (2)	154	81	73	76	78	53	61	40	32	37	45	36	81	73	38	117	134	20
	51.0	47.0	56.4	48.4	53.9	54.5	50.1	48.2	53.3	46.7	50.6	52.9	48.1	54.8	43.0	54.3	48.3	81.3
Not very satisfied	29	14	15	17	12	11	10	8	6	9	9	5	18	11	7	22	27	2
	9.6	7.8	11.9	10.9	8.1	11.6	7.9	9.8	10.1	11.2	10.7	6.9	10.6	8.4	7.6	10.4	9.7	8.4
Not very satisfied (1)	29	14	15	17	12	11	10	8	6	9	9	5	18	11	7	22	27	2
	9.6	7.8	11.9	10.9	8.1	11.6	7.9	9.8	10.1	11.2	10.7	6.9	10.6	8.4	7.6	10.4	9.7	8.4
Mean	2.3	2.4	2.2	2.3	2.3	2.2	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.3	2.4	2.2	2.3	2.0

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Q5b Satisfaction with the water supply...

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	288	220	68	140	148	50	104	134	93	83	69	33	199	88	71	217	261	27
Weighted Base	290	223	67	137	154	100	91	100	77	81	85	39	175	115	93	197	260	31
<u>Satisfied</u>	232	190	41	115	117	82	67	83	63	59	70	30	143	87	77	154	207	25
	79.7	85.3	61.4	84.0	75.9	81.6	73.5	83.5	82.3	73.2	83.3	77.9	82.1	76.0	83.0	78.2	79.6	80.6
Very satisfied (3)	115	99	15	54	60	36	30	49	28	27	38	16	75	38	36	79	104	10
	39.4	44.5	22.6	39.7	39.2	36.0	33.1	48.7	36.7	32.9	44.8	42.4	43.2	33.3	38.3	40.0	40.1	33.9
Fairly satisfied (2)	117	91	26	61	56	46	37	35	35	33	33	14	68	49	42	75	103	14
	40.3	40.8	38.8	44.3	36.8	45.7	40.4	34.8	45.5	40.3	38.4	35.5	38.9	42.7	44.7	38.2	39.5	46.7
<u>Not very satisfied</u>	59	33	26	22	37	18	24	16	14	22	14	9	31	28	16	43	53	6
	20.3	14.7	38.6	16.0	24.1	18.4	26.5	16.5	17.7	26.8	16.7	22.1	17.9	24.0	17.0	21.8	20.4	19.4
Not very satisfied (1)	59	33	26	22	37	18	24	16	14	22	14	9	31	28	16	43	53	6
	20.3	14.7	38.6	16.0	24.1	18.4	26.5	16.5	17.7	26.8	16.7	22.1	17.9	24.0	17.0	21.8	20.4	19.4
Mean	2.2	2.3	1.8	2.2	2.2	2.2	2.1	2.3	2.2	2.1	2.3	2.2	2.3	2.1	2.2	2.2	2.2	2.1

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q5b Satisfaction with the water supply...

	Q5a Water supply..		
	Total	Urban	Rural
Unweighted Base	288	257	31
Weighted Base	290	255	35
<u>Satisfied</u>	232	209	22
	79.7	82.0	63.5
Very satisfied (3)	115	109	5
	39.4	42.8	15.1
Fairly satisfied (2)	117	100	17
	40.3	39.2	48.4
<u>Not very satisfied</u>	59	46	13
	20.3	18.0	36.5
Not very satisfied (1)	59	46	13
	20.3	18.0	36.5
Mean	2.2	2.2	1.8

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Q8b Satisfaction with the management of rural stockwater..

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	211	87	124	128	83	40	101	70	41	63	54	48	126	85	45	166	187	24
Weighted Base	212	88	124	126	86	77	86	48	36	54	61	56	106	106	54	158	187	25
<u>Satisfied</u>	140	54	86	90	50	52	54	34	24	37	37	40	67	73	40	100	125	16
	66.2	61.4	69.6	71.8	58.0	67.9	62.2	70.5	66.2	68.1	59.9	71.3	63.6	68.8	73.3	63.7	66.6	63.4
Very satisfied (3)	35	19	16	22	13	9	15	11	5	9	9	11	19	15	10	24	33	2
	16.3	21.1	12.9	17.1	15.2	11.6	16.9	23.0	15.1	17.2	14.2	19.7	18.1	14.6	18.9	15.5	17.7	6.3
Fairly satisfied (2)	106	35	70	69	37	44	39	23	19	28	28	29	48	58	30	76	92	14
	49.8	40.2	56.7	54.7	42.8	56.3	45.3	47.5	51.1	50.9	45.7	51.5	45.5	54.2	54.4	48.3	48.9	57.1
<u>Not very satisfied</u>	72	34	38	36	36	25	33	14	12	17	25	16	38	33	15	57	63	9
	33.8	38.6	30.4	28.2	42.0	32.1	37.8	29.5	33.8	31.9	40.1	28.7	36.4	31.2	26.7	36.3	33.4	36.6
Not very satisfied (1)	72	34	38	36	36	25	33	14	12	17	25	16	38	33	15	57	63	9
	33.8	38.6	30.4	28.2	42.0	32.1	37.8	29.5	33.8	31.9	40.1	28.7	36.4	31.2	26.7	36.3	33.4	36.6
Mean	1.8	1.8	1.8	1.9	1.7	1.8	1.8	1.9	1.8	1.9	1.7	1.9	1.8	1.8	1.9	1.8	1.8	1.7

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Q10 Satisfaction with the way the rates are spent on the services and facilities provided by the Council..

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	390	227	163	200	190	65	168	157	101	113	90	72	258	132	89	301	351	39
Weighted Base	388	229	159	198	190	130	143	115	82	107	106	80	223	165	112	276	345	42
<u>Satisfied</u>	314	195	119	156	158	106	111	97	64	90	83	67	177	137	95	219	275	39
	81.0	85.2	74.9	78.6	83.5	81.5	77.5	84.8	78.1	84.2	78.0	84.5	79.6	82.9	85.2	79.3	79.6	92.1
Very satisfied (3)	78	60	18	37	40	22	25	30	19	30	16	12	53	25	27	50	71	7
	20.0	26.2	11.2	18.8	21.3	16.9	17.7	26.5	22.5	27.9	15.0	14.8	23.7	15.0	24.4	18.3	20.5	16.5
Fairly satisfied (2)	236	135	101	118	118	84	86	67	46	60	67	56	124	112	68	169	204	32
	61.0	59.1	63.7	59.8	62.2	64.6	59.8	58.3	55.6	56.4	63.0	69.6	55.8	67.9	60.8	61.0	59.2	75.6
<u>Not very satisfied</u>	74	34	40	42	31	24	32	18	18	17	23	12	46	28	17	57	70	3
	19.0	14.8	25.1	21.4	16.5	18.5	22.5	15.2	21.9	15.8	22.0	15.5	20.4	17.1	14.8	20.7	20.4	7.9
Not very satisfied (1)	74	34	40	42	31	24	32	18	18	17	23	12	46	28	17	57	70	3
	19.0	14.8	25.1	21.4	16.5	18.5	22.5	15.2	21.9	15.8	22.0	15.5	20.4	17.1	14.8	20.7	20.4	7.9
Mean	2.0	2.1	1.9	2.0	2.0	2.0	2.0	2.1	2.0	2.1	1.9	2.0	2.0	2.0	2.1	2.0	2.0	2.1

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Q11b Rating the performance of the **Mayor and Councillors** in the last year...

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	391	225	166	196	195	67	167	157	101	112	91	73	254	136	91	300	348	43
Weighted Base	390	227	163	195	195	133	143	115	83	107	107	81	219	171	113	277	343	47
<u>Fairly/very good</u>	325	192	133	158	167	110	117	97	67	88	91	69	182	142	103	221	283	42
	83.2	84.4	81.5	80.9	85.4	83.2	82.3	84.2	80.4	81.8	85.1	85.1	83.3	83.0	91.3	79.9	82.4	88.7
Very good (5)	128	84	43	63	65	36	45	46	30	31	29	33	82	46	43	85	114	13
	32.7	37.2	26.5	32.1	33.3	27.0	31.8	40.4	36.4	29.1	26.9	41.4	37.4	26.8	37.8	30.6	33.3	28.4
Fairly good (4)	197	107	90	95	102	75	72	50	37	56	62	35	100	96	60	136	169	28
	50.5	47.2	55.0	48.8	52.1	56.3	50.5	43.8	44.0	52.7	58.2	43.8	45.9	56.1	53.5	49.2	49.1	60.2
<u>Just acceptable</u>	48	27	21	24	24	16	21	11	11	17	7	11	25	23	8	40	44	4
	12.3	11.8	13.0	12.3	12.3	11.8	14.8	9.8	13.1	15.8	6.6	13.7	11.5	13.3	6.8	14.5	12.8	8.8
Just acceptable (3)	48	27	21	24	24	16	21	11	11	17	7	11	25	23	8	40	44	4
	12.3	11.8	13.0	12.3	12.3	11.8	14.8	9.8	13.1	15.8	6.6	13.7	11.5	13.3	6.8	14.5	12.8	8.8
<u>Not very good/poor</u>	18	9	9	13	4	7	4	7	5	3	9	1	11	6	2	16	17	1
	4.5	3.8	5.6	6.8	2.3	4.9	3.0	6.1	6.5	2.4	8.3	1.1	5.2	3.7	1.9	5.6	4.8	2.5
Not very good (2)	12	4	7	9	3	4	3	4	3	2	6	1	6	6	2	10	11	1
	3.0	1.8	4.6	4.5	1.5	3.1	2.3	3.7	3.6	1.8	5.5	1.1	2.7	3.4	1.4	3.7	3.1	2.5
Poor (1)	6	4	2	5	1	2	1	3	2	1	3	0	5	1	1	5	6	0
	1.5	2.0	0.9	2.3	0.8	1.8	0.7	2.4	3.0	0.5	2.8	0.0	2.5	0.3	0.5	1.9	1.8	0.0
Mean	4.1	4.2	4.0	4.0	4.2	4.0	4.1	4.2	4.1	4.1	4.0	4.3	4.1	4.1	4.3	4.0	4.1	4.1

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Q11b Rating the performance of the **Mayor and Councillors** in the last year...

	Total	Contacted Mayor/ C'Ilr in last 12m		
		Yes	No	Dk
Unweighted Base	391	102	289	0
Weighted Base	390	93	297	0
<u>Fairly/very good</u>	325	68	257	0
	83.2	72.9	86.4	0.0
Very good (5)	128	34	93	0
	32.7	37.2	31.3	0.0
Fairly good (4)	197	33	164	0
	50.5	35.8	55.1	0.0
<u>Just acceptable</u>	48	14	34	0
	12.3	14.8	11.5	0.0
Just acceptable (3)	48	14	34	0
	12.3	14.8	11.5	0.0
<u>Not very good/poor</u>	18	11	6	0
	4.5	12.2	2.1	0.0
Not very good (2)	12	10	2	0
	3.0	10.7	0.6	0.0
Poor (1)	6	1	5	0
	1.5	1.6	1.5	0.0
Mean	4.1	4.0	4.1	0.0

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Q13a Satisfaction with the **overall** service they received when they contacted the Council offices...

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	271	157	114	149	122	41	131	99	57	78	66	62	172	99	55	216	248	23
Weighted Base	263	154	109	141	123	80	113	70	46	70	79	62	146	117	70	193	238	25
<u>Not satisfied</u>	38	20	18	26	12	12	15	11	6	12	12	7	21	17	9	29	35	3
	14.5	13.1	16.3	18.6	9.7	15.2	12.9	16.1	13.3	16.9	15.5	11.2	14.2	14.8	12.7	15.1	14.5	13.6
Not very satisfied (1)	38	20	18	26	12	12	15	11	6	12	12	7	21	17	9	29	35	3
	14.5	13.1	16.3	18.6	9.7	15.2	12.9	16.1	13.3	16.9	15.5	11.2	14.2	14.8	12.7	15.1	14.5	13.6
<u>Satisfied</u>	225	134	92	114	111	68	98	59	40	59	66	55	126	99	61	164	203	22
	85.5	86.9	83.7	81.4	90.3	84.8	87.1	83.9	86.7	83.1	84.5	88.8	85.8	85.2	87.3	84.9	85.5	86.4
Fairly satisfied (2)	118	66	52	60	58	38	56	24	19	29	36	32	58	59	24	94	107	11
	44.7	42.6	47.6	42.8	46.9	46.7	49.7	34.4	41.0	40.6	45.4	51.8	39.9	50.7	33.8	48.6	44.9	43.1
Very satisfied (3)	107	68	39	54	53	31	42	35	21	30	31	23	67	40	37	70	97	11
	40.8	44.2	36.0	38.6	43.4	38.1	37.4	49.5	45.7	42.5	39.1	37.0	45.9	34.5	53.4	36.3	40.6	43.3
Mean	2.3	2.3	2.2	2.2	2.3	2.2	2.2	2.3	2.3	2.3	2.2	2.3	2.3	2.2	2.4	2.2	2.3	2.3

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Q14 Rating the performance of the **Council staff** in the last year...

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	376	217	159	194	182	66	161	149	96	109	88	69	247	128	87	289	337	39
Weighted Base	374	221	153	189	185	129	137	108	79	104	105	74	214	159	111	264	331	44
<u>Fairly/very good</u>	325	203	122	159	166	109	120	95	71	93	93	58	190	134	104	221	285	40
	86.8	91.8	79.6	84.1	89.6	84.9	87.7	88.0	90.1	89.5	89.1	79.0	88.7	84.3	93.9	83.9	86.1	92.1
Very good (5)	152	103	49	67	85	47	55	50	31	43	42	31	95	56	51	101	133	19
	40.6	46.4	32.2	35.5	45.8	36.7	39.8	46.3	39.6	41.5	40.4	42.0	44.3	35.3	45.9	38.4	40.1	44.3
Fairly good (4)	173	100	72	92	81	62	66	45	40	50	51	27	95	78	53	120	152	21
	46.2	45.4	47.4	48.6	43.7	48.2	47.9	41.7	50.5	48.0	48.7	37.0	44.4	48.9	48.0	45.4	46.0	47.8
<u>Just acceptable</u>	42	15	26	26	15	18	14	10	5	10	11	12	20	22	4	38	40	1
	11.2	7.0	17.2	13.9	8.3	14.1	10.0	9.1	6.8	9.2	10.9	15.9	9.1	13.9	3.5	14.4	12.2	3.4
Just acceptable (3)	42	15	26	26	15	18	14	10	5	10	11	12	20	22	4	38	40	1
	11.2	7.0	17.2	13.9	8.3	14.1	10.0	9.1	6.8	9.2	10.9	15.9	9.1	13.9	3.5	14.4	12.2	3.4
<u>Not very good/poor</u>	8	3	5	4	4	1	3	3	2	1	0	4	5	3	3	5	6	2
	2.0	1.2	3.2	1.9	2.1	1.0	2.3	2.9	3.1	1.3	0.0	5.1	2.2	1.8	2.6	1.8	1.7	4.5
Not very good (2)	4	2	2	2	2	1	1	2	1	1	0	2	4	0	2	2	3	1
	1.0	0.8	1.4	1.1	0.9	1.0	0.6	1.5	1.1	0.7	0.0	2.9	1.8	0.0	2.0	0.6	0.8	3.0
Poor (1)	4	1	3	2	2	0	2	1	2	1	0	2	1	3	1	3	3	1
	1.0	0.4	1.9	0.8	1.2	0.0	1.7	1.4	2.0	0.6	0.0	2.2	0.4	1.8	0.6	1.2	0.9	1.5
Mean	4.2	4.4	4.1	4.2	4.3	4.2	4.2	4.3	4.2	4.3	4.3	4.1	4.3	4.2	4.4	4.2	4.2	4.3

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q18a Satisfaction with the way the District's heritage is being protected and preserved..

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	354	202	152	181	173	61	150	143	89	104	82	66	232	121	75	279	314	40
Weighted Base	351	202	149	176	175	118	128	104	74	98	97	70	199	151	94	256	307	44
<u>Not satisfied</u>	31	23	8	14	17	6	9	16	10	10	5	4	21	10	5	25	27	4
	8.8	11.2	5.6	7.8	9.8	4.8	6.9	15.8	14.1	10.0	5.4	5.5	10.5	6.7	5.8	10.0	8.7	9.5
Not very satisfied (1)	31	23	8	14	17	6	9	16	10	10	5	4	21	10	5	25	27	4
	8.8	11.2	5.6	7.8	9.8	4.8	6.9	15.8	14.1	10.0	5.4	5.5	10.5	6.7	5.8	10.0	8.7	9.5
<u>Satisfied</u>	320	179	140	162	158	113	119	88	63	88	92	66	178	141	89	231	280	40
	91.2	88.8	94.4	92.2	90.2	95.2	93.1	84.2	85.9	90.0	94.6	94.5	89.5	93.3	94.2	90.0	91.3	90.5
Fairly satisfied (2)	205	110	95	111	94	79	78	48	40	53	66	40	112	92	56	149	179	26
	58.6	54.5	64.1	63.1	54.0	67.1	61.2	45.7	54.2	53.6	68.0	56.7	56.5	61.1	59.8	58.1	58.4	59.5
Very satisfied (3)	114	69	45	51	63	33	41	40	23	36	26	27	66	49	33	82	101	14
	32.6	34.3	30.3	29.0	36.2	28.1	31.9	38.6	31.6	36.4	26.6	37.8	33.0	32.2	34.5	31.9	32.8	31.0
Mean	1.9	1.8	1.9	1.9	1.8	1.9	1.9	1.7	1.8	1.8	1.9	1.9	1.8	1.9	1.9	1.9	1.9	1.9

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q19a Satisfaction with the control of graffiti in the Ashburton District..

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k - \$50k	\$50k - \$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	385	223	162	194	191	69	165	151	96	113	93	70	253	132	95	290	342	43
Weighted Base	386	227	159	193	193	136	141	110	78	108	110	78	219	167	119	267	338	48
<u>Not satisfied</u>	126	86	40	60	65	38	42	46	27	36	41	19	80	46	22	103	110	15
	32.5	37.8	25.0	31.3	33.7	28.1	29.6	41.7	34.8	33.0	37.5	24.0	36.4	27.4	18.5	38.7	32.6	31.6
Not very satisfied (1)	126	86	40	60	65	38	42	46	27	36	41	19	80	46	22	103	110	15
	32.5	37.8	25.0	31.3	33.7	28.1	29.6	41.7	34.8	33.0	37.5	24.0	36.4	27.4	18.5	38.7	32.6	31.6
<u>Satisfied</u>	261	141	119	132	128	98	99	64	51	72	68	59	139	121	97	164	228	33
	67.5	62.2	75.0	68.7	66.3	71.9	70.4	58.3	65.2	67.0	62.5	76.0	63.6	72.6	81.5	61.3	67.4	68.4
Fairly satisfied (2)	187	105	82	100	88	70	71	47	41	50	48	41	102	85	68	119	165	22
	48.5	46.3	51.6	51.6	45.5	51.3	50.2	42.9	52.0	46.0	44.1	52.6	46.5	51.2	57.1	44.7	48.8	46.6
Very satisfied (3)	73	36	37	33	40	28	28	17	10	23	20	18	37	36	29	44	63	10
	19.0	15.9	23.3	17.1	20.9	20.6	20.1	15.4	13.2	21.0	18.4	23.3	17.1	21.5	24.4	16.6	18.6	21.7
Mean	1.6	1.6	1.7	1.6	1.6	1.6	1.6	1.5	1.6	1.6	1.5	1.7	1.6	1.7	1.8	1.5	1.6	1.6

Ashburton District Council Communitrak™ Survey - June 2006 - Percentaged Tables of Survey Results

Q25d Satisfaction with the information and services provided by the Council's website..

	Total	Ward		Gender		Age			Household Income				H'hold size		Length of Residence		Ratepayer	
		Urb-an	Rur-al	Male	Fe-male	18-39 yrs	40-59 yrs	60+ yrs	Less than \$30k	\$30k-\$50k	\$50k-\$75k	More than \$75k	1-2	3+	10yr or less	More than 10yr	Yes	No
Unweighted Base	58	37	21	34	24	11	35	12	9	13	18	18	35	23	16	42	55	3
Weighted Base	60	41	20	32	28	21	31	8	8	16	21	16	33	27	21	40	57	3
<u>Satisfied..</u>	52	36	16	26	27	21	24	7	8	14	18	12	29	23	19	33	49	3
	86.6	89.7	80.2	79.6	94.6	100.0	77.6	85.9	100.0	89.4	86.8	76.4	88.1	84.8	92.3	83.7	85.9	100.0
Very satisfied	20	14	6	12	8	6	11	3	4	7	7	2	11	9	9	11	19	1
	33.0	34.2	30.7	36.8	28.7	28.3	36.3	32.8	49.8	43.0	33.2	13.8	33.3	32.6	45.3	26.7	33.7	21.0
Satisfied	32	23	10	14	19	15	13	4	4	7	11	10	18	14	10	23	30	2
	53.6	55.5	49.5	42.8	65.9	71.7	41.3	53.0	50.2	46.4	53.6	62.6	54.8	52.1	47.0	56.9	52.2	79.0
<u>Neither satisfied nor dissatisfied..</u>	3	2	1	2	1	0	2	1	0	0	2	1	2	2	1	2	3	0
	5.1	6.0	3.4	7.5	2.4	0.0	8.0	7.7	0.0	0.0	10.6	5.8	4.6	5.7	3.0	6.2	5.4	0.0
Neither satisfied/nor dissatisfied	3	2	1	2	1	0	2	1	0	0	2	1	2	2	1	2	3	0
	5.1	6.0	3.4	7.5	2.4	0.0	8.0	7.7	0.0	0.0	10.6	5.8	4.6	5.7	3.0	6.2	5.4	0.0
<u>Dissatisfied..</u>	5	2	3	4	1	0	4	1	0	2	1	3	2	3	1	4	5	0
	8.3	4.3	16.4	12.9	3.1	0.0	14.4	6.4	0.0	10.6	2.5	17.8	7.2	9.5	4.7	10.1	8.7	0.0
Dissatisfied	3	1	2	2	1	0	3	1	0	1	1	2	1	2	0	3	3	0
	5.2	2.1	11.6	7.1	3.1	0.0	8.4	6.4	0.0	5.0	2.5	11.7	4.5	6.0	0.0	7.9	5.5	0.0
Very dissatisfied	2	1	1	2	0	0	2	0	0	1	0	1	1	1	1	1	2	0
	3.1	2.2	4.9	5.8	0.0	0.0	6.0	0.0	0.0	5.6	0.0	6.2	2.7	3.5	4.7	2.3	3.3	0.0